



**WOULD YA HELP ME, LLC (Covering Kansas City Metro Area)**  
**Darren Stafford – Owner/Technical Consultant/Service Technician**

Darren has over 30 years of combined experience in Electronics, Programming and IT Support. Now he is looking to help Individuals and small businesses with computers, networks, Internet equipment, Cell Phones and more.

**Business Pricing for Services**

\$30/30 min of Job planning/Research (Remote Work) **30 minutes minimum**

\$100/hour (On-Site Work) **1 hour minimum (trip charge may apply depending on distance)**

\$60/hour (Remote Work) Online Help **1 hour minimum**

**Individual Pricing for Services**

\$30 drop-off for PC Diagnostic\*, \$60/hour Min. to Repair issue\*\*

\$60/hour (Remote Work) Online Help **1 hour minimum**

\$100/hour (In Home Work) **1 hour minimum (trip charge may apply depending on distance)**

**(Service may be declined due to dangerous Home access, animal issues, etc.)**

\* Simple hardware tests are performed to separate hardware from software issues.

\*\* Price for parts not included, Computer Recycling is not available.

**NOT RESPONSIBLE FOR DAMAGE TO COMPUTER EQUIPMENT WHEN KNOWN HAZARDS ARE PRESENT:**

Overheating/Fire hazard - Computer equipment with items surrounding or covering it. (Example: Paper stacks)

Electrical Service Issues – No surge protection/battery backup.

Wiring hazards – Unsecured/Uncovered wires running across the floor.

Operating Hours: 8:30 AM to 5:00 PM Monday thru Friday

Weekend and After Hours work needs to be scheduled at least a day ahead.

**Contact information**

Phone: 816 589-4811

Email: darren@wouldyahelpme.com

Web: [www.wouldyahelpme.com](http://www.wouldyahelpme.com)

## **WOULD YA HELP ME, LLC**

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**To provide my customers with the fastest service and lowest cost, the following should be done ahead of time.**

### **Computer Maintenance, Repair or new installation:**

Customer must have the Username and password for the computer being worked on, or for setting up a new computer.

Customer must provide all equipment needed for testing: (Power cables/AC Adapters, Video/Sound cables, Data cables/Adapters (Ethernet, USB, Thunderbolt & Lightning Cables))

### **Network/Internet testing**

Customer will need to have the details for Internet provider, WiFi password, location of Internet Router.

### **Email/Websites/Security Software**

Customer must have an **active** email address and password to the email account.

The Email address you have, should be where most of your emails contain Software purchase details and links to downloads (Website Accounts, Security Software)