



## Four Paws Pet Hotel Service Agreement



Thank you for choosing Four Paws Pet Hotel your pets home away from home.

**Requirements:** **All canines:** Must be up-to-date on all vaccines, including Bordetella, rabies, and DHLPP. **All felines:** Must be up to date on FVRCP, Rabies and FeLV. Official updated vaccination records must be provided prior to entry into daycare or boarding and must be administered at least 3 days prior to either service. We reserve the right to refuse and to accept a pet at check in for any reason including, without limitation, if it appears to us that the pet is sick, injured, in pain or that its behavior could jeopardize the health or safety of other pets or our staff. If your pet has a medical condition or is on any medication, please see staff so they can better understand and evaluate the pet's condition.

I, \_\_\_\_\_ represent that my dog/cat is in good health, is current on all required vaccinations (DHLPP, Rabies and Bordetella), (FVRCP, is current on Flea/Tick Preventative Medication and has not been ill with any known contagious viruses in the last 30 days.

I understand that while my dog is fully vaccinated that vaccines are not 100% fool proof and there is still a risk (albeit minimal) that my dog may contract a contagious virus/disease. I agree that should this occur I am responsible for my own pets' care and medical attention.

I agree to allow 3 days waiting period after my dog has had his/her vaccinations to allow the vaccines to reach full protection potential and to ensure my dog has not had any negative reaction to the vaccines. Should I allow my dog to stay at **FOUR PAWS PET HOTEL** in a shorter than 7 day wait period I understand that my dog could be at risk of contracting a contagious virus/disease.

I represent that my dog will be evaluated and deemed suitable for daycare/boarding.

I represent that my dog is sociable and has not harmed or shown threatening behaviors towards any person or any other dog. I understand that should my dog display any unwanted behaviors while in the care of **FOUR PAWS PET HOTEL** that staff will remove him/her from the play area.

**I understand** that although all dogs are fully supervised that incidents of injuries may occur. This includes that my dog could receive bites, scrapes and scratches, muscle strains, fractures and dislocations from his/her playmates and or playing, exercising.

**I allow FOUR PAWS PET HOTEL** staff to contact my/a veterinarian as deemed necessary should any injuries require medical attention. I agree that I am responsible for any medical bills acquired for my own pet.

**I agree** to disclose any previous or current medical issues/concerns of my dog so that **FOUR PAWS PET HOTEL** staff can decide of suitability for daycare/boarding.

**I release FOUR PAWS PET HOTEL** from any liability should my dog injure him/her self or another dog and or persons and accept medical and legal responsibility of my pets' actions.

**1.) You have the option to name an adult (over the age of 18) as your agent. INITIAL HERE:** \_\_\_\_ this person should **NOT be** traveling with you if you are leaving town. If we cannot reach you, you authorize us to contact your agent. You agree that your agent shall have your full and complete authority to make any and all decisions, including those related to the health of your pet and the expenditure of funds, for or on behalf of you and your pet.

**2.) Emergencies: INITIAL HERE:** \_\_\_\_ In the event of an emergency, **FOUR PAWS** will first attempt to contact the owner, followed by either your agent or designated veterinarian. If these attempts are unsuccessful, staff will contact an emergency veterinarian of **FOUR PAWS** choice. In cases we believe to be a serious matter, we will take your pet to the emergency vet first before trying to contact you! You authorize us to provide any such service at your expense. If we cannot reach you or your agent, we will make healthcare decisions for your pet based on the recommendations of the veterinarian caring for your pet. In the unlikely but unfortunate event that your pet passes away while under our care, **FOUR PAWS** will maintain the remains on our premises for up to one week after the originally scheduled pick up date.

**3.) Liability: INITIAL HERE:** \_\_\_\_ You acknowledge and agree that in an unlikely event your pet is injured and or death you release **FOUR PAWS** and its employees from any liability for such injury. If your pet injures another pet, you will be solely responsible for any injury to the other pet (s) as well as your own pet and you release **FOUR PAWS** and its employees from any liability for such injury. You understand that it is possible for a pet to become ill even if vaccinated. You assume all the risks and accept the responsibility of all costs for treatments if pet becomes ill, injured and or death. You further agree to hold the owners of Four Paws Pet Hotel and employees of **FOUR PAWS** harmless from expenses incurred for such treatment. If your pet destroys any property of **FOUR PAWS** during his/her stay with us, you acknowledge and agree that you are responsible for charges incurred to replace such items.

