

CURRENT CORONAVIRUS (Covid-19) Amendment to cancellation policy – 15-06-2020

This is a difficult time for all of us as a nation – as a small business we do still have overheads to cover regardless of whether our property is occupied or not – losing a booking makes things hard for us, but we do appreciate peoples concern – we have decided to mirror a policy from a well known holiday cottage letting firm to use in our private bookings

If your booking starts on or before 4 July 2020

- **If you'd like to change your plans to alternative dates, please contact us to discuss your options. We will transfer your booking to an available alternative date within the next 12 months of the request being made if you would like. (any variation in cost will have to be paid or repaid)**
- **If you're prevented from travelling and need to cancel your booking totally, you can do so but our current cancellation terms apply – we will remarket the property immediately and if a replacement booking is made then we will refund you completely**

If your booking starts on or after 4 July 2020

As the situation is constantly evolving, we feel it is too soon to override our standard policies for any bookings due to start on or after 4 July 2020. We will continue monitoring any changes to travel advisories and review our policies accordingly. We eagerly await the next government guidance in relation to the opening of holiday cottages.

Once the Government permits Holiday Property lettings to commence we will be open for business as usual and our regular booking and cancellation terms will apply.

AbbeyCroft is let as an entire unit to one booked party only