

**PINELLAS COUNTY
EMERGENCY MEDICAL SERVICES
LEADERSHIP GROUP**

**MEETING MINUTES
July 18, 2023**

The Pinellas County EMS Leadership Group (EMS LG) met on this date at 12490 Ulmerton Road, Conference Rm. 130/132, Largo, FL 33774, with the following agencies marked present:

- Airport
- Clearwater
- Dunedin
- East Lake
- EMS & Fire Administration
 - Director
 - Credentialing Coordinator
 - Data Systems Coordinator
 - EMS Academy Coordinator
 - Logistics Coordinator
 - Protocol and Equipment Coordinator
 - Quality Assurance Coordinator
- Gulfport
- Largo
- Lealman
- Madeira Beach
- Medical Director
- Oldsmar
- Palm Harbor
- Pinellas Park
- Pinellas Suncoast
- Safety Harbor
- Seminole
- South Pasadena
- St. Pete Beach
- St. Petersburg
- Sunstar
- Tarpon Springs
- Treasure Island

CALL TO ORDER AND ROLL CALL

Chief Terry Tokarz called the meeting to order at 9:08 a.m. Roll call was taken.

APPROVAL OF MEETING MINUTES

Upon presentation of the minutes from the June 20, 2023, EMS Leadership Group meeting, the minutes were unanimously approved. (Sunstar/Gulfport)

NEW MEMBERS

Upon request by Chief Tokarz, Capt. Tim Burton of Gulfport Fire Rescue and Capt. David Schaefer of St. Petersburg Fire Rescue introduced themselves to the members.

SYSTEM UPDATE

Craig Hare presented system updates on the following topics:

- Staffing
 - EMS & Fire Administration is almost fully staffed. Jeremy Capes is new ImageTrend Manager, Bob Crandall is IT Applications Analyst, and Jennyfer Peters is our new Admin Support Specialist. Scheduled to interview for a Clinical Manager this week.
- ACLS
 - Working as designed.
- EKG Monitors
 - Our first 50 monitors are here and training is scheduled by agency.
 - The next batch of monitors are due in a couple weeks.
 - The objective is that all go live when ready, between August and November.
 - In response to queries by Chief Tony Tedesco, Dave Hudak explained two minor edits in the load sheet that will be necessary and confirmed that PSTrax will be updated. Still at beginning phase of pairing PCRs to the tablets.
 - Dr. Jameson advised there will be a new protocol package within a couple days.
 - Extensive discussion on MRx inventories and special events deployment.
- ImageTrend
 - On a good track, but noted some delays with interfaces.
 - Overall project timeline is for power users to have the EMS reports in August, and then out to all of us for evaluation in August through October. CME training is set.
 - Priorities are producing the EMS and Fire Reports during rollout.
 - Steve Fravel discussed the log-in and certification processes. Craig noted the need for agency-level assistance in recertifying personnel records.
 - Working on new ID cards for all.
- Hexagon
 - Progress is being made in configuring the system as well as automating some manual processes, with a focus on enhancement.

MEDICAL DIRECTOR UPDATE

Dr. Angus Jameson provided a clinical update on the following topics:

- Virtual Office Hours
 - Held on last Friday of every month and intended primarily for field responders, adding that coordinators and officers are welcome. Please continue to push out to staff. This is the place to ask questions, offer suggestions, and/or air complaints.
- Special Event Planning
 - Please reach out at least three months in advance if you need a physician on site for your special event.
- First Pass Reviewer Class
 - Held class at the EEOC recently. There were quite a few RSVPs but many did not show. Please make sure you're aware of who at your agency is responsible for First Pass. If you are unsure, reach out and we can provide any needed information.
- Personnel
 - Dr. Kropp graduated in June and is joining Sarasota Memorial and Sarasota County EMS.
 - New EMS Fellow Dr. Ken Dumas is an Orlando native and former chief resident at Tampa General ER.
 - Dr. Donna Dooley will continue to serve as OLMC. Currently recruiting for her replacement as MD1.
 - Dr. Jameson is the primary contact for Quality Assurance (QA) and Education, and Dr. Michael Lozano, MD2, is the backup for QA, and Dr. Andrew Smith, MD3, is the backup for Education.

- PCMESOMD.com
 - Updated physician list with bios and numbers can be found on the website, on the *About Us* tab.
 - Encouraged members to become subscribers on the secure website to stay up to date.
 - Will send out an updated OLMC list to the Chief's distribution list. Chief Mike Porch requested that a current EMS Administration Contact List be emailed to members.
- State EMS Meetings
 - Fall State EMS meetings to be held October 4 - 6 in Destin, Florida.
 - Florida Fire Chiefs' Association (FFCA) has scheduled its Florida Fire Conference for January 8 – 12, 2024, in Orlando.
 - National Association of EMS Physicians (NAEMSP) Annual Meeting to be held January 8 – 13, 2024, in Austin, Texas, to be held concurrently with the Florida Fire Conference.
 - It was announced that Mark Postma is the new State EMS Advisory Council Chair, and Mike Carpenter is the new FFCA EMS Section Chair. Dr. Jameson expressed appreciation at having so many Pinellas County voices in the state meetings.

AIR MEDICAL UPDATE

No Air Medical update was given.

SUNSTAR UPDATE

Richard Schomp shared statistical information regarding year-over-year trends and monthly/daily transports by ambulance, noting Sunstar provided 572 transports yesterday – a tremendous amount for July. Please reach out to Jeremy Tinter for operational support.

COMMITTEE UPDATES

PCEMS Supply and Equipment Subcommittee – Chief Tony Tedesco

- Currently working through some IT issues with the vending machine trial at Stations 45 and 48 and making notes of any other issues that will be of interest to the county. Looking at a go-live date sometime in August. Would like to spin up the Equipment Subcommittee and give them a demo on this product, then eventually get an RFP going to showcase other vendors.

PCEMS Controlled Substances Subcommittee – Chief Tony Tedesco

- Subcommittee to sunset and regroup as needed. Dr. Jameson provided an update on the *Protecting Patient Access to Controlled Substances Act* that was passed in 2017. The DEA has yet to complete final voting. If it passes, the Controlled Substances Committee will be started again.

