PINELLAS COUNTY EMERGENCY MEDICAL SERVICES
12490 Ulmerton Road, Rooms 130/132
Largo, FL 33774

EMS LEADERSHIP GROUP MEETING MINUTES
January 31, 2023

The Pinellas County EMS Leadership Group (EMS LG) met on this date at this location with the following agencies marked present:

- ☐ Airport
- ☒ Clearwater
- ☒ Dunedin
- ☒ East Lake
- ☒ EMS & Fire Administration
  - Director
  - Data Systems Coordinator
  - EMS Academy Coordinator
  - Logistics Coordinator
  - Protocol and Equipment Coordinator
  - Quality Assurance Coordinator
  - Training Coordinator
- ☒ Gulfport
- ☒ Largo
- ☒ Lealman
- ☐ Madeira Beach
- ☒ Medical Director
- ☒ Oldsmar
- ☒ Palm Harbor
- ☒ Pinellas Park
- ☒ Pinellas Suncoast
- ☒ Safety Harbor
- ☒ Seminole
- ☒ South Pasadena
- ☒ St. Pete Beach
- ☒ St. Petersburg
- ☒ Sunstar
- ☐ Tarpon Springs
- ☒ Treasure Island

CALL TO ORDER AND ROLL CALL
Chief Terry Tokarz called the meeting to order at 9:03 a.m. Roll call was taken.

APPROVAL OF MEETING MINUTES
Upon presentation of the minutes from the December 20, 2022 EMS Leadership Group meeting, the minutes were unanimously approved. (Palm Harbor/Dunedin)

Chief Tokarz related that, deviating from the agenda, the Medical Director Update will be the next item discussed.

MEDICAL DIRECTOR UPDATE
Dr. Angus Jameson provided a clinical update on the following topics:

- Dr. Jameson's medical license is available for agency documentation. A survey will be attached with the agency recertification packet.

- Protocols have been live for a couple of weeks. Please relay any feedback, questions, or concerns.
- The LUCAS Device is an automated CPR device that basically clamps on and performs compressions. Demonstrations will start at Station 46 and in Madeira Beach. The project is scheduled to go live in the near future. Expect a short awareness In-Service video assignment in Target Solutions.
- PCEMSOMD website is going well and is being optimized on a daily basis. Check out the new pages supporting EMS Academy at www.pcemsomd.com. MOMs Volume 2 will be corrected with the new version of the Rules and Regs. Encouraged members to subscribe to the website's newsfeed for valuable updates and to provide important feedback.
- *Leave Behind Narcan* program is live and has placed people into treatment. Please continue to capture signatures for *Leave Behind Narcan* and COSSAP. Thanked everyone for their help making the program a success. Please relay any feedback, questions, or concerns.
- Congratulated the multiple EMS and Fire teams that competed in Fire-Rescue EAST (FRE) competition.
- Expressed thanks to members that attended the state constituency meetings. Discussed various significant meeting topics, including workforce and education pipelines and certified staff retention issues.
- Discussion had between Fire Chiefs Association, educators, and medical directors regarding pass rates, time frame to successfully get through school, and improving staff engagement.
- Shared that Tampa Bay was well represented and showed well to EMS Leadership around the country at last week's NAEMSP Conference in Tampa. Expressed thanks to Capt. Thomas Kras, Sunstar, and both of their teams for the High-Quality Pit Crew-based CPR demonstrations and the Resuscitation Academy presentation. Working to set up a debrief session in the next week or so. Discussed membership to the NAEMSP and benefits to joining the professional association.
- Welcomed Shelly Childers, the Executive Assistant for the Office of the Medical Director. Shelly can be contacted at schilders@pinellas.gov.

SYSTEM UPDATE

Craig Hare presented the following system update on the following topics:

- Staffing
  - Welcomed Ken Grimes, the new EMS & Fire Administration Department Administrative Manager, and provided background information and a brief employment history.
  - Introduced Zoe Kieta and Taylor Rhoades, the new temporary employees that are assisting with updating certification and training records for forward progress with ImageTrend implementation by summertime.
  - Announced that Craig Queen, Certification Coordinator, will likely retire soon.
  - Congratulated Brenda Dixon, Administrative Assistant, on her upcoming retirement on March 3 after 31 dedicated years with Pinellas County.
  - Reported that Matt Caravona, former Training Coordinator, has transitioned to Sunstar.
  - All positions to be posted soon.
- Budget process is starting now. Working on a budget decision package, looking at hiring a lead instructor and curriculum developer to offset overtime costs, both areas discussed with the Training Group.
- Discussed the ImageTrend site buildout progress. Getting ready to conduct power user training for system configuration. Will set a date for an ePCR retreat once system configuration is completed.

- Continued struggles with Philips EKG monitor replacement, noting problems with the Pro and LS boxes and FDA hold. Plans to restock the 50 Philips monitors for credit. Will start due diligence on another vendor. Discussed ensued regarding possible alternatives and potential time frame for restarting the RFP process.
- Master Medical will repair existing monitors throughout the next year.

AIR MEDICAL UPDATE

Julie Bacon referred to a document titled *2022 December Pinellas Data* and provided statistical information regarding Pinellas County air requests, flight time, and average dispatch time.

SUNSTAR UPDATE

Richard Schomp praised Jazmin Soloman's work Capt. Kras with the Resuscitation Academy presentation at the NAEMSP Conference. Mr. Schomp presented an operational update and shared statistical information regarding ambulance transports and year-over-year trends.

MEDICAL EQUIPMENT & SUPPLY/LOGISTICS UPDATES

David Hudak referred to a PowerPoint titled *January 2023 Protocols, Medical Supplies & Equipment, Pharmaceuticals & Logistics*, and provided new and updated information on the following topics:

- Price increases on medical supplies and pharmaceuticals.
- Pharmaceutical shortages.
- Philips MRx operations check.
- Equipment damage/proper use/maintenance/storage and handling.
- Philips MRx battery calibration.
- Inventory expiration.
- PSTrax reports.
- Equipment reminders.

Derek Schauer provided an overview of the PSTrax equipment servicing and asset issuance/ tracking processes.

EMS ACADEMY/EMS TRAINING/CME UPDATE

Mark Eggers provided information on the following topics:

- CME
  - Thanked everyone for their assistance with providing feedback for CME edits/corrections and assisting with video work.
  - February CME is complete and will go out later today. March CME is done.
  - Schedule and format for March 2023 CME; June ACLS, CME; July ACLS, CME; August ACLS, CME; and November CME.
- EMS Academy
  - Added Surface Gos for all students, changing to a paperless format. Hard copy workbooks are still in use.
  - IPD to start February 28. Rolling out the I-simulates and updated PowerPoints with refreshed content.
  - The move of the Immersion environment to CPM is working out well.
  - Capstone written pass/fail rates and improved written test. Working with Jazmin Soloman on building a Capstone pretest.

TECHNOLOGY UPDATE

Steve Fravel provided new and updated information on the following topics:

- 75 of the Go 3 tablets have been deployed to North County and CME. Discussion had regarding monitor communication, keyboard functionality, and pairing issues.
- Contact Steve if anyone experiences error messages with daily reports.
- Reminder to complete and save to archive ePCRs that remain in the ZDMCs during the switch from Zoll to ImageTrend. Discussed the process for clearing out ZDMCs. Working to fix 2022 and prior reports within 30 days. Steve to resend.

QUALITY ASSURANCE UPDATE

Chris Jordan referred to a document titled *Quality Assurance Update* and provided statistical information pertaining to the following topics:

- Baldrige Patient Satisfaction Surveys for December 2022 and overall Pinellas County EMS engagement results for 2022.
- December QARs.
- Case tracking.

OLD BUSINESS

No old business was discussed.

NEW BUSINESS

- Chief Mark Zipeto commented on (1) operational challenges with staffing special rescues and (2) saving valuable time by sending personnel to fire school full-time rather than paramedic school to get medics certified in a more timely fashion, and discussion ensued regarding staffing SRs with certified EMTs/provisional medics and minimum County standards for staffing an SR crew, and speaking with the Fire Chiefs to see if they would be open to sending 12 students to fire school full-time. Craig Hare indicated that he would research the Rules and Regulations and First Responders Agreement, and Dr. Jameson to review academic pathways to see if any changes could be made to improve current requirements.
- John Murphy indicated that members can contact him for any issues with running credential reports in Target Solutions.
- Chief Andrew Hughes related that (1) Liz Lavelle from Bayfront has asked if the EMS Chiefs will stop in every so often to give a hospital update, and (2) announced that there will be a Hexagon demo on February 10. Information to be forwarded to the EMS Chiefs.
- Jeremy Tinter provided commentary regarding awareness pertaining to the recent events that transpired in Memphis, Tennessee, and collaborating with police departments about leadership best practices. Dr. Jameson discussed presenting a roundtable or livestream to discuss nationwide case reviews and how to spread awareness about impactful situations, will send out an email to gauge interest to collaborate. Discussion ensued.
- Richard Schomp noted that Sunstar is reminding clinicians to conduct a cursory check of patients for weapons to ensure safety. Also, children are not allowed to ride in with parents to the Emergency Department unless they are a patient.

AROUND THE TABLE: POSITIVES, PROJECTS, AND ACCOMPLISHMENTS

Dunedin: Will be picking up a new rescue.

Largo: Shared statistical information regarding Medic 41 UHU.

Dr. Jameson: Complex Case Management Committee meets on Friday. Please forward any cases for review to Chris Jordan with as much information as possible.

ACTION ITEMS

- Members are asked to subscribe to the Medical Director's website, www.PCEMSOMD.com.
- Address problems with asset returns with David Hudak and Derek Schauer.
- Please review the CME calendar to ensure agency participation.
- Reminder to clear out ePCRs in ZDMC. Contact Steve Fravel with any questions.
- Group to conduct research on the EMT/paramedic certification rules and regulations.
- Dr. Jameson to send out an email to collaborate in a roundtable or livestream to discuss case reviews around the county and improve relations.

NEXT MEETING

The next Leadership Group meeting is scheduled for Tuesday, February 21, 2023, at 9:00 a.m., to be held via Zoom.

ADJOURNMENT

The meeting was adjourned at 11:58 a.m.

Audio and documentation received for this meeting is on file at the Pinellas County EMS & Fire Administration.

PINELLAS COUNTY EMERGENCY MEDICAL SERVICES
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EMS LEADERSHIP GROUP MEETING MINUTES
December 20, 2022

The Pinellas County EMS Leadership Group (EMS LG) met on this date at this location and via Zoom with the following agencies marked present:

- ☐ Airport
- ☒ Clearwater
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CALL TO ORDER AND ROLL CALL
Chief Terry Tokarz called the meeting to order at 9:00 a.m. Roll call was taken.

APPROVAL OF MEETING MINUTES
Upon presentation of the minutes from the November 15, 2022 EMS Leadership Group meeting, Steve Fravel, referring to the agenda packet, related that the year under the *Next Meeting* item, located on page 6, should be changed to 2023. Following discussion, the minutes were unanimously approved with the above-noted correction. (Oldsmar/Lealman)

SYSTEM UPDATE
Craig Hare presented the following system update on the following topics:

- Medical Operations Manuals (MOM) to turn on the first Wednesday in January.
- ImageTrend, Hexagon, and Philips projects are being worked on in the background.
- Cold weather shelter activation information to be shared when the determination is made to activate.

- Working to put in an order for 90 Surface Go 3s. Tablets to be received five weeks after order is submitted and will need to be imaged. Panasonic devices to be used until all Surface Gos are received. Plans for End Point Analyst Erica Swanson to assist with Surface Go deployment.
- Craig Queen is out of office indefinitely. Looking to conduct an agency-by-agency certification record review.
- Homeless Leadership Alliance has a need for volunteer assistance with December 23 and 24 events. Contact information to be sent out.
- Training Group reviewed January CME content. Plans are on track to reshoot video.

MEDICAL DIRECTOR UPDATE

Dr. Angus Jameson provided an update on the following topics:

- Press conference on Opioid Use Disorder Response is taking place this morning at DOH St. Petersburg, looking for ways to better address the issue.
- Dr. Jameson's MD license has been renewed and copy of license to be sent out when received.
- December In-Service is due January 4 and needs to be completed by end of year. Need EMS Coordinators to help spread the word that new/updated protocols do not go live until January 4, 2023, and should not be implemented until that time.
- Draft Medical Operations Manuals (MOMs) have been posted to the Office of the Medical Director's website. Regular and administrative books go live Wednesday, January 4, 2023.
- Plans to update OMD website with EMS Academy and Certification Status pages.
- *Leave Behind Narcan* program starts January 4. Please continue to submit COSSAP referrals. Dr. Andrew Smith provided an update regarding Bayfront's new Suboxone program and discussed the success of the program, noting hopes for expansion to other ERs throughout the county.
- National Association of EMS Physicians (NAEMSP), Fire-Rescue EAST (FRE), and state constituency meetings scheduled for January. Shared information about activities and team participation. Encouraged attendance for increased Pinellas County representation.
- Introduced Shelly Childers, new executive assistant and primary point of contact for OMD. Contact information to be sent out.
- Discussed organized advocacy at state constituency meetings. Add a line item to agenda for discussion of state meeting activities and increased EMS/County Administration participation.

Following discussion regarding changing the date of the quarterly Leadership Group meeting in January, Lealman moved, seconded by Clearwater and unanimously approved, that the next EMS Leadership Group meeting will be moved to January 31. Reminder that the meeting will be in person.

Responding to queries by Chief Tokarz regarding Sudafed purchasing requirements and the exclusion of the BLS Ambulance to 9-1-1 Call protocol in the upcoming MOMs book, Dr. Jameson shared that (1) the stringent rules regarding the purchase of Sudafed was made because people buy Sudafed as an ingredient to make crystal meth and (2) that sending a BLS ambulance to a 9-1-1 call is a mitigation strategy due to the staffing challenges caused by the fallout of the COVID pandemic.

MEDICAL EQUIPMENT & SUPPLY/LOGISTICS UPDATES

Derek Schauer shared that he has no updates to present.

David Hudak related that a communication regarding the auto-ship of limited items of protocol going into effect will be coming out towards the end of this week. Discussion had related to supply of and issues with a significant number of ring cutters. Additional information to be sent out once he receives feedback from the manufacturer.

AROUND THE TABLE: POSITIVES, PROJECTS, AND ACCOMPLISHMENTS

Clearwater: Work is continuing on Station 46. Looking to hire 12 staff. Clearwater will present a team in January.

East Lake: Matt Worth has been promoted to Administrative Division Chief, Training Division, to start in January. Rescue 57 to be put in service in February.

Largo: 6 people hired. Medic unit is up and running 12-hour shifts with mainly single-cert medics. Plans to bring on 4 more staff after January 1st to fill vacancies.

Lealman: Station 19 construction is underway, expected completion in spring. Scott Friedman is retiring on Christmas Day and invited members to his retirement party at Wing House in Pinellas Park on January 7.

Madeira Beach: Waiting on Lucas Device implementation for Madeira Beach and Clearwater. Dr. Jameson noted that Dr. Smith and Chief Bill Gorham are leading the project. The draft protocol and training packages are almost complete. Devices have been received. Met with reps. Working on the data system mechanics. Once paperwork is firmed up, Dr. Jameson will send out an MCD to turn on. Current go-live date is scheduled for the first Wednesday in February.

Pinellas Park: Just hired 3 people, to begin onboarding soon. Plans to hire more in February.

Seminole: Thanked all who helped with the assessment center. New people starting in February.

St. Petersburg: Fire Rescue East needs judges for the ALS competition on 1/18, 19, and 20. Email Chief Womack for details. Sending an EMS Chief to a class in mid-March regarding data analysis and data fidelity.

Sunstar: Thanked everyone for their support of Leroy Funderburk and family. Have posted for EMR positions, great opportunity for paid training: $15 an hour to become an EMR, with movement to EMT school in 4 to 5 months. Requirements include all applicants must be at least 18 and have a clean driving record.

Tarpon Springs: Just hired 2 staff who will onboard in January.

2023 MEETING SCHEDULE

Following discussion, the members agreed to change the Quarterly January 17 Leadership Group meeting to January 31. The remaining dates have not changed: February 21, March 21, April 18 (Quarterly), May 16, June 20, July 18 (Quarterly), August 15, September 19, October 17 (Quarterly), November 21, and December 19, 2023.

