



Timber FLOORS

Care & Maintenance Guide

New Flooring Co.

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This folder provides you with a guide on how to care and maintain the beauty of your Solid timber floors.

Contents:

Care & Maintenance.....	4
Protect Your Floor.....	6
Treatments.....	8
Installation.....	10



Care & Maintenance

Your hardwood floor maintenance routine is key if you want to maintain your floors for years to come.

Follow these easy steps below:

- **Immediately** – wipe any liquid spills or any other potentially staining marks, using a dry micro-fibre cloth.
- **Daily/ as required** – remove any loose dirt which could damage the floor by sweeping with a soft dry broom or vacuum(with an effective suction nozzle for hard surfaces).
- **Weekly** – use a damp micro-fibre mop to clean the floor with water and a PH neutral cleaner to remove any light dirt and other stains or marks.
- **As required** – stubborn scuffs and stains can be removed using a damp cloth or sponge with a diluted solution of methylated spirits. Ensure the methylated spirits is completely rinsed from the flooring.

When cleaning the floor:

- Never use abrasive cleaners, nylon scouring pads, steel wool, scouring powder or bleach as they may damage the floor.

• **Use Wood Floor Cleaner Monthly:**

Only clean your floors with a wood cleaner on a monthly basis



IN ALL things GIVE Thanks



Timber Floor

Protect Your Floor

Wooden floors are elegant, beautiful and timeless and can last for decades if looked after properly.

- Place entrance mats (which must not have a rubber backing) at all exterior doorways and entrances to trap dirt, sand, grit, moisture and other substances from shoes. Clean mats regularly.

- Make use of protectors under heavy pieces of furniture. Chair pads should be used under desk chairs with castors.

- Heavy objects and furniture such as large bookcases, full sized billiard tables, freestanding bathtubs or kitchen units should not be situated on any floating installation.

- Never drag, slide or roll furniture or appliances across your floor. Protect the surface if using a trolley to move heavy objects.

- Shoes in need of repair can damage your floor. In areas of traffic and wear, make use of area rugs. Rugs should be cleaned regularly.

- **Re-Finish Every 3-5 Years**

When your wood floors start to look a little dull, they can be renewed through recoating. This involves applying a new coat of wood floor finish.

If your wooden floor has an oiled finish, and you want to reduce the look of small scratches then you can apply more oil to the floor.

Firstly, you will need to thoroughly clean your floor. Then apply another layer of oil. This will need to be left to dry for the appropriate amount of time before replacing furniture and walking on it. It will brighten and refresh your wooden floor.

Note: Large, deep dents or scratches, will need a deep sand and then refinished with oil or water based coating.

For any type of refinishing, New Flooring Co will assist in the sanding and polishing in the finish of your choice.



Timber floor Treatments

Treatments:

Sealing your wood is the first step in maintaining the durability and beauty of your timber floor.

Solid timber floors can be sanded and refinished when it starts looking dull or you want an updated look. This process includes 2 steps.

- **Stain (first layer)** if you choose to change the natural color of the timber floor. Bear in mind, some wood types are not well suited to staining due to their cellular structure. In addition, some wood is very difficult to stain evenly.
- **Polyurethane coating(second layer)** protects the **wood** from scratches and spills that come with everyday life and acts as a shield for your wood floors.
 - Oil based treatments:** Can last for approximately 8-10 years, depending on the foot traffic. Available in several sheen levels: matt, satin and gloss finish.
 - Water based treatments:** Can last for approximately 5-7 years, depending on the foot traffic. Available in several sheen levels: matt, satin and gloss finish.

Note: Maintaining and keeping a good cleaning routine will keep your floors looking new, well into the future.

Timber floor

Installation

Check to ensure product suitability/ compliance with your local building code.

If your floor is to be installed in a wet area, installation must also be in accordance with the Wet Area Installations instructions (which form part of the Floors Installation Instructions).

If any planks are visibly faulty or deemed visually or structurally inappropriate, they should not be installed and the fault should be immediately reported to the retailer.

Care needs to be taken to properly inspect the flooring before it is installed as New Flooring Co may refuse a claim under the New Flooring Co's Residential Warranties where a reasonable inspection of the flooring before installation would have identified the fault.



Care & Maintenance Guide

**For additional information
and assistance on your product:**

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