EMS Training Group – Chief Mark Zipeto

- Chief Zipeto spoke with Chief Richard Ganci regarding Active Assailant Training. There is an event this Thursday, July 20, at Seminole High School. There are multiple agencies already involved, but there is still room for observers. It was originally designed last year as a PCSO/School Board drill. Discussion ensued regarding Rescue Task Force (RTF) at the local level. It is basically an unknown concept within agencies. Intent is to spread awareness beginning with an Aug. 14th meeting here at EMS Headquarters at 9:00 a.m.

EMS Quality Committee – Jeremy Tinter

- Nothing new to report.

ePCR Committee Update

- Nothing new to report.

Complex Case Management

- Craig Hare indicated that going forward, the committee would like to focus on more growth management opportunities and will be renamed to Utilization Review.

First Pass Group

- Chief Bill Gorham discussed low attendance at the last meeting, noting that discrepancies between raw and adjusted data are affecting data quality, so the correct use of First Pass is crucial. The next First Pass meeting is scheduled for August 1 and on every first Tuesday of the month. Chief Gorham will also go out to individual departments if requested.

MEDICAL EQUIPMENT & SUPPLY/LOGISTICS UPDATES

No report given this month.

EMS ACADEMY/EMS TRAINING/CME UPDATE

Mark Eggers referred to a PowerPoint titled *Pinellas County EMS Training, July 2023 EMS Leadership Group*, presented information pertaining to the following items:

- CME Status
 - July BLS: 503 of 806 incomplete (62%).
 - ACLS: 460 completed (just under 50%).
- EMS Academy and Capstone
 - EMSA Week One YTD
 - 148 First-time attended 96% pass rate.
 - EMSA Week Two YTD
 - 64 First-time attended 95% pass rate.
 - Capstone YTD
 - 47 First time attempts 75% pass rate.
 - 13 Second time attempts 85% pass rate.
 - Before Capstone Prep, 50% first time pass rate.
 - After Capstone Prep, 87% first time pass rate.
- TECC Class
 - CAMLS: 23 Students.
 - TECC and Night Drill: 31 Students (Pinellas, Hillsborough, and Tampa).
- August CME (BLS – EMT only)
 - Trauma-related.
 - Video will be going out for review.
- LP15 Training
 - TTT July 26, 27, 28, 31 and August 1, 2.
 - 121 signed up (just over half are instructors).
 - 2 types of classroom in-house training
 - Hybrid: watch all videos first then go to classroom skill portion.
 - Mixed: watch video in class before each skill.
 - Ticket to play must be checked off by a CME instructor (may also be an EMS Coord).
- Class Enrollment
 - Need to know 1) when you need your monitors and 2) how many students.
 - Signup users via Vector Solutions: Admin/ManageEvents/EnrollUser.
 - Email Mark if you need permissions to enroll users.
 - Make sure you have enough monitors and generators: one per every two students.
 - Old rhythm generators will not work.

- Not sure how or when we'll be getting monitors to you - BE FLEXIBLE.
- BLS Essentials Class
 - August 24, hosted by Sunstar.
 - Required to become a CME or CPR instructor.
- Immersion Room
 - Open House Monday, July 24, 1 to 4.
 - Now have five iSimulates (simulated monitors with I-pad and stethoscope) and another seven on order.

DATA & TECHNOLOGY UPDATES

Leyna Lacognata provided updates on the following topics:

- Citrix
 - Officially done tomorrow, July 19.
 - If not already using Remote Dispatch, must switch now.
 - Reach out for assistance logging on, use same password.
- Surface Go
 - No longer pushing out to agencies until ready to switch to monitors.
 - Monitor uses different Bluetooth connection, so need both at same time.

In response to a query about multiple units from same agency receiving multiple patient ePCRs, the primary copy should be archived and extra copy deleted.

QUALITY ASSURANCE UPDATE

Chris Jordan referred to a document titled *Quality Assurance Update* and provided statistical information pertaining to the following topics:

- Baldrige Patient Satisfaction Surveys and engagement results for June 2023.
- June QARs – the highest QAR Count for 2023.
- Case tracking.
- Craig Hare shared that Derek Schauer is working on getting barcode scanners.

Chris also referred to a document titled *Summary of ePCRs with the Intervention: "Narcan Emergency Kit Leave Behind"* which noted deployment by agency. Dr. Jameson discussed distribution and the importance of tracking via the Red Cap Survey. Send email to Derek Schauer if supply needed for a community event or to restock your inventory.

Craig Hare shared that we have opened back up for Public Educator funds to support any of your community events. Contact Ken Grimes in advance for the appropriate form. Support is available for CPR Intervention, Stop the Bleed, etc. as per the EMS contract.

AROUND THE TABLE: POSITIVES, PROJECTS, AND ACCOMPLISHMENTS

East Lake: Hired 3 new employees with a start date of September 11.

Lealman: Station 19 is almost done.

Palm Harbor: 1 new hire with a start date of August 1.

EMS and Fire Administration: Chief Michael Handoga is leading a group that has recommended a Trailer Rehab Unit for the county fleet. About a year away.

Seminole: Looking for medics and a Fire Chief.

St. Petersburg: Have a medic graduating from Fire Academy.

Tarpon Springs: Bereavement on unexpected loss of Major Michael Trill, who was well respected around the county. Thank you to all who reached out. Chief Craig Misener to send out details on the full honor service planned for July 22nd.

OLD BUSINESS – On hold.

NEW BUSINESS

- Chief Tedesco remarked that there is not enough dialogue in online meetings. Members agreed, and it was moved by Dunedin, seconded by Clearwater, that the EMS Leadership Group will meet face to face for the next three months and then re-evaluate the schedule for 2024.
- Michelle Slawinski related that the top 5 senior facilities for falls and lift-assist calls have been determined. She will be reaching out to Largo, Clearwater, and St. Pete to help with site visits and strategies to reduce the calls, to be rolled out in next two months. It was suggested they may also be able to identify and address no-lift situations. There will be a 3-hour symposium to present community resources on September 7 for the top 50 facility administrators.

