

Privacy Policy

Personal Contact Information

finditbh may collect the following information from users of our site: first name, last name, street address, area and city, phone and contact numbers, e-mail address, GPS location (mobile site) (collectively, "**Personally Identifiable Information**" or "**PII**").

In addition, finditbh may collect information regarding finditbh account holders' past finditbh orders, favorite businesses/stores, customer service inquiries, service/business reviews and certain social networking preferences (e.g. pages you "Like" or "Recommend").

finditbh uses web analytics software to track and analyse traffic on the site to support advertising and promotion of finditbh's services. finditbh may publish these statistics or share them with third parties without including PII.

Non-Personally Identifiable Information (or "**Non-PII**") includes aggregated data, demographic information and any other information/details that does not reveal your specific identity. Our third party service providers may collect Non-PII from you, including your MAC address, your computer type, screen resolution, OS version, internet browser and demographic data, for example your location, gender and date of birth and we may aggregate PII in a manner such that the end-product does not personally identify you or any other user of the platform, for example, by using PII to calculate the percentage of our users who have a particular telephone area code. We and our third-party service providers may also use cookies, pixel tags, web beacons, and other similar technologies to better serve you with more tailored information and facilitate your ongoing use of our Platform.

If you do not want information collected through the use of cookies, there is a simple procedure in most browsers that allows you to decline the use of cookies. To learn more about cookies, please visit <http://www.allaboutcookies.org/>.

IP addresses are the Internet protocol addresses of the computers that you are using. Your IP address is automatically assigned to the computer that you are using by your Internet Service Provider (ISP). This number is identified and logged automatically in our server log files whenever users visit the Platform, along with the time(s) of such visit(s) and the page(s) that were visited. Collecting IP addresses is standard practice on the Internet and is done automatically by many Platforms.

Use of your information

finditbh uses PII to create users' finditbh accounts, to communicate with users about finditbh services, to offer users additional services, promotions and special offers and to charge for purchases made through finditbh. users may affirmatively opt-out of receiving promotional communications from finditbh by visiting www.finditbh.com, [personal account page](#) and providing finditbh with their e-mail address via the [opt-out link](#). finditbh may also use PII to enforce finditbh Terms and Conditions of use and service.

finditbh uses cookies to remember users on the site and to enhance users' experience on the site. For example, when users with finditbh accounts return to the site, cookies identify those users and allow the site to provide certain user-specific information such as finditbh login information, choice of Platform language and country selection in addition to any other

information we might collect in the future. finditbh does not sell the information it collects to third parties. finditbh shares collected PII to third-party vendors and service providers with whom finditbh works to provide application programming interfaces ("APIs") and other functions for the site in connection with the delivery of finditbh services. In addition, finditbh shares users' finditbh order content, special order instructions, first and last name, street address and telephone number with business partners where users' orders are placed to the extent necessary to process those orders. finditbh may also disclose PII to third parties such as attorneys, collection agencies, tribunals or law enforcement authorities pursuant to valid requests in connection with alleged violations of finditbh terms of use and service or other alleged contract violations, infringement or similar harm to persons or property.

User generated content posted through the site such as service/business reviews and certain social networking preferences (e.g. pages you "Like" or "Recommend") may be viewed by the general public. Accordingly, finditbh cannot ensure the privacy/confidentiality or security of any PII included in such user generated content.

Given that non-PII does not personally identify you, we may use such information for any purpose. In addition, we reserve the right to share such Non PII, which does not personally identify you, with our affiliates and with other third parties, for any purpose. In some instances, we may combine Non-PII with PII (such as combining your name with your geographical location). If we do combine any Non-PII with PII, the combined information will be treated by us as PII hereunder as long as it is so combined.

IP Addresses: We use IP addresses for purposes such as calculating site usage levels, helping diagnose server problems, and administering the site. We may also use and disclose IP addresses for all the purposes for which we use and disclose PII. Please note that we treat IP addresses, server log files and related information as Non-PII, except where we are required to do otherwise under applicable law.

