

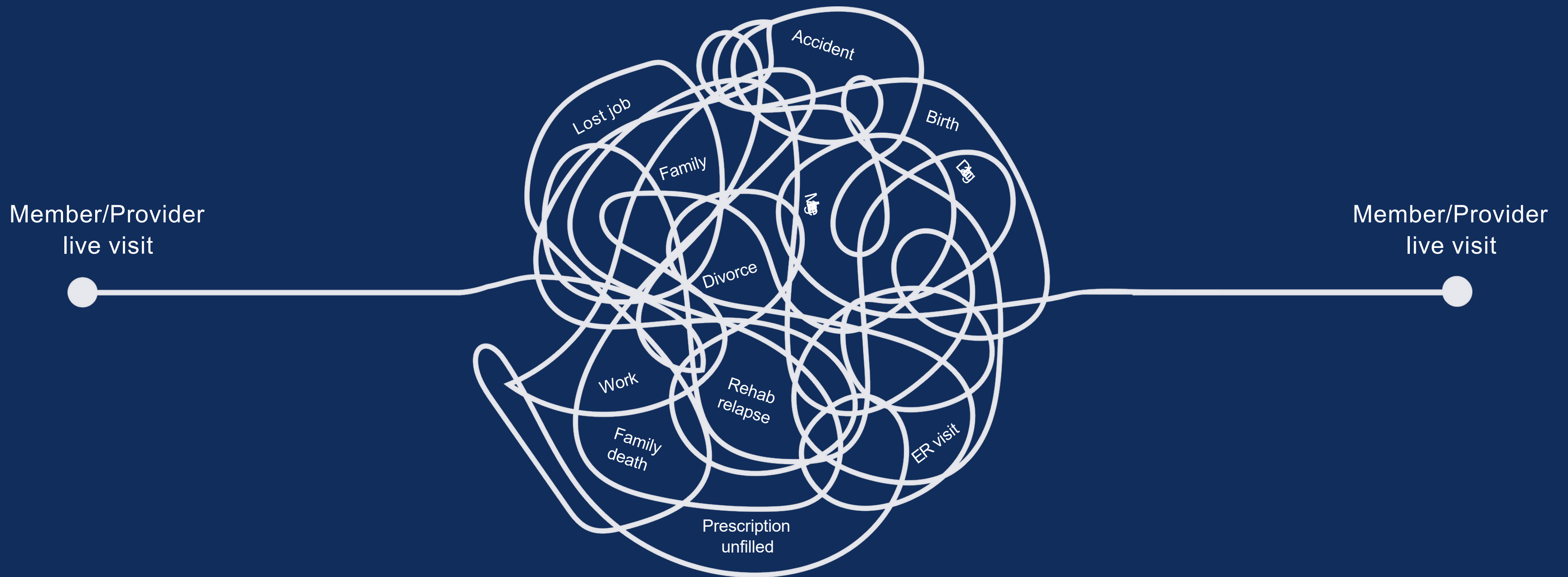
Virtual Care Manager Program by Aspire Integrated Healthcare



<https://aspirehealthportal.com/virtual-care-monitoring>
info@aspirehealthportal.com