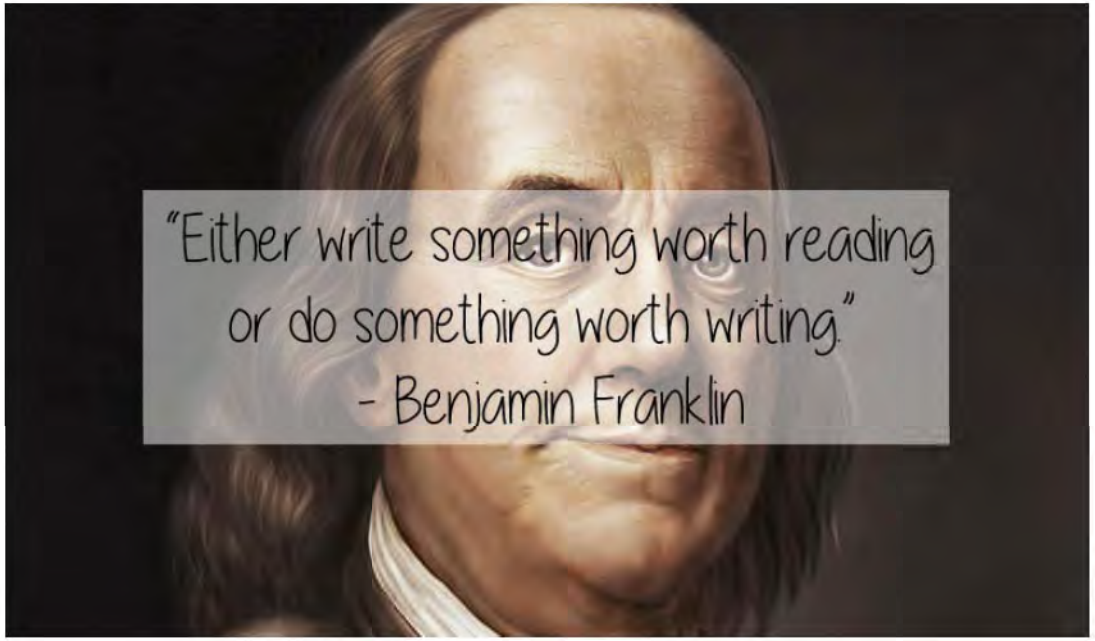
ACTION ITEMS

- Add a line item to the January agenda to discuss state meeting activities.
- Reminder that the next Leadership Group meeting has been changed to January 31, 2023 at 9:00 a.m. Please note that it is a quarterly meeting, and the format will be face to face.

NEXT MEETING
The next Leadership Group meeting is scheduled for Tuesday, January 31, 2023, at 9:00 a.m., to be held in person at EMS Headquarters in Rm. 130/132.

ADJOURNMENT
The meeting was adjourned at 9:55 a.m.

Audio and documentation received for this meeting is on file at the Pinellas County EMS & Fire Administration.



January 2023

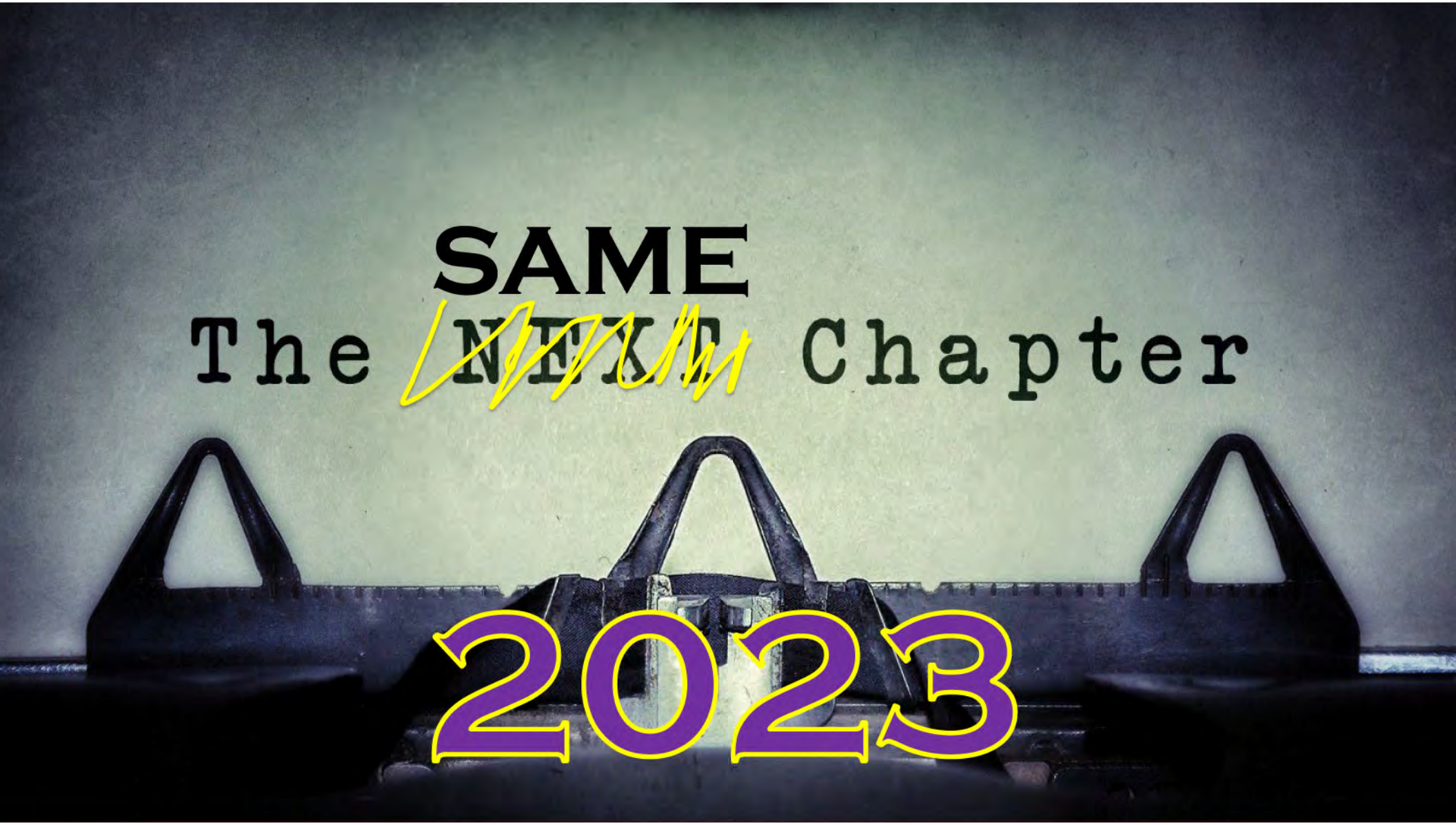
Pinellas County
EMS & FIRE ADMINISTRATION

PROTOCOLS, MEDICAL SUPPLIES & EQUIPMENT, PHARMACEUTICALS & LOGISTICS

10 fish are in a tank !

- 2 Drown
- 4 Swim away
- 3 Die

How many are left ?


SAME
The NEXT Chapter
2023

Have You Seen The Cost of Eggs Lately

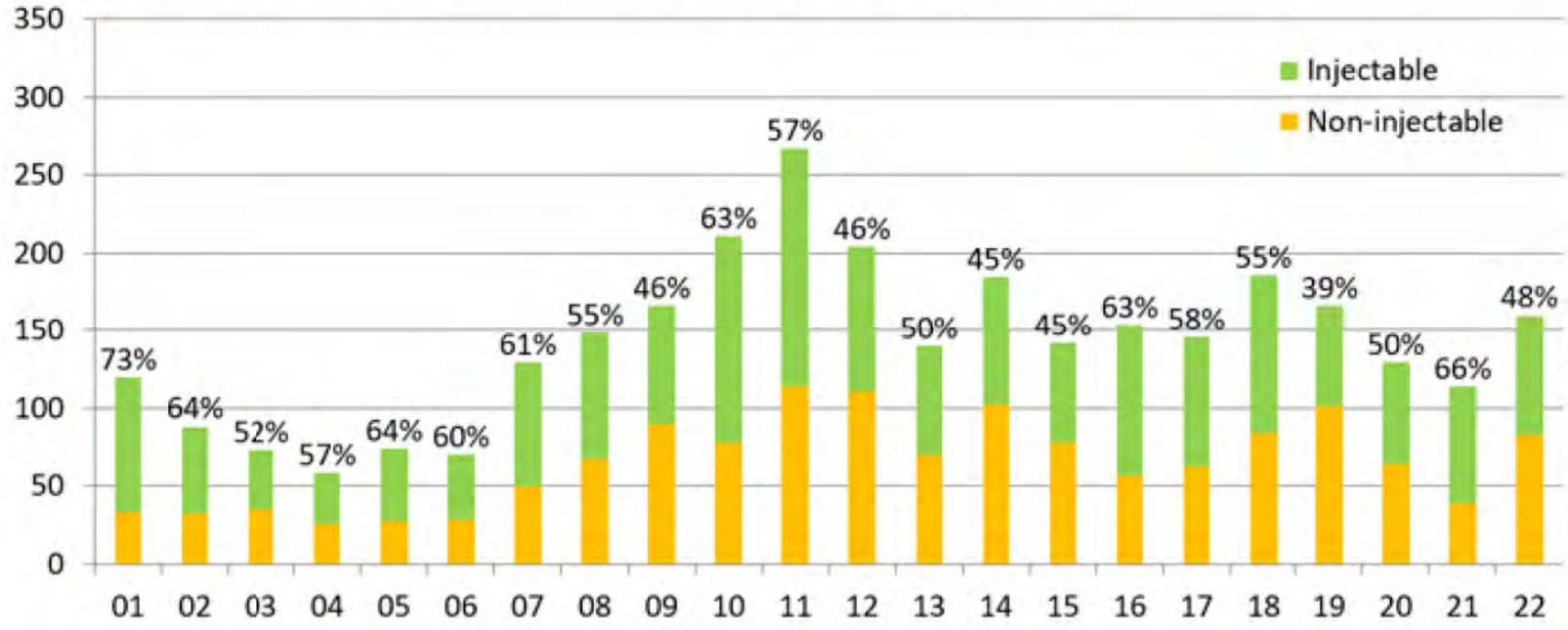
Pharmaceutical
Shortages

National Drug Shortages: Active Shortages by Quarter -- 5 Year Trend

Note: Each point represents the number of active shortages at the end of each quarter.

University of Utah Drug Information Service

National Drug Shortages: New Shortages by Year January 2001 to December 31, 2022, % Injectable



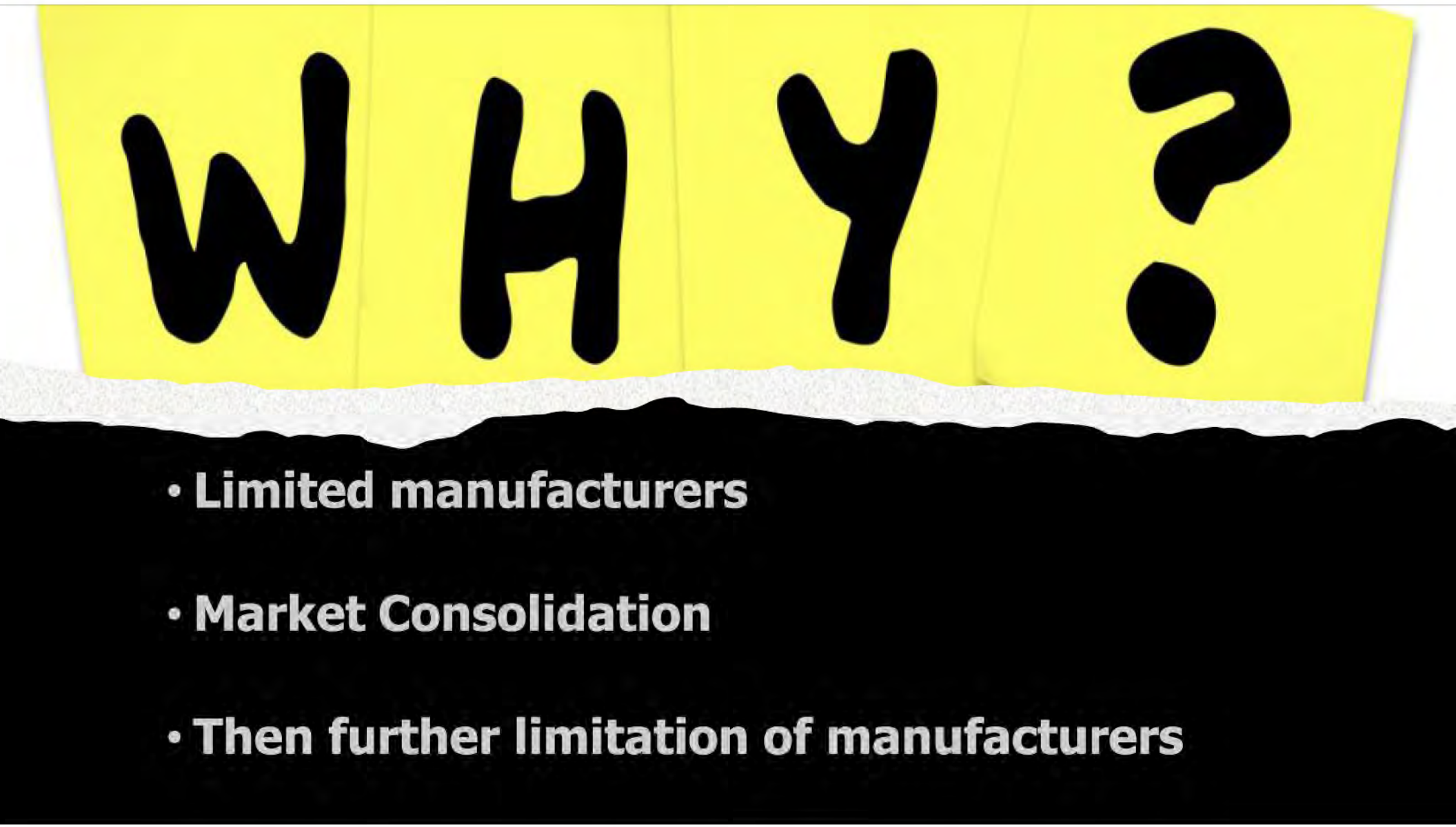
Note: Each column represents the number of new shortages identified during that year.

University of Utah Drug Information Service

Contact: Erin.Fox@hsc.utah.edu, @foxerinr for more information.

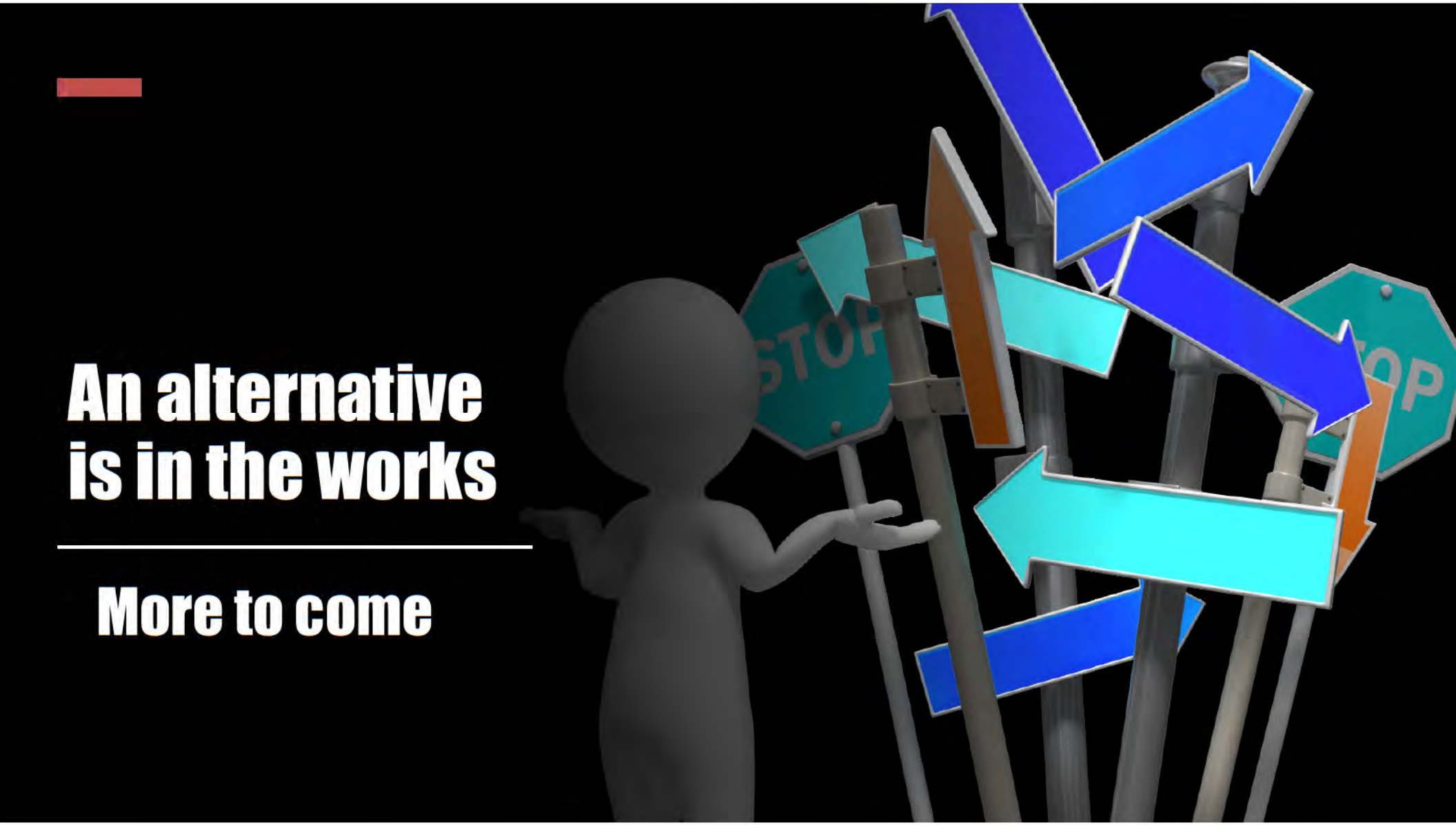
The Latest

NDC 63323-593-03
509603
Glucagon
for Injection
(Synthetic)
1 mg per vial
For intramuscular or intravenous injection only.
FOR DIAGNOSTIC USE ONLY.
Reconstitute with Sterile Water for Injection, USP
immediately before use.
Each kit contains:
• One single dose vial with 1 mg of Glucagon for Injection
• One single dose vial with 1 mL of Sterile Water for Injection, USP
Single Dose Vials
Rx only
FRESENIUS
KABI
Glucagon
1 mg per vial
Sterile Water
1 mL per vial

