



DEALING WITH DIFFICULT PEOPLE AND THEIR ORGANIZATIONAL IMPACTS

Jerry Streich

Chief Jerry Streich is an International Speaker and Trainer working in the U.S. and Africa. For over 32 years he has served his country, state and community responding to disasters. One of his biggest challenges however, has been dealing with PEOPLE who continually disrupt the daily operation of the organization. In fact, one case nearly put him over the edge as he was bullied and personally threatened. This case made headline news and the results are shocking.

The topic of workplace violence is on a front page everyday across this country. Some people are literally afraid to go to work! As leaders, especially in one of the most elite fields in the world, why do we allow this type of behavior in our workplace? Maybe we are part of the problem? We are certainly part of the solution.

In this 4-hour presentation, Streich leads attendees through the history of the fire service to regain the important role we have. He then moves into defining a “difficult person” and how our generational differences (beliefs, work ethic, etc.) require frequent adjusting to tune the elite team we need to become. He tells his story that nearly ended his career and shows how to resolve conflict and bad behavior from those we deal with.

Streich is an impactful speaker who brings fun into the presentation and holds the audience’s attention by getting them involved in the conversation. We all have a story to tell.

This topic is presented at conferences across the U.S. with glowing reviews and acclaimed as a highlight by attendees.

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ABOUT JERRY STREICH



Chief Jerry Streich is a former U.S. Army Combat Medic and thirty-year veteran of the fire service who has managed large emergency response agencies and statewide programs. He is an International Speaker, Trainer, and Consultant working within the United

States and Africa developing and implementing plans to reduce risk and large loss, both human and capital. He has worked with top government officials to train and prepare agencies for major disasters.

Streich specializes in codes (IBC, NFPA, OSHA, UL) and fire and explosion investigations for both criminal and civil cases. He has testified as an expert witness in high profile cases and has worked closely with insurance companies to help determine subrogation cases. He has a keen eye for finding the facts and presenting his case. Today, he uses these skills to reduce the loss of life, limb and capital by using predictive measures to prevent injuries. He often says, "Most incidents are predictable AND preventable. If you know what CAN happen, you can teach others and develop plans to reduce risk and loss."

As an Incident Commander, Streich works frequently in high-risk environments and develops incident action plans to mitigate all types of incidents. He is a progressive leader who has received awards for his innovation and leadership abilities and working to improve the safety of our workforce through the lessons he has learned.

For more information or to book Jerry, contact the Safety Institute:

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