

# ONLINE SHOPPING



# GOOD THINGS TO KNOW

## BUYER INFORMATION

- All sales are final. Merchandise is AS IS, no returns, no refunds.
- All purchases **MUST** be picked-up at the DuPage County Fairgrounds, 2015 Manchester Rd, Wheaton, IL during our IN-PERSON Resale (check website for date). Shipping is **NOT** available.
- Payment: all major credit cards are accepted. A processing fee of 3.5% will be added.
- Facial masks covering both nose and mouth are required for all shoppers, sellers, and volunteers while at the DuPage County Fairgrounds.

# MORE GOOD THINGS TO KNOW

## **WHY DO PRICES VARY?**

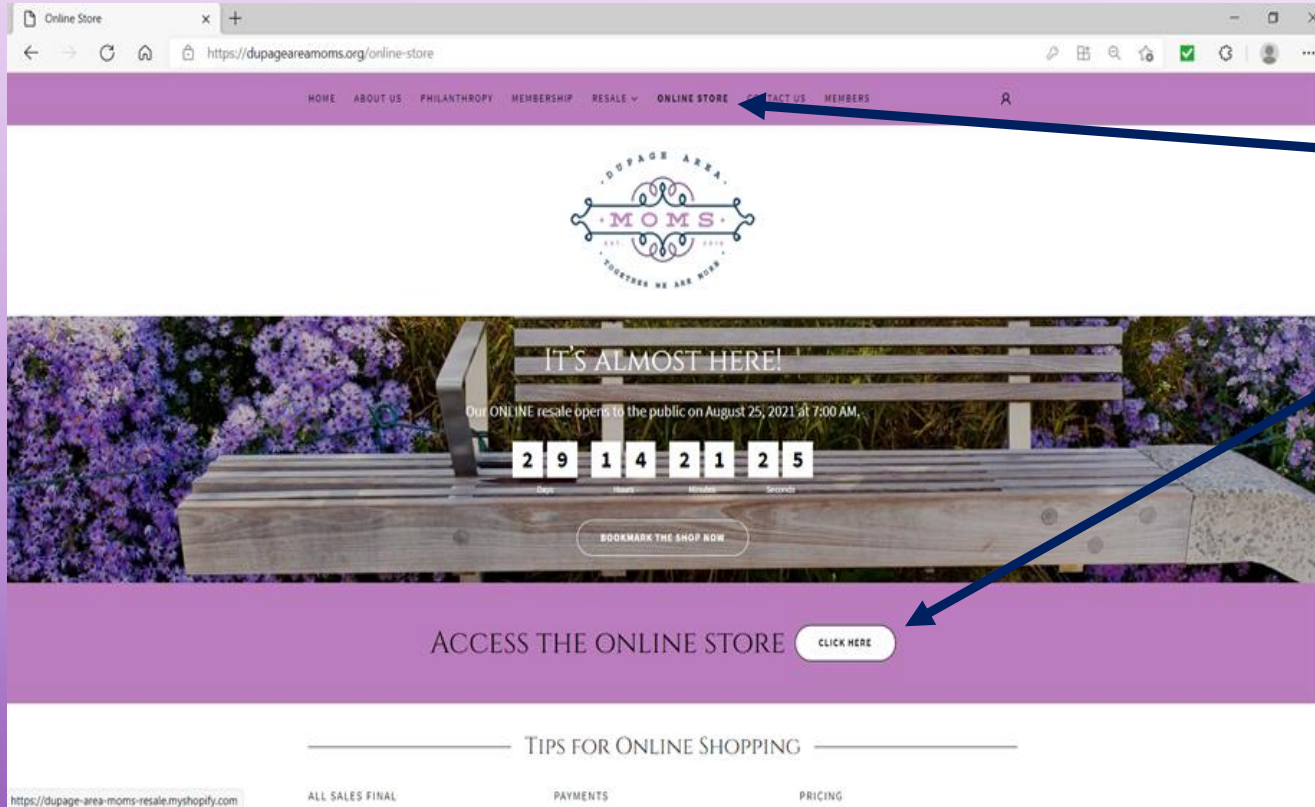
Each item is priced by the seller, so the prices of two identical items could vary.

