

Steere House

Nursing & Rehabilitation Center



STEERE HOUSE RECOGNIZES STEVE FARROW WITH 2021 LEGACY AWARD



Steve Farrow

A leader who believed in the mission of Steere House.

Directors Letter pg. 2

SH Happenings pg. 3

Legacy Award pg. 4

Board Tribute pg. 6

Nursing Home Week pg. 7

Employee Milestones pg. 7



Letter from our Executive Director

Steere House is proud to posthumously recognize a stellar leader who guided Steere House at a critical time in our history. Steven Farrow was the Executive Director of our organization for 17 years and we know his loss is felt by many. We are grateful for his insightful direction during the years of the move from Broad Street to Borden Street, as well as, expansion of services. Steve's influence went beyond Steere House and in fact his impact was evident in elder services throughout the Southern New England region. This honor, established in 2011, set out to highlight those who "go beyond" and their fine efforts. Certainly, this year the Steere House Legacy Award will take on special meaning as we recall this special professional. In this newsletter you will read more about "Mr. Farrow" and learn why he was so significant to our success and cherished by our residents, families and his fellow employees.

In recent years, Steere House has honored the Legacy awardee in a special moment during our autumn event. Unfortunately, due to COVID transmission concerns, our plans for an in-person gala are not possible at this time. During the leadership years of Mr. Farrow, he was asked to meet challenges. He met them with positivity and it is in that spirit that we will recognize his personal legacy in a fitting way sometime in the future!

I appreciate that each of you have not forgotten about Steere House. You demonstrate generosity and support in so many ways. Thank you. We are all finding our way to the 'new normal' and we will continue to celebrate milestones! Ambitious goals have been set for each department, for example, we are proud of our strong vaccination rates: 95% for Residents and 84% for Staff. Our past leader, Mr. Farrow, would have appreciated these challenges and new goals set ahead for our organization. Of no doubt, he would encourage celebration for each achievement.

I will look forward to when we can gather and properly salute the legacy of Steven Farrow.



Julie H. Richard, NHA, MA
Executive Director
Steere House



Grateful Rehab Patient

When a thoughtful person is deeply impacted by a significant experience, the outcomes can be wide spread. Vernon Sammorian (pictured 2nd from left) was so impressed by the care he received while in rehab that he made a generous gift to Steere House.

Vernon, committed to his goals of getting home for the holidays, explains, “My biggest problem was my frustration and fear of not being able to do things for myself.” Samoorian came to Steere House for rehab following a two month long hospital stay for complications due to COVID-19. Although fully recovered, he was initially apprehensive and overwhelmed, Vernon said, “With the help of the whole rehab team, I was able to regain my strength and resume my daily activity. The team not only gave me the tools to rebuild my physical health, but the ability to see the potential in myself to get through this.”

Hartley Joins Steere House

Sharon Hartley has joined Steere House as the Fund Development Coordinator.

A graduate of Rhode Island College and a member of The New England Association for Healthcare Philanthropy, she has a wide range of fundraising experience. Sharon previously worked at the University of Rhode Island, The Keystone Group and most recently as the Senior Philanthropy Officer at Saint Elizabeth Community.

Sharon will be responsible for leading all fundraising efforts at Steere House. She resides in Exeter with her husband and two daughters.

Updates Bring Fresh New Look to Courtyard

With support from The Champlin Foundation, the Employee Development team, the Royal Little Family Foundation and generous donors, Steere House was able to update the courtyard off of the main dining room with a new tiled patio with a large covered pergola. This space will allow residents, families and staff to revel in the sun and spend time together. Recently, residents were able to enjoy their first concert since the pandemic in this beautiful area. We look forward to summer and spending quality time together in this wonderful, new space.



Are you or someone you know interested in Steere House?

Contact one of our Admissions Coordinators:

Veronica Gazeryan
Short-Term Care

or

Kaitlynn Aubin
Long-Term Care

For more info: 401-454-9790



STEVE FARROW

Legacy Award Recipient

Steere House Recognizes Steve Farrow with 2021 Legacy Award.

Steere House remembers our leader of almost 20 years, Steve Farrow, by honoring him with the 2021 Steere House Legacy Award. Steve led Steere House from 1989 to 2007. His legacy of quality services, care, and compassion remained a passion all his life.

His lifetime of work dedicated to meeting the needs of elders and his contributions to Steere House will be remembered for a long time to come.