Life happens, creating gaps for delivering care

What happens to members between live provider visits

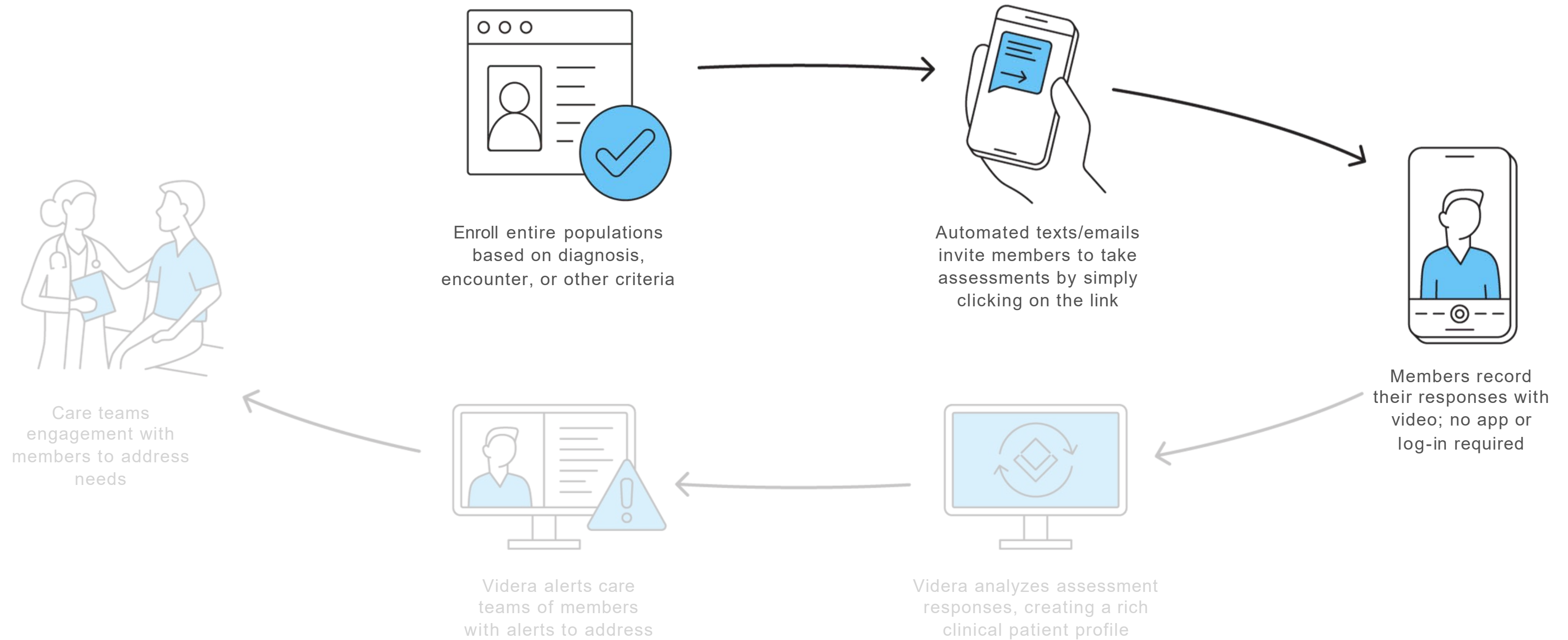


Meet Rico

- **Diagnosis:** Rico is hospitalized for severe depression
- **Treatment:** Inpatient; stabilized; prescribed medication and discharged
- **Follow-up:** Told to make an appointment with his psychiatrist for follow-up
- **Aftercare:** Experience adverse affects from meds on chronic condition; PCP removes med from regime
- **Outcome:** Rico becomes severely depressed and suicidal



Videra fills the gap, risk surveilling entire populations

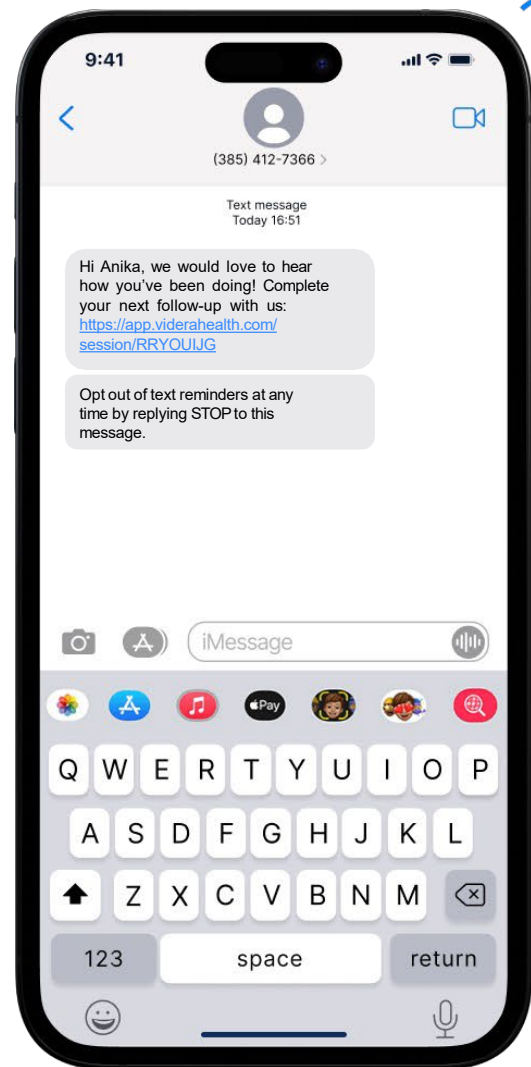


Our video experience is simple, and convenient

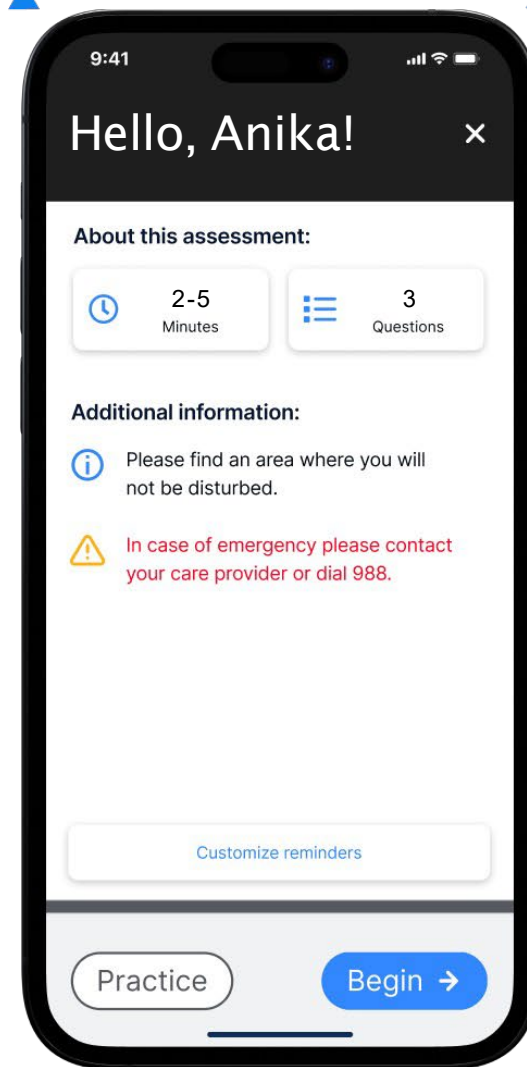
1 Member receives text invitation to complete session