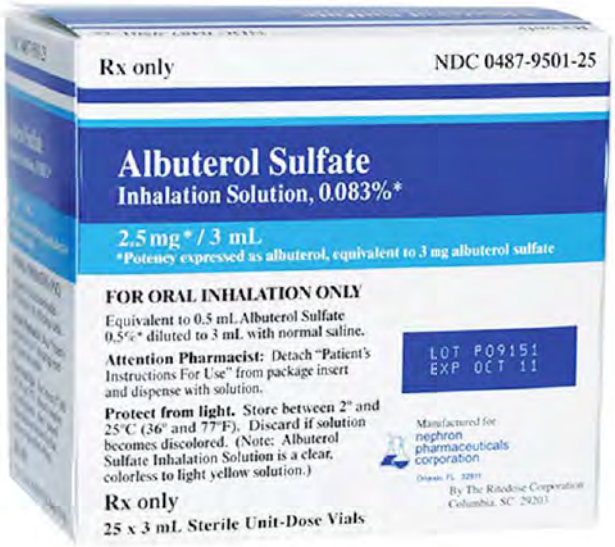

WHY?
• Limited manufacturers
• Market Consolidation
• Then further limitation of manufacturers

An alternative is in the works

More to come



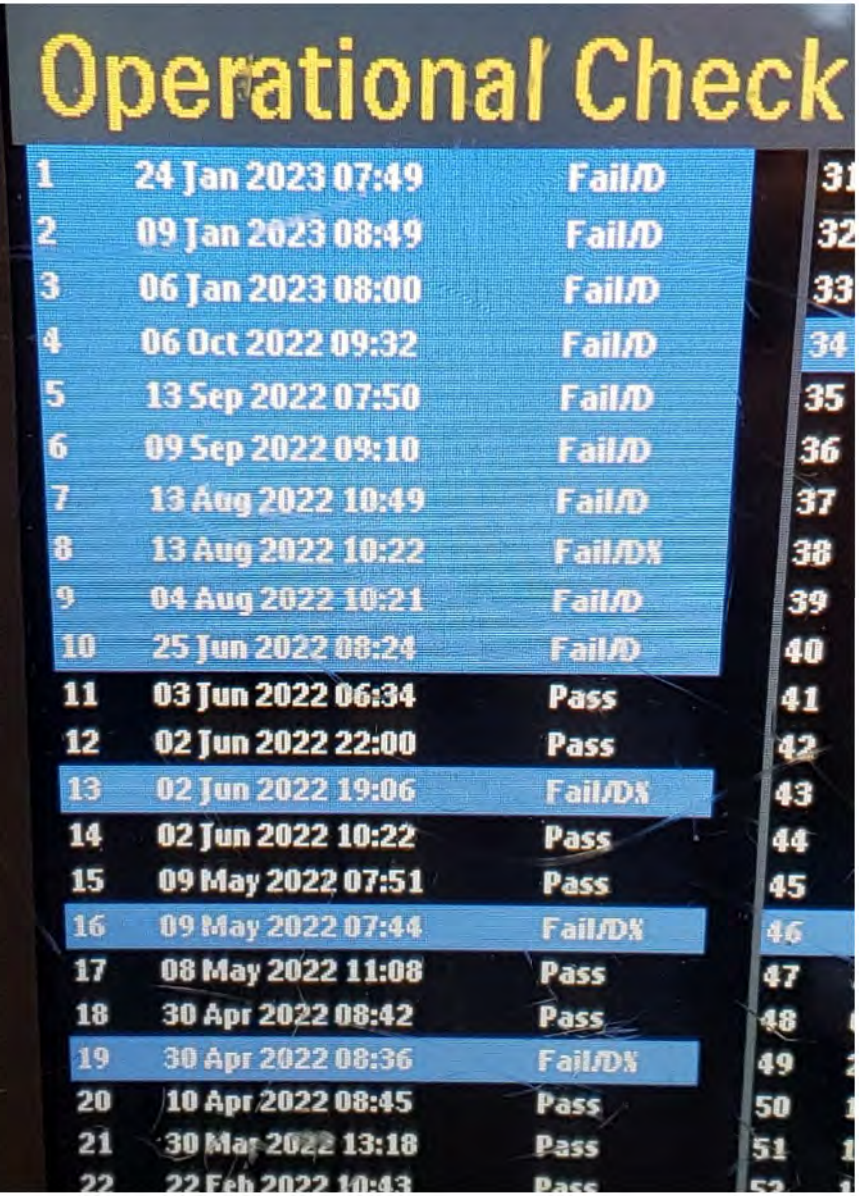
Others With No Impact.....*Yet*



GROUND
HOG DAY
2023

We have seen a significant uptick in cardiac monitor related issues over the last few months

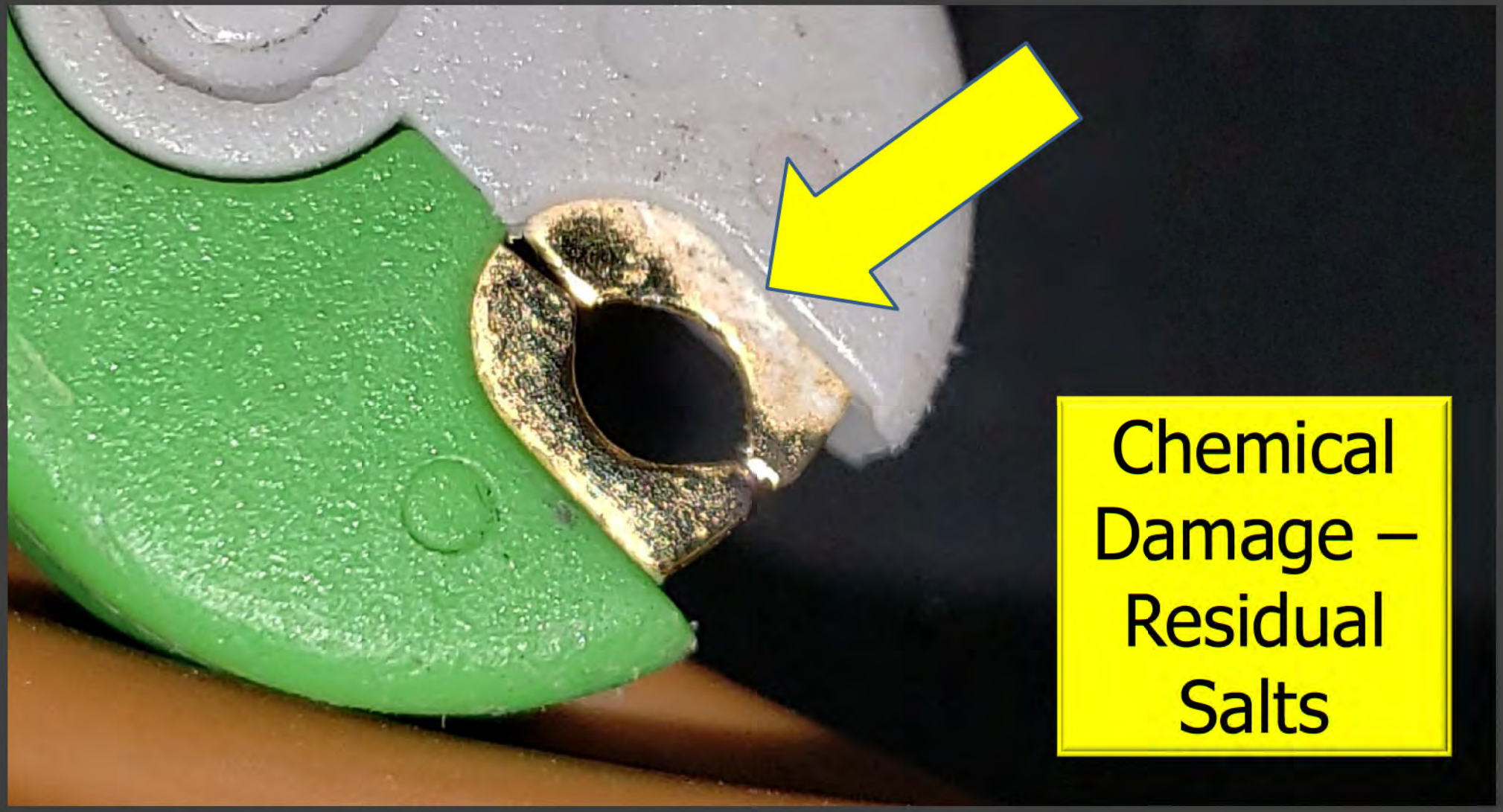
These events, conditions, situations all have a direct impact to patient care

