

# Steere House

NURSING & REHABILITATION CENTER

FALL 2018



*fulfilling the promise*

## A Letter from the Executive Director



### *The Spirit of the Holidays*

*Julie H. Richard, NHA, MA*

**T**his time of year, the holiday season, reminds us of our abundant blessings. It brings us joy and gratitude that then moves us to share with others. This holiday spirit is particularly evident when we show others love, encouragement and a bit of caring and kindness.

At Steere House, I am happy to report that I see examples of this spirit alive and well – not just during this season of giving, but throughout so many days of the year. And while some examples are more obvious than others, such as when one makes a gift to our Annual Fund, and another volunteers to help with a resident activity, or still others attend our Autumn's Promise Dinner & Auction. Often, other examples are “quieter”, seemingly too subtle for one to notice in the hustle and bustle of a busy day – that is if you don't see a resident offering her dessert to another, a staff member bringing in that extra Cup of Joe for a co-worker, or the shy wave of a child to a patient waiting in the hallway.

I believe we can learn a lot from those who don't wait for a date on the calendar to be neighborly and caring, because to me true holiday spirit urges us to do good whenever the opportunity arises. I believe there are many out there who actively look for ways to show their true spirit and make a difference in others' lives. When we remember all we have, it makes it so much easier to give to others in a true holiday spirit that lasts all year long.

*Julie H. Richard*

*Steere House*  
NURSING & REHABILITATION CENTER

## Residents Get Out the Vote!



**A**t a time when voting is taking on more importance than ever, Steere House recently worked with the RI Board of Election Representatives to provide the means for our residents to vote in this year's mid-term election. Pictured here are residents who are actually voting on a paper ballot in early voting. This process for voting, is like going to the polling place, but without having to go to the polling place – got it! This service is available throughout the United States for nursing homes and home bound individuals who want to vote and, as a result, Steere House had over 30 people cast their vote!



## Hope Hospice RI Shines on a Special Night



The staff and leadership of Hope Hospice & Palliative Care Rhode Island (Hope Hospice RI) were honored at this year's Autumn's Promise Dinner & Auction on September 28th as the 2018 Steere House Legacy Award recipients. Accepted on the team's behalf by Diana Franchitto, Hope Hospice RI President and CEO, the award was presented by Steere House Board

member, Dr. David Dosa and Steere House Executive Director, Julie Richard. Focused on providing stronger end-of-life care in Rhode Island, Hope Hospice's mission is to offer compassionate and individualized support for grief at any stage, helping to make each day its best by caring for the whole person – physically, spiritually and emotionally.

## Steere House Achieves Best Nursing Home Rating

Steere House Nursing and Rehabilitation Center was given a Best Nursing Home Rating, as well as a High Performing Overall and Short-Stay Rating by U.S. News & World Report. This rating comes on the heels of Steere House's five-star overall Centers for Medicare and Medicaid Services (CMS) rating.

### How Ratings Are Determined

The U.S. News Overall Ratings assign each eligible nursing home a rating from High Performing to Poor. This rating evaluates the care of a wide range of resident conditions at the nursing home, including both long-term chronic care and shorter term rehabilitation. The data used to evaluate these homes come from the federal Nursing Home Compare program, and incorporate the nurse staffing, health inspection, and quality measures star ratings. In addition to these measures, nursing homes were assessed based on the



appropriateness of the therapy minutes provided to their residents as well as the consistency of their reported nurse staffing across self-reported and payroll-based reporting systems.

U.S. News Short-Stay Rehabilitation Ratings define each eligible nursing home as High Performing, Average, or Below Average in the care for people in need of skilled nursing or rehabilitation services following hospitalization for surgery, heart attack, stroke, injury or other conditions. The data used to evaluate these facilities come from the federal Nursing Home Compare program, and include metrics of nurse staffing, patient outcomes, facility complaints, and routine patient care. In addition to these measures, nursing homes were assessed based on the appropriateness of the therapy minutes provided to their residents as well as the consistency of their reported nurse staffing across self-reported and payroll-based reporting systems.



*Autumn's  
Promise*

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**Steere House Achieves  
Best Nursing Home Rating  
Congratulations!**

**To ALL the STAFF  
and  
LEADERSHIP  
for this recognition**

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*Steere House*  
NURSING & REHABILITATION CENTER

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# *Steere House*

NURSING & REHABILITATION CENTER

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## *Happy Holidays Dessert Buffets*

**THANKSGIVING**

**November 22**

Thursday • 2:00 - 4:00 pm

**CHRISTMAS**

**December 25**

Tuesday • 2:00 - 4:00 pm