2 Member clicks on assessment link; no app or login required

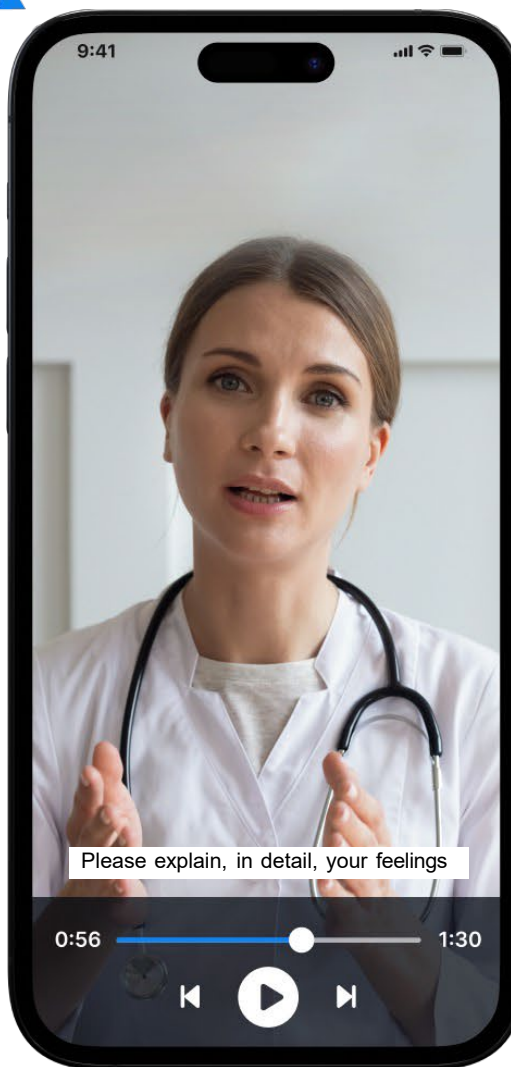
3 Member answers validated video and assessment questions from their own device



