

# Privacy Policy

**Company Name:** NexaMigration Pty Ltd.

**Website:** [www.NexaMigration.com.au](http://www.NexaMigration.com.au)

Effective Date: 01/01/2025

## 1. Introduction

NexaMigration ("we," "our," or "us") is committed to protecting the privacy of our clients and website visitors. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our website, [www.NexaMigration.com.au](http://www.NexaMigration.com.au) ("Website"). By using our Website, you consent to the practices described in this policy.

## 2. Information We Collect

We collect personal and non-personal information in various ways, including but not limited to:

- **Personal Information:** Name, contact details (email address, phone number, postal address), date of birth, nationality, and any other details you provide when filling out forms or communicating with us.
- **Non-Personal Information:** IP address, browser type, device information, and browsing behavior collected through cookies and analytics tools.

## 3. How We Use Your Information

We use the collected information to:

- Provide migration and visa consultation services.
- Respond to inquiries and provide customer support.
- Process applications and documentation.
- Improve our Website and services.
- Comply with legal obligations.
- Send promotional content (if you have opted in to receive such communications).

## 4. How We Share Your Information

We do not sell, rent, or trade your personal information. However, we may share your data with:

- Government agencies (e.g., Department of Home Affairs) for visa applications.
- Service providers and partners assisting in delivering our services.
- Legal authorities when required by law or in response to legal requests.
- Third-party analytics providers for improving user experience.

## 5. Data Security

We implement appropriate security measures to protect your personal information from unauthorized access, alteration, or disclosure. However, no data transmission over the internet is completely secure, and we cannot guarantee absolute security.

## **6. Cookies and Tracking Technologies**

Our Website may use cookies and similar tracking technologies to enhance user experience. You can manage your cookie preferences through your browser settings.

## **7. Third-Party Links**

Our Website may contain links to external websites. We are not responsible for the privacy practices of these third-party sites and encourage you to review their privacy policies before providing any information.

## **8. Your Rights**

You have the right to:

- Access, correct, or delete your personal information.
- Withdraw consent for marketing communications.
- Request restriction or objection to data processing.
- Lodge a complaint with a relevant privacy authority if you believe your data is misused.

## **9. Retention of Data**

We retain personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy or as required by law.

## **10. Changes to This Privacy Policy**

We reserve the right to update this Privacy Policy at any time. Changes will be posted on this page with the revised "Effective Date."

## **11. Contact Us**

For any questions regarding this Privacy Policy, please contact us at:

### **NexaMigration**

Email: [Info@nexamigration.com.au](mailto:Info@nexamigration.com.au)

Phone: +61 431 667 745

Website: [www.NexaMigration.com.au](http://www.NexaMigration.com.au)