# Prime Care Physicians

At Prime Care Physicians, our Nurse Practitioners (NPs), Medical Doctors (MDs), and Podiatrists conduct in-home visits (new or follow-up), annual wellness visits, chronic care management, transitional care management, wound care, palliative care, and other in-home care services as needed.

## **Podiatry Services**

Our Podiatrists provide services ranging from toenail clippings to below-the-knee wound care. We can conduct weekly or as-needed visits. We can also visit nursing homes or skilled nursing facilities to treat patients.

### **Palliative Care**

We provide specialized medical care for people living with a serious illness to improve quality of life. This type of care focuses on providing relief from the symptoms and stress of the illness.

### **Wound Care**

We provide comprehensive care for chronic and complex wounds in your home.



#### HIGHLIGHTS



- 99% of patients discharged from the hospital or rehab facility are seen within 1-7 business days
- 98% of patients discharged from the hospital rehab facility are not readmitted to the hospital within a 30 day period



- New referrals are contacted within 24-48 hours for scheduling
- We have 24/7 coverage by a team of nurses, NPs and MDs to answer any patient clinical concerns



# **Transitional Care Management**

Following a hospital or rehab discharge, we conduct a Transitional Care Management (TCM) visit to the patient. 99% of our TCM patients are seen within 1-7 business days following discharge. 98% of our patients were not readmitted to the hospital or rehab facility within 30 days post-discharge.

By providing Transitional Care Management, our providers and staff ensure that the patient is stable and checked on frequently to eliminate the need for readmission.

- www.primecarephysicians.org
- □: contact@primecarephysicians.org
- **2**: (630) 701-9009 7: (630) 701-9010
- 1355 Remington Rd Suite H, Schaumburg, IL 60173





## **Scheduling & Communication**

We call to schedule all referrals within 24-48 hours within receiving it. We ensure a prompt turn around along with clear communication. We will inform your office upon receiving the referral, when scheduled, and will fax out notes and orders within 24-48 hours.

Clear and effective communication is our priority. We are available 24/7 with on-call nurses and doctors to answer patient clinical concerns. Documentation is returned within 5-7 business days upon receiving. We respond to all emails, phone calls or voicemails within 24 hours. Additionally, our staff and providers speak a wide range of languages including Spanish, Hindi, Tagalog, and Urdu.



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# **Temporary Residential Care**

We can work with your practice or facility and provide residential care when needed without becoming the patient's primary provider. We can be the primary care provider if requested.

We can also visit facilities, hospitals or private clinics as contracted providers.



#### **Insurance**

We are credentialed with several insurance plans including Medicare, all PPO plans, and the ones listed below. We also accept private pay.

- · Medicare Part B
- Aetna
- · Blue Cross Blue Shield
- Preferred Medical Plans
- United Healthcare
- Molina
- · Cigna Healthspring
- Meridian
- Community Care Alliance
- Clear Spring Health
- TRICARE

At this time, we do not accept HMO plans.

## Our COVID-19 Response

Throughout the pandemic, we have not stopped working to provide quality and immediate care. We have continued to see patients in their homes or by telehealth visits depending on the patient and their condition.

Our priority has been to monitor our patients and their symptoms, keep them healthy, out of the hospital and COVID free. We have a COVID protocol and are following CDC quidelines.

# Let's Work Together!

We are always looking for ways to expand our coverage and partner with other facilities, providers and hospitals. If you are interested, please reach out and let's develop a plan to work together!