Your Email Address

To register for an account, we require you to supply us with your email address, or other information needed to contact you online and via the phone. finditbh will use your e-mail address and other contact information you provide us with to confirm your order and to communicate with you in case of an order problem, no one can register on the Platform without a valid e-mail address. If you supply us with your email address, you may later access it, update it, modify it and delete any inaccuracies by accessing your account through my **account information link on the user main page**. You may also choose simply not to provide us with your email address; **however, you will not be able to register on the Platform** and place orders. finditbh will communicate part of your contact information (name, surname, order delivery address and phone number) with the business with whom you have placed an order. finditbh will also use this information to facilitate and improve your use of the Platform, to communicate with users, for internal purposes and to comply with any requirements of law. This information may be disclosed to our staff and to third parties involved in the delivery of your order or the analysis and support of your use of the Platform. We do not sell and will not divulge your personal contact information to third parties other than as specified in this Privacy Policy without your permission unless we are legally entitled or obliged to do so (for example, if required to do so by court order or for the purposes of prevention of fraud or other crime).

ATM, Credit Cards and Payment Information

When users place an order through the Platform, users are required to select a method of payment. finditbh, does not store or retain any of your debit/credit information. Online debit/credit card payment is the only form of payment accepted by the Platform, the payment transaction is processed by finditbh third-party payment service provider(s), as an agent of the business. For transactions with online debit/credit cards, we transmit your entire card information to the appropriate debit/credit card company in an encrypted format with globally accepted rules and applications during order processing. Upon your choice, we keep a part of your card information in an encrypted format, taking precaution to maintain physical, electronic and procedural safeguards over your credit card information.

Order Placement Information

Personal information required during the order process includes name, address, phone number, email address and other similar information used to identify you and complete an order. Personal information collected at our site will be shared with the business partner when processing your order. finditbh have an agreement with all business partners, restricting disclosure or further processing of personal information provided to businesses by finditbh. Your personal information will be used to notify you of your order status. Personal information will not be shared with any other of our business partners or affiliates without your permission. Users personal information is treated as confidential, and will not be disclosed to outside parties, unless compelled by applicable legislation. finditbh will only send marketing emails to those people who have specifically requested to receive this information.

Notwithstanding the above paragraph, the agreement concluded with the business partners include specific restrictions and obligations regarding the use and disclosure of personal information. However, please be aware of the following:

1. Business partners are contractually bound to limit the use of personal information to the purposes for which it was provided and to implement measures to protect such information. This includes adhering to applicable data protection laws and regulations.
2. finditbh is not responsible or liable for any actions, omissions, or failures by its business partners in handling personal information. This includes any unauthorized access, use, or disclosure of personal information by business partners. While finditbh takes steps to ensure that agreements with business partners are upheld, we cannot guarantee their compliance or the security of data once it has been transferred.
3. Business partners are required to implement appropriate security measures and to notify finditbh of any data breaches or security incidents involving personal information. finditbh will cooperate with business partners to address such incidents, but liability for breaches and their consequences remains with the business partners.
4. finditbh reviews its agreements with business partners periodically and takes reasonable steps to enforce compliance. However, finditbh's role is limited to ensuring that contractual obligations are in place and does not extend to direct control or oversight of business partner activities.
5. Users are encouraged to review the privacy practices of any business partners or third parties with whom they interact through our platform to understand their data handling practices and responsibilities.

By using our services, you acknowledge and agree that finditbh is not liable for any misuse or mismanagement of personal information by business partners and that any claims or issues related to such handling should be directed to the respective business partner.

Navigation and Click stream Data

As Users browse the Platform, finditbh gathers navigational and click stream data that shows which pages you have viewed, what kind of features you have used or how long you have stayed on a particular page etc. This information will not reveal your identity or be linked to you personally. We use this information to complete, support and analyse your purchases from us; to facilitate and improve your use of the Platform; to comply with any requirements of law; to serve, or have a third party serve specialised or relevant advertising content and/or recommendations to you on the Platform or on a third party's Platform and for internal purposes. This information may be disclosed only to our staff and to third parties involved in the completion of your transaction, the delivery of your order, and the analysis and support of your use of the Platform.

