



Seal Bay Resort

West Sussex Rugby Festival - Friday 2nd – Monday 5th May 2025

The countdown has begun to the 2025 West Sussex Rugby Festival. Preparations are now in full swing, and we can't wait to welcome you to Seal Bay.

In this document we hope you'll find all the information you need to get you, your team and their families prepped for an amazing weekend in West Sussex.

Key Details

Where you'll stay:

Warner's Ln, Selsey, Chichester PO20 9EL

You can view a map of the holiday park site in your Sports Tours App.

Check-In & Check-Out Details

- **Check-In Time:** Friday 2nd May @ 4pm
- **Check-Out Time:** Monday 5th May @ 10am

Please note that no commercial vehicles are allowed on site at Seal Bay.

Top tips for a smooth check-in:

- The unit lead will receive an email which will state whether you can use a digital key or if you must check in at reception.
- When your unit is ready you will receive a text, you will be advised to open the App as a pin drop will display where your unit is, you will also receive a code for the barrier.
- If your unit has a digital key available, this can only be used on the unit leads device, there will only be 1 fob in your welcome pack, if you require another, reception can provide once a £5 refundable deposit is paid.
- Details surrounding your allocated accommodation will be provided prior to the tour
- Please take your rooming list with you so you know who is staying in which caravan or lodge
- Please be aware, that we have worked with the holiday park to try and locate groups as close together as possible. However, in some cases, this is not possible due to the location of different standards of accommodation on park

Good Conduct & Alcohol Policy

Our aim is to make each and every one of our events enjoyable for the whole family. To ensure things run as smoothly as possible we have outlined our 'Good Conduct & Alcohol Policy' below. We would appreciate you taking a moment to share this information with your team and families.

Code of Conduct

- Unreasonable and offensive behaviour which includes fighting or acts of malicious damage by any individual or group will not be tolerated under any circumstances and may result in the entire tour party being asked to leave the holiday park without entitlement to a refund.
- In the event of any disturbance made by members of your group, the holiday park management reserves the right to demand compensation for other guests and may ask for your removal from the premises.
- In the event of damage to property, the holiday park management will have the right to demand appropriate compensation from the entire group.

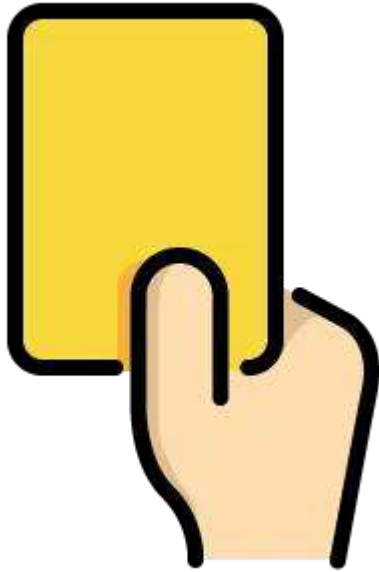
Safeguarding and child supervision

- Please do not allow children in your party to wander around the site unsupervised. This is a child safeguarding issue. Each club has a duty of care for children on the tour and should have their own Welfare Officer who is recognised by their local County RFU and will have undergone the relevant training.
- Please ensure that there is a responsible and accountable adult (over 18) available to supervise children at all times.
- Playing ball games around the accommodation is not allowed due to previous damage to windows and caravan panels.

Alcohol Policy

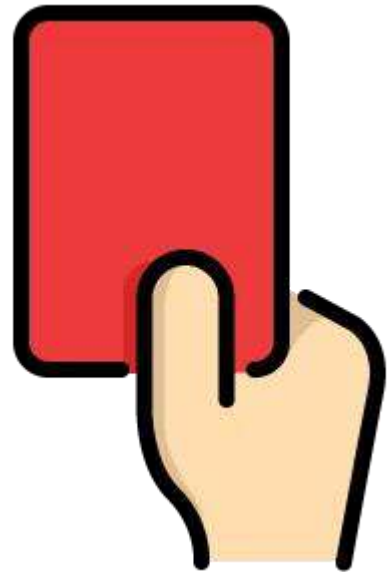
- Our Holiday Parks are licensed premises – please do not bring your own alcohol into the restaurants and bars onsite. You are welcome to bring your own alcohol to consume within your accommodation. Beer Kegs are not permitted at the holiday park.
- Adults should not purchase or supply alcohol to anyone under the age of 18 years old. If you are found to have done this, then you will be asked to leave the holiday park and within our tournament rules we will report the issues to the RFU. The person or persons involved will also be reported to the police.
- Any under 18s, who are discovered attempting to purchase or consume alcohol, will be asked to leave the holiday park, and will be reported to their Group Leader.
- Alcohol abuse is unacceptable and will result in the removal of persons/Team from the holiday park without entitlement to a refund.
- Alcohol is permitted at the festival grounds in the designated area nearby the club HQ. No Alcohol to be consumed pitch side while the games are being played. Anybody caught doing so will be asked to return to the bar area to finish their drink or, in extreme circumstances, be asked to leave the tournament venue.