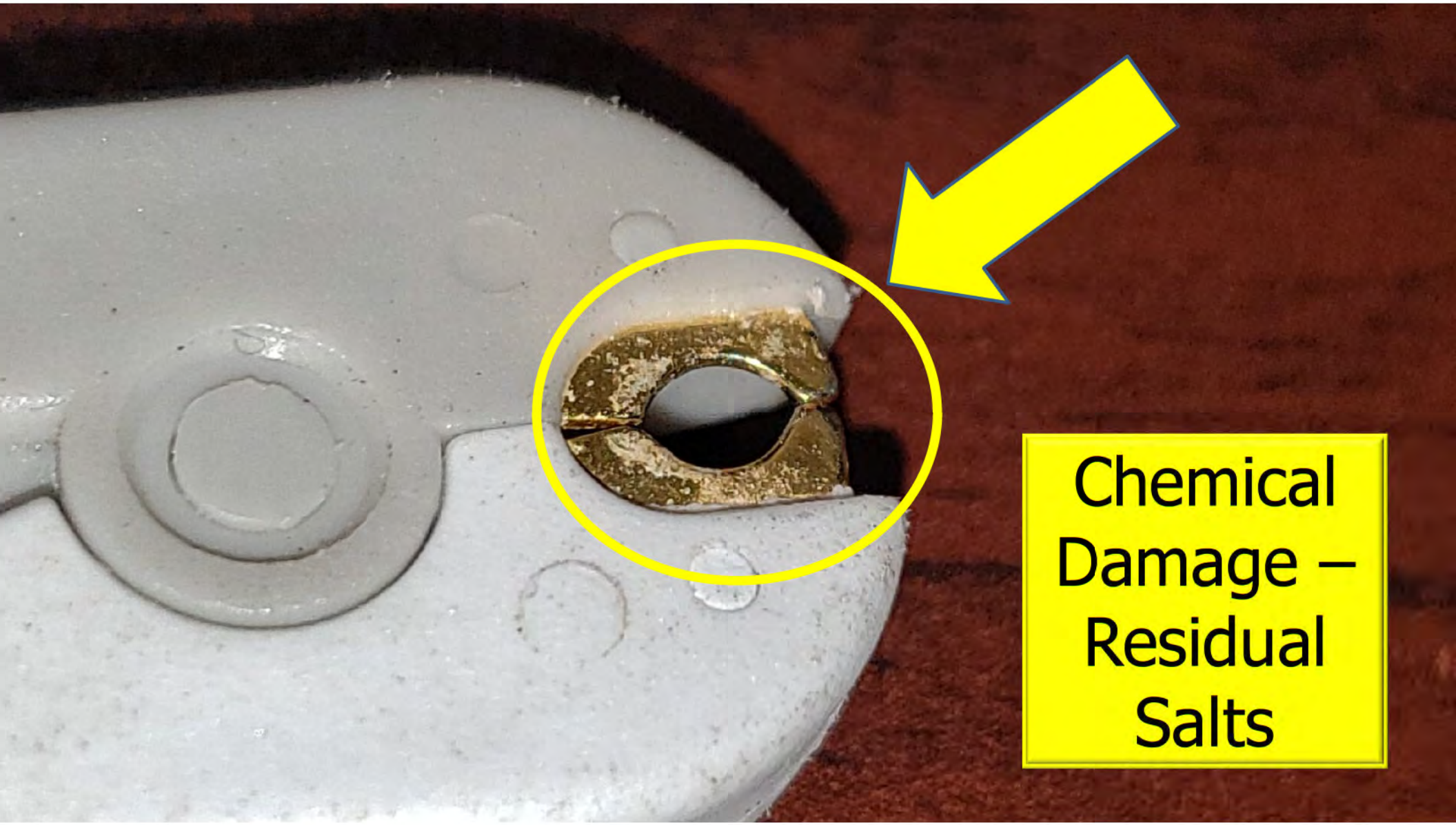


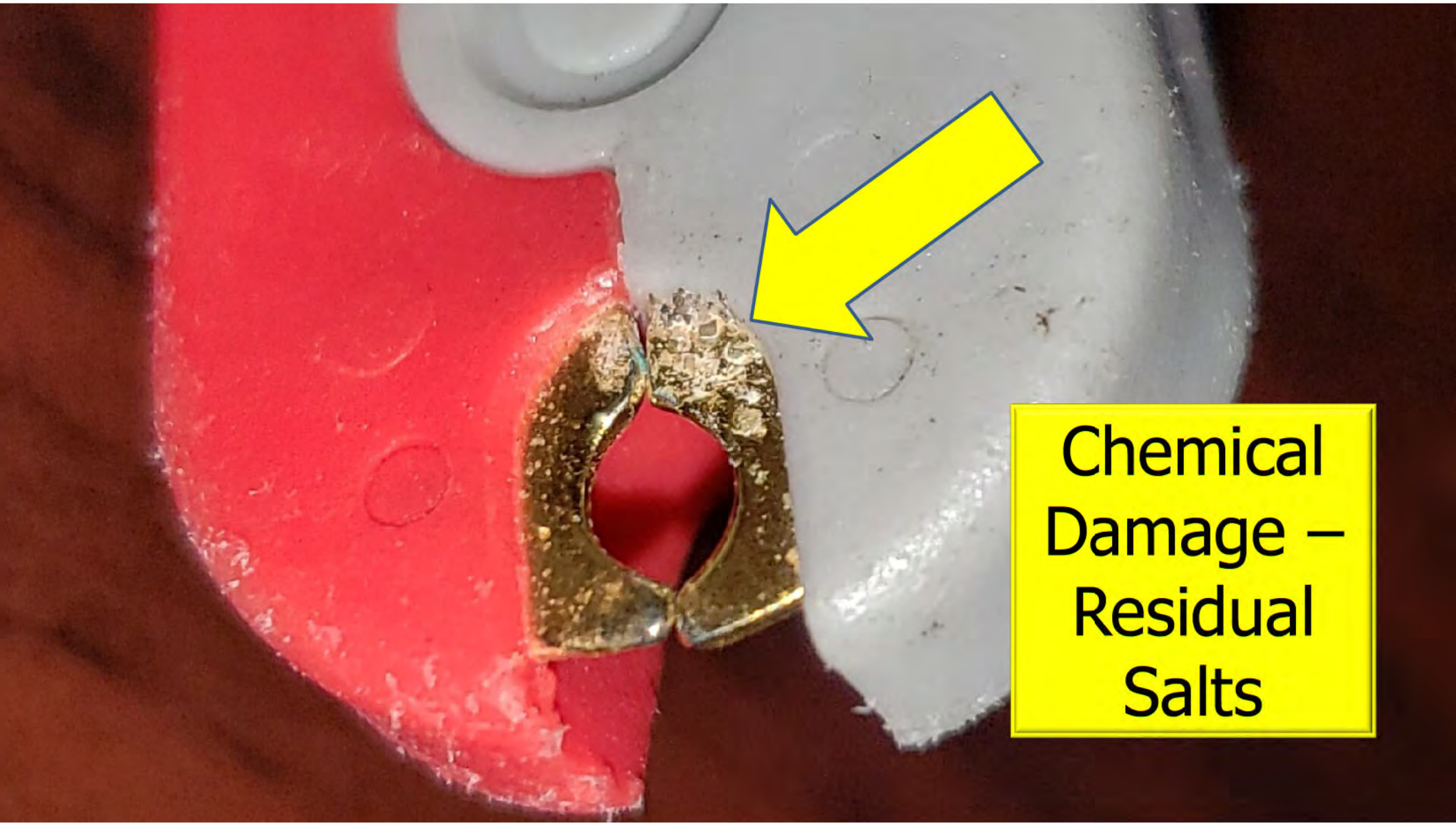
Philips MRx Operational Check

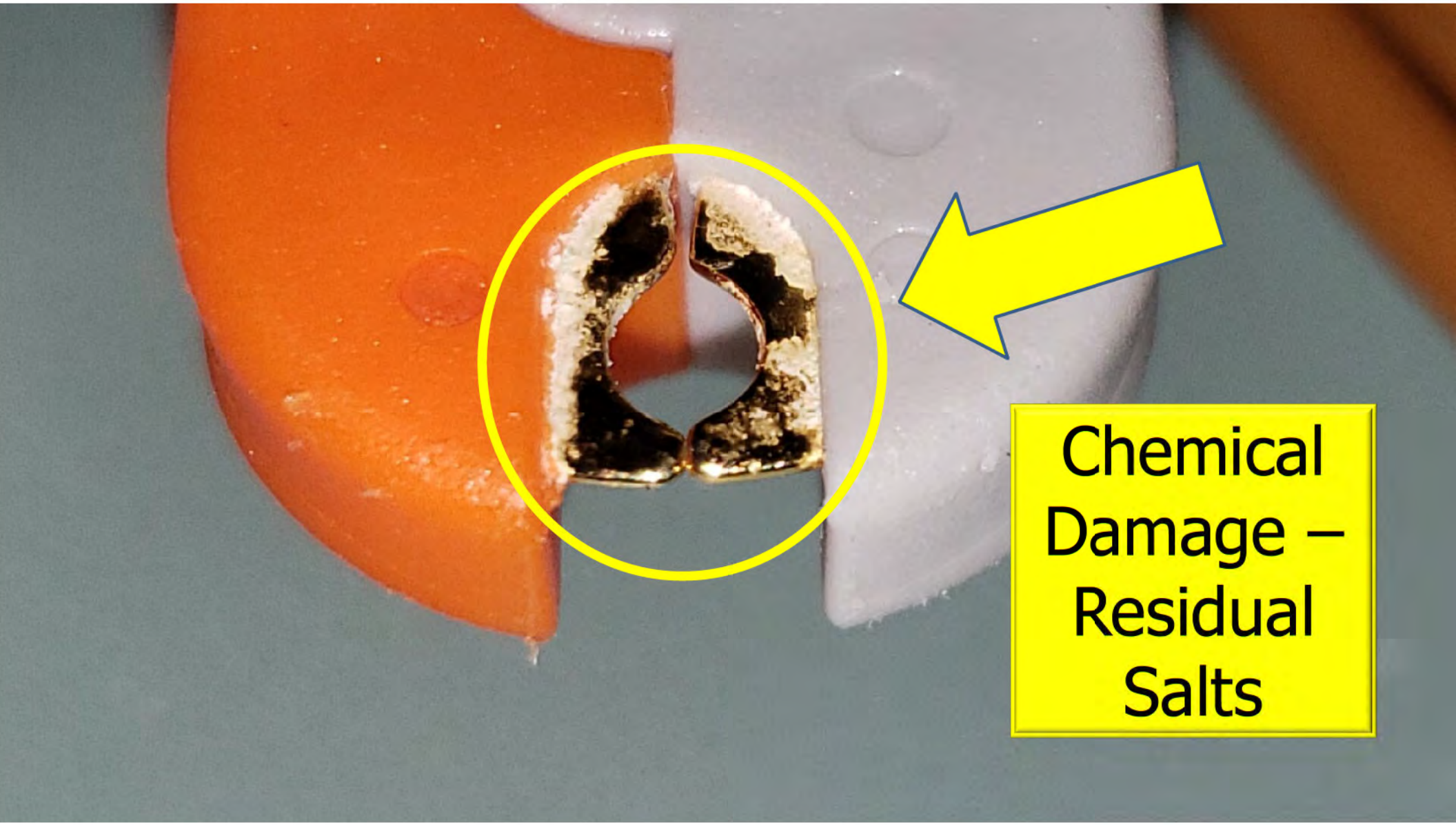
- Performed a minimum of once a week
- If it FAILS, for whatever reason, **appropriate notifications need to be made**

Chemical Damage


Chemical Damage – Residual Salts


Chemical Damage – Residual Salts

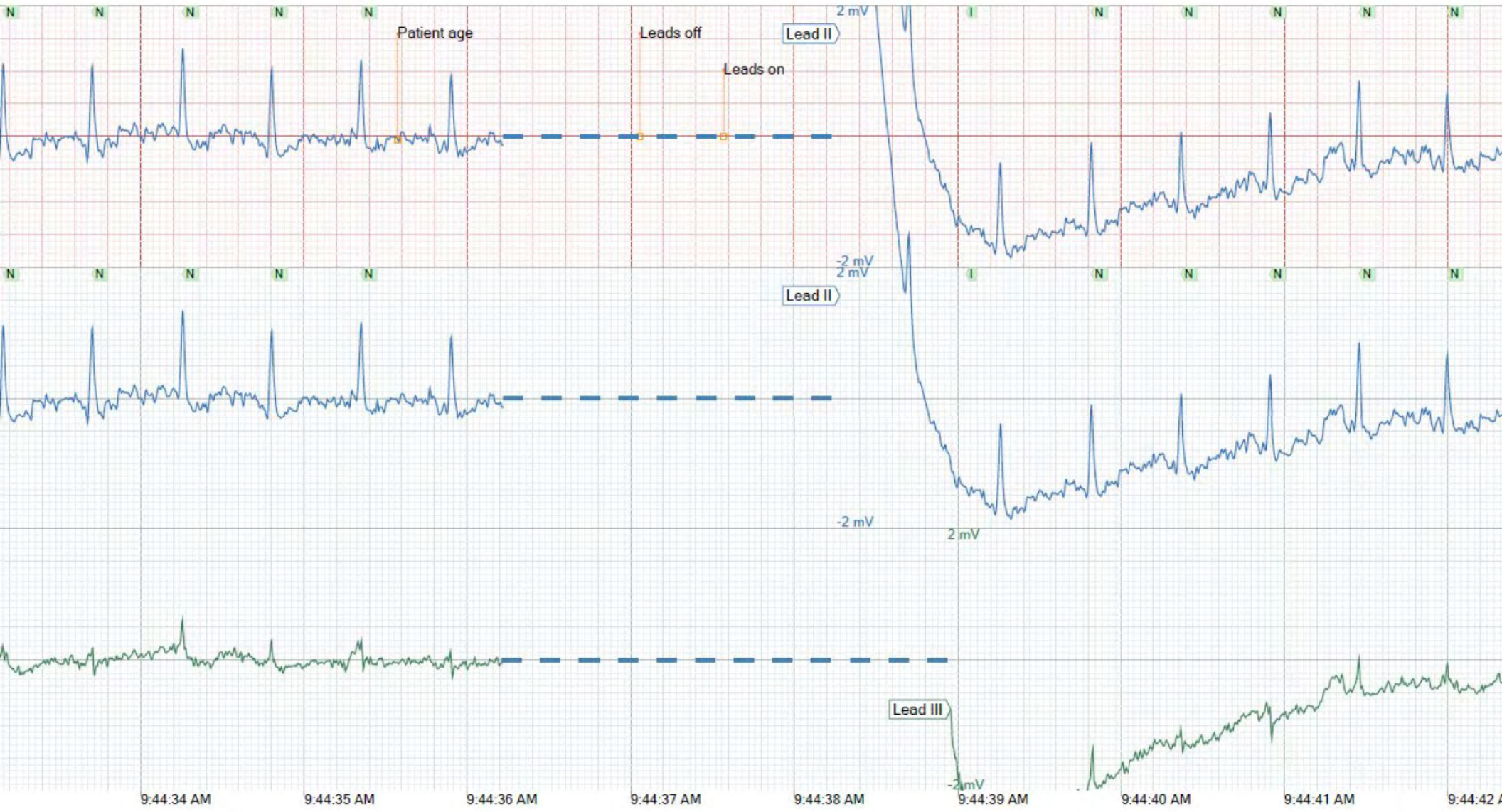

Chemical
Damage –
Residual
Salts

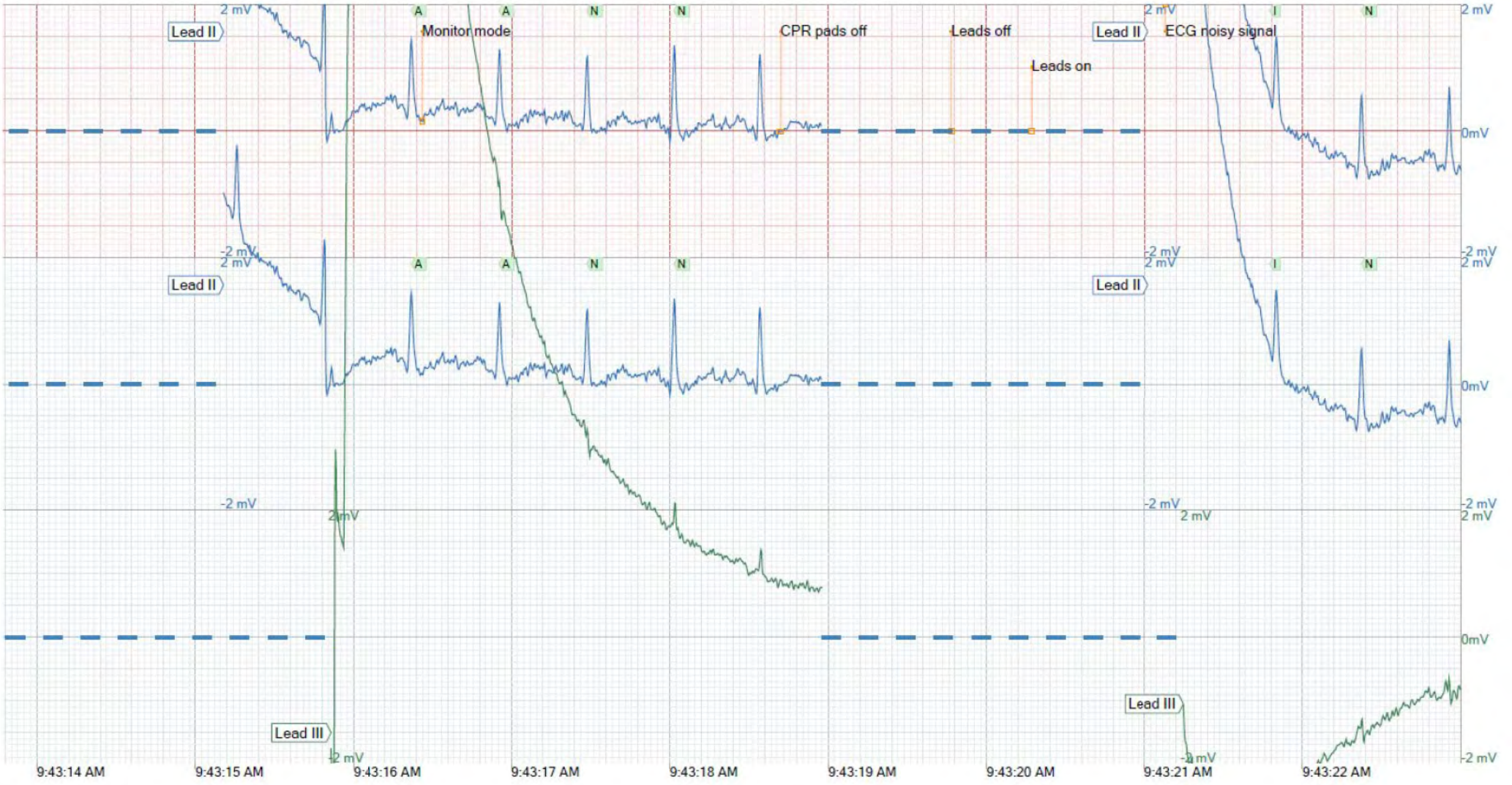

Chemical
Damage –
Residual
Salts

030

Leads on
ECG noisy signal
ECG noisy signal
Leads off
Lead II
Lead II
Lead III
2 mV
0mV
-2 mV
9:43:44 AM
9:43:45 AM
9:43:46 AM
9:43:47 AM
9:43:48 AM
9:43:49 AM
9:43:50 AM
9:43:51 AM
9:43:52 AM

031


Patient age
Leads off
Leads on
Lead II
2 mV
-2 mV
Lead II
2 mV
-2 mV
2 mV
Lead III
-2 mV
9:44:34 AM
9:44:35 AM
9:44:36 AM
9:44:37 AM
9:44:38 AM
9:44:39 AM
9:44:40 AM
9:44:41 AM
9:44:42 A


Lead II
Monitor mode
CPR pads off
Leads off
Leads on
Lead II
ECG noisy signal
Lead II
Lead II
Lead III
Lead III
9:43:14 AM
9:43:15 AM
9:43:16 AM
9:43:17 AM
9:43:18 AM
9:43:19 AM
9:43:20 AM
9:43:21 AM
9:43:22 AM

033

Alarms paused	2/2/2021 9:43:01 AM	00:03:38
ECG noisy signal	2/2/2021 9:43:09 AM	00:03:46
Monitor mode	2/2/2021 9:43:16 AM	00:03:53
Mode: Monitor		
CPR pads off	2/2/2021 9:43:18 AM	00:03:55
Leads off	2/2/2021 9:43:19 AM	00:03:56
Leads on	2/2/2021 9:43:20 AM	00:03:57
ECG noisy signal	2/2/2021 9:43:21 AM	00:03:58
ECG noisy signal	2/2/2021 9:43:29 AM	00:04:06
ECG noisy signal	2/2/2021 9:43:39 AM	00:04:16
Leads off	2/2/2021 9:43:40 AM	00:04:17
Leads on	2/2/2021 9:43:46 AM	00:04:23
ECG noisy signal	2/2/2021 9:43:47 AM	00:04:24
ECG noisy signal	2/2/2021 9:43:51 AM	00:04:28
Leads off	2/2/2021 9:43:52 AM	00:04:29
Monitor mode	2/2/2021 9:43:58 AM	00:04:35
Mode: Monitor		

CONTEC
HEALTHCARE

PROSAT® Presaturated Wipes

For professional use only. Not for retail sale.