External agency advertising

These companies may employ cookies and action tags to measure advertising effectiveness. They may also use this technology to serve specialised or relevant advertising content and/or recommendations to you on the Platform or on their Platform. Any information that these third parties collect via cookies and action tags is completely anonymous and does not contain any personal contact information.

Marketing

finditbh does not and will not sell or rent your personal information to third parties for their marketing purposes without your explicit consent. finditbh may combine your information with information we collect from other companies and use it to improve and personalise our services, content and advertising. If users do not want to receive marketing communications from us via e-mail or participate in our ad-customisation programs, simply communicate your preference to us via e-mail or log onto your account on the Platform to change your relevant settings from [my account link on the user main page](#).

Disclosure of Personal Information

finditbh may disclose your information to our staff, business partners and to third parties involved in the delivery of your order, and the analysis and support of your use of the Platform. We may disclose your information if necessary to protect our legal rights, if the information relates to actual or threatened harmful conduct, or we have good faith belief that such action is necessary to (1) conform to the requirements of law or comply with governmental orders, court orders, or legal process served on us or (2) to protect and defend our property or other rights, the users of the Platform or the public. This includes exchanging information with other companies and organisations for fraud protection and credit risk protection.

Deletion of Account

At finditbh, we provide users with the option to delete their account using our online Platform. Please note that if you have any pending transactions or outstanding amounts due, you will not be able to delete your account. Please complete all pending transactions and/or payments to delete your account. To delete your account using our online Platform, please follow these steps:

1. Open the finditbh online Platform on your device.
2. Navigate to the 'Settings' menu, typically found within your user profile section.
3. Select 'Account Info.'
4. Click on the delete your account option.
5. Follow the on-screen instructions to confirm and complete the deletion process.

Please note that deleting your account will also delete your personal data, however, we may be required to retain some of your information to comply with legal obligations, or to pursue legitimate interests such as the assertion of, or defence against, legal claims, preventing fraud or protecting ourselves or others against abusive behaviour. Once your data is deleted from the Platform, it will be permanently removed from our systems and cannot be recovered. If you have any questions, please contact our customer support via the “Contact Us” feature on our Platform.

Disclosure of Personally Identifiable Information (PII)?

We may disclose PII:

1. To our third-party service providers and business partners who provide services such as Platform hosting, data analysis, payment processing, order fulfillment, infrastructure provision, IT services, customer service, e-mail delivery services, credit card processing, delivery services and other similar services to enable them to provide services and fulfill orders.
2. As required to fulfill your purchase (e.g., to our business partners to enable them to fulfill your order).
3. To identify you to any person to whom you send messages regarding Platform-related content through the Platform.
4. To third parties sponsors of promotions (irrespective of whether such promotions are hosted by finditbh), or otherwise in accordance with the rules applicable to such promotion. You should carefully review the rules, if any, of each promotion in which you participate, as they may contain additional important information about a sponsor's or other third parties' use of your PII. In the event of any conflict between the terms and conditions outlined in this Privacy Policy and those in any other rules or agreements related to the treatment of your PII, the terms and conditions of the applicable rules or agreements shall take precedence.
5. To an affiliate or other third party in the event of any reorganization, merger, sale, joint venture, assignment, transfer or other disposition of all or any portion of our business, assets or stock (including without limitation in connection with any bankruptcy or similar proceedings).

6. As we believe to be appropriate: (a) under applicable law including laws outside your country of residence; (b) to comply with legal process; (c) to respond to requests from public and government authorities including public and government authorities outside your country of residence; (d) to enforce our terms and conditions; (e) to protect our operations or those of any of our affiliates; (f) to protect our rights, privacy, safety or property, and/or that of our affiliates, you or others; and (g) to permit us to pursue available remedies or limit the damages that we may sustain.

Cookies

When you visit finditbh, our server sends your computer a "cookie." This cookie is a small packet of information that identifies you as a user of our system. Cookies save you time by retaining your contact information. Cookies do not deliver viruses and can only be read by the server that sent you the cookie. You have the ability to accept or decline cookies by modifying the settings in your browser. Please bear in mind however, that you may not be able to use all the features of our site if cookies are disabled.