Yellow & Red Card System



Offences include:

- Excessive noise and disturbances
- Offensive language
- Unsupervised children
- Ball games near accommodation (Please use provided areas)



Offences include:

- Underage Drinking
- Violence
- Drugs
- Malicious Damage
- Offensive behaviour
- Drunk and Disorderly behaviour

Under our booking conditions with the holiday park, Sports Tours and our guests are required to act in accordance with our Code of Conduct. The policy is intended to help all guests have a great time at the holiday park and to avoid any disturbances.

Should any members of your tour party be deemed by Staff to have breached the code of conduct the following procedures will be followed:

Yellow Card Offence - A caution will be issued and a repetition of offence, or second yellow card for another offence, will result in eviction from holiday park and tournament.

Red Card Offence - Immediate eviction from the holiday park and tournament. If a red card is issued in any case a report will be sent to your Club Chairman and the National Governing Body, the RFU.

NB - The issuing of red and yellow cards is not limited to the examples above and can be issued at the discretion based on staff's judgement on the situation.



FAQs

If you have any further questions not answered on this document, or our tournament information document, please contact our team who will be happy to help.

What time can we check in and what time is check-out?

Check-in is Friday from 4pm and check out is at 10am.

Can we access the site before check-in?

Of course – guests are welcome on the park before check in.

Is bed linen provided, or do we have to bring our own?

Linen is provided but beds will not be made (a nice task for the kids 😊)

Do we need to bring our own towels?

Yes please – towels are not provided.

Is parking free onsite?

Some caravans do not have any parking next to them, however within a short distance from your caravan there are bays scattered around the park.

If you are arriving by coach, please notify us as soon as possible.

What time does breakfast start/finish?

8.00 – 11.30am - first come first serve only

What's the Cove App?

Once we have received your unit lead details from your group leader which includes 1 email per **unit**. Seal bay will send you an email with a booking reference which allows you to book activities on the park through the app

Along with the login email, you will also receive information on how to book using the app, if there are 2 families sharing a unit, the group unit lead of the caravan can give their email out to the others to sign into the app, alternatively you can call Seal Bay and book via the phone.

If the whole group want to book an activity and the app shows there isn't enough availability, please let us know and we can contact Seal Bay to check on group availability.

What facilities are onsite, and do we have to prebook?

Please see a list of the facilities on park and their opening hours [HERE](#)

What entertainment will there be in the evenings?

There is a varied entertainment schedule onsite, this will be available on Seal Bays app.

Can we book out space at Seal Bay for our group?

If the club want to hire space within Seal Bay, please get in touch with the details to allow us to check availability.

Can we hire out space at Seal Bay to allow the group to eat together?

Depending on availability, we will require a pre-order. Please get in touch with us with the details to allow us to check availability.

Can we bring pets?

Dogs are permitted in a limited number of units.

If you'd like to bring a dog, please ensure that we are made aware prior to the event. The charge is £40 per pet.

What are the pool times?

The pool is open 10am – 5pm.

You do not need to prebook swimming, it is run on session times and is based on the colour of your wrist bands.

There is no charge for our touring guests, the indoor pool can accommodate up to 320 people an hour.

The Outdoor pool Lido will be open depending on the weather and this can accommodate 74 people an hour.

Can we have BBQs at the holiday park?

Guests are allowed to bring/use free standing BBQs, however disposable ones aren't allowed.

What time does the bar open and close?

The bar opens at 9am – Midnight.

Is there a cot/highchair rental fee?

Cot and highchair rental fees are £10 each.

Can offsite guests use the park facilities?

Guests would need a day pass from reception; however, swimming isn't available after 2pm and it does not get you access to the entertainment

What happens if a member of my group causes damage to the accommodation or the event site?

All damages should be reported prior to departure. The cost of any damage or compensation is the joint responsibility of all group members. It is for the service provider / host club / accommodation centre to reasonably determine the value of the damage or compensation. Any costs will be charged to your group and will be payable on demand. Where your group has paid a security deposit directly to the accommodation centre, any issues will be in accordance with their own policy.