HCPS2328

Contec® Healthcare PROSAT®
Theta™ Wipes
9X11 in. (23 x 28 cm) MBPP Wipes
Presaturated with 70/30 IPA/DI Water
30 wipes/pouch
Lot No. ETR5024-0-0-1 Date Opened:
Mfg. Date: 08/31/2021 Exp. Date: 08/2023

2853-10/19

Spartanburg SC 29303 USA Ph + 1 864-503-8333 www.contechealthcare.com

OPEN

035

Cleanliness

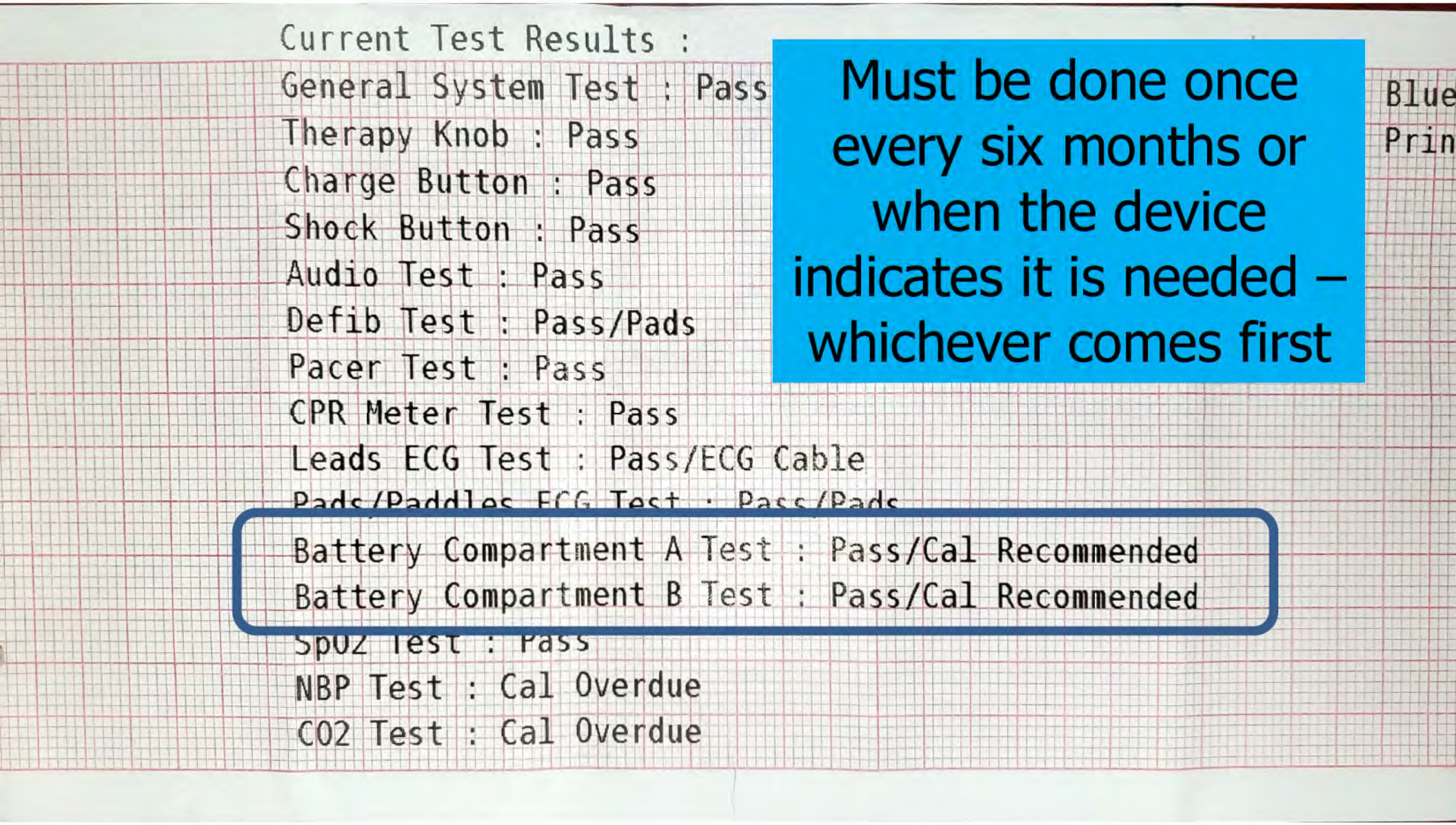
Storage and Handling

Inventory Creativity

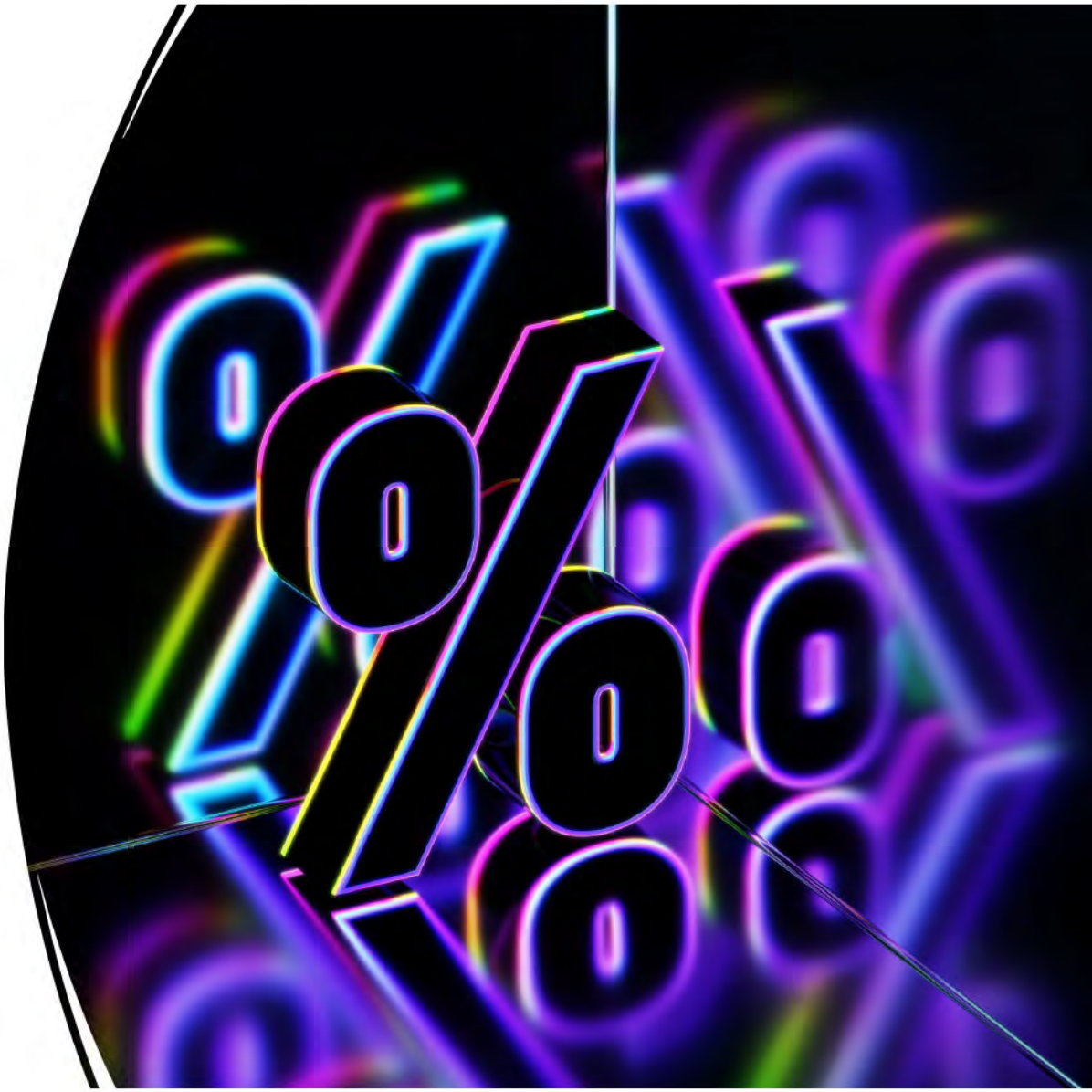
Total of 15 QCPR adhesive pads in one MRx – Waiting to EXPIRE

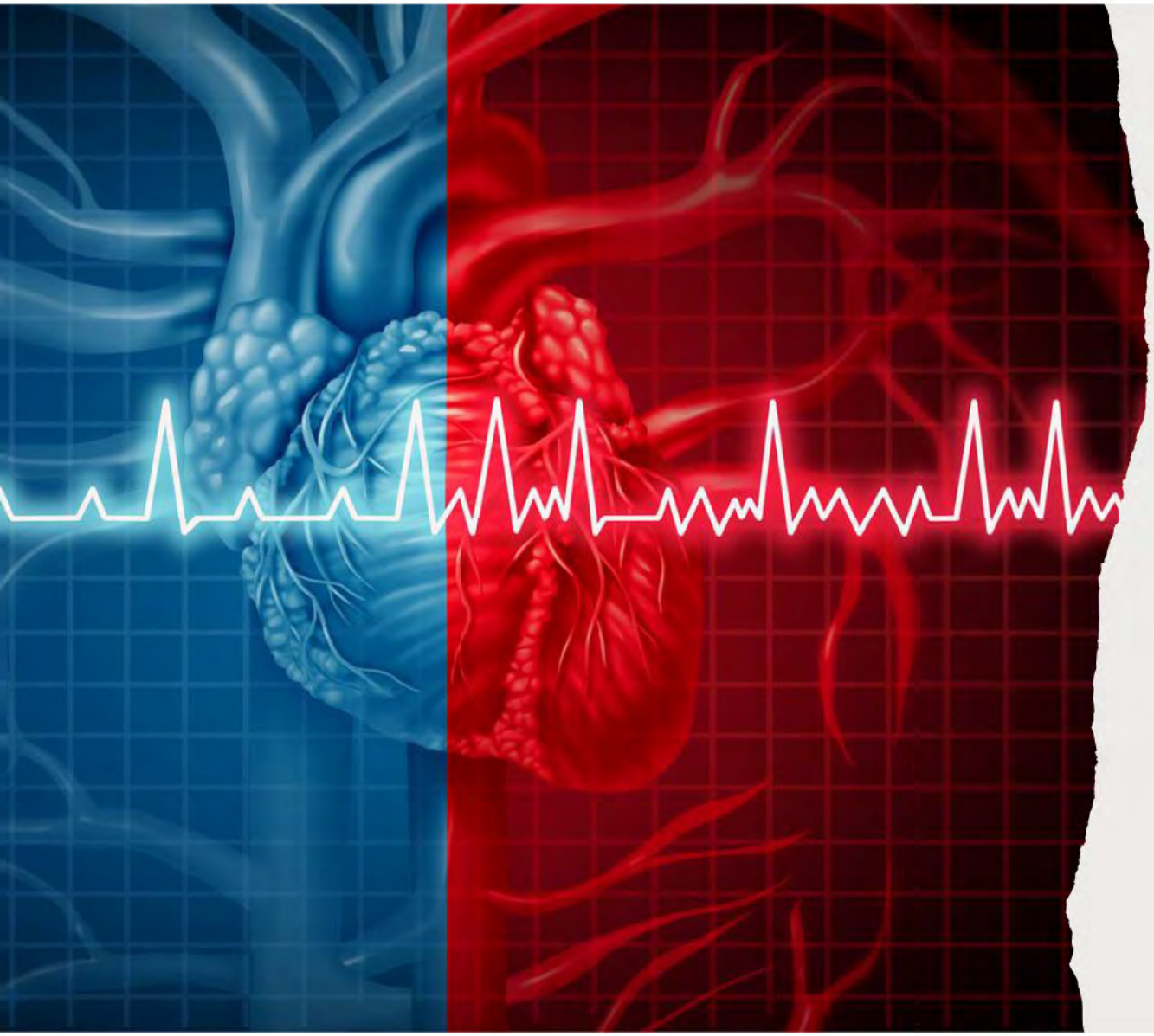
Four when there is supposed to be two

Philips MRx Battery Calibration


Current Test Results :
General System Test : Pass
Therapy Knob : Pass
Charge Button : Pass
Shock Button : Pass
Audio Test : Pass
Defib Test : Pass/Pads
Pacer Test : Pass
CPR Meter Test : Pass
Leads ECG Test : Pass/ECG Cable
Battery Compartment A Test : Pass/Cal Recommended
Battery Compartment B Test : Pass/Cal Recommended
NBP Test : Cal Overdue
CO2 Test : Cal Overdue
Must be done once every six months or when the device indicates it is needed – whichever comes first

- Any battery, post calibration, that is less than 80% is the be removed from service and replaced





Hands Free Pads - Impedance

A MRx **WILL NOT** allow a defibrillation to occur if the impedance is out of range according to the device.

REPORTED
CRITICAL FAIL

ON THE HORIZON

Discontinued by the Manufacturer

Returning to Vial Format

The entire system inventory expires

PS
TRAX
EST. 2009

Two daily reports have been turned on for all agencies

Turning them all on is necessary to work through any lingering issues

The information being presented continues to be refined/corrected with PSTrax

Notifications are setup for the agency Controlled Substance Coordinator and one Handler (if applicable)

Please let Derek and me know if:

- If you are currently not receiving the reports
- If you would like additional personnel added to the notifications
- If you believe there are mistakes in any of the information being generated

The Activity Report provides an overview of the controlled substance transactions (counts, additions, subtractions, and transfers) for each container over the last 48 hours. It allows recipients to see at-a-glance what CS activity has occurred via email.

Hudak, David R

From: Narcotics Activity Report <status@pstrax.com>
Sent: Monday, January 30, 2023 11:31 AM
To: statuscopy@pstrax.com
Subject: PSTrax.com Narcotic Activity Report for Gulfport Fire Department

CAUTION: *This message has originated from outside of the organization. **Do not** click on links or open attachments unless you are expecting the correspondence from the sender and know the content is safe.*

GULFPORT FIRE DEPARTMENT

Here is controlled substance activity in the last two days: Log into app1.pstrax.com to view more details.

Unit:	Engine 17 (E17) - CS00241FD		
	Transfer of Custody (Box and Contents)	2023-01-28 07:54:07	By Oldenburg, Sean
	On Hand	Fentanyl	4
	On Hand	Midazolam	4
	On Hand	Etomidate	2
	Transfer of Custody (Box and Contents)	2023-01-29 08:01:08	By Hernandez, Jose
	On Hand	Fentanyl	4
	On Hand	Midazolam	4
	On Hand	Etomidate	2
	Transfer of Custody (Box and Contents)	2023-01-30 08:03:44	By Grady, Gerard
	On Hand	Fentanyl	4
	On Hand	Midazolam	4
	On Hand	Etomidate	2
Unit:	Rescue 17 (R17) - CS00284FD		
	Transfer of Custody (Box and Contents)	2023-01-28 07:58:07	By Barber, Michael
	On Hand	Fentanyl	4
	On Hand	Midazolam	4
	On Hand	Etomidate	2
	Transfer of Custody (Box and Contents)	2023-01-29 07:55:37	By Irvin, Lawrence
	On Hand	Fentanyl	4
	On Hand	Midazolam	4
	On Hand	Etomidate	2
	Transfer of Custody (Box and Contents)	2023-01-30 07:42:25	By Steindl, Matthew
	On Hand	Fentanyl	4
	On Hand	Midazolam	4
	On Hand	Etomidate	2
Unit:	Gulfport Fire Rescue Handler Box - CS00003ADM		

EXPIRATION

Here is a breakdown of vial expiration. To view full details, go to app1.pstrax.com and navigate to Controlled Substances > Active Vial List.

Vials that are set to expire within two months: 4 Etomidate

Distribution List:
Rene Fernandez rfernandez@mygulfport.us
David Hudak dhudak@pinellascounty.org
Derek Schauer dschauer@pinellascounty.org

By comparison, the Exception Report just shows whether an inventory count has or has not been done for each container today. It's designed to help officers see that medics have completed all the necessary arriving / departing checks.

Hudak, David R

From: Narcotics Exception Report <status@pstrax.com>
Sent: Monday, January 30, 2023 11:34 AM
To: statuscopy@pstrax.com
Subject: PSTrax.com Narcotic Exception Report for Gulfport Fire Department

CAUTION: *This message has originated from outside of the organization.* ***Do not*** *click on links or open attachments unless you are expecting the correspondence from the sender and know the content is safe.*

GULFPORT FIRE DEPARTMENT

Here is today's controlled substance inventory activity. Log in to app1.pstrax.com to view more details.

