

Personal Leadership Philosophy

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In my humble opinion, leadership is providing vision and direction, modeling good exemplars, and doing what is needed for individuals in the organization to be vitally successful. As a Leadership and Development Professional, my expertise is intertwined with a passion for delivering high performance, employee success and efficient results. In combining a rigorous academic experience with 8 plus years in diverse professional roles in the private and public sector, I have garnered a deep foundational academic base of knowledge and professional experience in leadership and development to gauge my leadership philosophy.

My immense ambition is the development of engaged employees, healthy workplaces and exceptional customer experiences through effective and continuous organizational learning, impactful communications and the formation of people relationships. Possibilities are exceedingly unlimited when organizations, senior leaders and employees ground their cultures in a commitment to cultivating authentic relationships and effective mindsets that result in high return practices that drive bottom-line performance.

Furthermore, as an organizational leader my thought process focus on silently observing to find applicable solutions for process improvements while my words are based on honesty and integrity. In Leadership, you have to master the craft of knowing what to do, when to do it, why you do it and how to do it when making impactful decisions. The key qualities instilled me include resourcefulness, self-assurance, determination, integrity, and sociability. I find it immensely fulfilling to empower others to empowers themselves to reach their highest potential. As I embark on my leadership as Generation Y leader, I have encountered a barrier, I always remember my faith “Don’t let anyone look down on you because you are young, but set an example for the believers in speech, in conduct, in love, in faith, and in purity.”- 1 Timothy 4:12

I have excelled my career through my perseverance from starting on the frontline as a service representative turning complaints into compliments for a Big 3 Wireless Company to leading a large top-performing team of representatives as Unit Manager through providing effective training and development.