ACTION ITEMS

- Dr. Jameson to send out an updated list of physician names and numbers.
- A current EMS & Fire Administration Contact List to be sent out.
- Chief Tony Tedesco suggested (1) adding Special Events regarding deployment to the agenda and (2) requested sunsetting the Controlled Substances Sub-Committee and a spin up of the Supply and Equipment Workgroup. First meeting in October or November.
- Active Assailant Training Drill, hosted by Pinellas County Sheriff's Office and Pinellas County School Board at Seminole High School on July 20, 2023. Multiple agencies will be participating.
- Training Group to collect recommendations on RTF and submit through the Operational Chiefs for changes in protocol by August 14.
- RTF/AA meeting on August 14, 9:00 a.m. at EMS & Fire Administration Building.
- Craig Hare advised that the Complex Case Management Committee will be changing its name to Utilization Review.
- CME Instructors must fill out ticket for the classroom portion of in-house training.
- Immersion Room Open House to be held July 24, 1:00 to 4:00 p.m.
- Sunstar to host a BLS Essentials class on August 24th.
- Face-to-face meetings for next three months and then re-evaluate schedule for 2024.
- Michelle Slawinski to reach out to agencies regarding the top five facilities with fall calls. Reminder to attend the three-hour symposium regarding community resources for the facilities on September 7.

NEXT MEETING

The next Leadership Group meeting is scheduled for Tuesday, August 15, 2023, at 9:00 a.m. and will be held in person at the John Morroni EMS & Fire Administration Building, 12490 Ulmerton Rd., Conference Rm. 130/132, Largo, FL.

ADJOURNMENT

Upon a motion by Clearwater and a second by Lealman, the meeting was adjourned at 11:29 a.m.

PINELLAS COUNTY EMERGENCY MEDICAL SERVICES
12490 Ulmerton Road, Rooms 130/132
Largo, FL 33774

EMS LEADERSHIP GROUP MEETING MINUTES
June 20, 2023

The Pinellas County EMS Leadership Group (EMS LG) met on this date at this location with the following agencies marked present:

- Airport
- Clearwater
- Dunedin
- East Lake
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 - Director
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 - Data Systems Coordinator
 - EMS Academy Coordinator
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- South Pasadena
- St. Pete Beach
- St. Petersburg
- Sunstar
- Tarpon Springs
- Treasure Island

CALL TO ORDER AND ROLL CALL

Chief Terry Tokarz called the meeting to order at 9:00 a.m. Roll call was taken.

APPROVAL OF MEETING MINUTES

Upon presentation of the minutes from the May 16, 2023, EMS Leadership Group meeting, the minutes were unanimously approved. (Clearwater/Palm Harbor)

SYSTEM UPDATE

Craig Hare presented system updates on the following topics:

- Budgets
 - Process going well.

- Staffing
 - Clinical Manager posting has closed. Interviews to be held soon. EMS & Fire Administration to be fully staffed once position is filled.
- EKG Monitors
 - Agencies to send email to Mark Eggers for wants and supply needs.
 - Board of County Commissioners' (BCC) approved agreement at June 13 meeting.
 - 50 monitors to be delivered within 60 days and available for training.
 - Planned rollout set for August/September.
- ImageTrend
 - EMS Training Group is working on EMS report configuration.
 - David Hare's section welcomed Jeremy Capes as the new ImageTrend Manager, and Bob Crandall as ImageTrend Coordinator/Applications Analyst.
 - EMS reports to move to LG and Power Users by end of month.
 - Final moves include starting up other configuration committees. Bob Crandall to lead efforts. Steve Fravel to handle EMS reports section, Michelle Slawinski to handle Growth Management data analysis, and Ken Grimes to handle Fire inspections.
- Workforce Roundtable
 - Later in the meeting, Craig suggested holding a roundtable meeting in the summer to discuss creating a program in Pinellas County where it would grow its own paramedic firefighter workforce.

(Jim Fogarty left meeting at 9:25 a.m.)

MEDICAL DIRECTOR UPDATE

Dr. Angus Jameson provided a clinical update on the following topics:

- Protocols
 - Full packet ready for Medical Control Board (MCB) and EMS Advisory Council (EMSAC).
 - Updates for regular system include new monitor and light end-of-year package with one or two items and errata.
- Virtual Office Hours
 - Will be changing to the last Friday of the month at 10:00 a.m. via Zoom for field crew questions. Encouraged members to spread the word to get better participation.
- BLS to 9-1-1
 - Protocol recently updated to enable Fire Department (FD) transport of selected 9-1-1 patients of Category Red and Category Yellow to reduce FD ride-in rates. Not seeing a lot of FD transports in the last three days. Lengthy discussion of crew ride-in misconceptions, operational changes, transport-capable vehicles, and Sunstar BLS/ALS unit identification. Members asked to inform crews to continue to cancel ambulances and keep the FD transport even if the patient is loaded and a Sunstar ambulance comes on scene, especially with the 12-15-minute mark.
 - Every agency has a FD First Watch Trigger that can be proactively monitored. Contact Leyna Lacognata to be added to the list.
- ACLS In-Service Updates
 - No questions fielded on the ACLS In-Service updates.
 - Thanked members for completing a full in-service update within two weeks, noting it was a great showing in a timely fashion.

- Freestanding ED (FSED)
 - Reminder to continue utilization of FSEDs for patients who qualify. Not seeing a big increase in FSED use. Volumes are quite variable, so it is difficult to measure protocol effect.
 - Please reinforce that a FSED-appropriate patient should be first considered for transport to a FSED as opposed to a main hospital to better balance resources and avoid re-transport.
 - Bayfront Crossroads Free Standing is now open.
- Opioid Use Disorder
 - Conducted good data review at last Fusion meeting. Saw early indication of slight drop of overdoses in the community.
 - Did a repeat survey of attitudes regarding Leave Behind Narcan (LBN) program in May In-Service. Preliminary analysis suggests that we gained 20 percentage points in terms of people who are more generally supportive about the impact of program. Still have a good bit of work to do. Appears efforts were successful.
 - Asked everyone to continue to reinforce LBN and COSSAP programs. Starting to see variability by agency. Would like to see greater agency engagement. Discussion had regarding the Narcan kit dispersment process. Reminder that members log into survey on landing page in EMSOMD website to record the number of kits given out.
- State EMS Meetings
 - Education continues to be a huge issue as the bandwidth of new people getting trained is not equal to the demand. Ongoing work to increase national and state exam pass rates.
 - Congratulations to School of EMS on winning three awards from the Florida Association of EMS Educators.
 - There was much discussion on Heads-Up CPR and Whole Blood. Pinellas County is still exploring the best way to go forward.
 - Next state meetings: October in Destin and NAEMSP is January in Austin. Noted that the January meeting date is a major conflict with the Florida Fire Chiefs' meeting in Orlando. Chief Anthony Tedesco will reach out to Chief William Barr.

