

ROOT CAUSE ANALYSIS (RCA)



INTRODUCTION

This two-day intensive course on Root Cause Analysis (RCA) is designed to equip participants with practical tools and techniques to identify, analyze, and address the underlying causes of problems in any system or process.

RCA is an essential problem-solving approach that allows professionals to prevent recurring issues and ensure long-term solutions rather than quick fixes"

DURATION

2 days (9am to 5pm), total is 14 hours

WHO SHOULD ATTEND

Engineers, supervisors and operators involved in QC/QA, manufacturing, process engineering, maintenance, store and calibration. Supply chain personnel and suppliers."

FEES

S\$ 580.00 per pax

LEARNING OBJECTIVES

- Upon completion of the course, participants will be able to:
- Understand the concept, definition and process of root cause analysis.
- Form an effective team for Root Cause Analysis projects and the impact of organizational culture on projects.
- Differentiate the possible causes within a problem.
- Eliminate problems using the root cause analysis process.
- Enhance problem solving effectiveness through data analytics.
- Facilitate in problem-solving support as a non-expert in the process or technology.