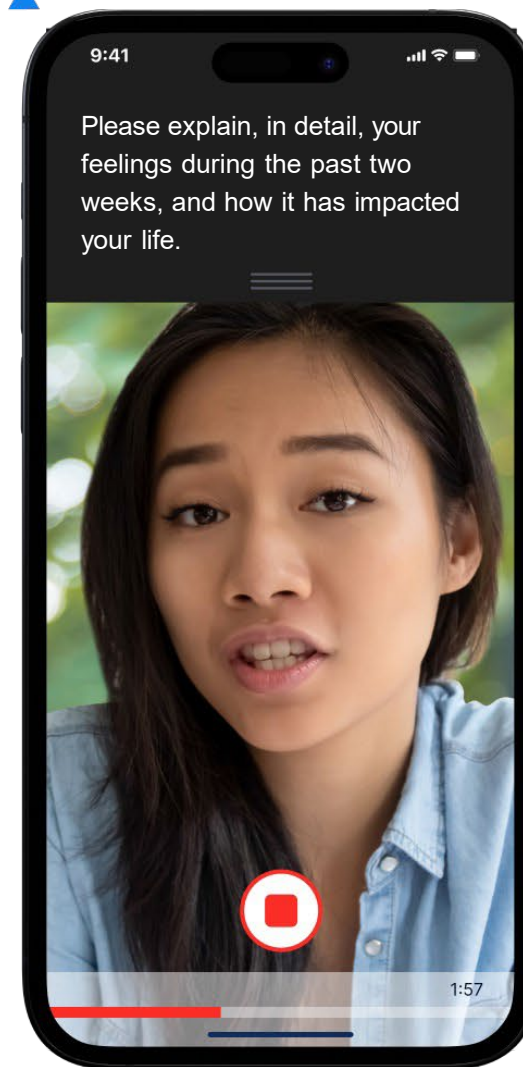
TEXT INVITATION



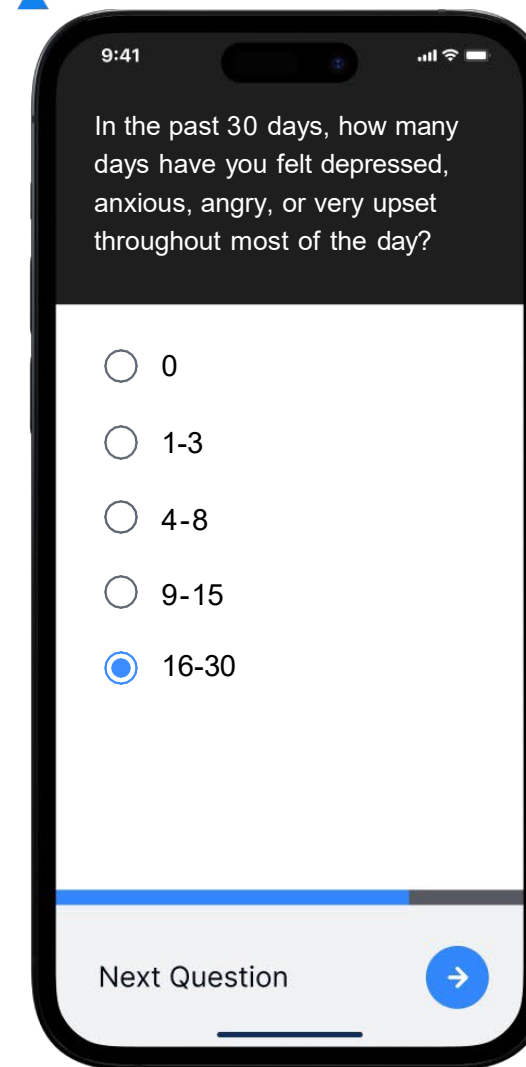
ASSESSMENT OVERVIEW



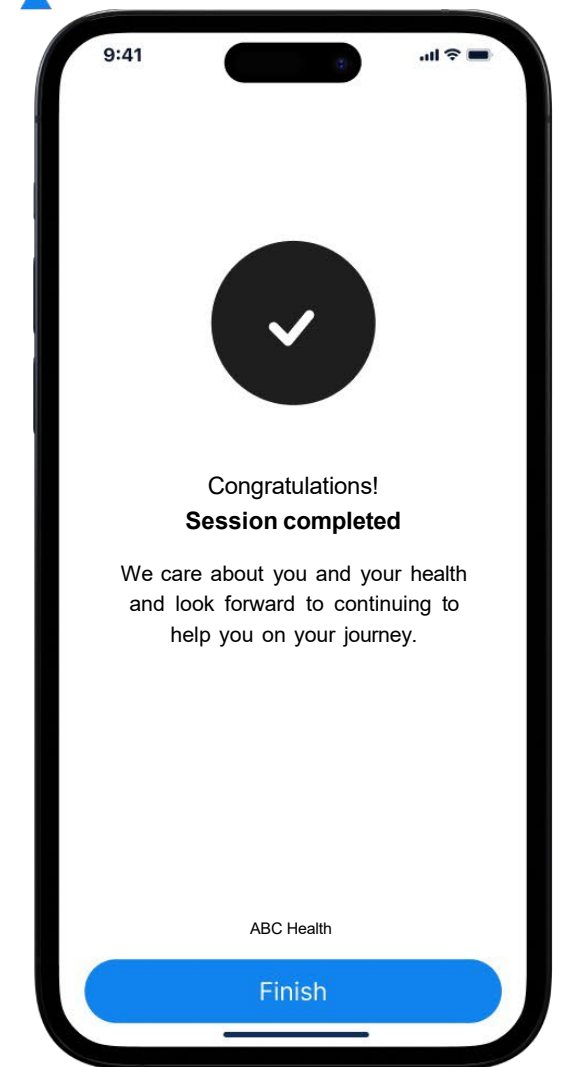
PRE-RECORDED PROVIDER QUESTION



MEMBER VIDEO RESPONSE

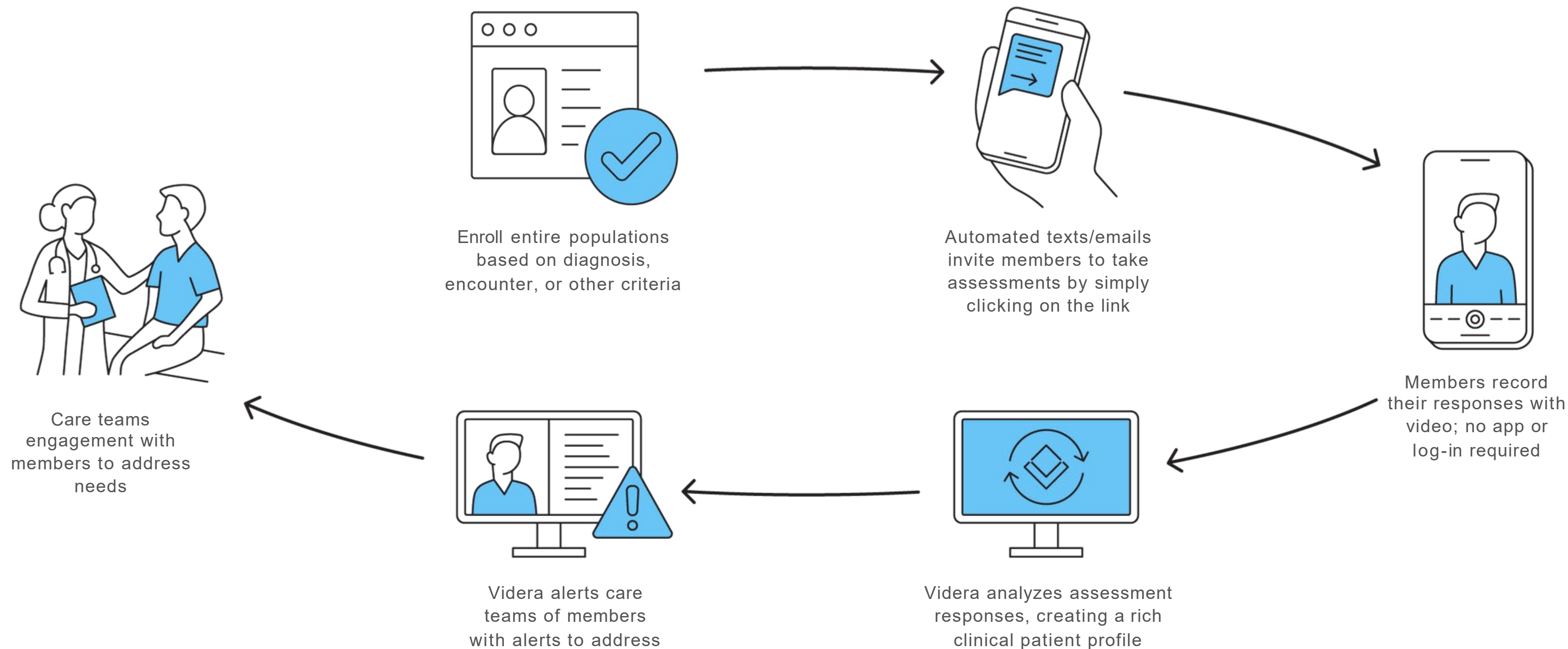


WRITTEN QUESTION



SUBMISSION & CARE PATHWAYS

Our AI analyzes assessments, and delivers actionable insights and alerts for follow-up