AIR MEDICAL UPDATE

Julie Bacon provided statistical information regarding May 2023 air support, noting 19 requests. Of those, all were cancelled but four. She reminded all that early activation, originating base and destination, are all key for a quick response.

SUNSTAR UPDATE

Richard Schomp discussed the status of the system transports, noting a .5% increase. He indicated a positive outlook on staffing, with 15 paramedics at EMS Academy and 28 currently sponsored in paramedic school.

RESCUE TASK FORCE AND ACTIVE ASSAILANT TRAINING

Chief Andrew Hughes conducted a PowerPoint presentation titled *AAHE-RTF Training* and played a video that documented the recent training collaboration between Pinellas Park Police, Pinellas Park Fire, and Lealman Fire. The scenarios recreated the high-stress situations our personnel may need to work in. Chief Allen Smay added his observations as a participant, and Chief Hughes stressed the need for all agencies to make this type of training a priority. Chief Mark Zipeto was asked to discuss this topic at the next meeting of the Training Chiefs.

MEDICAL EQUIPMENT & SUPPLY/LOGISTICS UPDATES

Derek Schauer shared information on the following topics:

- Upcoming audit on our current monitor supply, need to determine location of all inventories.
- Thanks to everyone for their patience on CO monitors.
- Should have new LP15s by month's end. Please return old monitors to warehouse or drop off at admin office.
- Regarding tablets, he handles the hardware only. Can now send report requests to Leyna Lacognata.

In the interest of time, David Hudak will email his PowerPoint presentation titled *June 2023 Logistics, Protocols, Medical Supplies & Equipment & Pharmaceuticals*. However, he referenced the following:

- Pharmaceutical Shortages -- At highest level ever, especially cancer drugs. Please optimize our current levels, estimates for relief not expected until 3rd/4th Quarter 2024.
- Pharmaceutical Changes – Adenosine.

EMS ACADEMY/EMS TRAINING/CME UPDATE

Mark Eggers will email his presentation titled *Pinellas County EMS Training June 2023 Leadership Group* and provided information regarding the following topics:

- Class Enrollment
 - Switched to Vectors Solution for enrollment in the Hybrid and Capstone classes. EMS Coordinators or the student can enroll, but all students must be approved.
- July CME (BLS – EMT only)
 - Coincides with ACLS. Pit Crew and Medical Assessment topics.
- August CME (BLS - EMT only)
 - Trauma-related topics.
- LP15 Training
 - Train the Trainer classes to be had the week of July 24 and/or July 31.
 - Online component no more than an hour plus several short videos showing specific tasks. The classroom portion is Ticket to Play.
 - Must have a CME instructor at all face-to-face events to handle the checkoff.
- TECC Class
 - Technical paramedic training will be going on next week.
 - Monday, CAMLS; Tuesday and Wednesday, TECC; Thursday night drill.
- Immersion Room
 - Installation going on now. When complete, he'll be sending invites for a show and tell.

TECHNOLOGY UPDATE

Steve Fravel provided new and updated information on the following topics:

- Surface Gos
 - Deployment has started with south county: Madeira Beach, St. Pete Beach, and Pinellas Suncoast. The old Panasonics should be returned once up to speed.
- Citrix Access
 - Change in the way that fire departments use Citrix. A link will be sent out for the new remote desktop application – use the same password.
- ImageTrend
 - Employee lists have been sent out to confirm accounts. Must have city email address to log in. Also need confirmation of employees who are concurrent or on leave of absence.
- Certifications
 - Any status changes such as Leave of Absence, Separation of Service, and

Letters of Variance (on letterhead with form) should be sent to the EMS Certification website. Do not send directly to OMD. Processing of changes may take up to 10 days.

QUALITY ASSURANCE UPDATE

Chris Jordan referred to a document titled *Quality Assurance Update* and provided statistical information pertaining to the following topics:

- Baldrige Patient Satisfaction Surveys and Engagement Results -- May 2023 & Year-to-Date.
- Patient Key Requirements – What They Said Is Most Important.
- May QARs.

COMMITTEE UPDATES

PCEMS Supply and Equipment Committee – Chief Tony Tedesco

- Contracts have been signed for the EMS vending machines at Stations 45 and 48 and should be received soon, with a mid-July start. Following trial, will convene a subcommittee similar to what was done for Controlled Substances. Volunteers welcome.

PCEMS Controlled Substances Subcommittee – Chief Tony Tedesco

- Nothing new to report.

EMS Training Group – Chief Mark Zipeto

- Nothing new to report.

EMS Quality Committee – Jeremy Tinter

- Nothing new to report.

ePCR Committee Update

- Nothing new to report.

Complex Case Management – Dr. Angus Jameson

- Will be transitioning to a Utilization Review-type model.

First Pass Group – Chief Bill Gorham

- Reminder: QA Class, Thursday, July 29, 2023, 9:00 to 11:00 a.m. at County EOC/Sheriff's Office. RSVP by email to Chief Bill Gorham.

AROUND THE TABLE: POSITIVES, PROJECTS, AND ACCOMPLISHMENTS

Clearwater: Rescue 47 is now transport-capable, Station 46 grand opening soon. Wait time for a new Rescue 49 is 2.5 years. Agency is hiring.

Lealman: Station 19 making progress, still under construction.

St. Petersburg: Medic 13 was put in service last week. Onboarding 14 in September.

Treasure Island: 2 employees passed last month's Capstone last. Hired 2 new employees.

Medical Director: Dr. Jameson shared that he has updated his website to add more Quick Resources and enhanced the Resources For Patients. He also asked if all agencies would share an agency patch for display in his office. In response to a query from Steve Favel, it was

determined that Medical Directives should remain on the tablets as well as on the Medical Director's website.

