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STATE OF SOUTH CAROLINA DEPARTMENT OF REVENUE

INDIVIDUAL INCOME TAX REFUND TRACER

SC 3911 (Rev. 9/16/19) 3101

dor.sc.gov

1-844-898-8542 . Allow 30 days from the mailing date of your refund before you submit this form. For faster results, report a missing refund on our free tax portal at MyDORWAY.dor.sc.gov . Sign in to your existing account or create an account to get started.	Daytime phone number
Full name and address:	
	Tax Year (YYYY)
	Date return filed (MM-DD-YYYY)
	Amount of refund from return
Spouse's full name, if filing jointly	Spouse's SSN if filling jointly
☐ I did not receive a tax refund	
☐ I received a tax refund, but it was ☐ Lost ☐ Stolen ☐ Destroyed	
 If you requested a paper check, and the check is outstanding, we will request a stop check. A replacement refund will be issued. 	payment on the original
 If the check has been cashed, you will receive notification on how to proceed. 	
 If you requested a direct deposit, check with your bank to be sure they did not receive you submit this form. 	e the direct deposit before
 Allow six weeks for us to process this form and issue a replacement refund if necess 	ary.

REFUND OPTIONS (subject to program limitations)	
If you qualify for a replacement refund, select your preferred refund me	ethod.
☐ Direct Deposit (US Accounts Only)	
☐ Checking ☐ Savings	_
Routing Number (RTN)	Must be 9 digits
Bank Account Number (BAN)	1-17 digits
☐ Paper Check	
Sign below the same way you signed your Income Tax return. If this r sign before we can begin a trace.	efund was from a joint return, both taxpayers must
Your signature	Date
Spouse's signature	Date

If you receive your original refund during the time this form is being processed, call 1-844-898-8542.

Mail to: SCDOR, Tax Support, PO Box 125, Columbia, SC 29214-0400

Social Security Privacy Act Disclosure

It is mandatory that you provide your Social Security Number on this tax form if you are an individual taxpayer. 42 U.S.C. 405(c)(2)(C)(i) permits a state to use an individual's Social Security Number as means of identification in administration of any tax. SC Regulation 117-201 mandates that any person required to make a return to the SCDOR must provide identifying numbers, as prescribed, for securing proper identification. Your Social Security Number is used for identification purposes.