# Day 1: Introduction of Maintenance and Reliability Optimization

- Describe How Best Practices lead to World Class Maintenance and what the impact may be
- 2. What is Maintenance and Reliability Best Practices
- 3. Reliability Engineering Best Practices
- 4. Preventive (PM) and Predictive Maintenance (PdM)
- 5. How the ROI is impacted through reliability
- 6. Key Maintenance and Reliability Principles
- 7. Reporting Failure with FRACAS
- 8. Root Cause Analysis (RCA)
- 9. Key Performance Indicators (KPIs)
- 10. KPIs dashboard with required data and source data
- 11. Using KPIs to drive maintenance process improvement

#### Day 2: Planning and Scheduling

- 1. Develop RACI Charts to ensure everyone is aligned in all Maintenance/Reliability Processes
- 2. Education and training program (RCA, PM & PdM...)
- 3. Attributes of Maintenance Planning and Scheduling
- 4. Maintenance Planning and Scheduling Best Practices and why Wrench-Time is critical
- 5. How to Plan and Schedule
- 6. Why Planning and Scheduling is important?
- 7. What is Maintenance Wrench-Time and how Planning and Scheduling impacts wrench-time and Maintenance Cost

### Day 3: Planning and Scheduling Cont.

- 1. What a Day in the Life of a Proactive Maintenance Planner Looks Like
- 2. MRO Best Practices
- 3. Inventory Management, MRO/Kitting
- 4. MRO Cycle Counting, Stockouts
- 5. Critical Spares "Always have one in stock"
- 6. How to Measure the Impact of Maintenance Planning and Scheduling
- 7. What is Maintenance Rework and how to manage Rework

## **Day 4: Maintenance Excellence for Maintenance Supervisors**

- 1. Maintenance Supervisor provides weekly tool-Box Training based on issues they face week to week.
- 2. Day in the Life of a Proactive Maintenance Supervisor
- 3. Best Maintenance Supervisor Attributes
- 4. How to create a scorecard to Manage Maintenance/ Reliability
- The Benefits of Asset Criticality Analysis
- 6. Preventive Maintenance Optimization (PMO)
- 7. PdM/Predictive Maintenance Best Practice, Predictive Maintenance Lube, Vibe, UT, IR Why Maintenance Procedure are Critical to reducing Maintenance Rework

### **Day 5: Maintenance Technician Best Practices:**

- 1. Day In the Life of a Proactive Maintenance Technician
- 2. Requirements for Repeatable Procedures
- 8. What is Reactive vs Proactive Maintenance?
- 9. Roles and Responsibility for Proactive Technicians
- 10. What Motivation of Maintenance Technicians
- 11. How to close Out Work Orders to Ensure the Data is accurate
- 12. Why parts must be checked out to reduce stockouts
- 13. Maintenance parts must be charged to a work order
- 14. What are the causes of Breakdowns and How to Mitigate Breakdowns
- **15.** Maintenance parts must be charged to a work order in order to track and manage costs improve inventory control and gain insights into asset performance.
- 16. How to Train Maintenance Technician to perform Root Cause Analysis to include the "5 Whys"

Final Exercise: Create a Master Plan using the methodology Quick wins, Crawl, Walk, Run