



Privacy Policy

Effective Date: 14th August 2025

Last Updated: 8th September 2025

Welcome to **KreativeEducation**, a platform operated by **Enkidu Techlabs Pvt. Ltd.** ("Company", "we", "our", or "us"). This Privacy Policy describes how we collect, use, disclose, and safeguard your information when you access or use our **online self-paced learning courses** via our website, mobile application, or any other medium ("Platform").

By using our Platform, you agree to the terms of this Privacy Policy.

1. Information We Collect

We collect the following types of personal and non-personal information:

a. Personal Information

- Full name
- Email address
- Phone number
- Location (city, country)
- Payment and billing details
- Account login credentials
- Educational background or learning interests (optional)

b. Non-Personal Information

- Browser type and version
- Device type and operating system
- IP address
- Course usage patterns (time spent, progress, interactions)
- Cookies and tracking technologies

2. How We Use Your Information

We use the collected information to:

- Provide and manage your access to courses
- Personalize your learning experience
- Process payments and issue invoices
- Improve course content and platform features



- Respond to your inquiries or support requests
- Send transactional emails and important updates
- Comply with legal or regulatory requirements

3. Sharing Your Information

We do **not sell or rent** your personal data. We may share your data with:

- **Service providers** (e.g., payment gateways, hosting partners) under strict confidentiality
- **Legal authorities** if required by law
- **Affiliated entities** under Enkidu Techlabs Pvt. Ltd. for operational purposes

4. Data Security

We implement industry-standard measures (encryption, secure servers, access controls) to protect your information. While we strive to safeguard your data, no method of transmission over the Internet is 100% secure.

5. Cookies and Tracking Technologies

We use cookies to:

- Store login sessions
- Track course progress
- Analyze site performance

You can disable cookies in your browser settings, but some features may not function properly.

6. Your Rights and Choices

Depending on your location, you may have the right to:

- Access the personal data we hold about you
- Correct inaccurate information
- Request data deletion
- Withdraw consent (where applicable)

To make such requests, email us at **[Insert Contact Email]**.

7. Children's Privacy

Our platform is not intended for users under the age of 13. We do not knowingly collect personal data from children. If we learn that we have, we will delete the data immediately.



8. Third-Party Links

Our Platform may contain links to third-party websites. We are not responsible for their privacy practices. Please review their policies independently.

9. Changes to This Policy

We may update this Privacy Policy from time to time. All changes will be posted on this page with the updated date. Your continued use of the platform after changes constitutes acceptance.

10. Contact Us

If you have any questions or concerns about this Privacy Policy, contact us at:

Enkidu Techlabs Pvt. Ltd.

Email: enkidutechlabs@gmail.com

Phone: +91 85956 12291