#### NPBI Website-Terms and Conditions

#### **Effective Date:**

These Terms and Conditions ("Agreement") govern your use of the website www.npbi.com.au, operated by National Property and Building Inspections. By accessing or using this Site, you agree to be bound by these Terms and Conditions. If you do not agree to these terms, please do not use the Site.

#### 1. General Information

We provide building inspection services through this website. The information on this website is intended to offer guidance, pricing, and descriptions about our services. However, while we strive for accuracy, errors may occur in the content. We reserve the right to correct any errors or inaccuracies and to change or update information at any time without prior notice.

### 2. Accuracy of Information

We make every effort to ensure that the information provided on this Site, including service descriptions, pricing, and other details, is accurate. However, we do not warrant that the information is error-free, complete, or current. All pricing and service information is subject to change at any time, and we are not liable for any inaccuracies that may appear on the Site.

#### 3. Service Pricing

All prices listed on the Site are for informational purposes only. Prices are subject to change without notice, and the final price will be confirmed at the time of booking. We reserve the right to correct any pricing errors and provide updated prices if a mistake is identified. You agree that any service pricing provided is not a binding offer and is subject to change prior to final confirmation of the booking.

# 4. Booking and Payment

Booking a service through our Site is subject to availability and the terms set forth in the booking process. Payment for services is required in advance unless otherwise agreed upon. In case of discrepancies or disputes regarding pricing, services, or payments, we will contact you to resolve the issue.

## 5. Limitation of Liability

While we take reasonable precautions to ensure the accuracy of the information provided, we do not accept responsibility for any errors, omissions, or inaccuracies in the content of the Site. We will not be liable for any indirect, incidental, or consequential damages arising out of the use of this Site, including but not limited to issues related to incorrect pricing or service information.

## 6. No Warranty

We provide the Site and our services "as is" and without any warranty or representation, express or implied. We do not guarantee that the Site will be error-free, free of viruses, or available at all times. We do not guarantee the accuracy, completeness, or usefulness of any content on the Site.

# 7. False Advertising and Misrepresentation

We are committed to providing accurate and truthful information about our services. In the event that you believe any content on this Site constitutes false advertising or misrepresentation, please contact us immediately at info@npbi.com.au. We will take appropriate action to address your concerns, which may include correcting or removing the content.

# 8. Intellectual Property Rights

The content, design, layout, and functionality of this Site are protected by copyright, trademark, and other intellectual property laws. You may not reproduce, distribute, modify, or otherwise use any part of this Site without prior written consent from National Property and Building Inspections.

# 9. Indemnity

By using this Site, you agree to indemnify, defend, and hold harmless National Property and Building Inspections, its employees, agents, and affiliates from any claims, damages, liabilities, costs, or expenses arising out of your use of the Site or violation of these Terms and Conditions.

### 10. Governing Law

These Terms and Conditions shall be governed by and construed in accordance with the governing laws of Australia.

### 11. Modifications to Terms and Conditions

We reserve the right to modify these Terms and Conditions at any time. Any updates or changes will be posted on this page with the effective date. Your continued use of the Site after such changes constitutes your acceptance of the new Terms and Conditions.

## 12. Contact Information

If you have any questions or concerns about these Terms and Conditions, please contact us via our website contact details.