



## Resale Policies

### General

- G1 All DuPage Area Moms policies apply.
- G2 **All sales are final. Merchandise is AS IS, no returns, no refunds.**
- G3 Each item is priced by the sellers, so the prices of two identical items could vary, and as this is a resale, there are only single quantities available of each item listed. Because of this, an item could be in multiple buyers' "carts" at the same time, and the first person to check out would get the item and that item would then fall out of the other shoppers' carts.
- G4 Only major credit cards will be accepted for payment. A 3.5% processing fee is added to each transaction.
- G5 After you have completed your purchase, you will be asked to schedule a pick-up time. If you place multiple orders, there is no need to schedule more than one pick-up time. Items will then be collected from the DuPage County Fairgrounds at your scheduled time. Shipping is NOT available.
- G6 **Masks must be worn correctly (covering both your nose and mouth) while at the fairgrounds.**
- G7 Online public resale starts Wednesday, May 12, 2021 at 7am and closes on Saturday, May 15, 2021 at 9pm. Half-price sale will be conducted on Saturday, May 15, 2021 starting at 1pm to 9pm.

### Sellers

- S1 Registration deadline is 3 weeks prior to the inventory entry deadline or when all seller spots are full. Registration payment is through PayPal on our resale software and is due upon registration as a seller. Registration fee is non-refundable.
- S2 **Sellers must comply with acceptance guidelines as outlined in the Seller Instruction Packet.** Seller Instruction Packet can be found on our website [www.DuPageAreaMoms.Org](http://www.DuPageAreaMoms.Org).
- S3 The Seller assumes all responsibility for confirming none of their items placed for sale at the DuPage Area Moms Children's Clothing & Toy Resale ("the resale") are, or have been, subject to a recall, as well as that the items do not exceed the lead limits for children's products set by the Consumer Products Safety Commission ("CPSC") and should avoid putting products in the resale that have lead content, unless they have testing or other information to indicate the items being sold have less than the limit set by the CPSC. The seller assumes all liability for selling items at the resale that have either been recalled or exceed the lead limits set by the CPSC. DuPage Area Moms assumes no responsibility.
- S4 Unlimited\* seasonal items per seller number (\*temporary increase of seasonal items allowed for the Spring 2021 resale only).
- S5 **Only DuPage Area Moms Clothing Sale tags printed from our resale software will be accepted** (please go to our website for our software links [www.DuPageAreaMoms.org](http://www.DuPageAreaMoms.org)). **No handwritten tags will be accepted. Only sold items require tags, tags will be scanned at drop-off to verify items.**



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- S6 Sellers have the option in our software system to have items remain full price for the entire resale or to be marked as half-price, denoted by “REDUCE” on the tag above the price on the right side, during our half-price sale.
- S7 We have the following graduated percentage back on a seller’s sold items:
- 85% for DuPage Area Moms Resale Committee
  - 80% for Board and Committee members of DuPage Area Moms
    - must be in position by May 1 for Fall Resales and by Nov 1 of prior year for Spring Resales, continue in a position through the month of the resale AND be in good standing
  - 75% for DuPage Area Moms members
  - 70% for all other sellers
- S8 We have the following presale shopping order (link and exact days/times will be sent out prior to the presale):
- First - DuPage Area Moms Resale Committee
  - Second - DuPage Area Moms Members that are volunteering at the resale
  - Third - Sellers
  - Fourth - DuPage Area Moms Members
- S9 Please note the seller drop-off ending times. **Sellers must have sold items packaged and dropped off during scheduled drop off times.** No exceptions.
- S10 **Sold items not brought to the fairgrounds by the seller drop-off deadlines will result in the cost being refunded to the buyer(s), including transaction fees, at the seller’s expense.**
- S11 **DuPage Area Moms Clothing Resale Committee has the right to reject items to be sold that do not meet the suggested criteria without explanation.**
- S12 **Sellers are NOT required to volunteer for the Spring 2021 resale.** We have a limited number of volunteer shifts available for DuPage Area Moms members. **Be sure to read our volunteer policies, found below, for more information.**

## Volunteers

- V1 **All volunteers MUST sign our Volunteer Release and Waiver Liability Form.** This form is part of the Worker Agreement in My Sale Manager.
- V2 **Volunteers must be current members of DuPage Area Moms.**
- V3 Volunteers may NOT bring children with them to work.
- V4 **Masks must be worn correctly (covering both nose and mouth) during entire volunteer shift.**
- V5 Food will NOT be provided by the organization. You may bring food from home, but it must be consumed in your car or outside away from the building.



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- V6 Volunteer shifts are filled on a first come, first served basis, once a shift is full no additional volunteers may sign up for that shift. We encourage you to sign up right away.
- V7 Volunteers are asked to come on time and stay for their entire scheduled shift. **If you come late, plan to stay late.** Changes are sometimes necessary but should be kept to a minimum.
- V8 Volunteers who are also dropping off sold items should plan on arriving at least 30 minutes early to drop off their items before their scheduled shift or wait until after their shift is over. Committee members may bring in merchandise during a lull in activity if it is appropriate.
- V9 Volunteers who do not show up for scheduled shifts without calling in will, upon the second occurrence, not be welcome to volunteer at future resales.
- V10 Volunteers not adhering to policies may be asked to leave.
- V11 **If a problem occurs twice with a volunteer (please note it can be any problem and not just two occurrences of the same problem), they will no longer be welcome to volunteer at future resales.**
- V12 If a volunteer is found to be stealing, they will be immediately dismissed and not welcome to volunteer at future resales.