4.) **Payment for services:** **INITIAL HERE:** \_\_\_\_\_ You agree to pay us for the services we provide to your pet during each visit at the rates set forth at the start of such visit. Charges begin on the day you leave your pet. If you do not pay your bill in full at check out, **FOUR PAWS** may retain custody of your pet, at your expense until the bill is paid in full.

5.) **Medications:** **INITIAL HERE:** \_\_\_\_\_ Clients will be charged an additional fee of:

~ (\$3.00) daily for any oral medication(s) that guests may need.

~ (4.00) daily for any injectable medication that guests may need.

6.) **Reservations:** **INITIAL HERE:** \_\_\_\_\_ Check in time is available starting at 7am and check out time is 1pm if your pet is checking out after 1pm there will be a half day charge that will apply of \$15.00.

7.) **Extended Stay Reservations:** **INITIAL HERE:** \_\_\_\_\_ of (7) nights or more will require a 50% deposit at the time of booking. Cancelled reservations with 24hrs or less will result in a cancellation fee of \$25.00.

8.) **Holiday Rates:** **INITIAL HERE:** \_\_\_\_\_ A \$5.00 per night fee will be applied to any reservation that falls on the following dates:

Holiday periods determined by Four Paws Pet hotel are:

- . New Year's Eve Dec 31<sup>st</sup> & Jan 1<sup>st</sup>
- . Memorial Day: May 27<sup>th</sup>
- . Independence Day: July 4<sup>th</sup>
- . Labor Day: September 2<sup>nd</sup>
- . Thanksgiving: November 27<sup>th</sup>, 28<sup>th</sup>, and 29<sup>th</sup>
- . Christmas: December 22<sup>nd</sup>, 23<sup>rd</sup>, 24<sup>th</sup> and 25<sup>th</sup>

9.) **Dog Daycare:** **INITIAL HERE:** \_\_\_\_\_ Please be advised your pet will co-mingle with other dogs. Infectious diseases, minor injuries, dog bites, etc may occur even when properly vaccinated dogs interact with each other. Your pet may also be crated at various times throughout the day for breaks or during check-in/check-out. If your dog is boarding with us, you must let us know if you want your dog to participate in daycare with other dogs; otherwise, standard private outdoor breaks apply.

**10.) Personal Items: INITIAL HERE:** \_\_\_\_\_ Do not bring items with your pet that are valuable or irreplaceable. **FOUR PAWS** is **NOT** responsible for loss or damage to personal items or toys left with your pet. All medications must be in a container with a current prescription label from your veterinarian. Supplements not labeled for animals or prescribed by a veterinarian will only be given with your permission and you assume responsibility for their use.

**11.) Pets not picked up on departure date/ Abandoned: INITIAL HERE:** \_\_\_\_\_ If you or your agent does not pick up your pet at the agreed time you hereby authorize us to continue to provide the services as set forth in this Agreement at your expense. If the pet is deemed abandoned under local, state, or federal laws **FOUR PAWS** will attempt to contact you by telephone and or in writing advising you that if your pet is not picked up within a reasonable time period your pet will be delivered to a third party adoption partner, animal control, The County Humane Society or other similar government agency. You understand that you may lose ownership of your pet under the circumstances. If you fail to pick up your pet for any reason you release **FOUR PAWS** from all further liability and responsibility for your pet. You shall remain liable to us for all unpaid charges. Including the court costs and reasonable attorney's fees incurred in the collection of the charges.

**12.) Miscellaneous Provision: INITIAL HERE:** \_\_\_\_\_ This written agreement constitutes our entire and only agreement and there are no oral agreements or understandings except as provided for in this agreement. We reserve the right to use photographs or video footage of your pet taken during their stay. These images may be used for marketing materials, either in print form or on the internet. This agreement will remain in effect for any current or future pets you may bring to **FOUR PAWS** until the time it may be updated.

**With my signature below**, I certify that I have read and understand the agreement and waivers. I agree to abide by the regulations and accept all terms and conditions as set out.

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Name (print):** \_\_\_\_\_ **Pets(s) Name:** \_\_\_\_\_