Container	Last Count
Engine 17 (E17) - CS00241FD	8:03 AM - Transfer of Custody (Box and Contents) by Grady, Gerard
Rescue 17 (R17) - CS00284FD	7:42 AM - Transfer of Custody (Box and Contents) by Steindl, Matthew
Gulfport Fire Rescue Handler Box - CS00003ADM	July 14, 2022, 10:18 am - Transfer of Custody (Box and Contents) by Fernandez, Rene

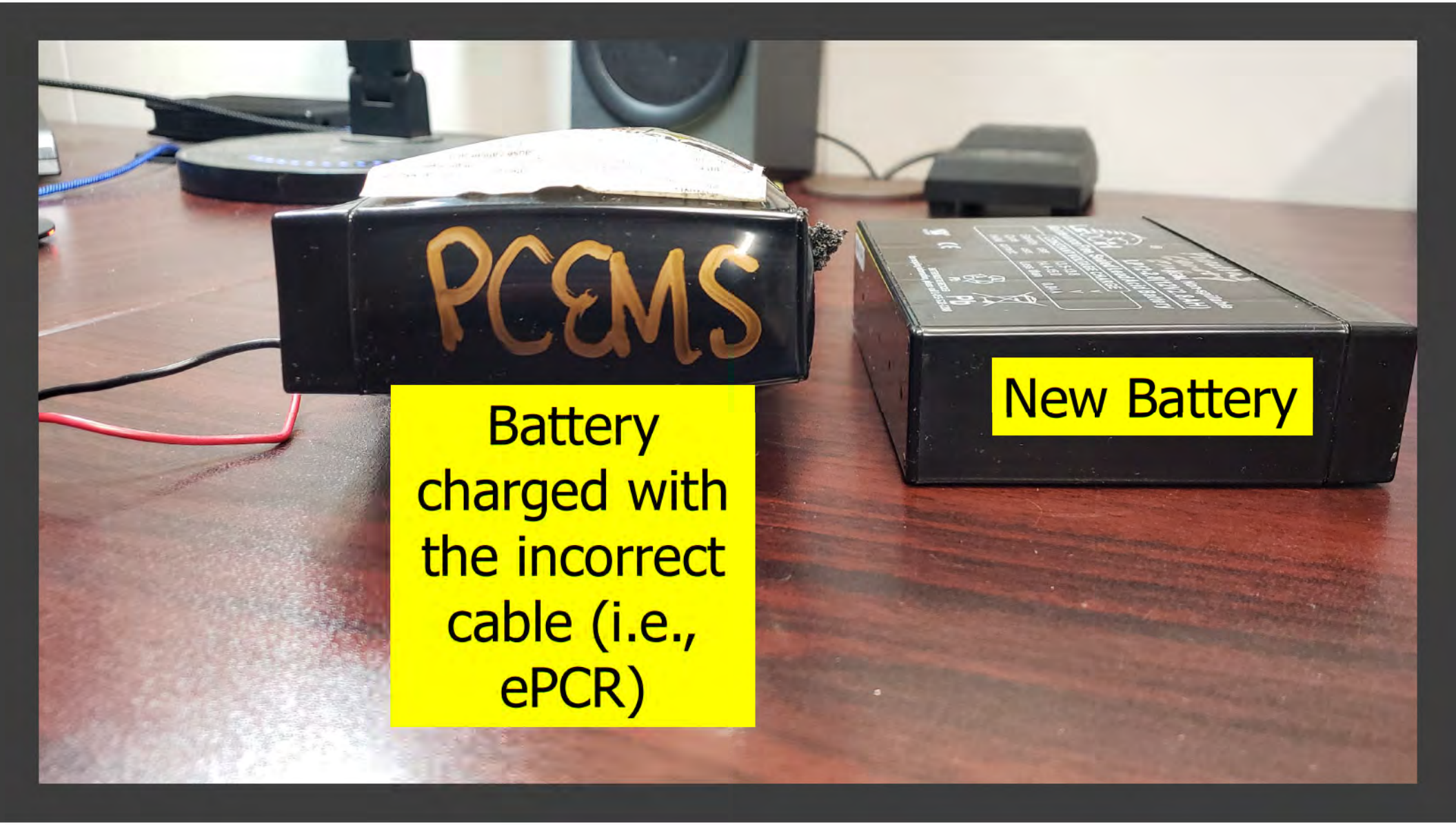
EXPIRATION

Here is a breakdown of vial expiration. To view full details, go to app1.pstrax.com and navigate to Controlled Substances > Active Vial List.

Vials that are set to expire within two months: 4 Etomidate

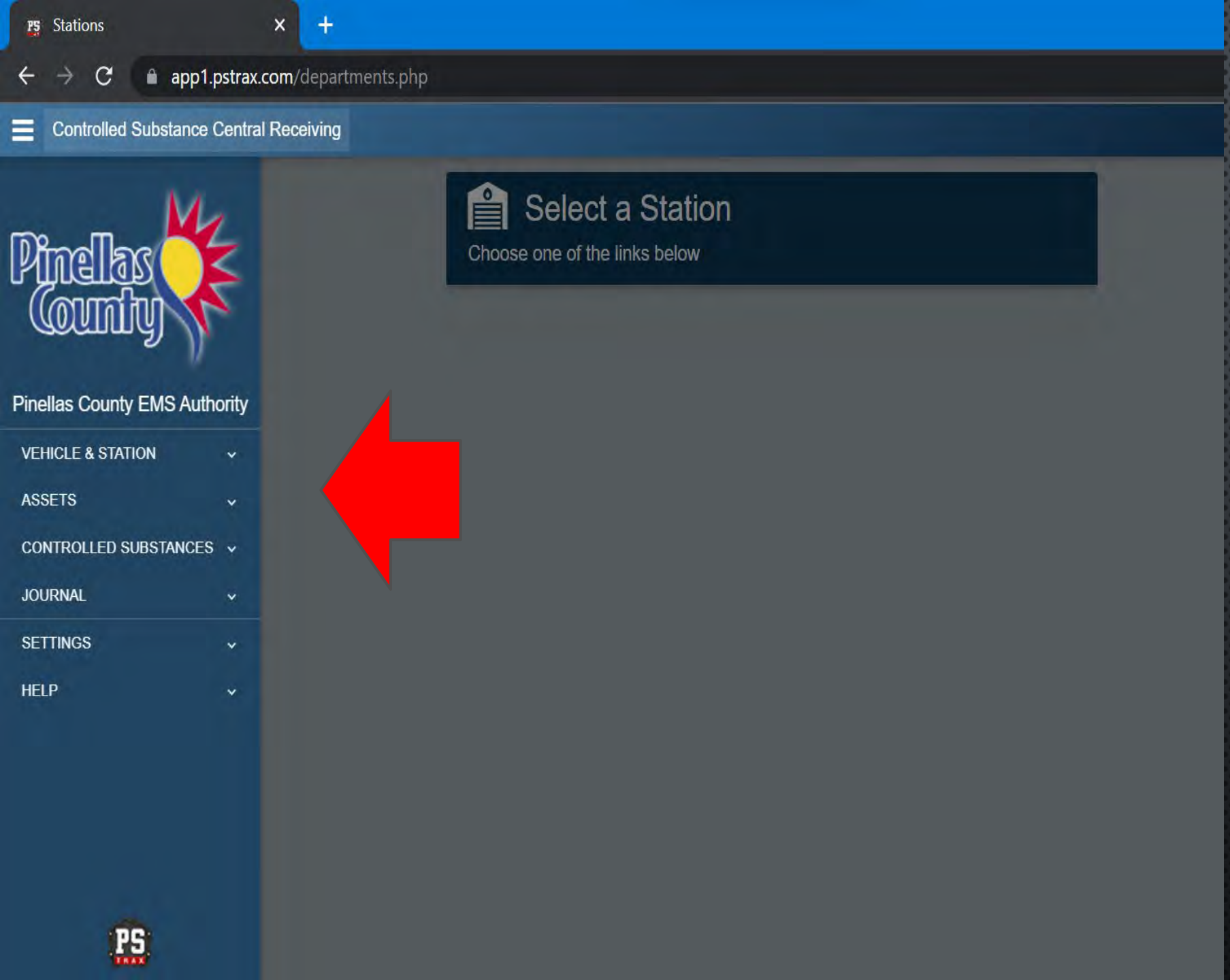
Distribution List:
Fernandez, Rene rfernandez@mygulfport.us
Schauer, Derek dschauer@pinellascounty.org
Hudak, David dhudak@pinellascounty.org

Reminder!

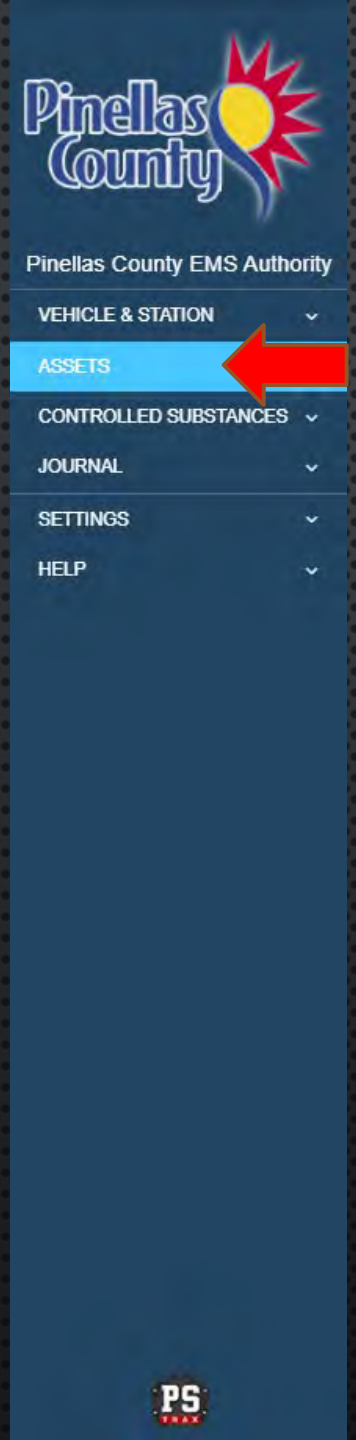

PCEMS
Battery charged with the incorrect cable (i.e., ePCR)
New Battery

Writing up OOS equipment and issuing equipment back to the County.

060

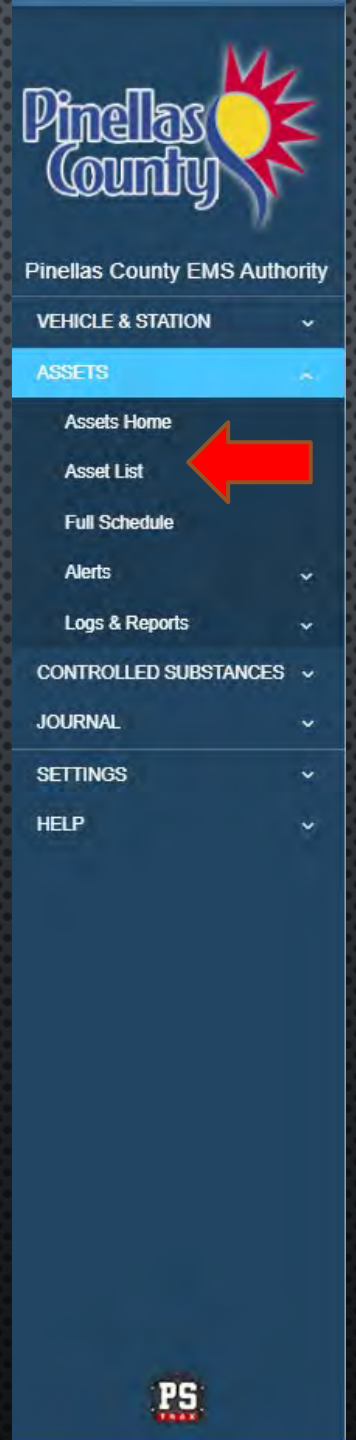


On the main screen
You should see a tab on the
Left hand side that will direct
You to assets.



Step 1

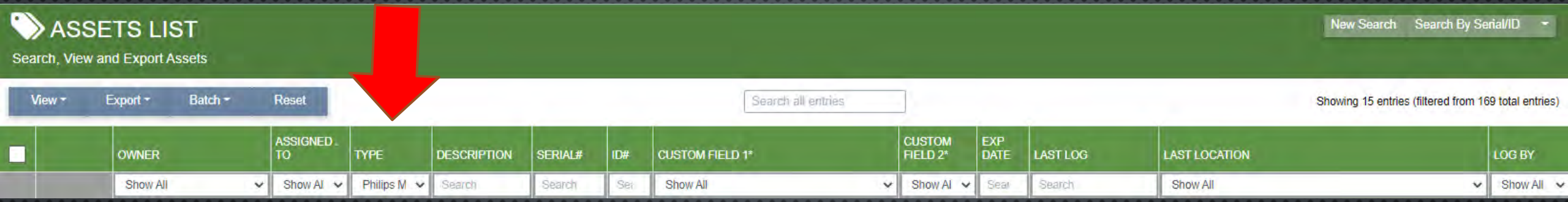
Select Assets

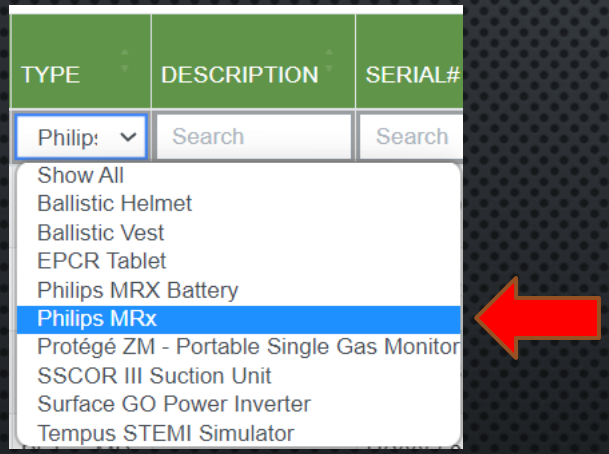


Step 2

Select Asset List

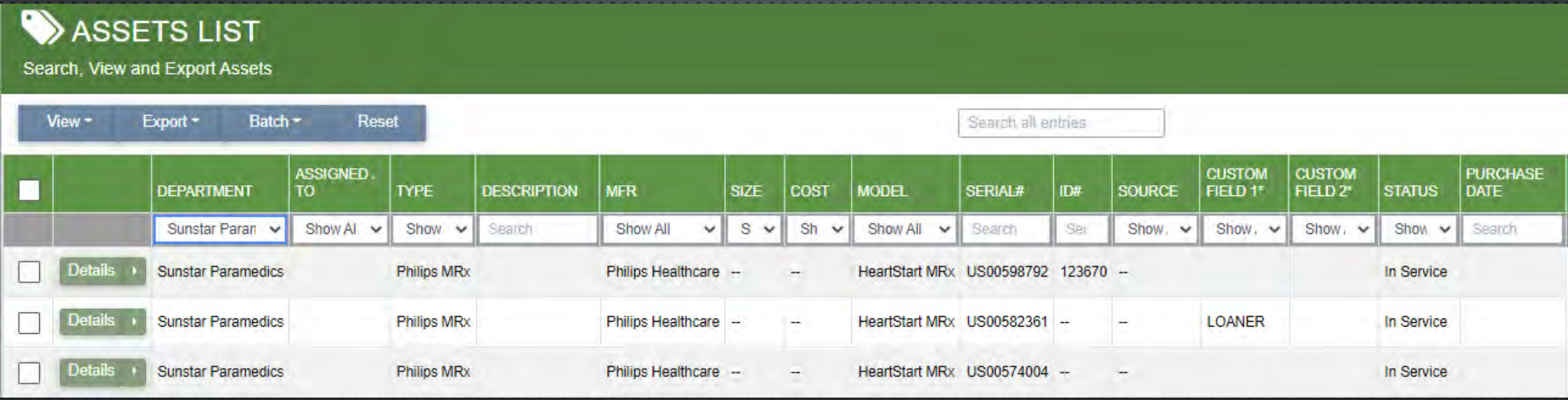
Go to the tab that says “ TYPE” this will allow you to select your asset