## **WHERE DO I PICK-UP MY PURCHASES?**

Purchased items will be ready for pick-up at DuPage County Fairgrounds, 2015 Manchester Rd, Wheaton, IL during our IN-PERSON Resale (check our website for the date).

**Masks must be worn correctly (covering both your nose and mouth) while at the fairgrounds. Thank you.**

# HOW TO FIND OUR ONLINE STORE



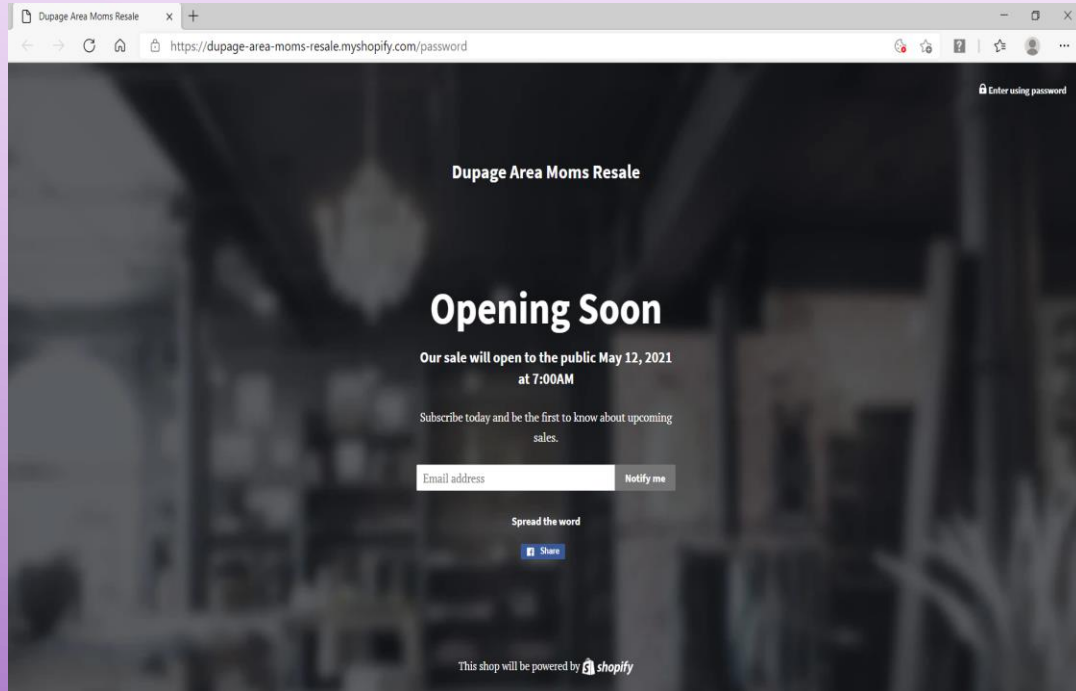
Go to our website  
[www.dupageareamoms.org](https://www.dupageareamoms.org)  
Click on ONLINE STORE

Then click Access button

OR

Click on  
<http://bit.ly/DAMResale>  
(case sensitive)

