

- Some who read this document may find it harsh though it's meant to be straight up and a touch comical.
- There is always a method to the madness of Reiner-Nic, feel free to ask "why" about anything.
- I (Nicole / Reiner-Nic / Nicker) am the first to know I'm not perfect (what??!) and that I do not always appear chipper & happy as I was born a master of the 'resting bitch face'. Please do not hold this against me. I am who I am, I teach what I teach & I try very hard to help those who accept this & I continually strive to be better myself in all ways. I want every person to be a successful member of team Reiner-Nic!
- My priority is to the horses I show and preparing them. As long as everyone understands how to manage time at shows, and general conduct, I will seldom deprive anyone of attention. I'm pulling for each of my non pros and I want them to feel good about being at shows, competing & the whole experience.

DEFINE NON PRO

- For the purpose of all R-NPH documents, "non pro" is a term used to describe any person getting assistance from Reiner-Nic, in a broad context; those who take lessons, those who get help at a show. It does not imply 'ownership' by or 'indebtedness' to Reiner-Nic in any way, more just a general, inclusive term.
- All new non pros to the Reiner-Nic world will have an initial goals & expectations meeting and periodic follow ups will occur to ensure we are all on the same track.

WHEN ARE YOU GOING TO BE CHARGED?

- Billing procedures are outlined in *Contract & Rates* documents.
- If you want help at a show you are subject to any applicable fees as outlined in the *Rates* document and fees apply through the duration of the show.
- If you want to stall and be part of "the Group" but do not want help from Reiner-Nic, that is fine, but you DO NOT get help, advice, consults, tips or suggestions, assessments of performances, score analysis or anything else; you'll be totally on your own in that department, so don't try to weasel or bribe for it! Stabling with the Group subjects you to stabling rates if tack sharing.
- Being part of the Group however, does require you to read and be aware of this document and be a contributing member of the Group. (by being positive & helpful)

DEPARTURE

- Reiner-Nic will set the departure time and anyone travelling with shall be prompt and punctual & arrive in time to load last minute items & horses.
- Horses begin loading on the trailer one half hour before the scheduled departure time.

SET UP AT THE SHOW

- It is important to get the horses & tack unloaded in a timely manner to enable other rigs to move in & unload.
- Locate stalls and establish which horses will go where and which will be the tack stall(s).
- Unload carts & barn tools.
- Sweep out tack stall(s).
- In applicable situations, the cart is used for bedding and tack is manually hauled in if there is not a 2nd cart.
- Bed stalls (6 carts on concrete) & water them down well if the bedding is dusty & to help keep bedding in place. Leave the front 1-2 feet free of bedding.
- Hang strings & snaps for 2 or 3 water buckets per horse making sure that buckets are relatively high. Fill pails & hang them in stalls.
- Hang a net with 1 flake of hay in each stall, preferably not right next to the water. (Ensure the knot of the net loop is pulled to close the net.)
- If horses are unloaded before hay is in the stalls tie the horses up to the side or back of the stall until hay is in, then untie them.
- Unload tack etc to stall &/or alley and Reiner-Nic will organize the tack stall. If there are multiple tack stalls Reiner-Nic will only oversee hers.
- Unload several hay bales & stack them with the twine knots up, neatly and clear of the tack stall.
- Clean out the trailer and re-bed so it's ready to go home.



HELP FROM NON PROS

- Help by non pros is not mandatory but it makes things go much more smoothly for everyone. The less you help, the more you will be charged. The more non pros help, the more time Reiner-Nic has for them and the less tired (bitchy) she's likely to be.
- Sometimes help means force feeding a snack!
- Keep things off the floor.
- Keep things hung up and not touching the floor.
- Keep the stalls picked.
- Feeding at shows is generally smaller amounts more often as riding times can be drastically different than the horse's regular schedule. Generally 1 - 2 flakes 3 - 4 times per day in nets or bags. -Keep open bales tied shut in between feedings.
- Tie nets with a slip knot at approximately chest height & use the loop tail to make an extra security knot.
- Keep the alley swept & tidy.
- Tie stalls shut at night.
- Keep things out of reach from the horses and do NOT tie horses where they can reach things! If your horse chews something you will be billed!
- Hang halters on each horse's stall by the nose facing towards the stall or with the crown-piece buckled up & the nose piece away from the stall. Keep the lead neat and off the floor.
- Expect that you may be asked to rinse or bath a horse(s).

CHORE TIME

- AM: Between 5 and 8 daily depending on the day's schedule. There may be a schedule on the marker board if non pros wish to split up the designation of chores depending on who got to bed the earliest...)
- Clean stalls/fluff bedding (tie horse if needed while cleaning).
- Feed grain.
- Add hay to nets if needed.
- Water and SWEEP
- MID DAY: add hay if needed and check water.....SWEEP
- PM: Between 5 and 8 p.m, depending on the events of the day/evening.
- All the same tasks as the morning.
- NIGHT: one final pick, ensure adequate water (min 1.5 pails) for overnight, make sure every horse has a little hay...and....SWEEP
- If you aren't showing, contribute and pitch in with the chores. Help EACH OTHER as well, if any horses in the Reiner-Nic group need attention, step up!, so someone else will step up for you.

