

Thank you for choosing Fortify Baby, Ltd. products for your hair care, skin care and household needs. The following policies apply to shipping and returns.

Shipping Policy: Please allow 3-5 business days for your order to ship within the U.S. You will receive an email with a tracking number when your order is shipped. Please utilize the information contained in that email to track your package.

All orders are sent with delivery confirmation. We are not liable for lost packages. If your package is lost, please contact the post office directly for resolution. We cannot refund shipping cost for an order.

Please check your order when it is received to ensure it accurately reflects what you ordered. If you discover an item is missing, please contact us immediately (within two business days), so that the issue can be resolved expeditiously.

Alaska, Hawaii, & U.S. Territories: All orders shipping to these locations must be delivered via expedited shipping. Shipping charges are not refundable.

Return/Refund Policy: All sales are final, we do not accept returns or cancellations.

Please make sure you intend to order what you selected before you finalize the order. Once the order is placed it cannot be cancelled. Please make sure your address is correctly entered, to avoid shipment to an incorrect address. Once your order is shipped, it cannot be altered or reversed. If your order is returned by the carrier, you will be responsible for paying the shipping charges to reship the order. However, orders returned by the purchaser without our express authorization will not be accepted.

Please review the product description for each product. Returns will not be accepted based on product expectations or because an ingredient is present in a product of which you were unaware.

Fortify Baby products are created using all-natural, raw ingredients. As such, each batch of our products may vary in color, consistency, and aroma. We encourage you to try a sample (where available) of any of our products, if you are unsure how the products will work for you.