

# SUPPLIER QUALITY MANAGEMENT (SQM)



## INTRODUCTION



This course will provide participants with the knowledge and skills required for a successful Supplier Quality Management (SQM) process with evaluation criteria, risk assessment, development, selection of capable supplier based on organization's overall business objectives (quality, cost, products and services).

## DURATION



2 days (9am to 5pm), total is 14 hours

## WHO SHOULD ATTEND



Management, Professionals related to Purchasing, Quality and Engineering management who are responsible for supplier selection, development, quality and service performance improvement.

## FEES



S\$ 600.00 per pax

## COURSE CONTENT



### Course Contents

#### Day 1

1. Introduction
  - Suppliers as an integral part of the organization business and processes
  - Overview of Supplier Quality Management (SQM) process
2. Suppliers Selection
  - Establish types of suppliers required
  - Define the evaluation criteria for selection
  - Supplier base analysis
3. Supplier sourcing process
  - Identify criteria for supplier sourcing process
  - Sourcing process methodology
4. Develop capable Supplier Rating System (SRS)
  - Effective supplier performance evaluation
  - SRS criteria, implementation and follow-up

#### Day 2

5. Supplier Evaluation/ Certification
  - Risk assessment
  - Assessment team, process and methodology
6. Supplier development
  - Supplier development tools and techniques
  - Strategic approaches and relationship management
7. Organization/ Supplier Collaboration
  - Joint performance management review
  - Integrated QMS (Early Supplier involvement)
8. Successful Supplier Quality Management
  - Supplier performance monitoring
  - Closed loop CAPA system
  - Ongoing Supplier quality auditing process