ENTRIES & PAID WARM UPS

- Know what classes you & your horse are eligible to enter. Be aware of the entry fees & of the patterns & consult with Reiner-Nic when entering.
- Always request your paid warm ups to be near Nicole Brown's paid warm ups.
- Copy down what you entered & note the patterns on the schedule &/or your note.
- All shows have some type of list of eligibility requirements for their association, print this list & know where you fit in.
- Print & carry proof of where you fit in the NRHA eligibility as well.
- Print & carry copies of your registration papers, competition license & lease documents as well as any proofs of eligibility to specific programs for your horse (ex. RAPP, NRBC)
- Provide a copy of all your cards & all your horse paperwork for Reiner-Nic to keep on file as well.
- It's strongly recommended to keep PDF copies available to easily email as well as files/photos on your phone.

HELP FROM REINER-NIC

- The \$50 day fee is for help, tips, and guidance & verbal consultations. Tune ups are subject to additional charges. Full rides will be subject to individual ride fees. It is not for direct comprehensive one on one-lesson type situations nor is it for all day attention or complete supervision of every ride.
- Reiner-Nic is not always available all the time to everyone but when help or advice is given it must be taken & accepted.
- Riding times will be determined and non pros will need to be present at those times. If a non pro chooses to ride on his or her own time that is fine, the ride can be discussed with Reiner-Nic later, the day fee will not be waived.
- Essentially non pros will go about their business during riding times & when something arises, Reiner-Nic will chirp up or the non pro shall bring it to Reiner-Nic's attention if the issue has not yet been noticed by Reiner-Nic.
- Spins should preferably *not* be done unsupervised, especially if some issue surrounds them.
- When possible Reiner-Nic will be present for paid warm ups-this is why they need to be requested to be near Nicole's.

TURN OUT

- turn out is important, look good for show day. This is EXTREMELY IMPORTANT for all around competitors.
- for reiners: a little make up is nice, more importantly contain your hair neatly at the ears and in a pony tail, long scruffy 'barrel racer hair' is not cool & isn't acceptable in the Group.

PREP TIME

- know how long it takes you to get ready!! If need be, make a time line that notes each task you must do to be prepared and the amount of time it will take.
- Example for All Around:** (bath well and band the night before, horse MUST wear a slinky after being banded)
- Get up, come to life, get your face painted and ready for the day and do your hair
- Eat on route to the barn
- DO NOT CONSUME CAFFIENE pre show, you DO NOT need this piled on the nerves you "don't have" ! This means you too, REINERS!
- Feed your horse, do your chores.
- In Stall:
 - Un blanket and assess amount of grooming required to make him clean again.
 - Do the grooming
 - Install Tail
- Out of the stall:
 - Brush off legs
 - Check bands, trim mane if needed
 - Band forelock
 - Paint feet
 - Show spray
 - Change
- Tail can also be done while feet are drying depending how early you fed.
- If riding classes, you need a good 30 min warm up before the show starts. Keep in mind the arena will close 15-30 min before the start of the show. Plan accordingly and adjust your order of 'get ready' to factor in riding earlier if needed.
- Reining requires less primpy prep time but keep in mind your warm up, tail installation and adequate time for your horse to eat.

GENERAL RIDING TIMES

- It is very common to ride very late at night or very early in the morning to avoid the busiest times in the arena, as they are unproductive.
- Times will be discussed but ultimately riding times will be determined by Reiner-Nic & non pros will either be there or not. If a non pro chooses to skip out, no fees will be waived.
- Non pros must ride within a 2 hour period of time to enable Reiner-Nic riding time afterwards. That said, sometimes Reiner-Nic will be riding during non pro riding times as well.
- Reiner-Nic will be available during general riding for horse tune-ups if need be.

WARM UP RIDING

- KNOW YOUR PATTERN before you go to warm up
- Reiner-Nic tries to prepare non pros to be able to warm up on their own. If a non pro is not comfortable warming up on their own they should not be at the show. Warm up procedure or what to work on can be discussed beforehand & any issues that arise during warm up shall be addressed as quickly as possible when Reiner-Nic is available.
- Depending on who all is showing Reiner-Nic is not always available everywhere & there are times that may arise when she can not be there at all (ex. If she is warming up to show at the start of a class that follows one where a non pro is at the end). The harsh truth is that Reiner-Nic's show horses are her #1 priority.
- Reiner-Nic may not always be available to tune up a horse during a warm up.

