



Strides Toronto

Director, One Stop Talk/Parlons maintenant

Strides Toronto seeks a strategic and innovative leader for the newly created role of Director, One Stop Talk/Parlons maintenant (OST/PM). This role offers an exceptional opportunity to lead the expansion and evolution of an innovative, province-wide mental health service.

"We are proud to be a part of a province-wide, system-level response to meeting the mental health needs of children and youth. In addition to providing in the moment care, One Stop Talk/Parlons maintenant connects young people to local services when needed."

Janet McCrimmon
President and CEO, Strides Toronto

ABOUT STRIDES TORONTO AND THE OST/PM PROGRAM

Located in east Toronto, Strides Toronto is both a multi-service agency and Lead Agency, providing a wide range of exceptional programs and services that improve the mental, social and physical health of infants, children and youth from the pre-natal stage to age 29, and their families. With a range of community, residential and treatment services, Strides Toronto builds strength and resilience through equitable, accessible, client-driven services, system leadership and advocacy.

The OST/PM program is a groundbreaking new virtual counselling initiative that connects children and youth across Ontario with immediate access to mental health services through innovative technology and collaborative partnerships with Lead Agencies and Core Service Providers throughout the province. OST/PM is a Ministry of Health funded initiative that will ultimately connect 70+ agencies across Ontario. To learn more about OST/PM, visit: <https://onestoptalk.ca>

THE OPPORTUNITY

The Director, OST/PM provides province-wide strategic and operational leadership for this first-of-its-kind initiative. This highly visible role is responsible for external partnerships and system-level collaboration, while providing internal direction to ensure high-quality service delivery aligned with best practices. With an operating budget of \$4.45M and a growing team, this role manages key partnerships, drives program implementation and development, and reports into the Vice President, Strategy and a provincial steering committee. The successful candidate will have the opportunity to shape this growing team while maintaining strong virtual leadership and accountability frameworks.

Key areas of responsibility include:

- Leading strategic development and provincial expansion while maintaining service quality and onboarding 40+ provincial partners over the next two years
- Building and maintaining strong relationships with Lead Agencies, Core Service Providers, and the Ministry of Health
- Ensuring OST/PM is responsive to the unique needs of Ontario's diverse communities, including Indigenous, Black, Francophone and other equity-deserving populations
- Developing marketing and engagement strategies to drive service utilization
- Overseeing technology platform optimization and data management processes
- Implementing quality improvement frameworks and evaluation systems

- Exploring opportunities for system integration
- Effectively leading and inspiring a remote team

ABOUT YOU

As the ideal candidate, you bring experience in healthcare planning, administration, or system coordination, with a solid understanding of child and youth mental health and broader health and social services systems in Ontario. You have proven success leading complex, multi-stakeholder initiatives and are skilled at building compelling cases for partnership and engagement. Your experience includes managing formal governance structures, facilitating high-level committees, and navigating ministry relationships. You thrive in relationship building and can effectively promote program value while handling sensitive partnership discussions.

You are a dynamic leader who can balance high-level strategic thinking with operational oversight. Your collaborative leadership style allows you to effectively work with diverse stakeholders while maintaining strong accountability frameworks. Your background includes meaningful engagement with diverse communities, including members of Indigenous, Black, Francophone communities, and other equity-deserving populations, along with experience managing virtual teams and scaling programs across multiple partners.

Post-graduate education in health administration, social work, health sciences, public administration, business administration, or related fields is required. This position operates in a remote-first environment, with monthly in-person meetings required. Candidates from across Ontario will be considered.

Applications will be accepted until the position is filled.

PURSUIT ADVISORY PARTNERS CONTACT

To apply for the position, please email your resume to: StridesDirOSTPM@pursuitadvisory.com

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Strides Toronto is an equal opportunity employer. We benefit from diversity of lived experiences in the workplace and encourage applications from qualified candidates who reflect the diversity of the communities we serve. Strides Toronto is a participant in the Government of Canada's 50-30 Challenge, a program which challenges organizations to improve access for women and/or non-binary people and other equity-deserving groups, including those identifying as: racialized, Black, and/or people of colour, people with disabilities (including invisible and episodic disabilities), 2SLGBTQ+ and/or gender and sexually diverse individuals, and Aboriginal and/or Indigenous Peoples to increase the representation and inclusion of diverse groups within their workplace.

Please let us know if you require accommodation during any aspect of the recruitment process and we will work with you to address your needs.