Common virtual care management use cases during a patient care journey can be automated by Videra

Initiating care

- Population risk surveillance
- Care plan program
- **SDOH assessment**
- Health literacy

During care

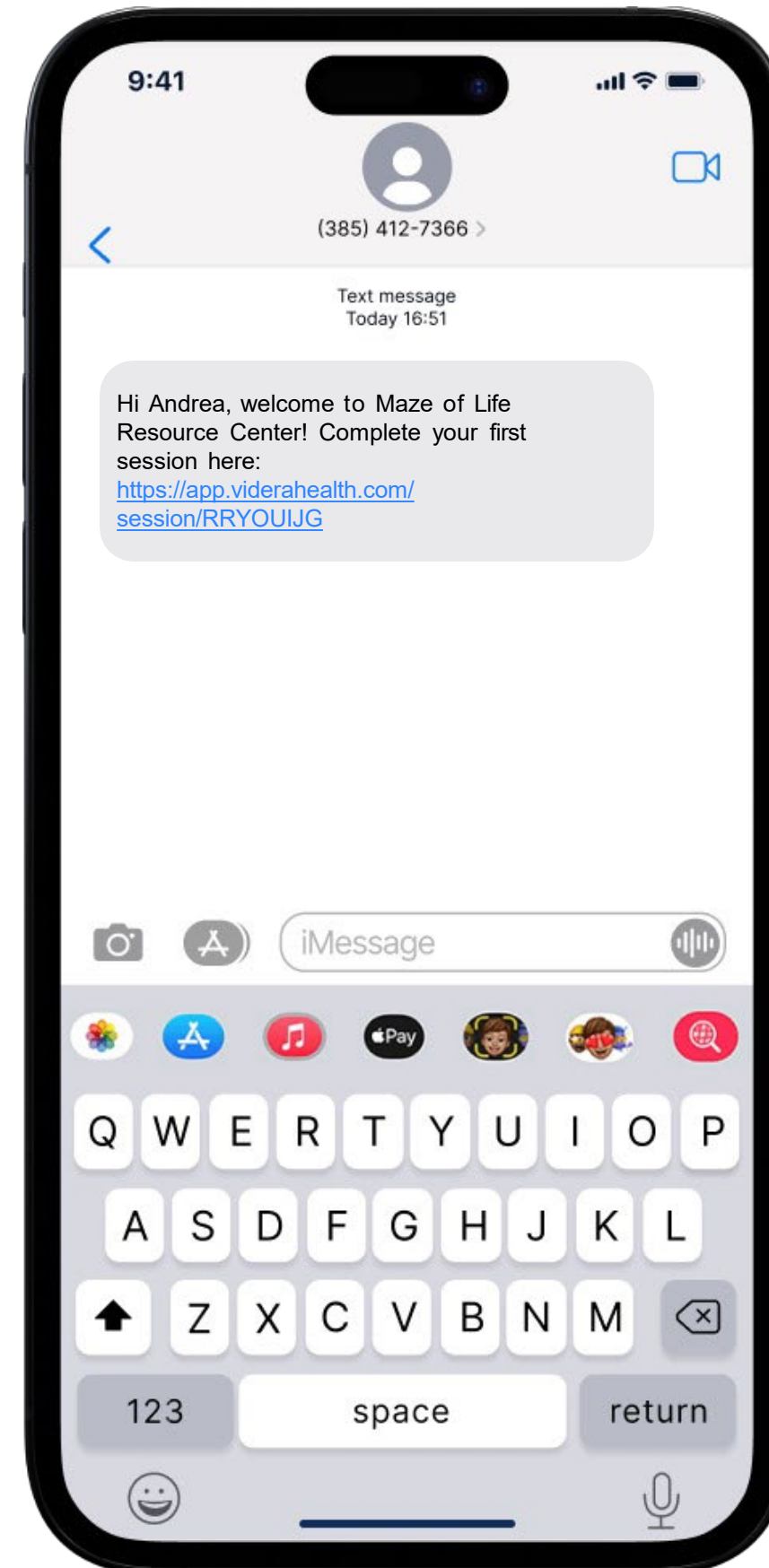
- Population Health programs
 - Behavioral Health
 - Quality
- Medication adherence and management program
- High risk management program

Follow-up care

- **Post-discharge follow-up program**
- No show assessment
- **Transition support program**
- Patient satisfaction

Bolded text reflects the common client use cases of interest

EXAMPLE MEMBER EXPERIENCE



Assessments are analyzed for the most important verbal and non-verbal health indicators

Since my brother lost his job, my family situation has turned pretty bitter. My brother started taking his frustrations out on me. This has been a constant source of tension and I can't deal with life anymore.

