



Terms & Conditions

PET SHIPPING AGREEMENT

Four Paws Pet Hotel 500 H st Los Banos Ca, 93635 (209)-710-4420

1. All dogs must be at least 8 weeks of age to be transported.
2. All valid Vaccines issued by a Doctor of Veterinary Medicine must be obtained prior to scheduling your pet(s) taxi trip.
3. Must be current with Rabies vaccination Bordetella and Distemper parvo (this applies to pets over 16 weeks of age).
4. We recommend a supply of food be sent with your pet, appropriate to the number of nights stayed if Boarding and or Daycare (Our space is limited so we ask that no more than the necessary amount of food and bedding be sent.)
5. Should your pet require medical attention during transport, we are authorized to provide such care as is deemed necessary. Should emergency care be necessary, we will make every effort to contact you prior to taking any emergency action. However, if you cannot be reached, we will use our discretion to take such steps necessary to ensure the wellbeing of your pet(s). All charges incurred for veterinary care will be your responsibility.
6. For the safety of our clients and their pets, we will NOT transport a vicious animal. All pets must be socialized and friendly. All pets must be lead trained.

RESCHEDULING

In the event that you find yourself needing to reschedule your transport within 24 hours of transport day, you will be charged a rescheduling fee of \$15.00. It is important that you notify us immediately upon you change of plans.

CANCELLATION

Cancellations must be made no later than 72 hours before the scheduled pick-up/drop off date. If you cancel after the 72 hours deadline, you will be charged the full transport fee and no refund will be given.

PICK-UP: If no person is present at the time of transport and/or the above described paperwork is not in order at the time of pick-up or delivery, we may have to continue without your pet. You will be charged for the full amount of the transport cost. We recommend that you make alternative arrangements in case the responsible party is unavailable.

DELIVERY: If no one is available to receive the animal and/or we are unable to contact the responsible party, there will be a daily fee of \$50.00 per pet to defray the cost of care and boarding. The party who ordered the transport will be responsible for these extra charges. It is highly recommended that alternate arrangements be made in case the person responsible for receiving the animal is unable to do so. The receiver must be available the day of. Each client is given a time window of pick up and drop off. Due to conditions beyond our control we cannot guarantee an exact time for pick up or delivery. We will attempt to contact you before pick up or delivery.

RIGHT OF REFUSAL: Our drivers are given the right to refuse acceptance of your pet(s) because of failure to follow the above-mentioned terms, and/or your pet(s) is found to be vicious or sickly.

SIGN _____

DATE _____

PET(S) NAME _____