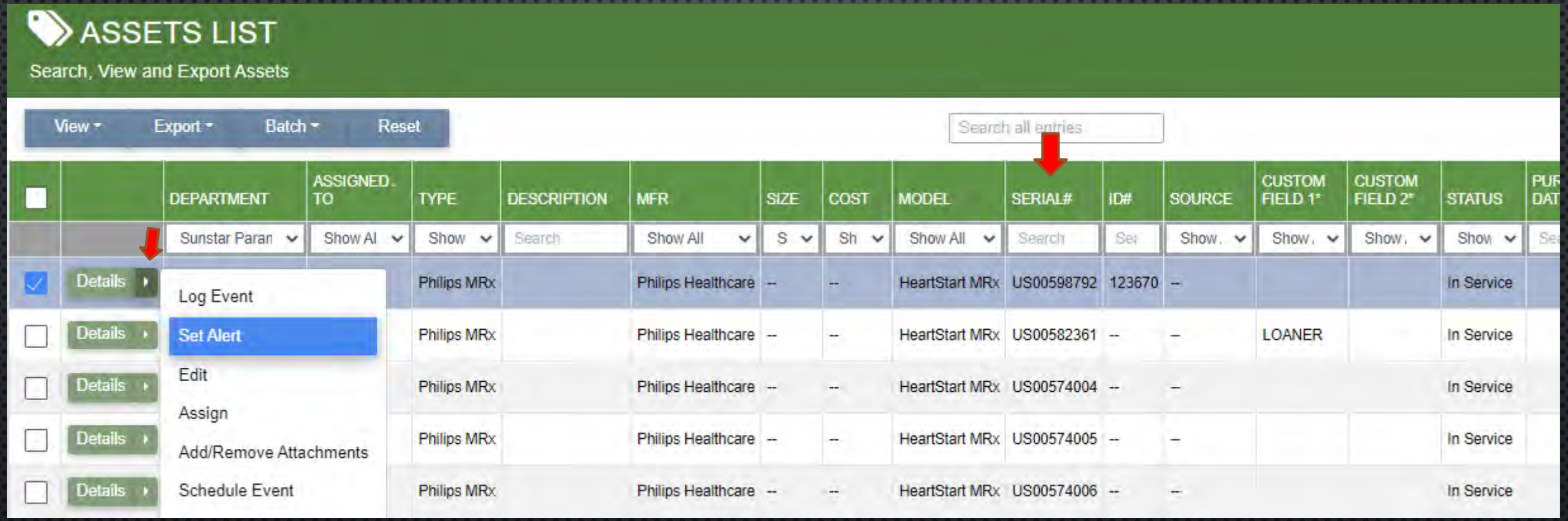


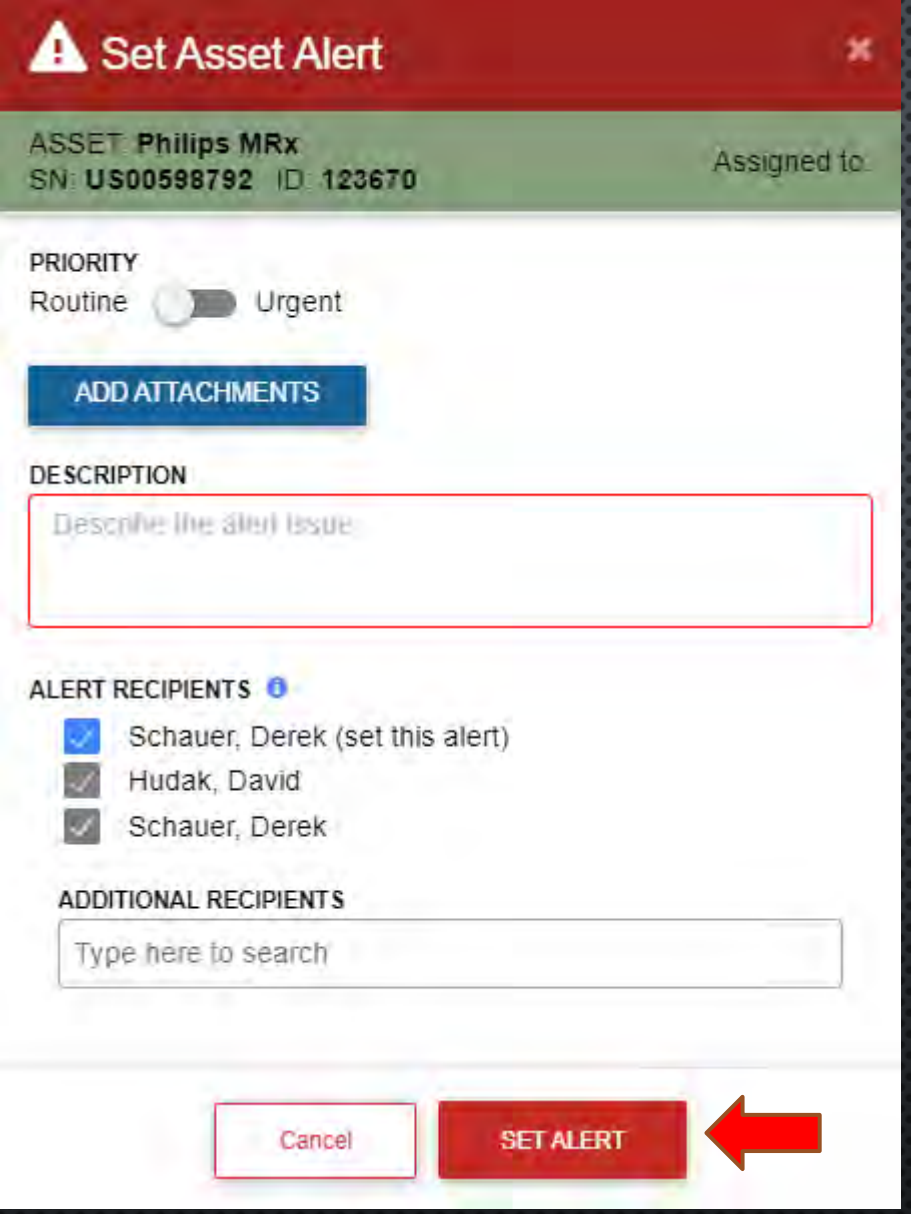
You can hit the drop-down arrow which will then display a list of Assets assigned to your department. Scroll through the list and select the Asset you need to write up.

Once your search is complete, it will then show everything
That is in your possession for that specific asset.



Next, search the list for your asset that you're writing up.
(there will be a tab that list the serial). Click the small arrow next to the word "Details"
for the drop menu to open. This is where you will select " Set Alert"





After selecting " Set Alert" The screen shown here when then pop up.

You may choose to add photos if you would like by selecting The " Add Attachments"

For the equipment write up- you will add in your information In the description box. (please be descriptive) avoid writing "Broken"

Once finished, click " Set Alert"

This will then generate an email that will automatically be sent to Derek Schauer and David Hudak. The email will have the written Description in it.

You may also have it go to anyone else in your agency of who You may desire.

ISSUING EQUIPMENT BACK TO THE COUNTY.

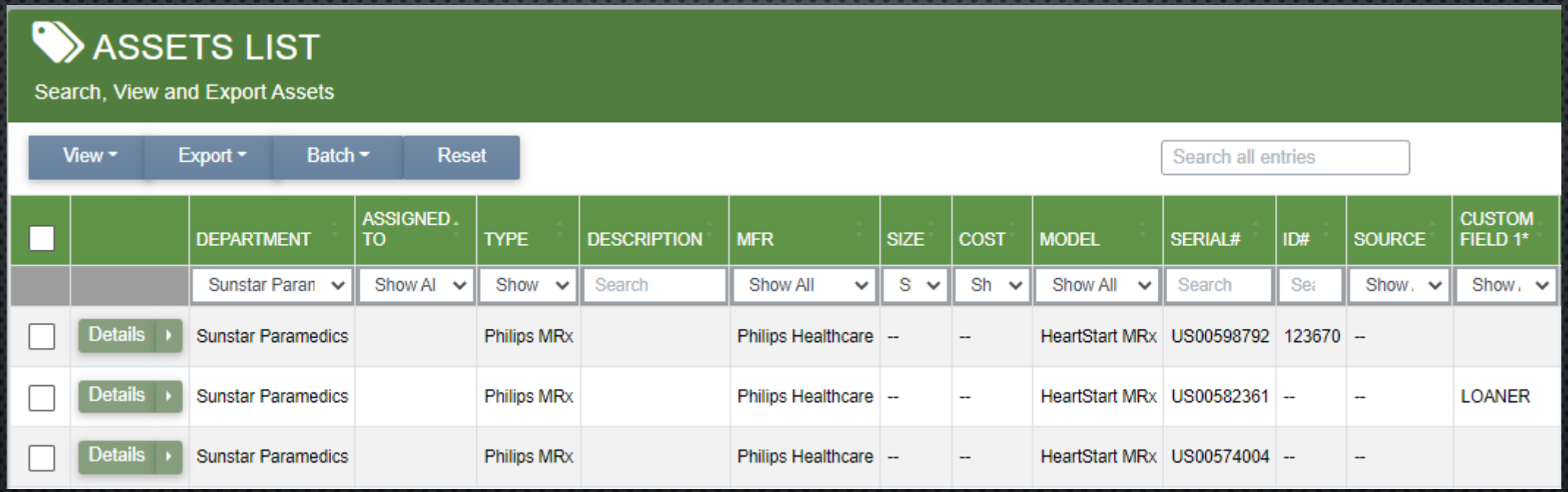
ALL EQUIPMENT THAT IS PICKED UP FROM THE COUNTY IS BUILT INTO PSTRAX AND ASSIGNED TO THE AGENCY.

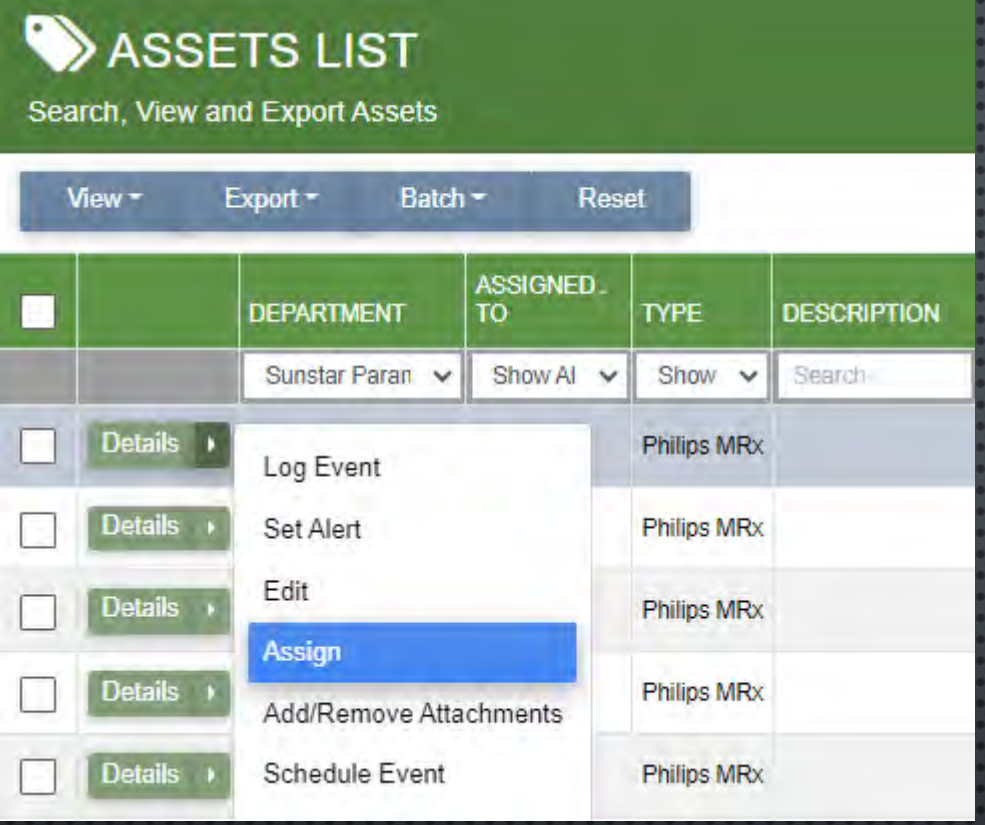
When a piece of equipment goes OOS and is dropped back off to the County, you may select that asset and put it back Into our account.

The following slides will demonstrate the process

You will go back to the screen where it shows your assets.

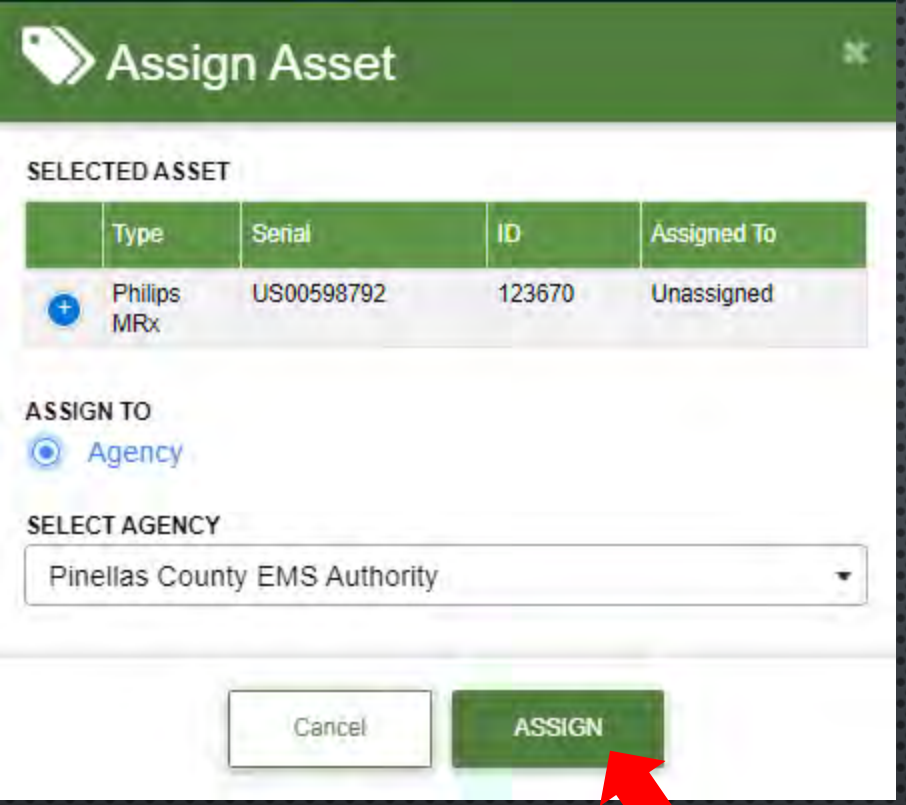
This is the same steps as trying to set an Alert. The only difference is which drop down you will select.





To issue back an OOS item, You will select the arrow Next to the word " Details" to open the drop-down menu

Then you will select Assign.



The image shown here will appear.

Click the bubble next to the word “ Agency”

Then the search bar showing “ Pinellas County EMS Authority”

Will become available. This will be the only option you will have.

Once your screen matches what is shown here, click the “ Assign” Button that’s below.

Doing this will remove the asset from your account and put it back To the County.

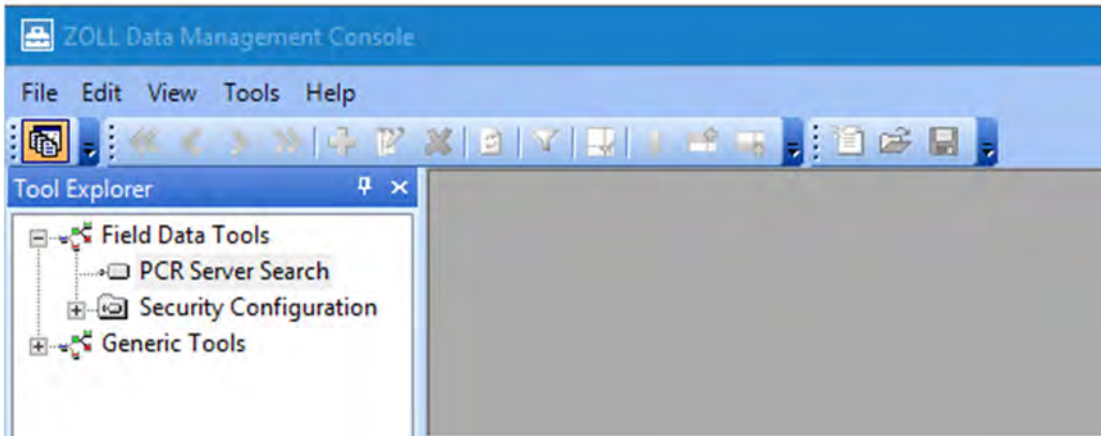
This should be done every time a piece of equipment is being returned back to us.

ANY QUESTIONS PLEASE FEEL FREE TO REACH OUT

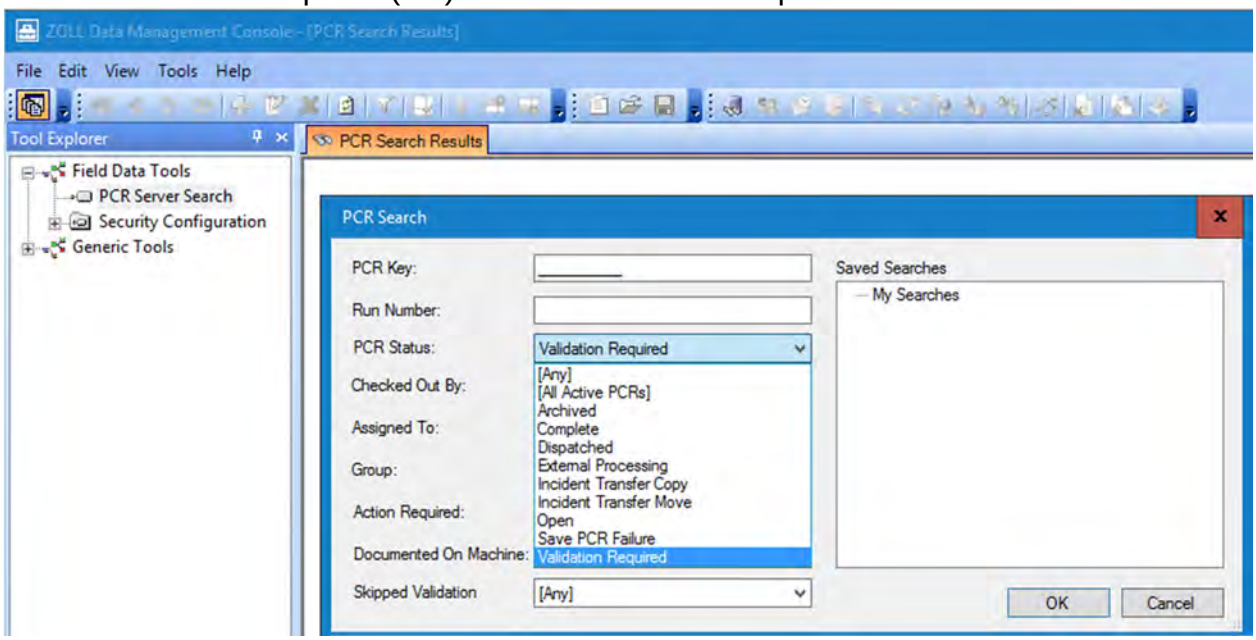
Derek Schauer
EMS & Fire Logistics Coordinator
Pinellas County Goverment
EMS & Fire Administration
12490 Ulmerton Road – Suite 134
Largo, Florida 33774
Dschauer@pinellas.gov
Mobile (727) 776-2438
Office (727) 582-2133

Pinellas County Pinellas.gov

1. Logon to Citrix and select Zoll Data Management Console (ZDMC).
2. Next, select Field Data Tools | PCR Server Search.

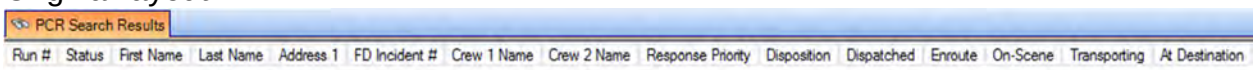


3. Double-Click PCR Server Search. Right-Click in white space.
4. Select PCR Search
5. Select Validation Required (VR) under PCR Status drop-down list. OK.

