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A FOREMAN'S FIELD GUIDE TO DEVELOPING YOUR WORKFORCE STEP II

How effective leaders get more out of their crew on a daily basis for safety and operational excellence

Workshop Facilitator - Nic Bittle

PROGRAM OVERVIEW

A Foreman's Field Guide Step II is a next step look at how to get more out of your crew on a daily basis. In Step I we laid the foundation for developing and mentoring your crew. Now it is time to take it a step deeper. How do you push your crew without alienating them? How do you deliver criticism that will change a crewmembers behavior without changing their attitude for the worse? How do you develop a work ethic and initiative in a generation that many not possess these behaviors and skills?

OBJECTIVES

In this program your Supervisor/Foreman will learn:

- > How to break down the communication barriers between a foreman and his or her crew.
- > The best way to set expectations that will stick with your crew.
- > How to develop each team member so that everyone performs at his or her best on a daily basis.
- > How to identify the next leader and begin to groom them for that position.
- > How to develop a work ethic in the next generation.
- > How to deal with conflict on the job.
- > How to deliver constructive criticism that won't end in a fight.
- > The tips, tricks, tactics, and techniques a foreman and/ or supervisor must master to effectively lead in today's market for safety and operational excellence.

Target Audience - Supervisors & Foremen that have gone through Step I



ABOUT NIC BITTLE



Nic Bittle works with organizations that want to prepare and develop their workforce to lead with impact, act like a pro, and perform at their best on a daily basis. He does this in a variety of ways. Through presentations and workshops, through tools that he has developed which are designed to support the

learning process, and through a unique information delivery system called D.R.I.P. Information $^{\text{TM}}$. He is the architect of two performance improvement process curriculums that use the D.R.I.P. Information $^{\text{TM}}$ process which are specifically designed to prepare and develop our current and next generation work force for the roles and responsibilities that lie ahead.

Nic is author of four books, *Small Business, BIG Mistakes*, *Perform Like the Boss!*, *Good Foreman; Bad Foreman*, and *Know This, Do That*.

For more information or to book Nic, contact the Safety Institute:

Email: info@safetyinstitute.com

Phone: 800-259-6209

