

QC TOOLS & TECHNIQUES



INTRODUCTION

This two-day course introduces participants to the essential tools and techniques used in Quality Control (QC) for ensuring consistent product quality and process improvement. The workshop emphasizes the practical application of these tools in identifying, analyzing, and solving quality issues, helping organizations to minimize defects and improve overall performance. Through hands-on exercises and case studies, participants will gain a deeper understanding of how to use QC tools effectively in various industries.

DURATION

2 days (9am to 5pm), total is 14 hours

WHO SHOULD ATTEND

This course is designed for Quality Control & Quality Assurance Professionals, Production & Manufacturing Engineers, Process Improvement teams, Operation Managers & Supervisors, Anyone involved in maintaining or improving product/process quality.

FEES

S\$ 510.00 per pax

Learning Objectives

- Understand the role of Quality Control (QC) in managing and improving product and process quality
- Learn the 7 classic QC tools and additional advanced techniques for identifying and addressing quality issues
- Develop problem-solving skills to analyze defects and implement corrective actions
- Apply statistical methods to measure, control, and improve quality across processes
- Gain practical experience in using QC tools to achieve continuous improvement and customer satisfaction