OLD BUSINESS – On hold.

NEW BUSINESS

- Michelle Slawinski, EMS Data Analyst, shared one angle of the Utilization Review they have been focusing on. They are looking at facilities that have had high fall call volumes and lift assists in order to better engage with them and assist in decreasing all their 9-1-1 call volume.
- Chief Tokarz suggested adjusting the agenda to include a data section and also move up the placement of committees.
- Chief Doug Zimmerman expressed concern that the PDF shortcut to MOMs on the tablets will go away with the new version. Steve Fravel confirmed that links will be updated.

ACTION ITEMS

- Departments that have needs related to LifePak15 should reach out to Mark Eggars ASAP.
- Individual agencies need a way to see their COSSAP referrals, to obtain release signatures. Michelle to generate a report or Chris Jordan to possibly add to their monthly Leave Behind Narcan reports.
- Agencies wanting to receive FD Transport/First Watch triggers should email Leyna Lacognata.
- Steve Fravel to send reminders about employee emails for ImageTrend/Vector.
- Email Chief Gorham if interested in First Pass Training on July 29, 2023.
- Dr. Jameson asked agencies to send in one of their agency patches.
- Adjust agenda to move up placement of committee reports and add a space for Data Items.

NEXT MEETING

The next Leadership Group meeting is scheduled for Tuesday, July 18, 2023, at 9:00 a.m., to be held in person at EMS Headquarters in Rm. 130/132.

ADJOURNMENT

Upon a motion by Lealman and a second by Oldsmar, the meeting was adjourned at 11:15 a.m.

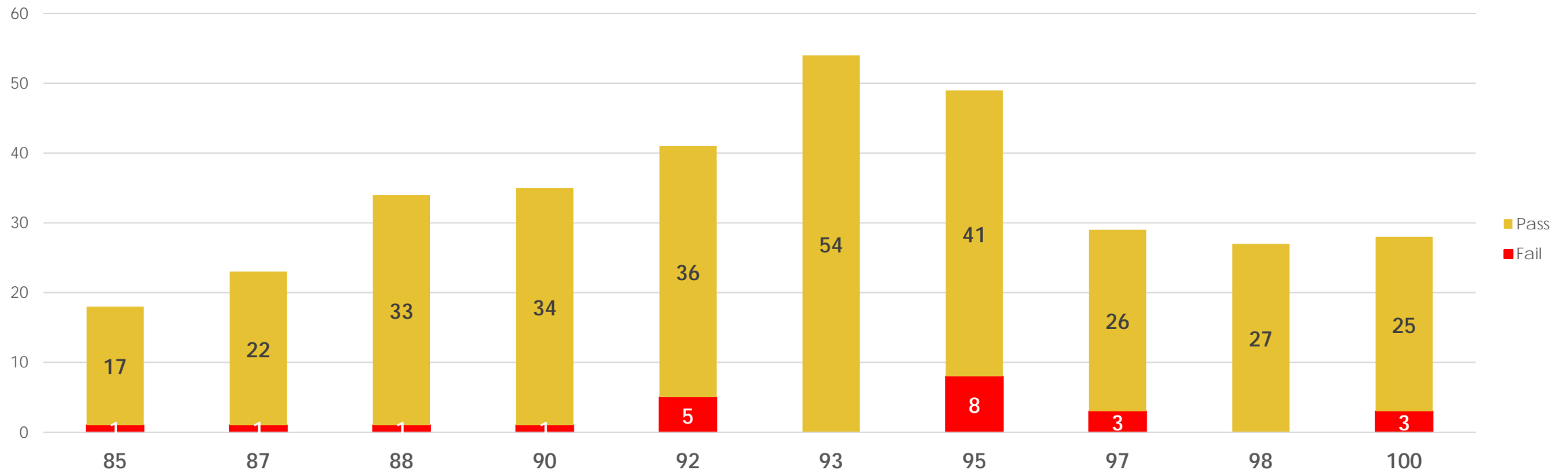


July 2023
Leadership
Group

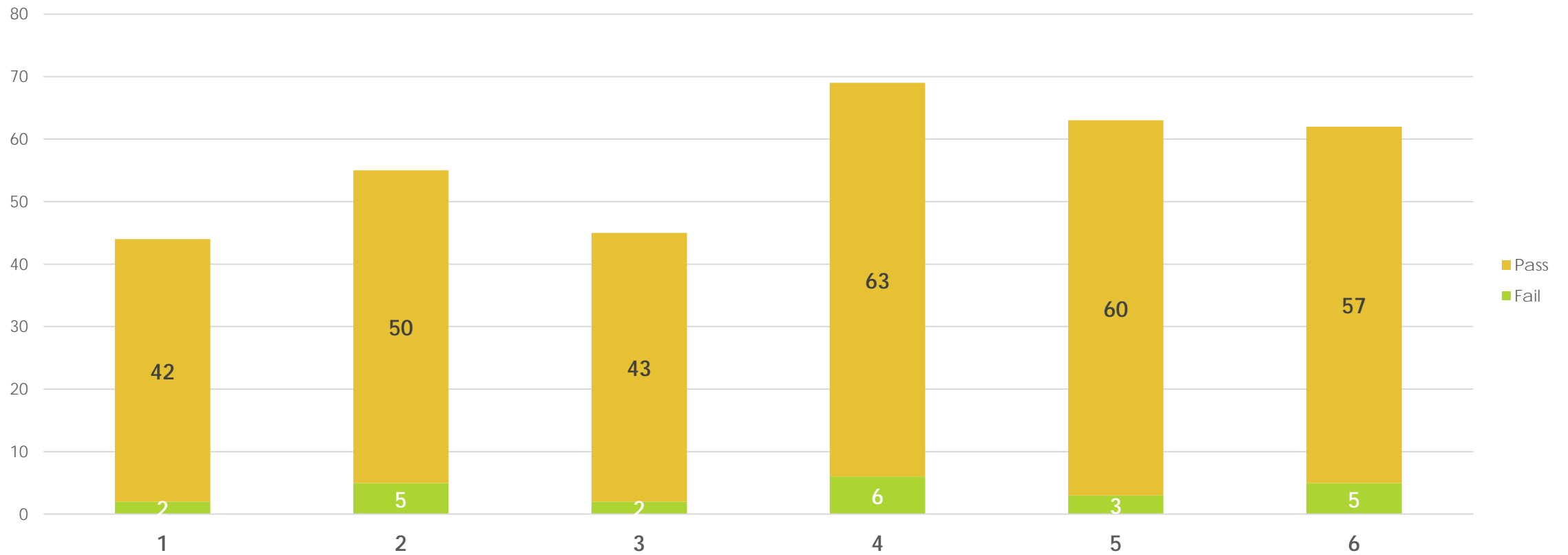
CME Status

- ▶ July BLS CME
 - ▶ 503 incomplete 62% (806 assigned)
- ▶ ACLS
 - ▶ 460 Completed as of this morning.
- ▶ Please make sure Candidates can attend on time.

