



SBST Monthly Plan - Terms and Conditions

SBST Member Rates

\$0 when signing up for month to month unless you cancel within 3 months, fee will be applied

\$39 per year when signing up for Basic Monthly (\$99 per month)

\$0 for Platinum Monthly (\$115 per month on auto pay)

Rates are subject to change

Rollovers are available ONLY for Platinum membership (limit 2 per year)

Month to month plans include 1 session of therapy per month which expires in 30 days.

Without monthly plan, rates go up to regular price:

Services range from \$135 - \$175

Additional sessions are at a reduced rate throughout the month when on auto pay

Family Members

You may send a family member/friend in place of yourself during monthly memberships. Limit 1 per household / per plan and must be used before membership expires. Gift certificates and gift cards are available online to send via email. Reward points are earned when sending 2 or more per year and will be credited to your monthly invoices. You may use treatment plan package sessions as gifts. You will need to send email/text request for each family/friend using your paid session. A voucher/certificate will be issued or you may schedule them through your online account.

Changes, Cancellations or Adjustments

Free cancellation for month to month plans. \$49 cancel fee for 12 month terms. When you cancel your membership, you are not able to receive the membership benefits of your plan which means anything purchased during your contract turns into a credit towards the regular price. If you can't use your additional purchased sessions for any reason, we will issue you gift certificates and/or gift vouchers of equal value

Appointments

All discounted sessions are pre-reserved/pre-paid and expire end of the year or within the month if your membership is cancelled. You can reschedule your appointments online via your account anytime if not pass the 24 hour mark. Any request to cancel after the 24 hour grace period results in a reduced fee of \$25. If you have an emergency or if you feel you may be ill, we will waive the cancellation fee 1 time before a fee is applied. If you are late for your appointment, your session time may be reduced. It is recommended to follow appointment email confirmation procedure or session is not guaranteed.

Ethics and Conduct

We reserve the right to deny treatment at any time throughout a session or cancel your membership if the code of ethics and conduct is broken. It is recommended to inform your therapist if you have MEDICATIONS, RECREATIONAL DRUGS, ALCOHOL, PAIN INJECTIONS, OR STEROIDS in your system at the time of treatment

Draping and Dress code

You will be fully draped with linens during therapy sessions unless receiving sports massage, and stretching (in this case, you will need stretch shorts or pants).

Discounts / Specials and Promotions

Each reduced rate session/treatment plan package will have an expiration date or will return to regular price when a membership is cancelled. There are no refunds when purchasing any kind of special or promotion. You will receive a credit to your account that can be used for yourself, a family member, or a friend as a gift certificate if you are not able to use your session/s.