

Studio Policies

Safety & Responsibility

I do my best to create a fun, safe, and supportive music environment. However, like any activity, music sessions can involve some risks. By participating, you understand that I'm not responsible for any injuries or property damage that may occur during lessons. Parents/guardians are responsible for supervising younger children and for any damages caused.

Release of Liability

By signing up for lessons, you agree to release Emma Dessa, along with any staff or helpers, from any claims related to injuries, losses, or damages that might occur during music sessions. This applies to both in-person and virtual lessons.

Emergency Care

If your child ever needs emergency medical attention and I can't reach you right away, you give permission for me to get help on their behalf. I will always make every effort to contact you or your listed emergency contacts first.

Emergency Contacts

Name: _____ Phone: _____
Name: _____ Phone: _____

Photos & Videos

Sometimes I take photos or short videos during lessons or events to celebrate progress or share studio moments. By participating, you're giving permission for these to be used on my website or social media. No fees or compensation apply. If you prefer not to be included, just let me know, no problem at all.

Cancellation Policy

Life happens! If you need to cancel a lesson, please give at least 24 hours' notice. Cancellations made with less notice will be charged at the regular rate. If your child is sick or something urgent comes up and 24 hours isn't possible, I'll do my best to fit in a make-up lesson within the same week, or add an extra session the following week if possible. If we can't find a suitable time, the missed lesson will still be charged.

Virtual Lessons

Virtual lessons are available through FaceTime, WhatsApp Video, or Facebook Messenger. Zoom unfortunately doesn't offer reliable sound quality for musical instruments, so I no longer use Zoom for lessons.

Recitals

I host at least one recital each year! It is a wonderful way for students to share their hard work. I put a lot of time and love into organizing them, and it means so much when students participate and families come along to cheer them on.

Practice Expectations

Every student progresses at their own pace, but consistent practice makes all the difference.

Early Levels:

- Aim for 5 minutes a day
- Or a total of 30 minutes per week
- Small, frequent sessions help build confidence and muscle memory.

Later Levels:

- Aim for 15–30 minutes a day
- To keep up with more advanced concepts and repertoire, regular practice is essential.

I'll always help set realistic, personalized goals for each student.

Payment Policy

Payments can be made through: Calendly (booking system), E-transfer or Zelle, Cash. Payment is flexible, but is required either weekly or monthly. Upfront payment for a package of lessons is welcome. If you ever need a payment plan or adjustment, feel free to reach out, communication is always appreciated.

Drop-Off & Pick-Up

Please arrive on time for both drop-off and pick-up. I am unable to supervise students outside their scheduled lesson time. If you're running late, please send a message if possible.

Illness Policy

If your child is sick, please keep them home and choose a virtual lesson instead when possible. This helps keep everyone healthy and minimizes missed learning time.