# PRESALE PASSWORD ENTRY

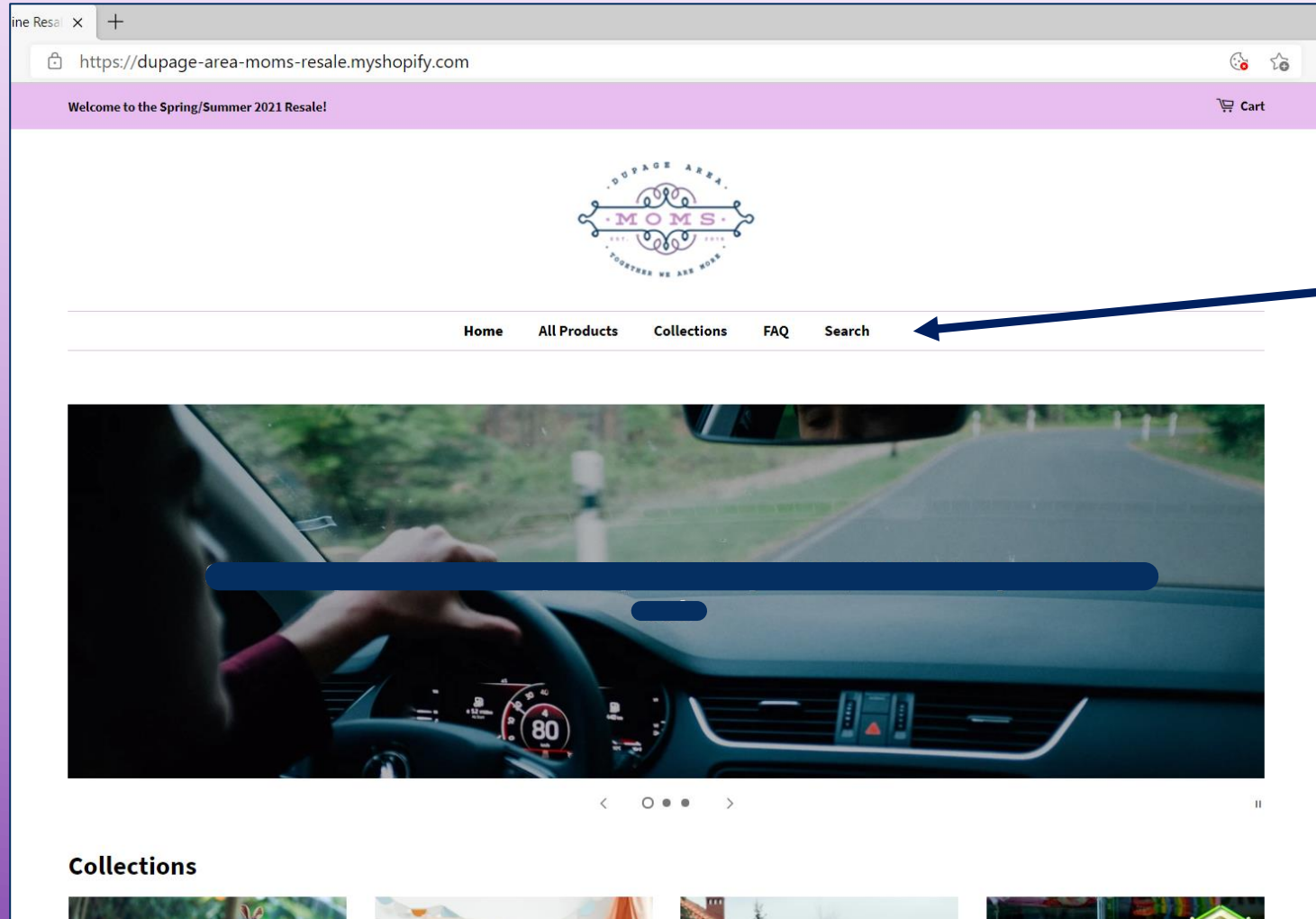


If you are one of our presale shoppers you will need to enter the password emailed to you to shop. This password is NOT to be shared, violators will lose presale shopping privileges for future resales.