ACLS Pretest vs. Scenario Success



ACLS Scenarios



EMS Academy and Capstone

- ▶ EMSA Week one YTD
 - ▶ 148 First-time attended 96% pass rate
- ▶ EMSA Week two YTD
 - ▶ 64 First-time attended 95% pass rate
- ▶ Capstone YTD
 - ▶ 47 First-time attempts 75% pass rate
 - ▶ 13 Second-time attempts 85% pass rate
 - ▶ Before Capstone prep, 50% first-time pass rate
 - ▶ After Capstone prep, 87% first-time pass rate

TECC Class

- ▶ CAMLS
 - ▶ 23 students
- ▶ TECC and Night Drill
- ▶ 31 Students
 - ▶ Pinellas, Hillsborough, and Tampa FD
- ▶ <https://youtu.be/3dzoRhpnbnY>

August CME (BLS – EMT only)

- ▶ Video topics:
 - ▶ Intro
 - ▶ General trauma assessment
 - ▶ Tourniquet use
 - ▶ Wound packing and ETD use
 - ▶ TECC video

LP15 Training

- ▶ TTT July 26, 27, 28, 31, and August 1, 2*
 - ▶ Specific dates on Vector
 - ▶ Two classes each day (9:00 and 13:00)*
 - ▶ 118 signed up (52% CME Instructors)
- ▶ Online portion
 - ▶ Several short videos showing the specific tasks
- ▶ Classroom
 - ▶ Ticket to play
 - ▶ CME instructor handles the checkoff

LP15 Training

- ▶ I still need plans from a few departments
- ▶ Two types of classes
 - ▶ Hybrid, watch videos before then go to the classroom portion
 - ▶ Mixed, watch videos in class before each skill
- ▶ Each department can choose the type
- ▶ Classroom
 - ▶ Ticket to play
 - ▶ CME instructor handles the checkoff

Class Enrollment

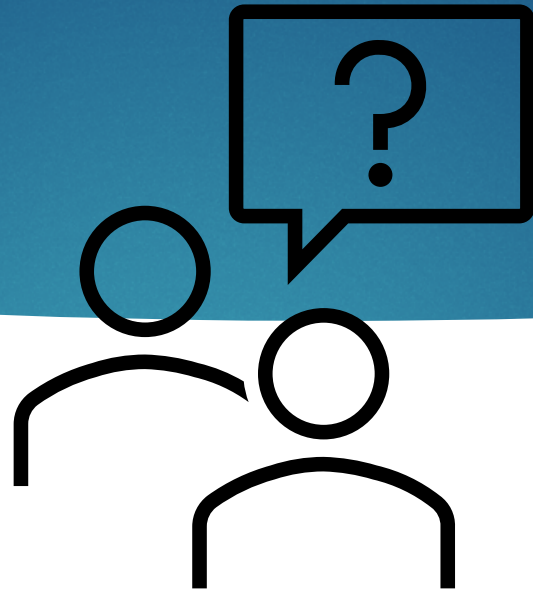
- ▶ I have switched to using Vector Solution to manage enrollment
- ▶ This is only for:
 - ▶ EPC Hybrid
 - ▶ PHTLS Hybrid
 - ▶ Capstone testing
 - ▶ Capstone Prep class
- ▶ You or the student can enroll
- ▶ All students will have to be approved
 - ▶ EPC & PHTLS Hybrid course information will be sent when they enroll.

Other News

- ▶ The immersion room is here!
 - ▶ We have been filming 360 videos for the last three months
 - ▶ An open house is scheduled for July 24th, 13:00 – 16:00.
- ▶ We are receiving seven more iSimulates (LP15 Screens)
- ▶ BLS Essentials class



Thank you!