Protection of Your Personal Information

finditbh has secure pages to collect user information and most critical data is stored in encrypted form. We use various technical and management practices to help protect the confidentiality, security and integrity of data stored on our system. Our servers use Secure Sockets Layer (SSL) and encryption technology that works with Netscape Navigator, Microsoft Internet Explorer, Firefox, Safari and Chrome.

Security

finditbh employs reasonable organisational, technical and administrative measures to protect PII under our control. Unfortunately, no data transmission over the Internet or data storage system can be guaranteed to be 100% secure. As such, we recommend that you do not send us any sensitive information through email. If you have reason to believe that your interaction with us is no longer secure (for example, if you suspect that the security of any account you might have with us has been compromised), please notify us immediately using the "Contacting Us" feature on the Platform. To ensure a prompt response, we strongly advise that you contact us via email rather than physical mail, as the latter may cause significant delays in addressing the issue.

Security Measures

finditbh employs industry-standard security measures to protect the personal data we collect and process.

While we take reasonable precautions to safeguard your data, no security system is completely impenetrable. We cannot guarantee the absolute security of personal data but will notify users promptly in the event of a data breach or security incident.

Third parties

This Privacy Policy does not address, and finditbh is not responsible for, the privacy, information or other practices of any third parties or business partners, including without limitation any of our affiliates and any third party operating any site to which this site contains a link. The inclusion of a link on the site does not imply endorsement of the linked site by us or by our affiliates.

Third-Party Tracking

finditbh is not responsible for any third-party cookies or tracking technologies that may be used by external websites, advertisers, or other entities that are linked through our platform. These third-party services may collect data in accordance with their own privacy policies, and we advise users to review these policies independently. Users can opt-out of third-party tracking and cookies by adjusting their browser settings or using available opt-out tools provided by third-party services.

Information about Services We Offer

At finditbh our mission to provide users with the highest level of service. To do this, occasionally we may send you details of products, services, discounts, promotions and campaigns, which we think, may be of interest to you. We may send you marketing communications with your consent. If at any time you do not wish to receive this information and wish to unsubscribe from marketing communications, contact us via e-mail or log onto your account to change your relevant settings from my account link on the user main page.

Privacy Policy amendment

finditbh may change this Privacy Policy at any time by publishing the new version on the online Platform. Any changes will be effective immediately upon posting the updated version on our online Platform.

Verifying, updating and amending personal information finditbh.com

Members

You can update your personal information at any time by logging-in to your membership account and accessing "My Account", where you can update your personal information mentioned in "Account Info" and "Saved Address".

Users must register their email address and details to be able to place an order on the Platform. Any changes which affect the fulfilment of an order should be communicated directly to the applicable business partners.

Limitation of Liability and Force Majeure

In accordance with Bahraini law, finditbh shall not be held liable for any damages, losses, or unauthorized access to personal data resulting from force majeure, unforeseeable circumstances, third-party actions, or any other events beyond our control. This includes, but is not limited to, events such as natural disasters, government actions, regulatory changes, technical failures, and attacks by unauthorized third parties.

Finditbh is committed to implementing industry-standard security measures to protect user data. However, we cannot be held responsible for any unlawful acts conducted by third parties, such as hacking, phishing, or other forms of data misuse. finditbh's liability is limited to the fullest extent permissible under Bahraini law.

Compliance with Bahrain PDPL

finditbh is fully committed to complying with Bahrain's Personal Data Protection Law (PDPL) to protect users' personal data and their rights. All data processing activities are conducted in accordance with the requirements of the PDPL, ensuring transparency, lawful processing, and the safeguarding of users' rights and freedoms

Contact

All comments, queries and requests relating to our use of your information are welcomed and should be addressed to finditbh.

For questions or concerns relating to our Privacy Policy, we can be contacted by email at info@finditbh.com or at:

Phone: (+973) 3885 9263

Calls to and from finditbh may be recorded for quality and training purposes.