

Emma Dessa Music

Studio Policies

Effective June 2026



Please read through these studio policies carefully. By enrolling in lessons with Emma Dessa Music, you agree to the terms outlined below. If you have any questions, do not hesitate to reach out.

Payment Policy

All lessons are billed on a **monthly tuition model**, beginning July 1, 2026. Tuition covers 4 lessons per month and is billed in USD for American students and CAD for Canadian students. Pricing will be provided in your welcome email upon enrollment.

Accepted payment methods:

- Zelle
- E-transfer
- Credit card or debit card via subscription

If you ever need a payment plan or adjustment, please reach out. Communication is always appreciated.

Cancellation Policy

A minimum of **24 hours notice** is required for individual lesson cancellations. Lessons cancelled without sufficient notice may be charged at the regular rate.

Two designated makeup days are available each month. If you miss a lesson, you may book a slot on one of these days. Missed lessons are not refunded or carried over outside of the designated makeup days.

If your child is sick or something urgent comes up and 24 hours notice is not possible, I will do my best to accommodate a makeup within the designated makeup days. **Group lessons must proceed as scheduled and cannot be made up.**

To cancel your monthly enrollment entirely, a **30-day written notice** is required.

Virtual Lessons

Virtual lessons are available through Zoom, FaceTime, WhatsApp Video, or Facebook Messenger. We will use whichever platform works best for you.

Practice Expectations

Every student progresses at their own pace, but consistent practice makes all the difference.

Early Levels:

- Aim for 5 minutes a day, or 30 minutes total per week
- Small, frequent sessions help build confidence and muscle memory

Later Levels:

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- Aim for 15 to 30 minutes a day
- Regular practice is essential to keep up with more advanced concepts and repertoire

I will always help set realistic, personalized goals for each student.

Illness Policy

If your child is sick, please keep them home and choose a virtual lesson instead when possible. This helps keep everyone healthy and minimizes missed learning time.

Drop-Off and Pick-Up

Please arrive on time for both drop-off and pick-up. I am unable to supervise students outside their scheduled lesson time. If you are running late, please send a message if possible.

Recitals

I host at least one recital each year. It is a wonderful opportunity for students to share their hard work. I put a lot of time and care into organizing them, and it means so much when students participate and families come along to cheer them on.

Photos and Videos

Sometimes I take photos or short videos during lessons or events to celebrate progress or share studio moments. By participating, you are giving permission for these to be used on my website or social media. No fees or compensation apply. If you prefer not to be included, just let me know -- no problem at all.

Safety and Responsibility

I do my best to create a fun, safe, and supportive music environment. However, like any activity, music sessions can involve some risks. By participating, you understand that I am not responsible for any injuries or property damage that may occur during lessons. Parents and guardians are responsible for supervising younger children and for any damages caused.

Release of Liability

By signing up for lessons, you agree to release Emma Dessa, along with any staff or helpers, from any claims related to injuries, losses, or damages that might occur during music sessions. This applies to both in-person and virtual lessons.

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