

# **Park Rules and Regulations**

Observance of our Rules and Regulations will ensure all our guests have a pleasant stay.

#### **Registration and Rent**

Oak Grove RV Resort is a 55+ community. Self- contained 24' or longer motorhomes, fifth wheels, travel trailers and park models only please. No pop-ups, tents or truck campers are allowed. RV's must be 10 years and newer. RV's older than 10 years are accepted based upon Management approval with pictures. This is current industry standards. Vehicles must be in good repair; oil leaks must be repaired and any damage to pavers or pavement will be your responsibility and the cost associated will be billed to you.

Rent must be paid in advance. We accept cash, credit and personal checks with proper personal ID. Returned checks will be charged a service fee in accordance with current state of Florida laws.

Check in is between the hours of 9:00am and 4:00pm- Check out time is 11:00 A.M. Contact the office for late departure rates. Late arrivals are to be scheduled with the front office. Electric cannot be turned on Sundays or Holidays

# <u>SMOKING: IS PROHIBITED AT POOL AREA, GAME PARK, ALL BUILDINGS AND WITHIN 50' OF ALL DOOR WAYS!</u>

All Buildings are Fragrance free for the health of our employees and guests. Please refrain from wearing heavy perfumes/colognes as many people have sensitivities to them.

**NEW!!- CDC/ GOVERNMENTAL AGENCY REQUIREMENTS** – for the safety of our residents, guests and staff, Oak Grove follows current CDC Requirements, **IF** the CDC is requiring facemask and social distancing, Oak Grove will enforce those requirements in all public areas of the park. Current guidelines on gatherings and distancing are subject to change at the discretion of the CDC and governmental agencies.

#### **Visitors**

Visitors are allowed if they comply with the rules and regulations. It is your responsibility to inform them of these rules and regulations. All overnight guests must register with the office and applicable fees will be charged and prepaid.

# **OUTSIDE CONTRACTORS/WORKERS**

All outside worker's/contractors must be approved prior to any work by Management. Licenses and insurance must be provided to the office prior to any work. This is for everyone's protection.

# <u>Rates</u>

Rates are for 2 people per site. Additional guests require a \$6.00 a day fee per guest. An additional charge of \$30.00 per month will apply to units with washers and dryers.

# At your Site/Lot

Everyone is expected to keep their site clean and orderly. Trash is picked up at sites Monday — Friday, trash is to be put by curb between 8am and 9am. There is no trash pickup Saturday and Sunday, trash may be taken to dumpsters. Do not leave any trash out overnight as the animals will scatter. All sewer lines must be free from leaks. Oil changes and other such types of vehicle maintenance are not allowed. Check with the office prior to performing any vehicle maintenance or repair. If there are any problems or damage to your site, please inform us immediately. Boats and Trailers must be moved off site and to approved storage area within 2 days of check in. Please do not hang windchimes at your site. No Clothes lines allowed.

A two car maximum is allowed per site. Only holders of valid driver's licenses may operate any vehicle on site including golf carts.

Please store away and secure any valuable items, we are not responsible for personal property.

# Be Considerate

No Loud Music. Quiet hours are from 10:00pm to 7:00AM. Bright outside RV lights are not to be left on after 10:00pm. Night lights maybe left on. Any guests causing a disturbance that impedes the enjoyment of other guests may be asked to leave at management discretion.

#### Speed Limit/Right of Way/Parking

The speed limit is 10 mph. Bikers and pedestrians have the right of way. Drive on the roads only. Do not use pull-thru spaces for shortcuts. Park in your assigned area only. Do not park in open spaces without prior management approval.

#### Pets

Pitbulls, Rottweilers and other aggressive dogs are not allowed in the park. Pets must be on a hand held leash no greater than 6' in length anytime they are outside, using retractable leashes is at the pet owners liability. Everyone is expected to clean up after their pet and dispose of waste properly (bagged and in the dumpster). Do not chain your pet outside or leave it unattended in your unit for extended periods of time especially if the dog tends to bark excessively or be disruptive to your neighbors. All immunization records must be kept up to date. This is Florida Law. Except for service dogs, pets are not allowed in the following areas: all buildings and pool areas.

# **Trees and Wildlife**

Do not swim or throw things into the pond. Do not allow guest/children to play near the pond without direct adult supervision. Do not feed any wildlife this includes the ducks. Feeding the wildlife causes issues with health and safety as well as the animals well being. Wildlife (term): does not include aquatic animals as fish. FLA Fish/Wildlife commission. Fish and Turtles may be fed appropriate food.

#### **Bathrooms and Showers**

All guests are welcome to use the showers and bathrooms. We ask that all guests clean up after themselves. The bathrooms are cleaned with antibacterial cleaners for your protection. If there are any problems please let us know immediately. Do not wash dishes or utensils in the bathrooms. DO NOT WASH PETS IN SHOWERS. Children are not allowed to use these facilities without adult supervision. Any damages will be the responsibility of the parent or supervising adult.

#### **Laundry Facilities**

24 hours daily. No clotheslines will be allowed on sites. Please do not use any clothes dyes in the washers. Quarter machine is available in both Laundry Facilities.

# **Prohibited Items**

Absolutely no use of firearms, explosives, drugs or fireworks is allowed in the park. Also, only open fire gas pits are allowed according to the city of Labelle ordinance.

#### Pool

No glass or Styrofoam allowed in pool area.

No pets allowed in pool area.

Additional Rules and hours are posted at pool entrance.

# Failure to Follow the Rules/Pay Rent

Oak Grove RV Resort reserves the right to refuse to accept further rent from any person who fails to comply with these rules and regulations and may request that their space be vacated immediately.

# **Cancellation Policy**

Cancellations may be made up until August 1<sup>st</sup> with a \$200 cancellation fee. Deposits become NON-REFUNDABLE after August 1<sup>st</sup> for the upcoming season.