Steve had an immediate positive impact when he joined Steere House in 1989 when the Borden Street facility was under construction. According to Denise Trimble, former Director of Nursing, "Steere House is what it is today because of Steve. When he saw a need, he did something about it."

Steve was a nurse by nature. He cared deeply about the residents, the staff, and their families. Steve offered support and encouragement to all that surrounded him. His door was always open which allowed for daily visits from residents.

Under Steve's leadership, several new initiatives and programs

were born that continues to thrive at Steere House today. The Employee Development team was launched under Steve's direction and is still in existence today. The Employee Development team is vital to the programs that help improve the quality of residents' daily life as they organize fundraising activities to support those initiatives.

In 2005, Steve introduced Steere House to the concept of Culture Change. The goal of this person-centered care was to create an environment whereby the resident was supported to make personal choices in all activities of life that enriched the quality and enjoyment of daily life at Steere House. The residents and staff were positively impacted by this change and enhanced the reputation and standing of Steere House.

Professional development and staff education were near and dear to Steve's heart. He had an unwavering commitment to Steere House and believed in strengthening the skills that each employee needed to improve themselves which in turn gave them the confidence they needed to continuously grow.

"As the Director of Nurses under Steve's leadership for almost twenty years, I can say he had and displayed qualities that far surpassed most administrators. He was a very professional, excellent leader who was devoted to delivering excellent care to the residents of Steere House and was innovative in improving the quality of care within the State of RI. I learned a lot from Steve, have many good memories and feel honored to have worked with him for so many years and to have had him as my friend."

- Denise Trimble RN, DNS, Retired

"Steve Farrow was appointed Administrator when SH moved from Broad Street to Borden Street in Providence. The move to the new building on the campus of R I Hospital was a major undertaking and Steve directed the process successfully. Through his efforts, Steere House became a premier nursing facility as it is today. Words cannot describe all that Steve Farrow did for Steere House during the time he served as Administrator and Executive Director. He will be remembered as the driving force in the success of Steere House over many years. Steve deserves the highest praise for his efforts."

- Richard W. Peterson, Board President 1992-1998

Partnership with other non-profits was important to Steve. During his tenure, Steve worked with Saint Elizabeth Community, Saint Antoine's, and Scandinavian Home to establish CareLink- a network of healthcare providers to achieve efficiency in group purchasing, mobile dentistry, and rehabilitation services. Today, CareLink is one of the state's most comprehensive, collaborative networks of healthcare services and support for Rhode Island's elders.

The individuals whose lives were impacted by Steve is homage to a leader who believed in the mission of Steere House and did his very best each day to ensure quality care and compassion was provided to the residents, families, and staff of Steere House.



“Steven Farrow from his first day at Steere House, showed us leadership through his calm personality and caring ways. He respected his employees even if he had to be stern and didn’t hold ill feelings. A true family man you could look up to and I’m honored to have worked under him.”

- Elaine King, Medical Supply Coordinator, Retired.



“As Steve’s Executive Assistant, he was not only my boss but my mentor and friend. With his calm demeanor, patience and encouragement, he helped me step out of my comfort zone and become a better executive assistant and person.”

- Deb Olson, Retired

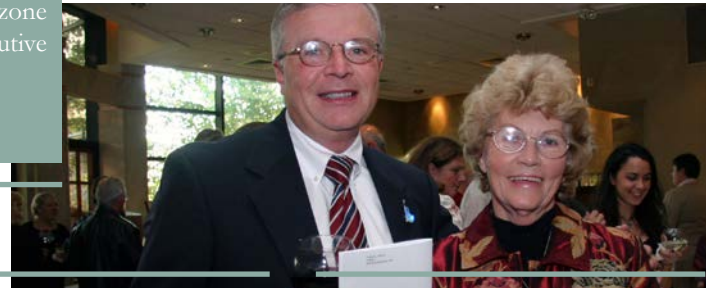


“Steve was a visionary - he was always continually learning and looking ahead for ways to make Steere House a preeminent nursing and rehabilitation center. He was a person of dignity and honor, and he cared deeply about the residents and the staff.”

- Kathryn L. Gann, PhD, Former Board Treasurer

“Every time I saw Steve, he had a smile on his face. He always told us to begin each day with a smile. He was a very special person to me.”

- Quilma Perdomo, Medical Supply Coordinator.