Our pre-shoppers are:

- ❑ First - DuPage Area Moms Resale Committee
- ❑ Second - DuPage Area Moms Members that are volunteering at the resale
- ❑ Third - Sellers
- ❑ Fourth - DuPage Area Moms Members

# YOU ARE READY TO SHOP!



Quick ways to get to

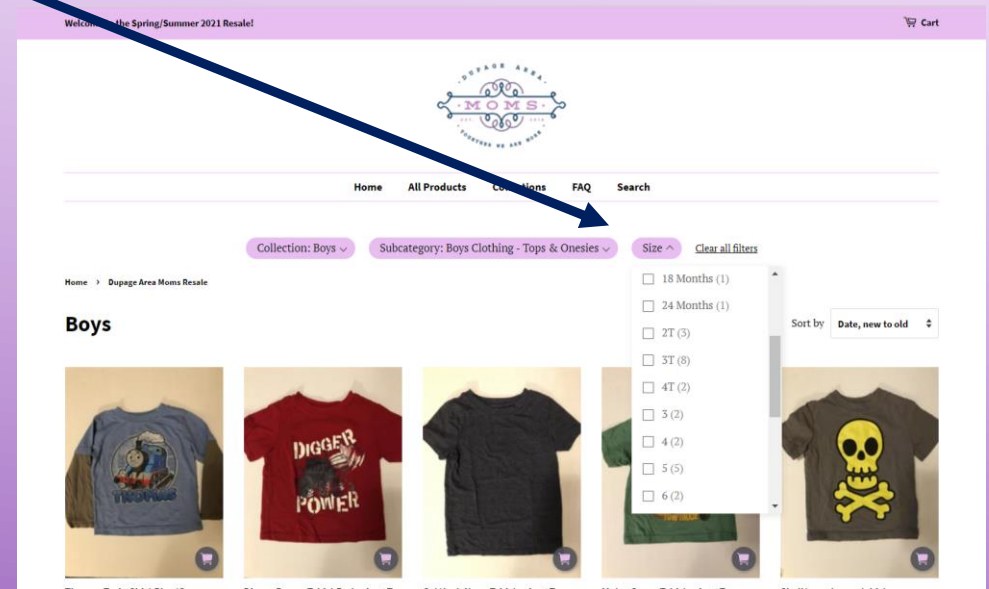
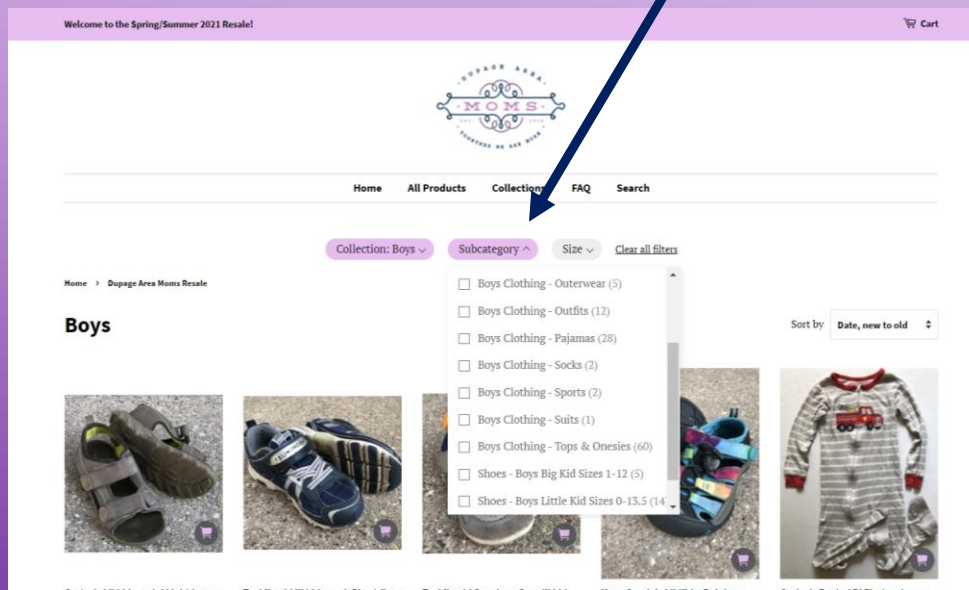
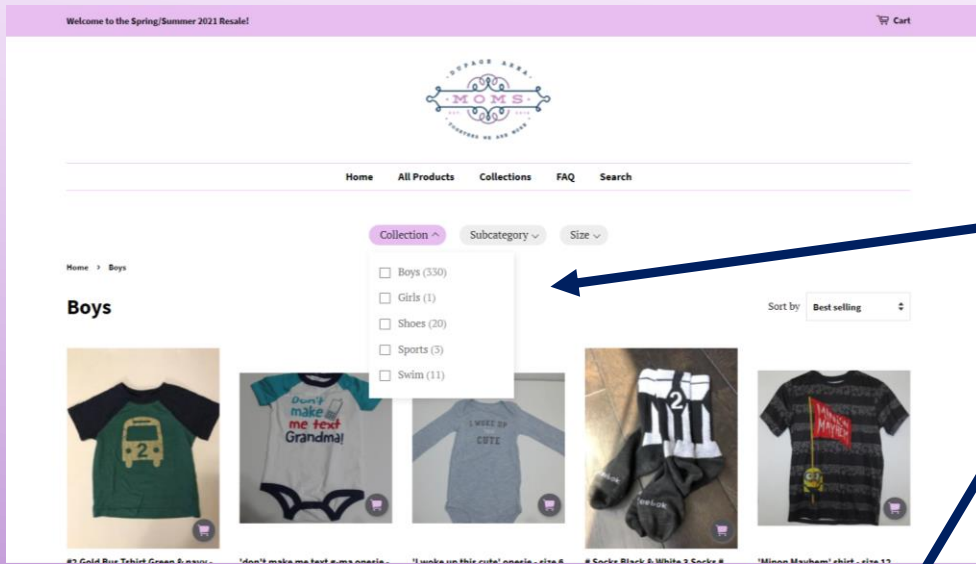
- Home
- All Products
- Collections
- FAQ
- Search



