REACH Foundation & theCoderSchool FAQs

GENERAL QUESTIONS:

Q: **If we cannot make the course time that is set, will other times be available?**

A: The current schedule is a base schedule. We will do our best to accommodate scheduling conflicts, but it's not guaranteed. Course enrollment is based on first come, first serve basis. In the event where courses are full, we may offer a secondary date and time, please fill in an acceptable alternate on the registration form.

Q: **Will the coding classes be in person or via Zoom?**

A: At this time the classes will remain via Zoom. However, as things continue to open up, we plan to offer in-person classes and possible Zoom classes in the Fall 2021.

Q: **I signed up and have my confirmation, but I didn't receive a Zoom login.**

A: As soon as registration closes, all the Zoom classrooms will be created and sent to the parent's email. You should receive the Zoom link information no later than Monday of the first week of classes. This login will be the same for the duration of the course. If you did not received the email, please check your spam or junk folders first. Then, email yl@thecoderschool.com.

Q: **If we miss a session, will there be a makeup session?**

A: Each lesson is dynamic and takes its own shape with student participation. Unfortunately, we cannot replicate or schedule a makeup lesson to replace the scheduled time.

Q: My child loves coding but these courses do not interest them, do you have other courses?

A: We add or substitute course offerings throughout the year. As feedback from parents and students help us shape new offerings, please email yl@thecoderschool.com for suggestions or comments.

PAYMENT:

Q: Can I sign both of my children for different courses? Is there a discount?

A: Yes and yes. Please register your students individually using the Google Registration Form found on the REACH website. Once the form is complete, then proceed to the link for PayPal, (also located on the REACH website) to submit payment per your registration. For multiple class or multiple students discount, please contact REACH at info@reach4pylusd.org
In addition, if you have any other questions about payment, please contact REACH using the "Contact Us" tab on the REACH website at: **www.reach4pylusd.org**

Q: I completed registration but did not get confirmation about payment. How do I know if my payment went through?

A: Once you submit payment using the PayPal link on the REACH website, check your email for a receipt of payment to ensure the transaction was complete. If you have not received a payment receipt, please check your spam / junk folder in your email. If you have any additional questions about payment, please submit questions to REACH using the "Contact Us" tab on the REACH website at **www.reach4pylusd.org** or email REACH at: info@reach4pylusd.org

CLASS REGISTRATION:

Q: I filled out the registration form; however, I didn't receive a confirmation email.

A: If you have not received the Google form registration confirmation email, please check your spam or junk folders. If you still are unable to locate the email, please contact the REACH foundation at: info@reach4pylusd.org

Q: My child has done coding in the past, do we have to start at 1.0?

A: It is preferred that students follow the 1.0 and 2.0 path as we do not know which concepts they have learned or mastered in outside courses. If student(s) had past experience coding with

Scratch, they do not have to start at 1.0. The 2.0 class is focused more on concept application, less concept introduction which were concepts learned in 1.0 classes.

Q: My child is in 6th grade and hasn't taken coding 1.0 yet, should they register for 2.0 or take 1.0 even though it's for 4th and 5th graders?

A: The suggested grade level is suitable for the grade level and above. As each student's experience with coding is different; it is preferable for students to have a strong foundation in coding terminology and coding logic. They do not have to start at 1.0, but 2.0 is less concept introduction and more concept application, which requires understanding of the concepts learned in 1.0 classes. Please email: yl@thecoderschool.com for any additional assessment questions.

Q: My child is in Middle School and has no coding experience, how do I get them started if the prerequisites are not available to them, because they are an 8th grader?

A: Students who have a full understanding of the symbols on a keyboard will be best suited for our Intro to Game Development and Intro to Web Development courses; if your student is able to type comfortably, they shouldn't have issues with the classes. Please email: yl@thecoderschool.com for any additional assessment questions.