

Job Title: Bartender

Location: Brewery 99, 1030 Pollock Street, New Bern, NC

Reports To: Taproom Manager

Hours: Evening Shift: 3:00 PM - 10:00 PM, & Weekends

Pay: Evening Shift: \$2.35/hr plus tips

Job Description

At Brewery 99, we're passionate about creating a welcoming environment where customers enjoy exceptional craft beer, great company, and unforgettable experiences. We're seeking a personable and reliable Bartender who shares our enthusiasm for craft beer and is dedicated to providing top-notch service to our customers. This role is ideal for a self-motivated team player with bartending experience, strong communication skills, and a knack for sales.

As a Bartender at Brewery 99, you'll be responsible for delivering outstanding customer service, supporting the smooth operation of the taproom, and contributing to a clean and inviting space that reflects our mission of creating long-lasting relationships and welcoming new people.

Responsibilities

Customer Service & Sales:

- Provide exceptional customer service, ensuring a friendly and inviting atmosphere for all guests.
- Serve craft beer with in-depth knowledge of Brewery 99's offerings, including beer styles, ingredients, and pairings.
- Assist customers with baked goods, merchandise sales, answering questions about Brewery 99 products.
- Actively promote beer and merchandise sales, upselling as appropriate.

Taproom Operations:

- Support the preparation and execution of taproom events, such as live music, tastings, and private gatherings.
- Maintain cleanliness and organization of the taproom, including bar areas, seating spaces, and restrooms.
- Ensure all areas are restocked and ready for high-traffic periods.
- Handle kegs, taps, and other equipment safely and efficiently.

- Follow all safety and sanitation procedures to ensure a safe drinking environment.

Teamwork & Professionalism:

- Work collaboratively with team members to ensure a smooth flow of operations during busy periods.
- Stay calm and focused under pressure, maintaining a sense of urgency during high-stress or high-volume times.
- Communicate effectively with customers, team members, and management.

Physical Demands:

- Stand for extended periods (up to 8 hours or more).
 - Lift and carry up to 30 pounds (e.g., kegs, beer cases, supplies).
-

Qualifications

Required Skills & Experience:

- Proven bartending experience, preferably in a craft beer environment.
- Sales experience with an ability to upsell products and engage customers.
- Strong knowledge of craft beer styles and brewing processes or a willingness to learn.
- Outstanding communication and interpersonal skills, with a friendly and approachable demeanor.
- A team player who collaborates well with others and takes direction from supervisors.

Preferred Traits:

- Trustworthy, dependable, and punctual.
 - Flexible and adaptable to changing schedules, including nights, weekends, and holidays.
 - Maintains composure under pressure, handling busy periods with professionalism and efficiency.
-

Why Join Brewery 99?

- Be part of a team that values quality, community, and exceptional craft beer.
 - Opportunities for growth within a thriving small business.
 - Work in a friendly, supportive environment that fosters teamwork and creativity.
-

How to Apply:

If you're passionate about craft beer and have the skills and energy to contribute to Brewery 99's success, we'd love to hear from you! Please send your resume and a brief cover letter detailing your experience and interest to brewery99events@gmail.com OR fill out the online job application accessible via our website: www.brewery99.com.

This job description outlines key responsibilities and qualifications but may not encompass all duties assigned. Brewery 99 is an equal opportunity employer and encourages individuals of all backgrounds to apply.