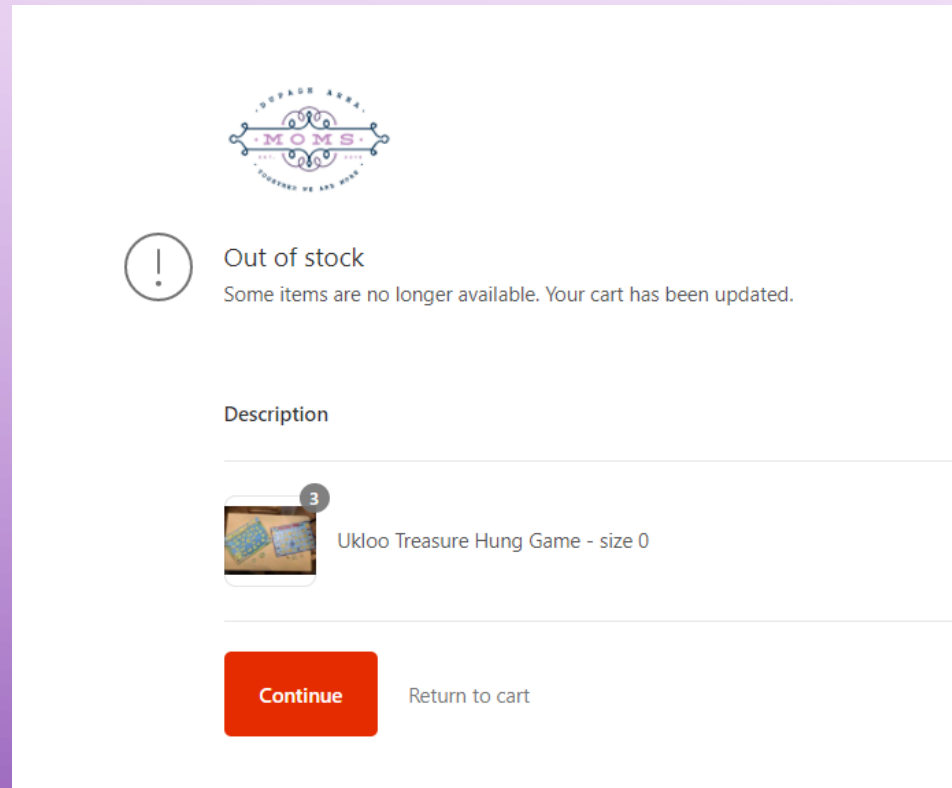
# NAVIGATING OUR STORE

Use the pulldown menus to filter through items. You can sort by:

- Category
- Subcategory
- Size



# WHAT HAPPENED TO AN ITEM IN MY CART?



The screenshot shows a notification from MOMS (Motherhood & Maternity Supply) with the following content:

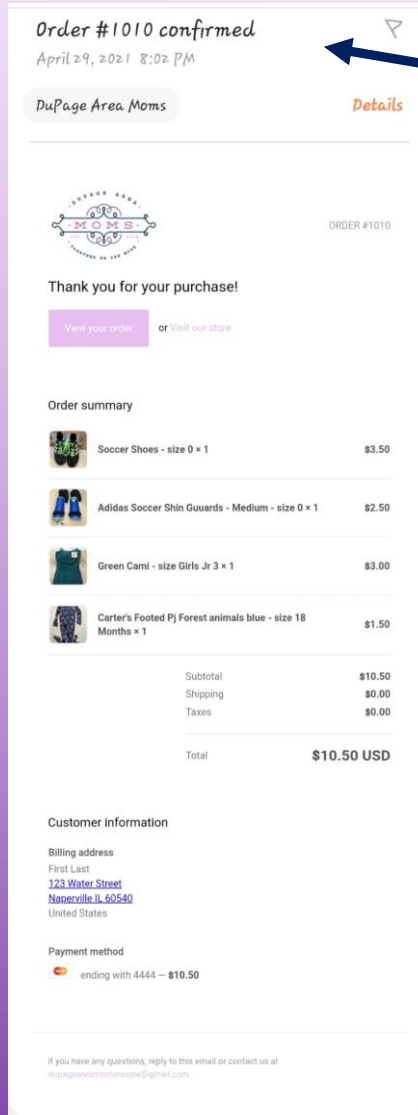
- Logo:** MOMS logo with "OFFICIAL AREA" above and "ESTABLISHED IN 1988" below.
- Warning Icon:** A circle containing an exclamation mark.
- Text:** "Out of stock" followed by "Some items are no longer available. Your cart has been updated."
- Section Header:** "Description" with a horizontal line below it.
- Item:** A small image of a board game with a "3" in a grey circle in the top right corner. To the right of the image is the text "Ukloo Treasure Hung Game - size 0".
- Buttons:** A red button labeled "Continue" and a text link "Return to cart".

Because this is a resale, there are only single quantities available of each item listed. Because of this, an item could be in multiple buyers “carts” at the same time, and the first person to check out would get the item and that item would then fall out of the other shoppers carts.

If there are items you want to ensure you do not miss, please consider checking out immediately and then continue shopping. Multiple orders will automatically be grouped for you when you pick up.



# EMAIL ORDER CONFIRMATION



Order Number

If a friend is picking up your order for you, they will need your order number(s) and your name. Have your friend come to the IN-PERSON Resale (check our website for date and time).

# PURCHASE PICK-UP INFORMATION



Purchases are to be picked up during our **IN-PERSON Resale** (check our website for date).

Purchased items will be ready for pick-up at DuPage County Fairgrounds, 2015 Manchester Rd, Wheaton, IL.

**Masks must be worn correctly (covering both your nose and mouth) while at the fairgrounds.**

# CONTACT INFORMATION

Website: [www.DuPageAreaMoms.org](http://www.DuPageAreaMoms.org)

Email: [DuPageAreaMomsResale@gmail.com](mailto:DuPageAreaMomsResale@gmail.com)

Phone call/text: 630-909-9283

Facebook: @DAMResale

Instagram: @DuPageAreaMoms