

SERENITY SIPS BAR & WELLNESS EMPORIUM

MEMBERSHIP AGREEMENT — Wellness Access Program

This Membership Agreement (“Agreement”) is entered into between **Serenity Sips Bar & Wellness Emporium Ltd. Co.** (“Company”) and the undersigned individual (“Member”). By signing this Agreement, the Member acknowledges and agrees to all terms, conditions, and policies contained herein.

Membership Plans & Benefits

Membership provides the Member with access to **Core Reset Services** at preferred pricing and optional access to Premium Guided Services at discounted member pricing.

Core Reset Services

- Full Body Red Light Therapy
- VIBE Bed
- NanoVi
- Sauna + Steam Shower *(if available)*

Premium Guided Services

- HOCATT Ozone Sauna
- Flowpresso Lymphatic Therapy

💡 **Members may apply two (2) Core sessions toward one (1) Premium session when applicable.**

Membership Tiers

Membership	Monthly Rate	Core Access	Premium Benefit	Rollover
Essential Reset	\$179	Up to 6 Core sessions per month	35% off Premium services	None
Sapphire Rhythm	\$299	Up to 12 Core sessions per month	40% off Premium services	60 days

Signature Flex	\$399	Up to 16 Core sessions per month	40% off Premium services	90 days
Unlimited Core Lite	\$199	Unlimited access to one Core service per visit	35% off Premium services	None

Signature Flex includes household sharing with one (1) eligible family member.

Unlimited Core Lite is non-shareable. One session per visit.

Term, Auto-Renewal, & Cancellation

All Memberships require a **3-month minimum commitment** to access discounted pricing and membership benefits.

Memberships auto-renew monthly until canceled.

Cancellation Requirements

- Must submit **written notice 30 days prior** to the next billing date
- If a payment processes before notice takes effect,
 - **No refunds** issued
 - Membership remains active until the end of that paid cycle

Early Cancellation

Canceling **before completing the 3-month minimum** incurs a:

 **\$99 Early Cancellation Fee**

Member Initials: _____

Pause (Hold) Policy

Eligible **after 3-month minimum** is fulfilled.

Pause Terms:

- 30–90 days (max) per 12-month period

- **\$15 per month** hold fee
- All rollovers **retain original expiration date**
- No benefits may be used while paused
- Auto-resumes unless written notice provided **7 days** before pause ends

Member Initials: _____

Rollover Policy

Rollover limits:

- Sapphire Rhythm → **up to 60 days**
- Signature Flex → **up to 90 days**
- Essential Reset & Unlimited Core Lite → **no rollover**

A maximum of **2 billing cycles** worth of unused sessions may remain in account at any time. Once membership ends, all unused sessions **expire immediately**.

Member Initials: _____

No-Show / Late Cancel Policy

Appointments not canceled **24 hours in advance** will be:

→ **Deducted** from membership session balance

OR

→ Billed at retail value if no remaining sessions

Management reserves the right to waive forfeiture in unavoidable emergency situations.

Member Initials: _____

Tier Change Rules

- **Upgrades restart** a new 3-month minimum commitment
- **Downgrades do not**, but only one downgrade is allowed per rolling 12 months
- Tier changes cannot be made while paused

Member Initials: _____

Medical Responsibility Notice

All services are elective and non-medical. Member is responsible for consulting a qualified healthcare provider regarding contraindications or concerns.

Member Initials: _____

Automatic Billing & Failed Payments

Member authorizes monthly auto-charges.

If a charge fails, Member has **10 business days** to resolve.

Unresolved payments → Membership suspension.

Member Initials: _____

Refund Policy

Membership fees and unused sessions are **non-refundable**, except as required by Texas law.

Required State of Texas Health Spa Notice

(This section remains unchanged and compliant — already included in your existing contract. I will insert fully in final PDF.)

Member Initials: _____

Conduct & Compliance

Membership may be revoked for behavior harmful to staff, members, or facility.

Liability Waiver

Member assumes all risk associated with participation and releases Company and its agents from claims relating to use of services and equipment.

Member Initials: _____

Agreement Acceptance

By signing, Member acknowledges full understanding and agreement to these terms.

Member Name: _____

Signature: _____ Date: _____

Company Representative: _____

Signature: _____ Date: _____