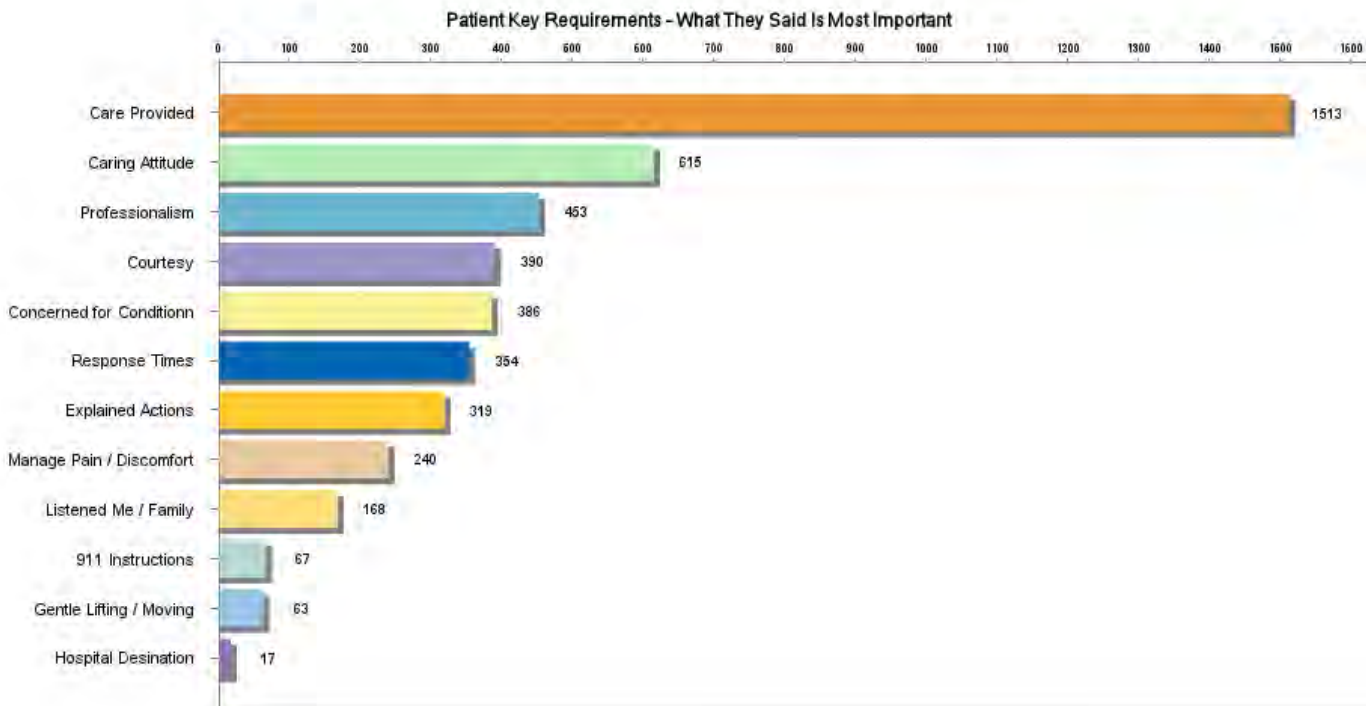
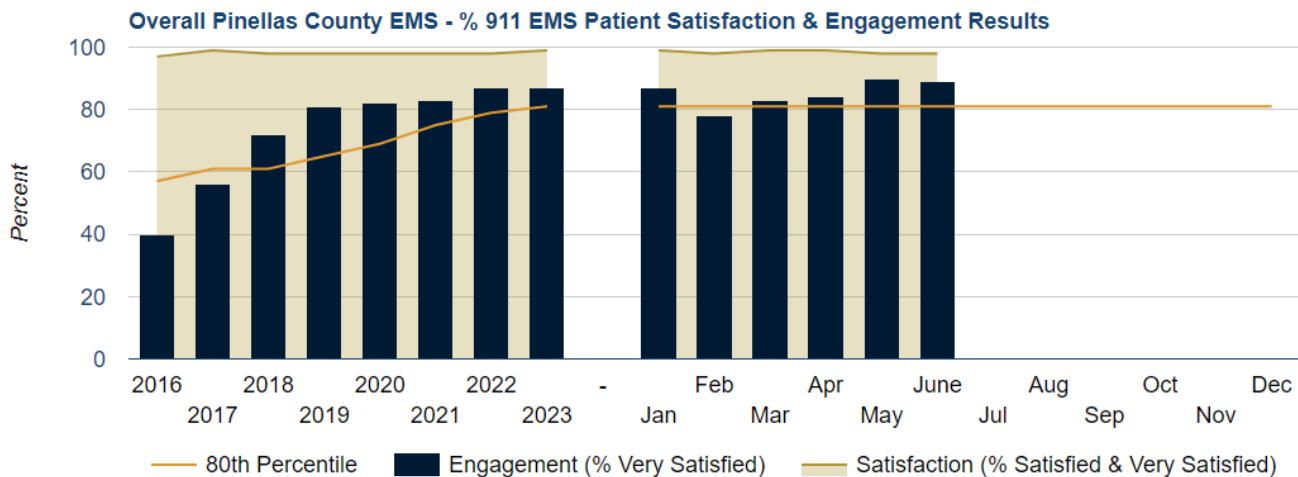
Questions?

SEE YOU NEXT YEAR!

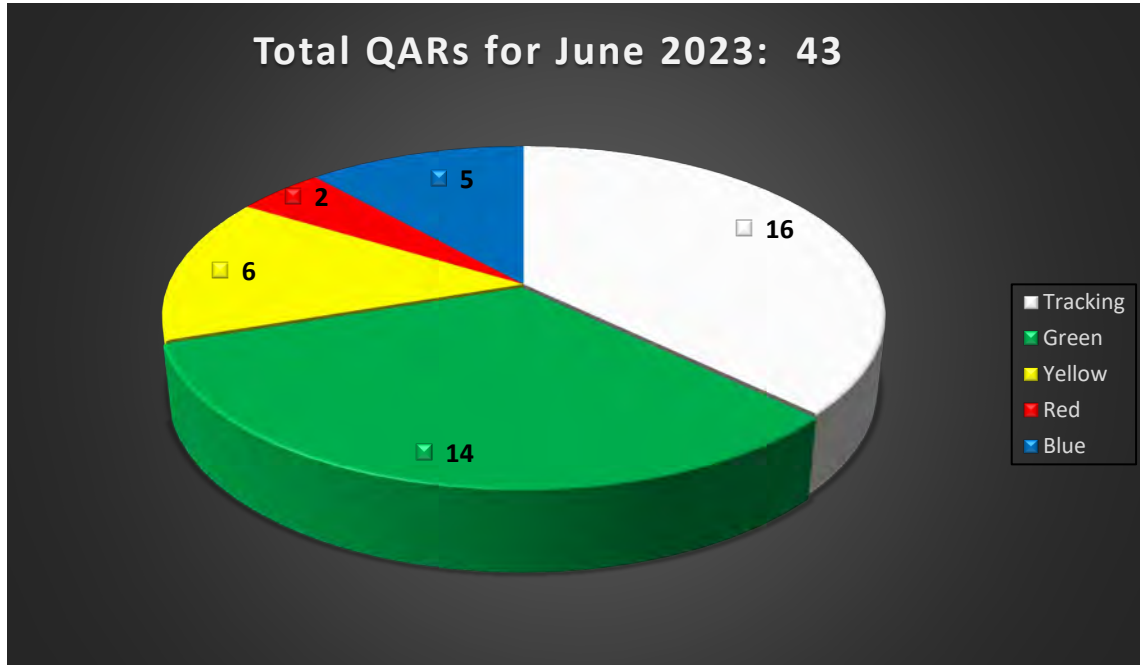
QUALITY ASSURANCE UPDATE

Baldrige – Patient Satisfaction Surveys:

- ❖ 2023 YTD: There have been 1659 Customer Satisfaction Surveys completed.
- ❖ Overall YTD Engagement/Top Box – % represents customers who selected “Very Satisfied” = **84.02**
- ❖ Overall YTD Satisfaction – % represents customers who selected “Very Satisfied” or “Satisfied” = **98.39**
 - June 2023 – “Very Satisfied” Score was **89** and a “Very Satisfied” or “Satisfied” Score of **98**.
 - Gold bar = **80th Percentile** is needed to meet/exceed the gold bar.