SHOW RIDING

- Reiner-Nic, as much as possible, will be available for a pre show ring chat & guidance from the sidelines. When possible, immediately after the completion of a non pro run Reiner-Nic will discuss the run, good & bad, with the non pro and possibly suggest follow up schooling. Then the non pro is free to analyse the run on their own and at any 'non busy' time discuss it further if required.
- After Reiner-Nic completes a run, especially if it did not go well, do not attempt to discuss it with Reiner-Nic as she requires at least 15 minutes of analysis/thought time to process it & come to terms with whatever happened. This is probably a time when non pros may mistakenly think Reiner-Nic is pissed off; not the case, Reiner-Nic just requires space/time to address this situation.

TAKE DOWN

- DO NOT PUT MANURE IN THE CART ON THE LAST DAY AFTER NOON!!! Do you want to haul your stuff in a dirty shitty cart?? I DON'T, so...if you DO...bring your own cart!
- Pack things as orderly as possible.
- Near the end of classes, dump buckets & rinse them well. Turn them upside down to dry. Leave 1 water pail in per horse.
- Make sure each bucket has the snap remain on it.
- If needed, scavenge some clean bedding from stalls for in the trailer.
- Put 2 flakes of hay in each net for the ride home.
- When the remaining water pail is taken out of the stalls, rinse them and fill them half full for the trailer ride home.

STRESSES

- For Reiner-Nic the business hours of a show can never be clearly defined, nor can the sleeping hours.
- For Reiner-Nic, shows offer a small breather from everyday business, so when times are available for visiting with friends or show acquaintances Reiner-Nic may take the opportunity to 'disappear' for a while. For this there is the marker board or text messaging.
- Showing with Reiner-Nic is a team effort. Don't piss off the captain. And don't assume the captain is pissed off; in fact the captain is rarely pissed off. Sometimes it's focus, sometimes it's trying to work through sheer exhaustion which no amount of caffeine can remedy.
- Most times becoming tired & slightly burnt out is unavoidable. When it does happen, offer assistance, offer a snack, offer a drink, offer a chat; if none of those works, then grant Reiner-Nic space.
- Reiner-Nic may also have a drink at any point to take the edge off or calm down. This often makes Reiner-Nic easier for others to deal with as well. Reiner-Nic does not discourage this in other people either. There is a difference between a cocktail and getting loaded. Getting loaded, especially during the day, is frowned upon.

- The demands & pressures placed upon Reiner-Nic need to be understood. Though coping with tense or difficult situations may not always be as easy as anyone would like it to be, it must be done.
- That said, non pros have their own stressors & that is recognized as well. Sometimes a couple minutes of closed eyes, a few deep breaths & forcing the mind to be quiet can go a very long ways!

COMMUNICATION

- Talk to Reiner-Nic about whatever. Nothing goes well if no discussion takes place.
- Respect the advice you are given, it's what you are paying for and it comes from experience and with your best interest at heart.

CONDUCT

- Be helpful and be glad you are at the show
 - Joking & fun is fine; things that are disruptive to the functionality of Reiner-Nic or the Group are unacceptable.
 - Non pros should never decline help when it becomes available, nor should they ever direct negative attitude or feelings towards Reiner-Nic. Doing so may result in immediate termination of Reiner-Nic Non Pro status.
 - Reiner-Nic believes in the 24 Hour rule. If someone is upset that person should wait 24 hours before pursuing the issue to know if it is really worth pursuing or if it was an emotional/stress response. If they are still upset then the issue should be discussed. For the purpose of the horse shows this can be more of a 6-12 hour rule.
 - As difficult as it can be non pros need to emotionally distance themselves from Reiner-Nic & from the events of the barn & the show. Too often emotions obstruct the view of what is really happening or not happening. And, too often emotions become over active when persons are stressed or tired.
 - The moods of Reiner-Nic should never be taken personally. This again, is often a mistake of perception. Tiredness, hunger and stress contribute entirely to these "moods". Again, offer something to maybe help resolve the situation, or simply give space. (Reiner-Nic does work on self awareness and emotional management as well!!....remember the thing in the beginning about not being perfect....!)
 - Take responsibility for your own self & be able to occupy yourself when Reiner-Nic is unavailable.
 - Be friendly to others, nice people attend these events; pretend it's a little bit for fun.
- As part of the Group, understand that we all root for each other. There will be zero tolerance of negativity or drama. We all (I think) are here because we love/are obsessed with horses, enjoy the sport, have set forth challenges for ourselves we wish to pursue & overcome & have set goals we wish to attain along with enjoying the social aspect that comes along with it all.
- Please make an effort to cheer on other members of the group (as well as other people at the show!), have some fun & keep focus on the big picture.

Cheers!

Nicole Brown, working as Reiner-Nic, earning income for Nicker Equine
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