

Setting up Your Patient Portal Account



At the Hospital

Receive hospital services and you're automatically eligible to sign up for Patient Portal access.

Provide us with your email address before you leave the hospital. Within minutes, the Hospital will send you a special email invitation and link to create your Patient Portal account.



Creating Your Account

For security, your email invitation will expire in 48 hours. If there is no hospital email invitation, check your junk mail or spam folders first.

Still nothing? Contact Hospital Medical Records at medicalrecords@scvrhaz.com or 520.393.4788 to resend.

- Enter first name, last name and date of birth (DD/MM/YYYY)
- Create a username. Keep it easy like: JaneDoe
- Create a password and confirm it. Write down your password and put it in a safe place.
- Check the box next to "I verify that the information I have entered above is correct and my own personal information."

- Select REGISTER
- Select CONTINUE
- Select three security questions and provide answers. This is in case you forget your password.
- At the Patient Portal confirmation screen, SELECT "Please click here to access the portal."
- You're registered! Now you can access your medical records by going to www.thrivepatientportal.com or scvrhaz.com, click on the Patients/Visitors tab, and click on Patient Portal.

Answers to Common Questions

How do I access my Patient Portal? All you need is an internet connection. You can use a tablet, smartphone, laptop or a personal computer.

Is my medical history safe? Yes. The Patient Portal is hosted on a secure connection and accessed via an encrypted system. You have a unique username and password protection. Remember to protect your password and only log on from a secure computer.

Can others access my Patient Portal? Yes – with written permission. You may provide family members or healthcare proxies' access to your Portal.

What if I forget my username or have problems setting up my account? Contact Hospital Medical Records at medicalrecords@scvrhaz.com or 520.393.4788 for help

6 Benefits of Using the Patient Portal

Register today to enjoy the benefits of Santa Cruz Valley Regional Hospital's online Patient Portal 24/7:



1. Access records, doctor and nurses notes, caregiver info, lab tests, images, medication info, and more



2. Share the info you want with others



3. Secure, encrypted, and password protected

4. Free



5. 24/7 and always on your schedule



6. Contact-free - no visiting doctor's offices to obtain records

It's your right as a patient to access all your medical records. And, if you don't understand any information, ask your doctor or provider to explain it.



Tips

If you forget your password at the username/password page, click on the "Forgot Password?" link and follow the prompts.

Access your new Patient Portal account at www.thrivepatientportal.com or scvrhaz.com and click on the Patients/Visitors tab.



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