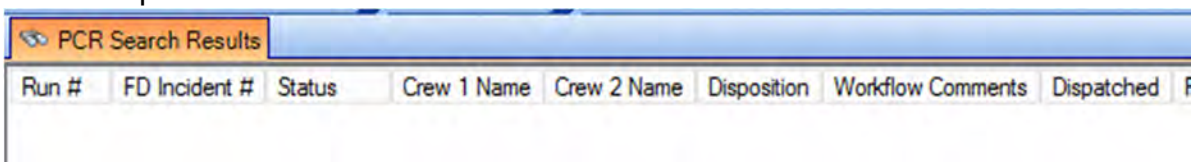


6. Click and drag columns border to open-up column name or drag to new position for easier use. Click on column name to sort list by this column name, i.e. Crew 1 Name to see how many each crew has.

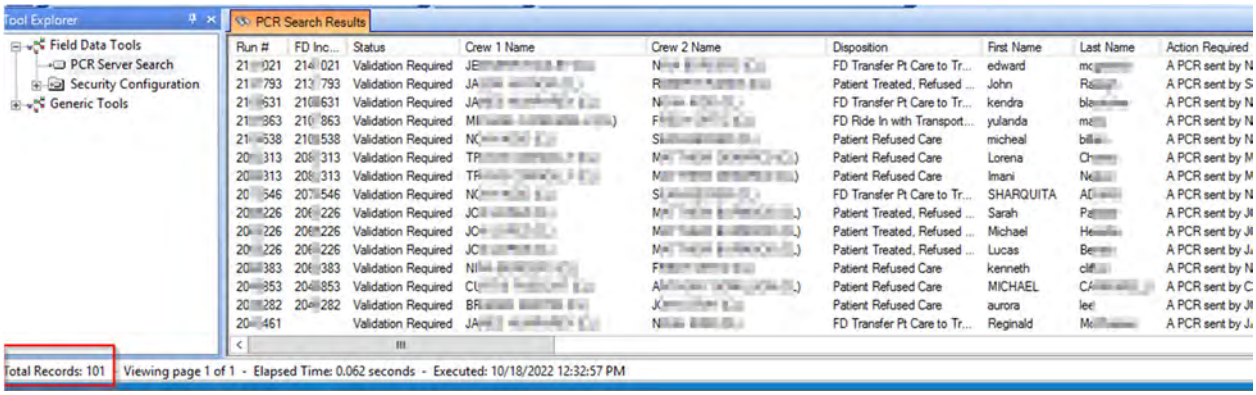
Original layout:



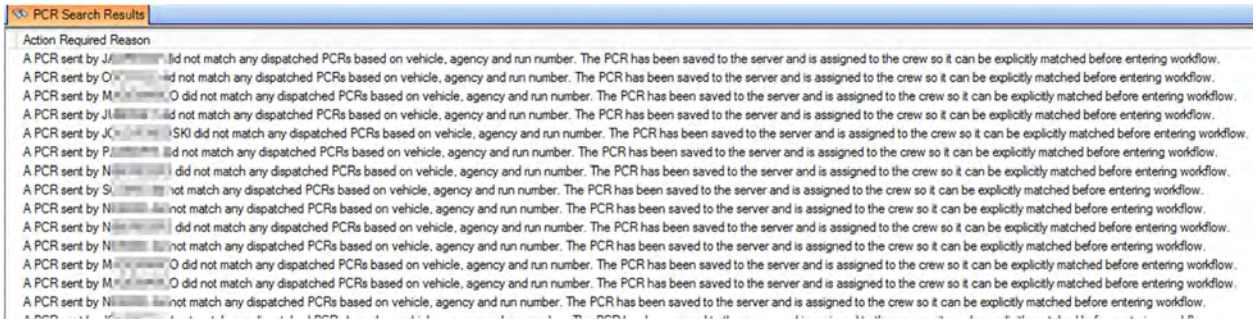
For example:



7. You will now see a list of all your crews with VRs in their Pending when they log onto Tablet. Notice Total Record on bottom line.

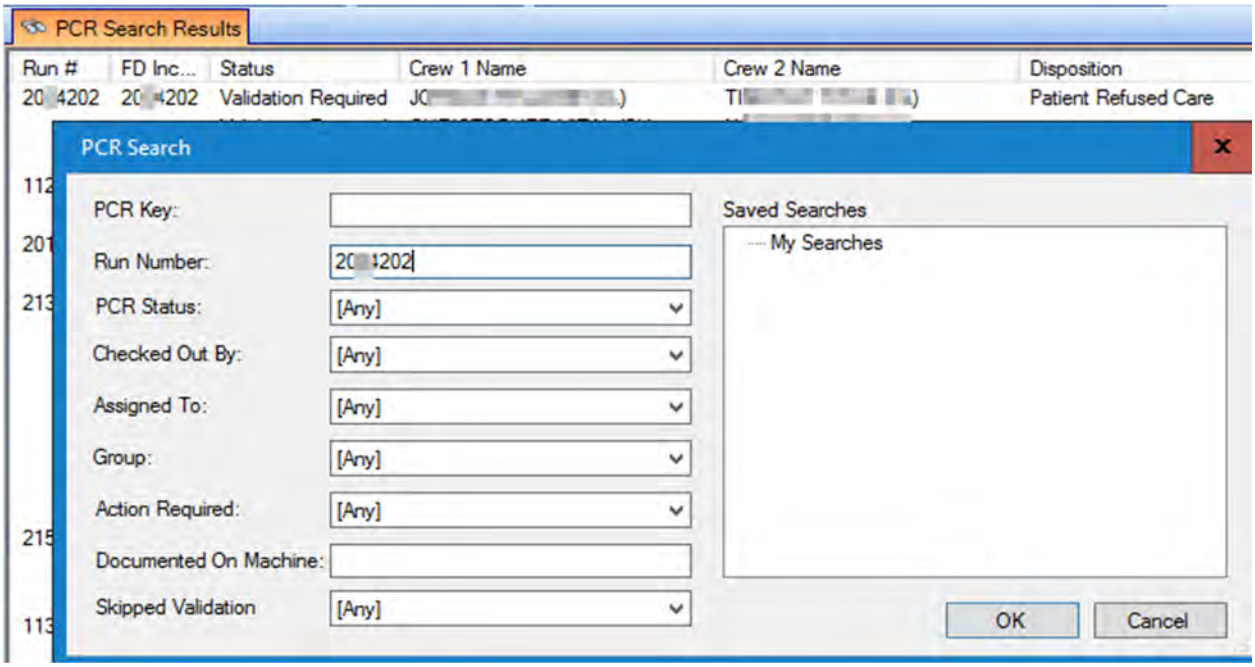


8. The Action Required Reason column will describe the issue.

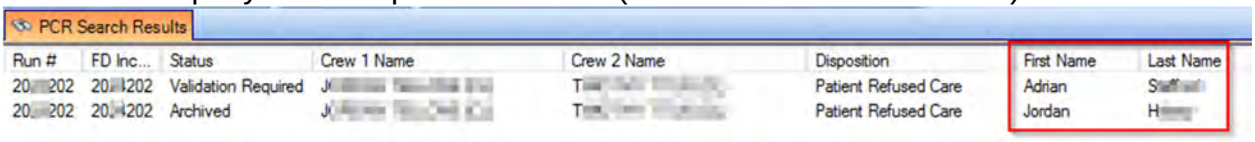


9. The most common reason for a VR is the need for a DispCopy. To match the VR, it must have the same Unit, Company and RunNumber (FD Incident Number) as the DispCopy. Some calls will not need a DispCopy, i.e. blank calls, test calls, etc. They can be deleted using the Delete button on the toolbar. Make certain you want to do this.

10. To confirm the need for a DispCopy, first determine Run# then Right-Click and select PCR Search. Make PCR status [Any] and enter Run# into Run Number: slot. OK.



11. On this example you see 2 patient's name. (First Name and Last Name)



12. This call had 2 patients, and the DispCopy was used on the Archived patient. The crew mistakenly created a NEW ePCR when they should have used ADD PATIENT. This VR will have to be printed to a .pdf and sent to me. We will have to attach it to the Archived call and then we will delete it.

13. Another reason could be a Unit mix up. This typically happens in a station with more than one unit. The crews change and move to a second unit without changing the Tablet. The 911 CAD sends the call to the correct Unit, but the Tablet is logged into with the wrong Unit. Crew then must use NEW PATIENT on the Tablet and do not receive a DispCopy.

14. If the crew enters the correct IncNumber into the Tablet and saves the NEW, the server thinks "the crew knows what unit they are on" and changes the Unit to the wrong Unit. The ePCR can be Archived, but it will not clear NFIRS. Crew must change Unit and let us know. We will have to update the ePCR server before it will clear NFIRS.

15. A reminder for the Crews. “If you get a call in your Pending that you are not assigned to or should not be yours, leave it in Pending and advise EMS.”

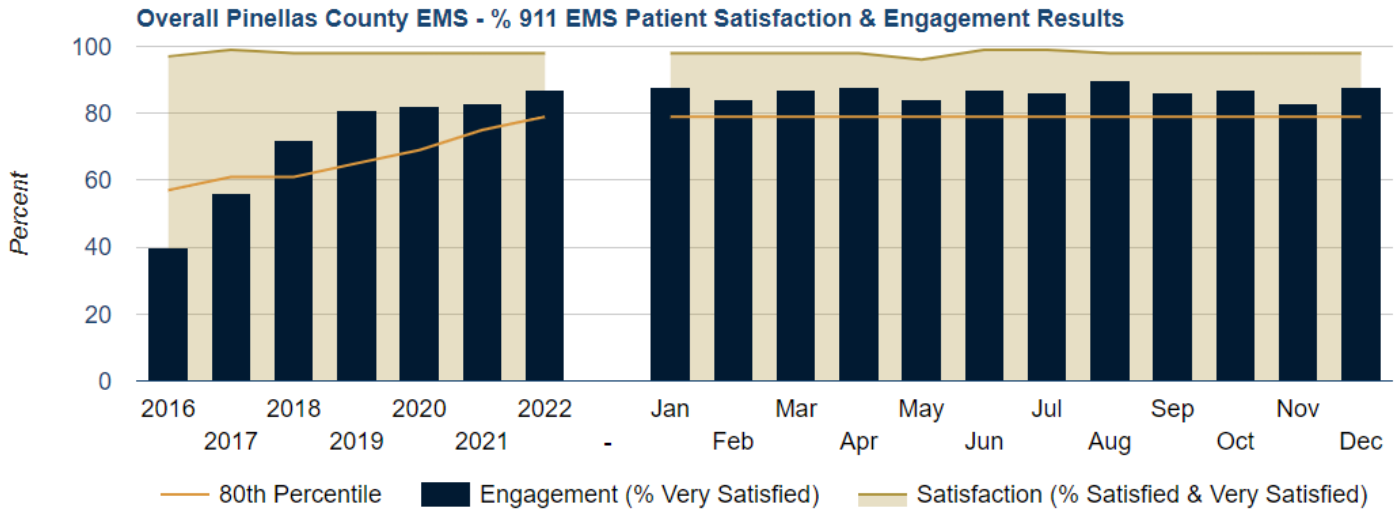
16. Also, if you want to remove a call from your Pending make the RunNumber/Inc Number 1111111 or 9999999 and enter a name of “Delete Me”. It must have both entries to be deleted.
    Make certain the is no information that you need, including refusal signatures.

17. Make a list of calls that need input from us, describing what is needed.
    We will work on them as a group and let you know of our progress.

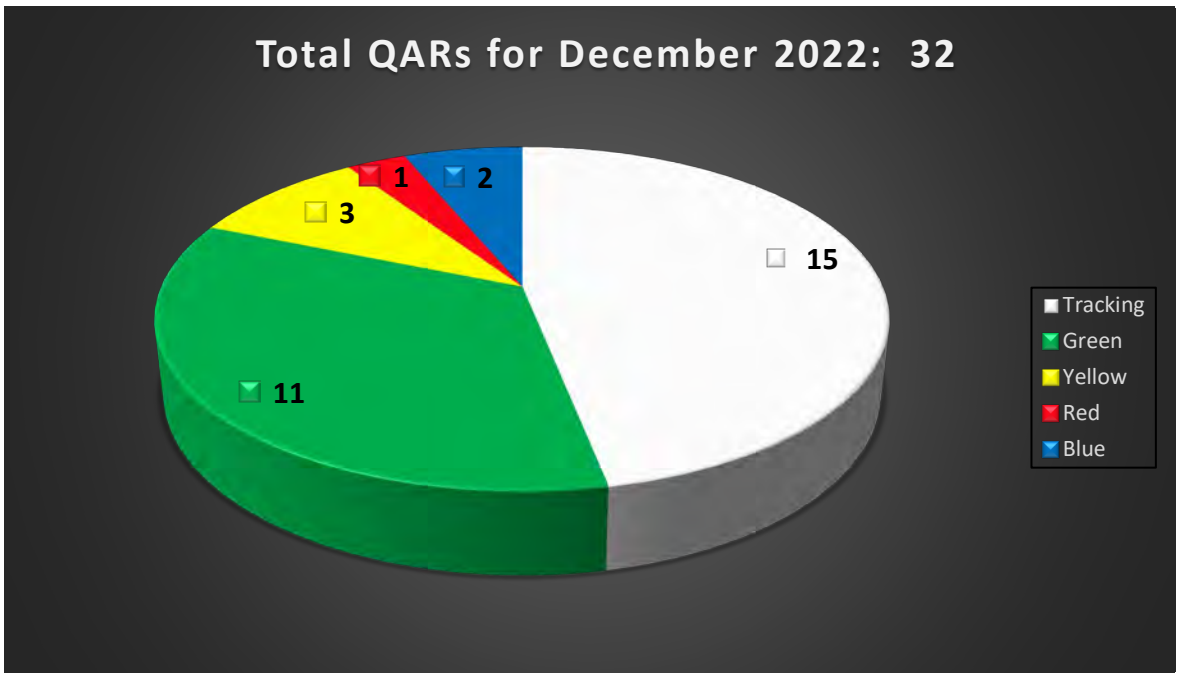
QUALITY ASSURANCE UPDATE

Baldrige – Patient Satisfaction Surveys:

- 2022 YTD: There were 3,609 Customer Satisfaction Surveys completed.
- Overall YTD Engagement/Top Box – % represents customers who selected "Very Satisfied" = 87.21
- Overall YTD Satisfaction – % represents customers who selected "Very Satisfied" or "Satisfied" = 98.55
  - December 2022 – "Very Satisfied" Score was **88** and a "Very Satisfied" or "Satisfied" Score of **98**.
  - Gold bar = 80th Percentile – Previously was 75 (CY21), **now a score of 79 (CY22)** is needed to meet/exceed the gold bar.



December 2022 QARs: Up 7 from November.



Green: 11

- (1) Incomplete Narc Transfers in PSTrax- Trending downwards from previous months 4.
- (1) Loss of control-Blue bag left on scene
- (3) dispatch reviews, unfounded
- Customer service complaint- unfounded
- Multiple Clinical Restrictions for Failure to Complete October CME

Yellow: 3

- Multiple clinicians suspended for failure to maintain State licensure
- Medication Error

Red: 1

- Critical situation found at ALF- ACHA report made

Blue: 2

- Commendation on Cardiac Arrest call
- Commendation on Trauma Alert call

Tracking: 15

- (3) Interagency conflicts
- (4) Pt disputing invoice
- Equipment Failure/ Issues

☑ OMD Requests that clinicians refrain from utilizing mobile devices for PSTrax Narcotic transfers. Issues of incomplete transfers have occurred, without the ability to track down the root cause due to the variables involved in cell phone use: different browsers, wifi/cellular signal interruptions, application versions, etc. Please use the ePCR tablets and other proven devices for the transfer going forwards.