



Strides Toronto

Director, Strategy and Quality

Strides Toronto seeks an innovative and collaborative leader for the role of Director, Strategy and Quality. If you share a passion for supporting positive outcomes for children, youth and their families through data-driven strategies and continuous quality improvement, consider lending your expertise and skills to this dynamic role at the centre of leadership and transformation in Toronto's child and youth mental health and community services systems.

ABOUT STRIDES TORONTO

Located in east Toronto, Strides Toronto is both a multi-service agency and Lead Agency, providing a wide range of exceptional programs and services that improve the mental, social and physical health of infants, children and youth from the pre-natal stage to age 29, and their families. With a range of community, residential and treatment services, Strides Toronto builds strength and resilience through equitable, accessible, client-driven services, system leadership and advocacy.

Strides Toronto is accredited by the Canadian Centre for Accreditation and provides individual, group and family interventions that include mental health counselling, autism services, education, outreach and referral, early intervention, day treatment and community support. In its Lead Agency role, Strides Toronto collaborates with 23 publicly funded infant, child, and youth mental health (ICYMH) Core Service Providers (inclusive of our Indigenous partner agencies) to design and implement system-level improvements that promote access, responsive service delivery and experience, and positive mental health outcomes for young people and families across Toronto's diverse communities.

THE OPPORTUNITY

The Director, Strategy and Quality is responsible for providing leadership, oversight and expertise to Strides Toronto's strategy, quality (including risk management), and planning functions, including leading a team of seven. Internally, the Director collaborates cross-departmentally with management staff to ensure programs and services are high quality and operate in accordance with accreditation standards to meet varying client needs. Externally, the Director collaborates with 23 Core Service Providers to lead and support strategic planning initiatives, system management, and quality activities to ensure equitable access to high quality programs and services as Strides Toronto's Lead Agency role for ICYMH. This work includes support for system and sector-level initiatives and improvement priorities/ opportunities.

The Director will contribute to creating a culture of learning, accountability and ongoing quality improvement across service providers and throughout the organization, ensuring that programs are effective, efficient, and continually evolving based on data, feedback from clients, and research.

ABOUT YOU

As the ideal candidate, you are an outstanding communicator and relationship builder with 5+ years' experience leading quality improvement, measurement, quality standards and/or strategic initiatives within a health or social service setting. With a collaborative approach and an inclusion, diversity, equity, and accessibility (IDEA) lens, you effectively translate data into knowledge and integrate best practices and research into your work. You are adept at setting a direction and vision around service quality and continuous improvement and bring outstanding project management, analytical and problem-solving skills. Post-graduate

training in health-sciences/services, psychology, quality improvement, or information sciences is preferred, as is prior experience in Accreditation or certification in risk management or quality improvement methodologies.

This position operates in a hybrid work environment, with required attendance at various Strides Toronto and offsite locations in the Toronto area.

The target hiring salary range for this role is \$111,000 to \$130,000, with an attractive benefits package.

Applications will accepted until the position is filled.

PURSUIT ADVISORY PARTNERS CONTACT

To apply for the position, please email your resume to: StridesDirectorSQ@pursuitadvisory.com

Suzanne Clark, Co-Founder
sclark@pursuitadvisory.com

Joe Parker, Co-Founder
jparker@pursuitadvisory.com

Strides Toronto is an equal opportunity employer. We benefit from diversity of lived experiences in the workplace and encourage applications from qualified candidates who reflect the diversity of the communities we serve. Strides Toronto is a participant in the Government of Canada's 50-30 Challenge, a program which challenges organizations to improve access for women and/or non-binary people and other equity-deserving groups, including those identifying as: racialized, Black, and/or people of colour, people with disabilities (including invisible and episodic disabilities), 2SLGBTQ+ and/or gender and sexually diverse individuals, and Aboriginal and/or Indigenous Peoples to increase the representation and inclusion of diverse groups within their workplace.

Please let us know if you require accommodation during any aspect of the recruitment process and we will work with you to address your needs.