NATURAL LANGUAGE PROCESSING



VOICE ANALYSIS

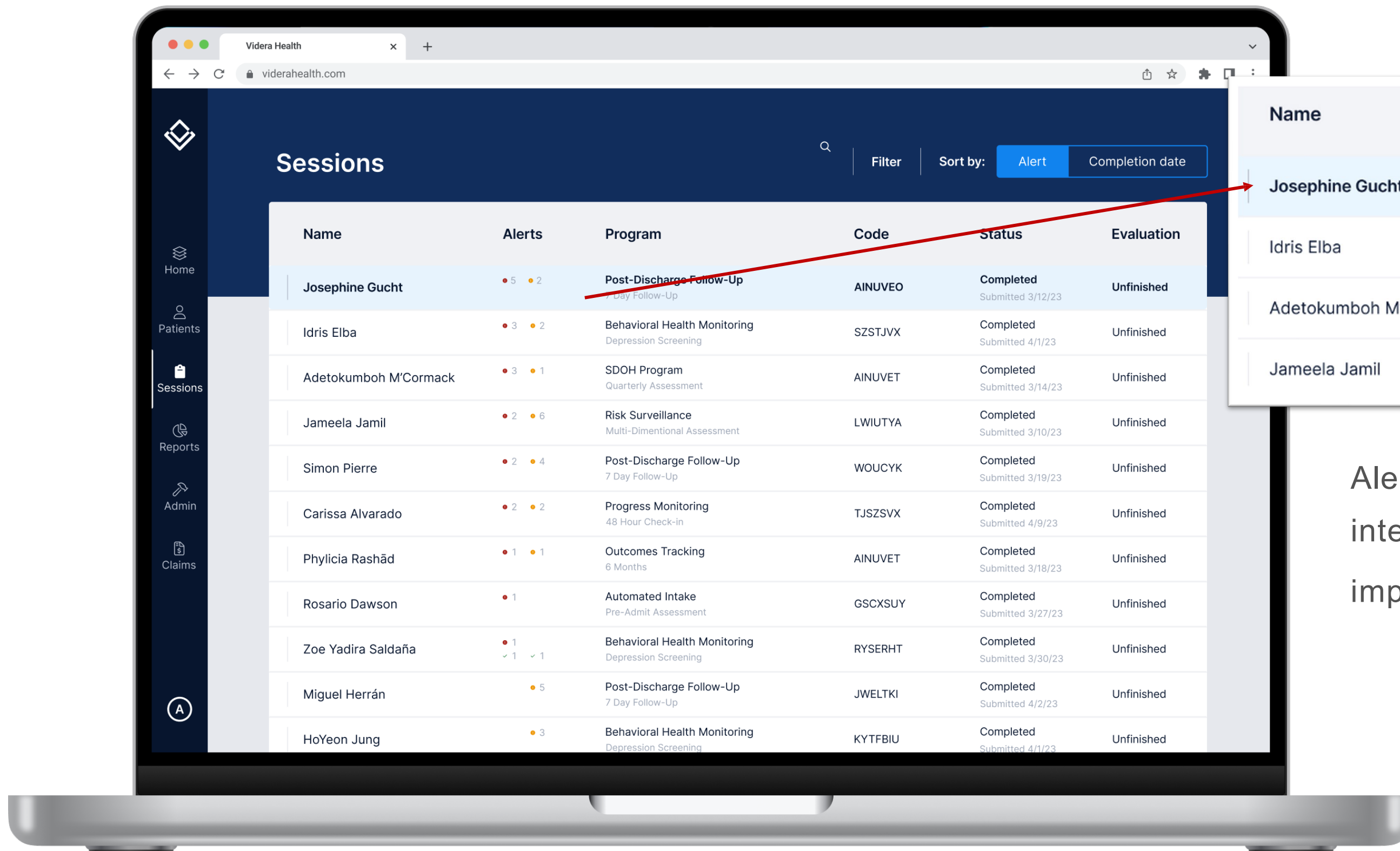


FACIAL ANALYSIS



MOVEMENT ANALYSIS

Identify members needing care, when they need it

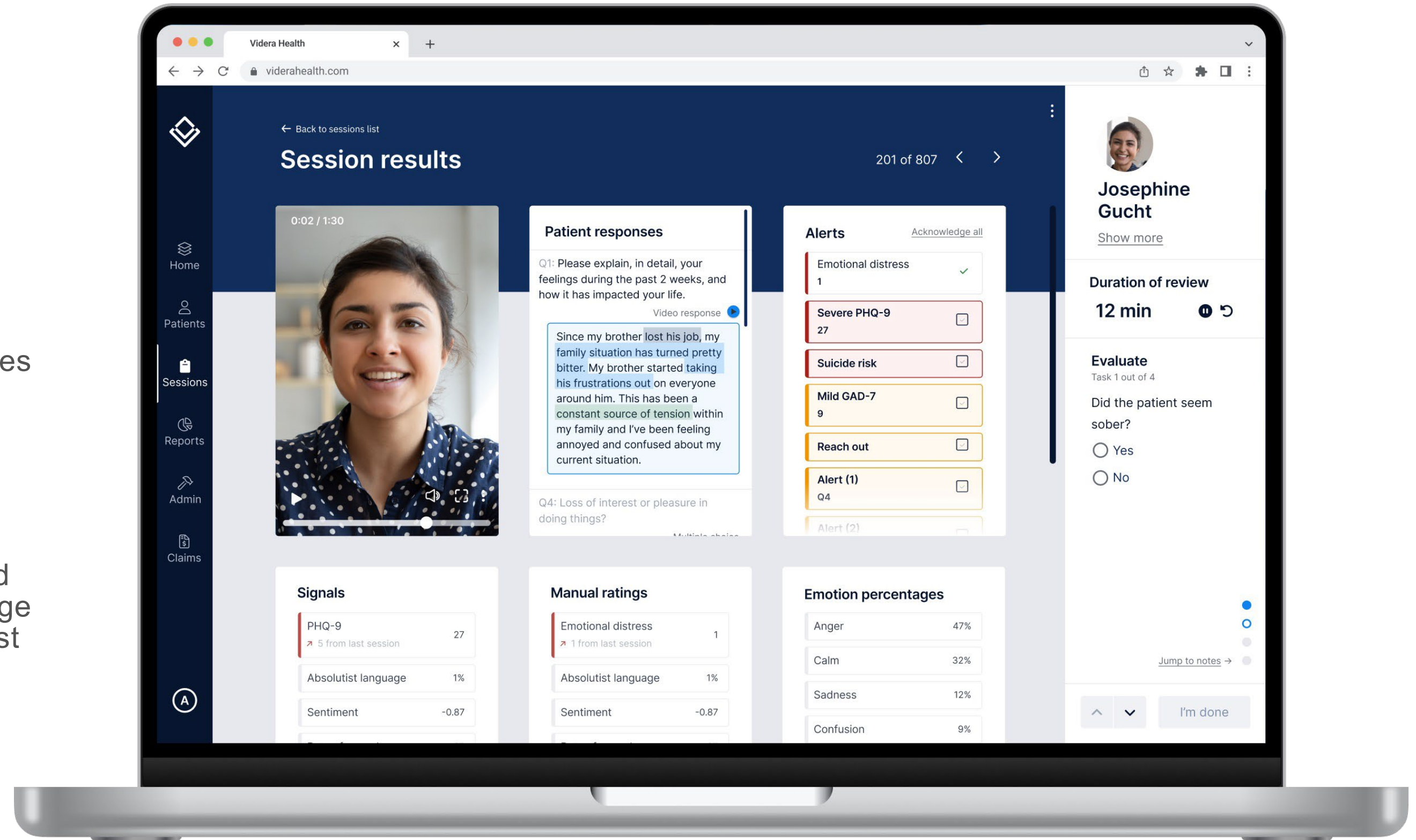


Name	Alerts	Program
Josephine Gucht	5 (red) 2 (yellow)	Post-Discharge Follow-Up 7 Day Follow-Up
Idris Elba	3 (red) 2 (yellow)	Behavioral Health Monitoring Depression Screening
Adetokumboh M'Cormack	3 (red) 1 (yellow)	SDOH Program Quarterly Assessment
Jameela Jamil	2 (red) 6 (yellow)	Risk Surveillance Multi-Dimensional Assessment

Alerts empower timely intervention, tiered by acuity, and improved quality and outcomes

Insights improve quality and clinical outcomes

- 1 Videra integrates into EHR; custom automated assessments create a seamless workflow
- 2 Videra AI analyzes video assessments and generates outcome data
- 3 Care team gets alerts, and summaries, and can engage members who need it most



Patients list 144



Sort by: **Name A-Z** Search

Marion Cotillard today
BH monitoring ☆

Ainhoa Mora yesterday
Post-discharge follow-up 4 ☆

Idris Elba Nov 02
SDOH program ☆

Ed Westwick yesterday
Post-discharge follow-up 2 ☆

Michael Cane yesterday
Post-discharge follow-up 2 ☆

Mila Kunis May 15
Outcomes tracking ☆

John Boyega May 04
Automated intake ☆

Salma Hayek May 02
Post-discharge follow-up ☆

Jodie Comer yesterday
BH monitoring 1 ☆

Christoph Waltz May 02
BH monitoring ☆

Adèle Exarchopoulos May 02
Automated intake ☆

Javier Bardem May 02
Outcomes tracking ☆



Ainhoa Mora

[About info](#)

Computer evaluation

- Sentiment 5
- Affect 3.5
- Emotional distress 3
- Absolutist language 4
- Rate of speech 4

