

# The Blue Hand Group



## Raffle Terms & Conditions

This document is The Blue Hand Group's T&C's of the fundraising raffles that are held each month of the year. Please read this carefully and contact us via [info@thebluehandgroup.org](mailto:info@thebluehandgroup.org) if you have any questions. This document is in accordance with the Community Gaming Regulations 2020, which are based on the Community Gaming Act 2018, and the Lotteries and Art Unions Regulations 2014, which is based on the Lotteries and Art Unions Act 1901. The Blue Hand Group's authorisation to conduct Charitable Fundraising activities is CFN/26274 (25/05/22-24/05/25).

In accordance with the NSW legislative requirement of a minimum of 40% of each ticket sale going towards the charity, The Blue Hand Group provides more than 80%. With the only deductions coming from the third-party raffle providers RaffleTix and Stripe.

### Age Restrictions:

To purchase a raffle ticket(s) all ticket purchasers must be eighteen or older. However, persons under eighteen years of age are allowed to sell the tickets.

### Rules of the Raffle:

Payments need to be processed before midnight of the last day of the month in question. The charity is not responsible for ensuring you are notified if you win. The winner of each raffle is announced on our Instagram [@the.bluehand.group](https://www.instagram.com/the.bluehand.group) so we recommend following this account to stay informed.

### How the Winners will be Announced:

The winners of each month's raffle will be announced on the charity's Instagram ([@the.bluehand.group](https://www.instagram.com/the.bluehand.group)) at the conclusion of each raffle. The winner then has one business week to respond to us via Instagram or email [info@thebluehandgroup.org](mailto:info@thebluehandgroup.org) to confirm the location of where we should send the winnings. If the individual does not respond or reach out then the prizes of that month's raffle will be distributed into the prize pools for coming fundraisers.



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### Refunds:

No refunds are provided or offered regardless of the reasons for requesting a refund.

### Ticket Prices:

The price of tickets will not change during the raffle, however, they may change from raffle to raffle, e.g. the March raffle might be \$5 each, and the December raffle may be \$10 each.

### Participants:

No one within the charity nor anyone involved in the management of the raffle is able to purchase tickets or win prizes. Participating in the raffle does not make winning it a definite outcome. Additionally, participating in this raffle will not definitely improve any person's financial prospects.

The Blue Hand Group encourages and requests that all participants act with respect to the law of New South Wales and not breach it. All participants must have an active Instagram account as the winner of each raffle is announced via the charity account: @the.bluehand.group

### Location:

All prizes are associated with locations within the greater Sydney area, as such Charity recommends that participants are aware of this and are willing to travel if they are not within this area.

### Transfer of Winnings:

The official winner of each raffle is able to transfer their prizes if they choose. However, they must do so by forwarding the email the charity sends to whomever they select. It is not the responsibility of the Charity to organise and secure the transfer of said winnings.



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### How the Draw will Take Place:

We are partnered with RaffleTix and Stripe in order for the public to purchase tickets to the charity raffle. Once RaffleTix picks a winner with their random number generator we announce it on our Instagram @the.bluehand.group

All physical donations can be either picked up by the winner from our Sydney location, or they can organise to have them posted for cost. The charity will only cover the postage once the payment transfer has been made. This transfer needs to go into the Charity bank account: Commbank, BSB: 062-212, Account: 1073 4263. The amount is calculated via the Australia Post cost estimator: <https://auspost.com.au/parcels-mail/calculate-postage-delivery-times/#/>

### Personal Information Privacy:

All your personal information is kept securely by the Charity and the relevant third parties such as government bodies and RaffleTix. The CEO & Managing Director of The Blue Hand Group can view your information so far as to fulfill duties and are required to keep a secure record by legislation.

The Charity does the best we can to keep your information as safe as can be, however, the internet is not a secure place and participation is acknowledgment and agreement that The Blue Hand Group shall not be held responsible for any unauthorised use, distribution, damage or destruction of personal data.

The Charity recommends reading the Privacy Declaration, Management, and Arrangement Policy located in the Important Documents section of our About page:

<https://thebluehandgroup.org/about> . By participating in the raffle you are approving for Blue Hand Group CEO & Managing Director to reach out to you via the email address provided for future raffles.

