

Maintenance Excellence for Maintenance Supervisor Workshop

“3 Days”

June 25-27, 2024--- Location: Charleston, SC

Cost \$1495.00 [View Details](#)

“Maintenance Supervisors are the people who make the largest impact on maintainability and reliability in most organizations and thus I create this program to provide ideas which will allow them to far exceed management’s expectations and make a real difference in day-day maintenance of their equipment and motivation of their staff”

Learn how to mitigate equipment failures through proven approaches based on Ricky Smith’s experience as a Maintenance Practitioner and Advisor.

Who should attend:

- Maintenance Supervisors
- Maintenance Foreman
- Maintenance Lead Person
- Senior Maintenance Technicians looking to become a Maintenance Supervisor in the future

Hands On Exercises: Over 15 “hands on” exercises used to enhance learning along with applying these exercises when you return to work.

Workshop Objectives:

- Learn what “Maintenance Best Practices” looks like and how to implement in order optimize your Maintenance Crew’s Performance
- Identify and compare what a “Day in the Life of Proactive Maintenance Supervisor” looks like and identify how it matches what your current situation

- Identify and compare what a “Day in the Life of Proactive Maintenance Technician” looks like and identify how it matches your technicians’ current situation.
- Identify how to engage a Maintenance crew by through applying specific “change management tools”
- Learn how to create an environment for success in your maintenance department
- Identify which Metrics a Maintenance Supervisors used to manage their Maintenance Crew effectiveness and how to use it drive the right behavior



- Learn simple techniques to motivate a maintenance crew
- Identify the 11 Maintenance Supervisor Leadership Skills required for success and learn how these principles will make a difference in your crews’ performance.

11 Maintenance Supervisor Leadership Principles

By Ricky Smith CMRP



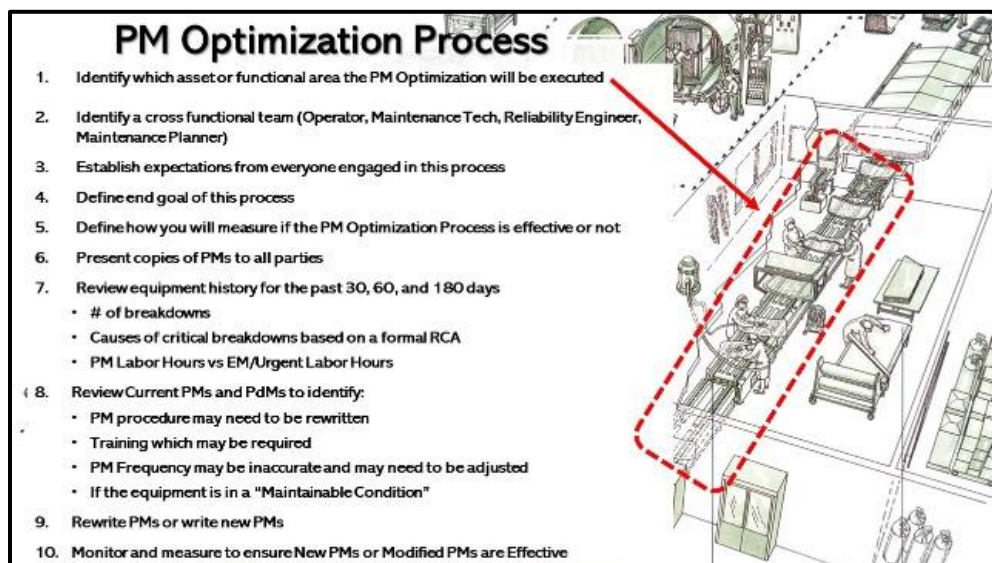
1. Lead by Example
2. Know yourself and seek improvement
3. Be an expert in Proactive Maintenance
4. Manage with Leading and Lagging Metrics for all Maintenance Processes from PM to Failure Reporting
5. Be 100% competent in your CMMS
6. Treat everyone as your equal and demonstrate respect and always be humble to everyone in all situations
7. Know your Maintenance Technicians by name and listen to any concerns they may want to tell you
8. Know each Maintenance Planner by name and check on them occasionally asking “how can I help you”
9. Take time to talk to your employees if they ask for your time
10. Never ask anyone to do something you would not do yourself.
11. Become true partners with Production Leadership at all levels

Join me for Maintenance Excellence for Maintenance Supervisors Workshop
LIVE in Asheville, NC - May 19-22
rsmith@worldclassmaintenance.org

- Learn What a “Day in the Life of Proactive Planner” look like and identify how it matches the current situation of your Maintenance Planning and Scheduling Function.
- Create a Daily/Weekly Maintenance Scorecard to be used when you return to work

Maintenance Scorecard		10/12/2020	YTD
	Best practice		
Maintenance Schedule Performance	>70%	62%	67%
Maintenance Break In Work	<15%	38%	33%
PM/PdM Work Scheduled	> 30%	18%	35%
PM/PdM Compliance	>80%	36%	67%
Notification Entered from PM/PdM find	1 for every 6 inspections	2	3
Equipment Not Available	Weekly	0	1.45
P1 Notifications	Weekly	12	11.43
Core Shift Mechanic	Weekly	4	3.95
Polymer Shift Mechanic	Weekly	9	6.22
No Information P1's (Still open)	Weekly	0	1.55
		Shift & Core worked on 1 P1 together	

- Assess the current state of the Maintenance Function and create a plan to optimize your Maintenance Process using the crawl, walk, run methodology
- Learn how to perform a PM Optimization at your site, step by step



- Identify what are the attributes of a Proactive Maintenance Supervisor and how it increases effectiveness
- Identify the Guiding Principles for Proactive Maintenance Supervisor
- Learn how to Clearly Define “Role and Responsibility” for your team
- ... and learn so much more

Maintenance Crew KPI RACI Chart							
Tasks	Maint Supervisors	Maint Analyst	Maint Planner	Maint Technician	Maint Supert	Rel Specialist	CMMS Proj Engr
Inputting Failure Data	A	C	I	R		C	C
Work Order Completion	R	C	C	C	A	I	I
Work Order Close Out	C	R	C		I	I	A
QA of Failure Data Input	C	R	I	C	I	C	A
Analyze Failure Reports	C	C	I	C	A	R	I
Maintenance Strategy Adjustments	C	I	I	C	A	R	R
Implementing new strategies	R	I	R	C	A	I	I
		Responsibility		"the Doer"			
		Accountable		"the Buck stops here"			
		Consulted		"in the Loop"			
		Informed		"kept in the picture"			

- Learn how to mitigate equipment partial and total functional failures
- ...and so much more

Ricky Smith CMRP is the instructor and designed this program based on his experience as a Maintenance Supervisor, Maintenance Manager, Maintenance Engineer and now as a Maintenance Trainer and Educator. Ricky worked at the first plant in the “World” certified as having a “World Class Maintenance” Organization” – Alcoa Mt Holly



Need information? Email Ricky at rsmith@worldclassmaintenance.org
“Join me at Charleston, SC” for a educational workshop.