

**Question**-Is Spectrum currently getting any special breaks, incentives, accommodations, or considerations from NYC to operate in the city, if so what?

**Response**-There are no "breaks" or incentives in the Franchise Agreement.

**Question** -When was Spectrum's request for franchise renewal made?

**Response**-On November 22, 2017, Charter made a very brief formal request that the City commence renewal proceedings.

**Question** -What information does Spectrum have to provide for their request for renewal of their franchise?

**Response**-The City will eventually issue a cable television solicitation, and Charter will need to respond to the solicitation and submit the required information outlined in that solicitation.

**Question** -Will the information requested of Spectrum be made public so it can be checked for accuracy, if so when?

**Response**-There will be a full public process with public comment period, public hearings and documents will be made available to the public prior to FCRC approval.

**Question** -Is the authorizing resolution the first chance to deny Spectrum's request to renew their franchise?

**Response**-The Authorizing Resolution allows DoITT to proceed with renewing all cable franchises. It is not targeted towards individual companies.

**Question** -At what point do the city's elected officials become involved in the franchise renewal approval process?

**Response**-The City Council issues an Authorizing Resolution for all franchises. The city's Franchise Concession and Review Committee, comprised of BPs and the Comptroller, along with Mayoral appointees, ultimately approves all franchises.

**Question** -When do the authorizing resolution proceedings start?

**Response**-This question is best answered by the City Council, who drives the AR process.

**Question** -What does a new company looking to obtain a franchise to provide television and or broadband service to NYC need to do to start the process?

**Response**-New entrants may respond to the City's solicitation. New companies seeking to enter the NYC market may reach out to DoITT for an informational session.

**Question** -If Spectrum's franchise either expires and is not renewed or is revoked what happens to the existing cable infrastructure? How does another company go about obtaining rights to that cable?

**Response**-The Franchise Agreement provides for a number of options depending on the scenario. The infrastructure can be sold or transferred depending on the situation.

**Question** -If Spectrum's renewal request is not approved what are next steps Spectrum can take to appeal that decision?

**Response**-Spectrum may take whatever steps afforded to them under law.

**Question** -If Spectrum's franchise renewal receives initial approval what is the next step in the process for Spectrum? Are there any other points in that process that can stop the renewal of that franchise?

**Response**-Please see the opportunities for public participation listed above.

**Question** - From the point of initial approval are there any other elected officials or city agencies involved further down the line into that process that have to make a decision on whether or not to allow that franchise to be renewed?

**Response**-All franchises ultimately must be approved by the city's Franchise and Concession Review Committee, which is comprised of Borough Presidents and the Comptroller, as well as Mayoral appointees.

**Question** -Has DOITT also investigated the claims made in the attorney General's lawsuit against Spectrum?

**Response**-The AG is investigating internet speeds. The City, under federal law, cannot regulate internet speeds