Manual evaluation

- Escalation 3
- High risk 4
- SDOH need 3
- High acuity 4

Automated rating

- GAD 7 17
- PHQ 9 14
- PCL 5 23
- GHQ 12

Patient Dashboard Activity Sessions Programs

Metrics over time

1 month Range Programs 3



- Computer evaluation
- Sentiment
- Affect
- Emotional distress
- Rate of speech

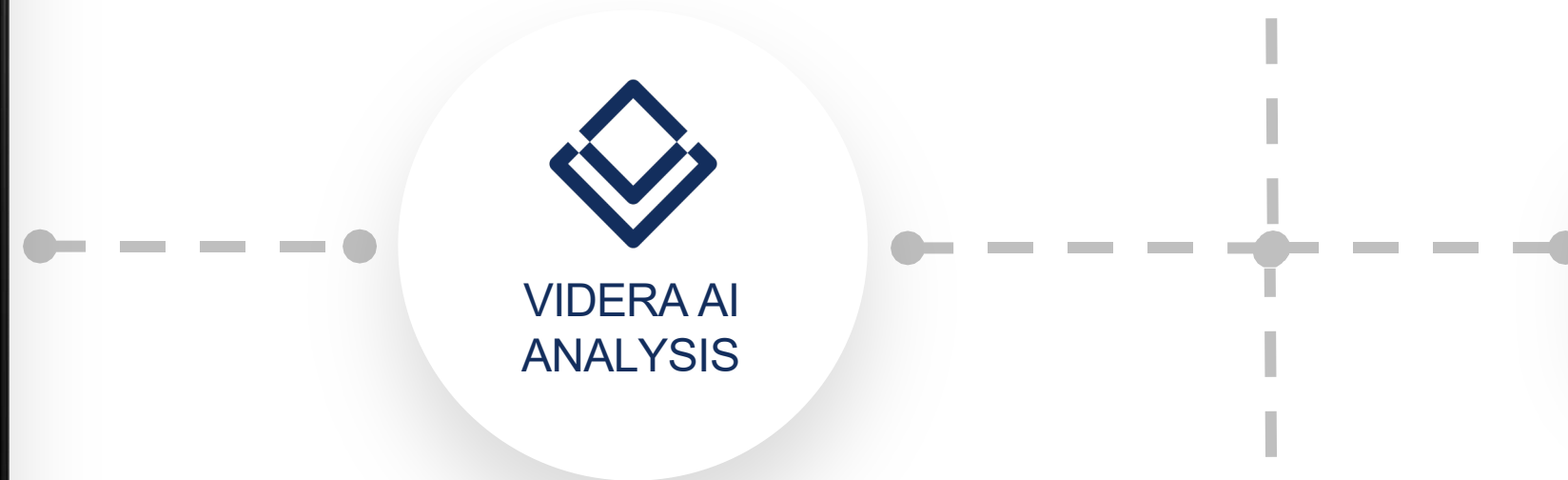
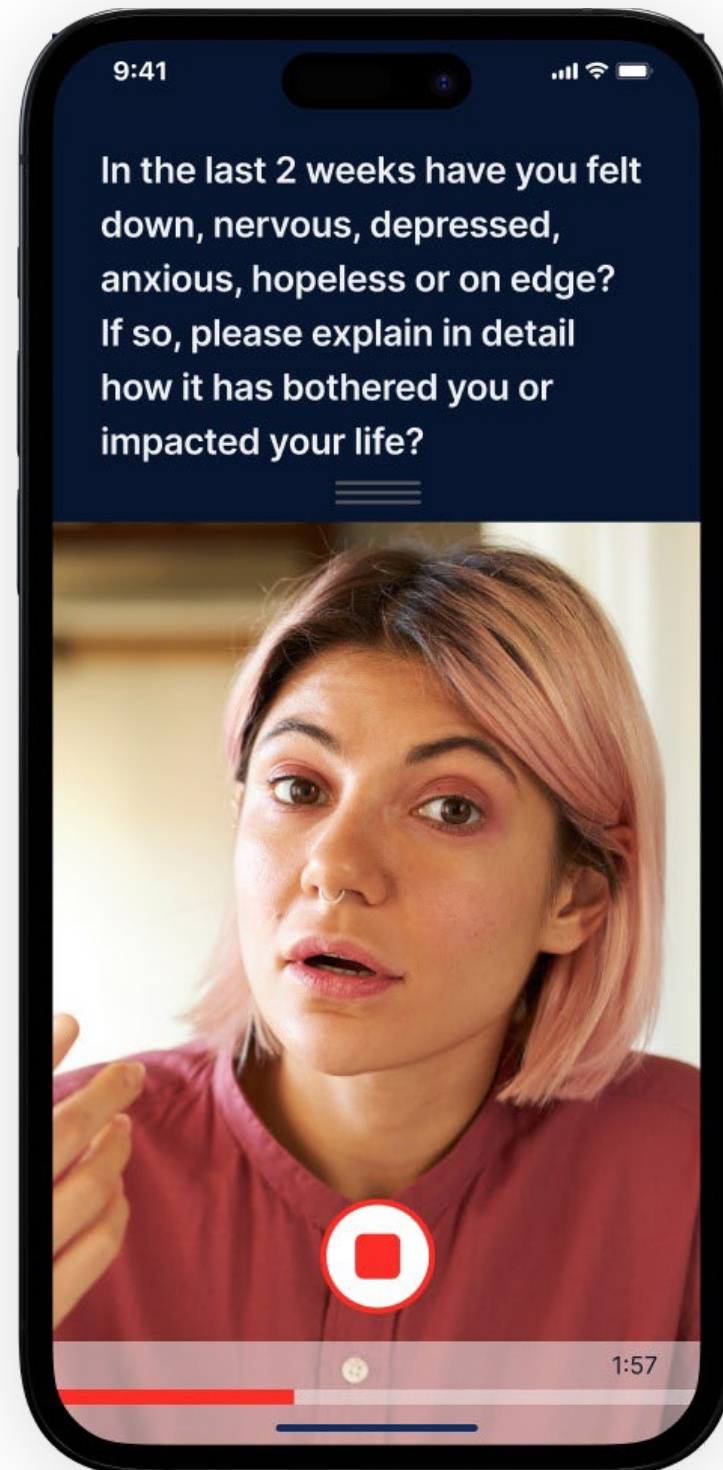
- Manual evaluation
- Escalation
- High risk
- SDOH need
- High acuity

- Automated rating
- GAD 7
- PHQ 9
- PCL 5
- GHQ

[Support](#)

VIDERA EMPOWERS TRACKING MEMBER PROGRESS OVER TIME

Our single video question predicts three key scores



PHQ-9 SCORE
0.88-0.90 AUC

GAD-7 SCORE
0.90 AUC

PCL-5 SCORE
0.85-0.90 AUC

Video captures more

PHQ-9 standard

Q9: Thoughts that you would be better off dead or of hurting yourself in some way

Multiple choice

Not at all

Several days

More than half the days

Nearly every day

PHQ-9 video question

Q10: If you checked off any problems, how difficult have those problems made it for you to do your work, take care of things at home, or get along with other people? Please describe.

Video Question Transcript

no worry about that at all. But wishing I were dead. Yeah, I mean, I think about that all the time. Just wishing I weren't alive, wishing that I'm alive and then will become dead. Just that I didn't exist. That's

A PHQ-9 score has limited value without context. The Videra Health platform captured real-time feedback from the patient's video response, alerted the provider, and empowered timely intervention.



<https://aspirehealthportal.com/virtual-care-monitoring>
info@aspirehealthportal.com