

April 22, 2025

Re: Clemence Youth Foundation

To Whom It May Concern:

Goldberg Towers is an independent Facility for elderly people. When Ms. Tianshu Zhao, the daughter of one our residents, approached me and told me about Clemence Youth Foundation, the organization her son was a member of and the possibility of them coming to Goldberg Towers to show our residents how to use smart phones, tablets, laptops, and other devices, I immediately saw a great opportunity for our residents.

The children from the Clemence Youth Foundation started volunteering at Goldberg Towers in December 2022 and have been coming every Saturday since then.

Volunteering in this program has been a deeply rewarding and meaningful experience for our residents. The initiative focuses on helping elderly individuals gain confidence and independence by teaching them how to use smartphones—a skill that's increasingly essential in today's digital world.

The program is well-organized and the volunteers are always ready to assist any resident walking in. What makes it truly special is the personal connection formed with the participants. Many seniors start off feeling intimidated by technology, but with patience and encouragement, you can see their confidence grow. Watching someone send their first text message, video call a grandchild, or navigate a new app is incredibly fulfilling.

This program is more than just teaching tech — it's about bridging generations, reducing isolation, and empowering seniors to stay connected with the world. I would highly recommend this volunteer opportunity to anyone who enjoys making a tangible impact and values human connection.

Please feel free to contact me via email at <a href="mailto:manager@gbbt.org">manager@gbbt.org</a> or by phone at 713-771-2417 should you have any questions.

Regards,

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