



WHEN LIVES ARE ON THE LINE: HOW SMART WORKERS USE SITUATIONAL AWARENESS TO IMPROVE SAFETY

Dr. Rich Gasaway

PROGRAM OVERVIEW

Most workers know, intuitively, that strong situational awareness is an important aspect of worksite safety. However, many do not understand what situational awareness is, how it is developed and how it can erode while working in a high risk, high consequence environment. This program provides your team with a solid understanding of situational awareness and how it is developed.

When a customized approach is desired, we will conduct a site visit to assess how your workers are currently taught to develop and maintain situational awareness while working in high-risk environments. The assessment includes a review of your organization's safety-related policies, procedures, training, communications, feedback, briefings and accident investigations. Interviews are conducted with a cross-section of your organization, including front-line workers, supervisors, managers, trainers and safety personnel.

The results of the assessment and recommendations for improving workplace safety are presented in a report to your key personnel. The assessment is used to create a customized training program to improve workplace situational awareness and high-risk decision making. In addition to the goal of reducing near-misses and mishaps, the program will help workers improve critical thinking and resilient problem-solving skills.

OBJECTIVES

This combined assessment and training program will help your organization:

- > **Identify workplace challenges and obstacles that may inhibit good decision making.**
- > **Identify opportunities to help workers develop and maintain situational awareness — Improving their ability to see bad things coming in time to prevent bad outcomes.**
- > **Ensure workers have the knowledge, skills and abilities to conduct rapid situational assessments and know how to make good decisions in high-risk environments.**
- > **Reduce near-misses and mishaps.**
- > **Reduce exposure to litigation and fines that can result when workers make poor decisions.**

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ABOUT DR. GASAWAY



Drawing on his experience from over three decades in the fire service, Dr. Rich Gasaway help organizations improve worker safety by ensuring team members understand how to develop and maintain situational awareness while working in high-stress, high-consequence, time-compressed environments.

Rich Gasaway helps organizations identify opportunities to improve high-risk decision making outcomes and implement strategies that help team members improve critical thinking and resilient problem solving skills.

As a result of his work, managers, supervisors and trainers often share with him their team members are better equipped to develop and maintain situational awareness and they make better decisions in high-stress, high-consequence, time-compressed environments.

Dr. Gasaway is a published author of books and articles that are used as a resource for government and industry clients. He has served several government agencies include NASA, the US Department of Homeland Security, and the US Department of Defense. He has also worked with Exxon/Mobil, Syncrude Oil Refinery, Suncor, Canadian Natural Resources Limited, Nuclear Fuel Services

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