“Steve was a gentle, kind leader who inspired us to be the best version of ourselves. He set the bar high and was genuine with his desire to see you succeed in all of your undertakings, both professionally and personally.”

- Dianne Bourget, Director of Finance/IT

“What I remember about Mr. Farrow is that he was always fair. He was always willing to listen.”

- Uluma Sharpe, Human Resource Representative

In Memoriam: A Loving Tribute to Our Beloved Board Member

Marguerite Josephine Dade Thomas (1932-2021) was an amazing individual that served on numerous boards and committees.

As an avid volunteer, Marguerite was recognized for her service including her service as board member for Steere House. Whether the occasion was a holiday or a birthday, we could always count on

Marguerite to provide joy to our residents and invaluable assistance to the staff.

Marguerite's presence contributed greatly to the resident's quality of life and she will be greatly missed by those whose lives she touched.



Steere House Nursing & Rehabilitation Center

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Preventionist

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Activity Director

VoiceFriend

The right information at the right time.

We are very excited to announce that Steere House has implemented VoiceFriend. This new automated notification service will allow for scheduling and sending of one-time or recurring alerts and reminders using phone, text messaging or email. In minutes, staff, families and community groups are informed of additional shift needs, community announcements or weather alerts just to name a few, using the communications method that works best for them, even in their preferred language!

Steere House Employee Milestones Anniversaries

We are so grateful for your dedication to those in our care!



40 YEARS

Richard Williams *Culinary Services*

30 YEARS

Charmaine Rousseau *Unit 2 CNA*

20 YEARS

Orelise Touze *Unit 3 CNA*

Frank Touze *Unit 3 CNA*

10 YEARS

Lucia Botelho *TCU CNA*

Moses Logan *Unit 3 Med Tech*

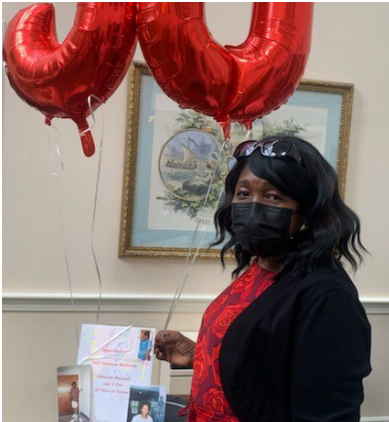
5 YEARS

Candace Dey-Lange *Unit 1 CNA*

Sarah Beldeh *Activity Assistant*

Olive Payne *Unit 2 CNA*

Alex Acosta *Culinary Services*



Steere House Celebrates Nursing Home Week

Steere House celebrated national nursing home week in May with a holiday take back theme. Due to the COVID-19 pandemic and the restrictions in place, we missed celebrating most of the 2020 holidays. Steere House employees decided to “bring back” the holidays with a throwback week of holiday fun.



Steele House

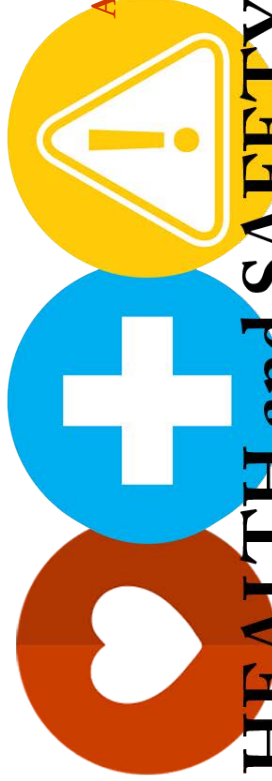
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A FRIENDLY REMINDER

HEALTH and SAFETY MATTER

STEERE HOUSE VISITOR AND GUEST POLICY

We are committed to protecting the health and safety of our residents and staff.

You may be reminded by our staff if you are observed not complying with all safety guidelines.

When visiting your loved one:

- Surgical masks **MUST** be worn at all times (available at entrance).
- **At this time visiting hours are from 10:00 a.m. - 12:00 p.m. and 2:00 p.m. - 6:00 p.m.**
- All indoor visits are to be in the patient's room.
- Residents are limited to 2 guests.
- Guests will be asked to return later or wait outside of our building if patient has more than two visitors present.
- No travel on units or throughout the facility.

Please check our website to stay up to date on the latest information regarding COVID-19 and other guidance.

Thank you for your cooperation!