June 2023 QARs: Over double the number of QARs from last month, highest number of QARs generated this year. * Total YTD QAR count of 219.



Green: 14

- (3) Documentation problems with PSTrax CS entry
- (2) Loss of Custody of CSBs
- (2) Missing CS Card QARs
- (2) Procedure errors
- (3) Med Errors

Yellow: 6

- Clinicians Failure to Complete April CME, Q2 May Inservice (3) Clinical Suspensions for violation of 6.4.4
- Protocol violation-unreported Pt Injury

Red: 2

- 1 Clinician Arrest
- 1 Clinician Misconduct

Blue: 5

- for complex Cardiac Treatment, CA, FBAO, Pre-term Labor, and GSW calls

Tracking: 16

- Billing Complaints
- Pt Injury investigations
- OMD case reviews, High acuity
- BLS Transfer appropriateness reviews



Summary of ePCRs with the Intervention: "Narcan Emergency Kit Left Behind"

Date Range: 6/1/2023 to 6/30/2023

Date of Report: 7/4/2023 at 8:43:05AM

IncNum	Unit	OnScene	Problem/Nature	Final Acuity	Outcome / Disposition
CLEARWATER FIRE DEPARTMENT					
3101524	ME45	6/19/23 17:23	Overdose/Poisoning (ingestion)	Green: Non-Urgent	FD Transfer Pt Care to Transport Unit
3105075	E51	6/25/23 18:37	OVERDOSE -	Green: Non-Urgent	Patient Refused Care
LEALMAN SPECIAL FIRE CONTROL DISTRICT					
3094055	R19	6/7/23 1:27	OVERDOSE -	Red: Critical / Unstable	FD Transfer Pt Care to Transport Unit
3099886	R19	6/16/23 19:01	OVERDOSE -	Yellow: Serious	FD Ride In with Transport Unit to Hospital
3108142	R18	6/30/23 22:33	Breathing Problem	Green: Non-Urgent	Patient Refused Care
PINELLAS COUNTY EMS D/B/A SUNSTAR					
3092213	23	6/3/23 19:49	Overdose/Poisoning (ingestion)	Yellow: Serious	Treated and Transported
3092213	23	6/3/23 19:49	Overdose/Poisoning (ingestion)	Yellow: Serious	Treated and Transported
3092252	68	6/3/23 21:01	Overdose/Poisoning (ingestion)	Red: Critical / Unstable	Treated and Transported
3096367	71	6/11/23 0:36	Overdose/Poisoning (ingestion)	Green: Non-Urgent	Treated and Transported
3096879	38	6/11/23 19:17	PERSON DOWN	Green: Non-Urgent	Treated and Transported
3099542	24	6/16/23 9:11	Unconscious/Fainting (Near)	Yellow: Serious	Treated and Transported
3099886	80	6/16/23 19:01	Overdose/Poisoning (ingestion)	Green: Non-Urgent	Treated and Transported with FD ride in
3101119	62	6/18/23 23:19	Chest Pain/Chest Discomfort (Non-Traumatic)	Green: Non-Urgent	Treated and Transported
3101524	67	6/19/23 17:36	Unconscious/Fainting (Near)	Yellow: Serious	Treated and Transported
3103416	28	6/23/23 0:32	Sick Person (Specific Diagnosis)	Green: Non-Urgent	Treated and Transported
3104144	23	6/24/23 8:44	Unconscious/Fainting (Near)	Green: Non-Urgent	Treated and Transported
3105070	23	6/25/23 18:33	PERSON DOWN	Green: Non-Urgent	Treated and Transported
3105075	38	6/25/23 18:39	Overdose/Poisoning (ingestion)	Yellow: Serious	Cancelled - On Scene by ALS - Pt Contact
3105137	35	6/25/23 20:48	Overdose/Poisoning (ingestion)	Green: Non-Urgent	Treated and Transported
5571673	85	6/9/23 0:21	Specialized Unscheduled Up-Care Transport (45)	Green: Non-Urgent	Treated and Transported
PINELLAS PARK FIRE DEPARTMENT					
3091312	R34	6/2/23 10:45	OVERDOSE -	Red: Critical / Unstable	Treated and Transported
3102374	E36	6/21/23 7:56	Unconscious/Fainting (Near)	Green: Non-Urgent	Patient Treated, Refused Transport
3102374	E36	6/21/23 7:56	Unconscious/Fainting (Near)	Green: Non-Urgent	Patient Treated, Refused Transport
3104144	T33	6/24/23 8:39	Unconscious/Fainting (Near)	Red: Critical / Unstable	FD Transfer Pt Care to Transport Unit
3105137	T33	6/25/23 20:35	OVERDOSE -	Green: Non-Urgent	FD Transfer Pt Care to Transport Unit
ST. PETERSBURG FIRE AND RESCUE					

IncNum	Unit	OnScene	Problem/Nature	Final Acuity	Outcome / Disposition
3092213	R6	6/3/23 19:49	OVERDOSE -	Yellow: Serious	FD Transfer Pt Care to Transport Unit
3092213	R6	6/3/23 19:49	OVERDOSE -	Yellow: Serious	FD Transfer Pt Care to Transport Unit
3099542	ME13	6/16/23 9:12	Overdose/Poisoning (ingestion)	Yellow: Serious	FD Transfer Pt Care to Transport Unit
3106042	R4	6/27/23 12:05	Stroke (CVA)/Transient Ischemic Attack (TIA)	Green: Non-Urgent	FD Ride In with Transport Unit to Hospital

Total Incident Numbers for Date Range: 19

Additional Kits Distributed (from RedCap Information): 5

**2023 YTD Total LBN
kits distributed: 152**