

WHAT IS MEASUREMENT-BASED CARE?

Measurement-Based Care (MBC) is defined as the routine collection and use of Patient-Reported Outcome Measures (PROMs) throughout treatment to guide clinical decision making¹. It is important to note that **MBC is a clinical process** that is distinct from the basic completion of assessment tools.



There are four key components to implementing MBC, which we call **Greenspace's "Four C's"**:

CONSISTENT assessments throughout a client's treatment.

CUSTOMIZED assessments to the clients presenting issues, symptoms, and goals.

CLIENT VISIBILITY is provided into assessment results and overall progress.

COLLABORATION between the client and clinician on treatment goals, identifying progress, and in session through discussion and evaluating assessment results.

Increasingly, MBC is perceived as a core component of delivering evidence-based behavioral health care². It is now being required by national accrediting bodies, with the Joint Commission making a major push to drive its adoption.

3.5x

Higher likelihood of clients achieving long-term and reliable change³.

42%

Higher overall improvement in clinical symptoms⁴.

40%

Lower dropout and cancellation rates⁵.

IMPACT ON DIRECT CLIENT CARE

- 1. Empower Clients:**
Clients will better understand their mental health, helping them engage in care respond to the ups and downs of treatment.
- 2. Improve Therapeutic Alliance:**
An enhanced understanding of their mental health and the treatment process helps improve client-clinician communication and relationship.
- 3. Enhance Client Care:**
Improve outcomes, increase client engagement and reduce dropout rates.

IMPACT AT THE ORGANIZATION LEVEL

- 1. Supervision and Care Management:**
Realtime objective data on every client in treatment. Bring the client's voice into clinical supervision, and easily identify off-track cases.
- 2. Drive Quality Improvement:**
Understand the impact/efficacy of each program or care pathway, develop organizational benchmarks and drive continuous service improvement
- 3. Advocate to Funders:**
Demonstrate efficacy of services and advocate to payors and key stakeholders.

WHY GREENSPACE?

We've made Measurement-Based Care easier than ever before. With a simple and intuitive platform, 50+ assessments, and automated delivery, you can collect objective client-reported data and access real time client and clinic insights with ease.

Security and privacy of patient information is the foundation of everything we do. Greenspace is SOC 2 Type II compliant and conforms to digital and physical security protocols (including PIPEDA and PHIPA).

400+

Partner Organizations

2.2M+

Assessments Completed

248K+

People In Care

* Data as of April 2023



greenspace

How Greenspace Uses Data to Drive Actionable Insights and Recommendations

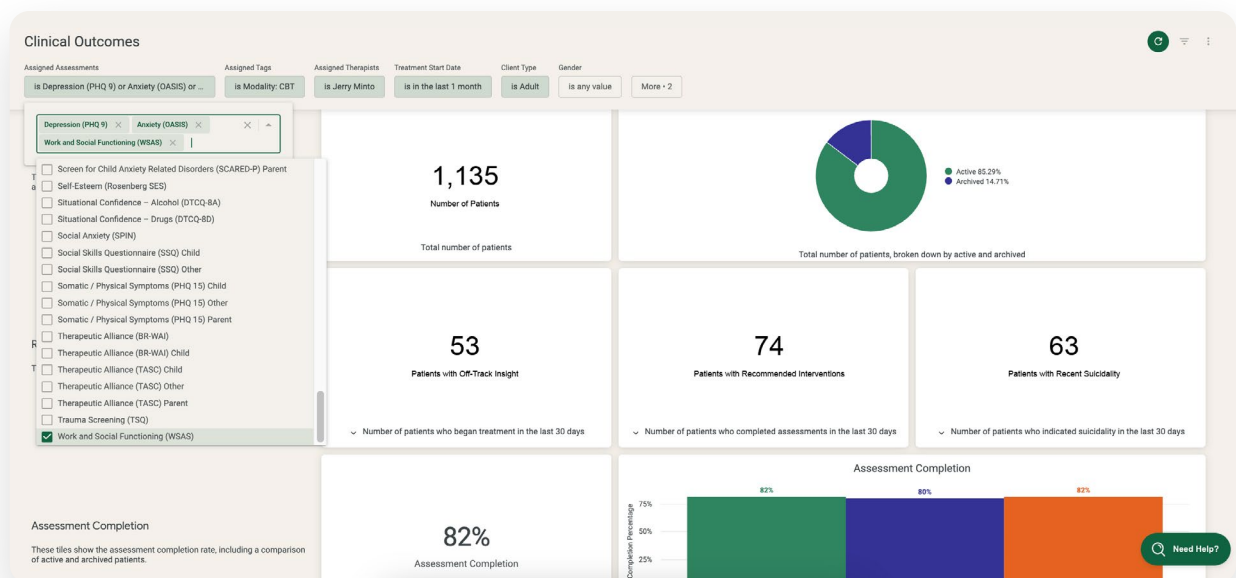


Implementing Measurement-Based Care using the Greenspace platform results in an incredible amount of patient outcome data that organizations can use to deliver the best possible outcomes for patients. Greenspace presents actionable insights and interventions that can be used by managers, supervisors, and clinicians to guide clinical decision-making in two ways:

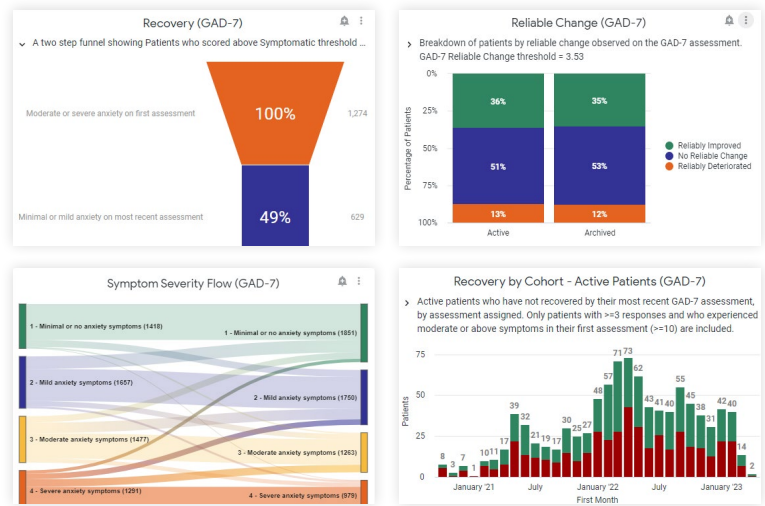
- Managers and supervisors are able to identify patients in need of intervention from across the broader patient population.
- Clinicians are presented unique insights and recommendations for each specific patient.

Manager and Supervisor Dashboard

Our flexible and fully customizable analytics dashboard enables supervisors and managers to use their organization's real-time outcome data to: (i) ensure that patients are progressing as expected; (ii) identify patients who are not improving or are at risk of an unsuccessful outcome in treatment; and (iii) surface key interventions and insights across all patients (or a subset) in the organization.



Each organization can modify its data visualizations and tiles to ensure that they are able to monitor utilization, outcomes, and actionable insights in a way that aligns with their specific organization. Clicking on any tile or data visualization opens a Drill Down Table with a detailed breakdown of the patients who have been aggregated into that group.



Clinician View

When clinicians view a patient's assessment results and progress, they will see an *Insights and Recommendations* section, which will surface data-driven recommended interventions, insights, and alerts for the patient. Each clinician can easily see and digest the most important information needed to inform their treatment approach without needing to review each assessment result in detail.

Clicking on any of the insights or recommendations will automatically direct the clinician to the underlying data element on the Results page. This feature is currently in development. For a short video demonstrating the planned functionality, [click here](#).

Shauna Kashi [Export Results]

Assessments | **Results** | Notes | Profile | Tags | Account Invite | Settings

Overview

- PCL-5 (PTSD Checklist for DSM-5)**
March 30, 2023 Score: 31 out of 80 ▲ 80% Improvement
- PHQ-9 (Depression)**
March 30, 2023 Score: 15 out of 27 ▲ 40% Improvement Suicidal Ideation
- GAD-7 (Anxiety)**
March 30, 2023 Score: 20 out of 21 ▼ 30% Improvement

Insights and Interventions

- Intervention** March 30th 2023
Consider Suicidal Risk Assessment
Complete Columbia Suicide Severity Rating Scale (C-SSRS) Assessment with client.
- Insight** March 30th 2023
GAD-7 Item Change
The client's last 3 responses indicate that their feelings of being easily annoyed or irritable have worsened from Not at all to Nearly every day.
- Intervention** March 30th 2023
Discuss Medication Referral
NICE Guidelines suggest considering medication if

Depression (PHQ-9)
Patient Assessments for Shauna Kashi [Download Data] [Create Event Note]

Progress Graph
March 30, 2023 Score: 15 out of 27 ▲ 40% Improvement from baseline

Progress Scoring Guide

RANGE	SYMPTOM SEVERITY
0-4	Minimal or no depression
5-9	Mild symptoms
10-14	Moderate symptoms
15-19	Moderate severe symptoms
20-27	Severe symptoms

Timeline: JAN 27 (27), FEB 17 (15), MAR 2 (20), MAR 16 (15), MAR 30 (10), APR 10 (7)