

# SERENITY SIPS BAR & WELLNESS EMPORIUM

## MEMBERSHIP AGREEMENT — Wellness Access Program

This Membership Agreement (“Agreement”) is entered into between **Serenity Sips Bar & Wellness Emporium Ltd. Co.** (“Company”) and the undersigned individual (“Member”). By signing this Agreement, the Member acknowledges and agrees to all terms, conditions, and policies contained herein.

---

## Membership Plans & Benefits

Membership provides the Member with access to **Core Reset Services** at preferred pricing and optional access to Premium Guided Services at discounted member pricing.

### Core Reset Services

Full Body Red Light Therapy  
VIBE Bed  
NanoVi  
Sauna + Steam Shower (*if available*)

### Premium Guided Services

HOCATT Ozone Sauna  
Flowpresso Lymphatic Therapy

 **Members may apply two (2) Core sessions toward one (1) Premium session when applicable.**

---

## Membership Tiers

Membership	Monthly Rate	Core Access	Premium Benefit	Rollover
<b>Essential Reset</b>	\$179	Up to 6 Core sessions per month	35% off Premium services	None
<b>Sapphire Rhythm</b>	\$299	Up to 12 Core sessions per month	40% off Premium services	60 days

<b>Signature Flex</b>	\$399	Up to 16 Core sessions per month	40% off Premium services	90 days
<b>Unlimited Core Lite</b>	\$199	Unlimited access to one Core service per visit	35% off Premium services	None

**Signature Flex includes household sharing with one (1) eligible family member.**  
Unlimited Core Lite is non-shareable. One session per visit.

---

## Term, Auto-Renewal, & Cancellation

All Memberships require a **3-month minimum commitment** to access discounted pricing and membership benefits.

Memberships auto-renew monthly until canceled.

### Cancellation Requirements

- Must submit **written notice 30 days prior** to the next billing date
- If a payment processes before notice takes effect,
  - **No refunds** issued
  - Membership remains active until the end of that paid cycle

### Early Cancellation

Canceling **before completing the 3-month minimum** incurs a:

 **\$99 Early Cancellation Fee**

Member Initials: \_\_\_\_\_

---

## Pause (Hold) Policy

Eligible **after 3-month minimum** is fulfilled.

Pause Terms:

- 30–90 days (max) per 12-month period

- **\$15 per month** hold fee
- All rollovers **retain original expiration date**
- No benefits may be used while paused
- Auto-resumes unless written notice provided **7 days** before pause ends

Member Initials: \_\_\_\_\_

---

## Rollover Policy

Rollover limits:

- Sapphire Rhythm → **up to 60 days**
- Signature Flex → **up to 90 days**
- Essential Reset & Unlimited Core Lite → **no rollover**

A maximum of **2 billing cycles** worth of unused sessions may remain in account at any time. Once membership ends, all unused sessions **expire immediately**.

Member Initials: \_\_\_\_\_

---

## No-Show / Late Cancel Policy

Appointments not canceled **24 hours in advance** will be:

→ **Deducted** from membership session balance

OR

→ Billed at retail value if no remaining sessions

Management reserves the right to waive forfeiture in unavoidable emergency situations.

Member Initials: \_\_\_\_\_

---

## Tier Change Rules

- **Upgrades restart** a new 3-month minimum commitment
- **Downgrades do not**, but only one downgrade is allowed per rolling 12 months
- Tier changes cannot be made while paused

Member Initials: \_\_\_\_\_

---

## Medical Responsibility Notice

All services are elective and non-medical. Member is responsible for consulting a qualified healthcare provider regarding contraindications or concerns.

Member Initials: \_\_\_\_\_

---

## Automatic Billing & Failed Payments

Member authorizes monthly auto-charges.

If a charge fails, Member has **10 business days** to resolve.

Unresolved payments → Membership suspension.

Member Initials: \_\_\_\_\_

---

## Refund Policy

Membership fees and unused sessions are **non-refundable**, except as required by Texas law.

---

## Required State of Texas Health Spa Notice

*(This section remains unchanged and compliant — already included in your existing contract. I will insert fully in final PDF.)*

Member Initials: \_\_\_\_\_

---

## Conduct & Compliance

Membership may be revoked for behavior harmful to staff, members, or facility.

---

## Liability Waiver

Member assumes all risk associated with participation and releases Company and its agents from claims relating to use of services and equipment.

Member Initials: \_\_\_\_\_

---

## Agreement Acceptance

By signing, Member acknowledges full understanding and agreement to these terms.

Member Name: \_\_\_\_\_  
Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Company Representative: \_\_\_\_\_  
Signature: \_\_\_\_\_ Date: \_\_\_\_\_