

# TERMS & CONDITIONS

## PathFinder Balloons Flights

### GENERAL

Although we have no age restrictions, all passengers must be a minimum of 4 feet tall when they fly. Passengers over 220lbs. will be charged an additional fee. Maximum weight to fly per person is 280lbs. SHARED flights are reserved on a space available basis and require a minimum of six passengers. All reservations are subject to a \$10.00 per person regulatory fee.

### HEALTH

Hot air balloon rides are an outdoor adventure activity and involve an element of risk. All passengers must be in good health and be a minimum of 4 feet tall when they fly. You should not fly in a balloon if you have recently undergone an operation, are on oxygen, or have back or leg problems. Guests must be able to climb in and out of the basket unassisted and stand for a minimum of one hour. Pregnant women should not fly. PathFinder Balloons, LLC takes no responsibility if your physical limitation is aggravated by your balloon flight. If you have any concerns regarding your health and participation in this flight, please contact your physician. **If you have a physical limitation, please call to discuss it with us prior to making a reservation.**

### RELEASE OF LIABILITY

PLEASE READ THE WAIVER PRIOR TO YOUR SCHEDULED FLIGHT AND BE PREPARED TO SIGN IT WHEN YOU CHECK IN. If English is not your first language, please have the waiver translated and make sure that you understand and acknowledge your acceptance. You will not be allowed to participate in the balloon adventure without signing a **“Release of Liability Waiver”**.

### WEATHER

Unfortunately, Mother Nature does not always provide safe weather conditions for a hot air balloon flight. Our pilots are trained and qualified to evaluate the weather conditions and decide if it is safe to fly the balloon. If weather conditions should be unfavorable and we are unable to fly on the day of your scheduled ride, we will do our

best to advise you the night prior or early morning of your adventure. Please ensure that our office has a contact phone number to reach you. Like the weatherman, our forecast is not always correct and occasionally the pilot will cancel the flight on the launch field. **If your ride is canceled due to inclement weather, we will be happy to reschedule your balloon adventure for the next available date.** There is never a charge if we cancel the flight due to unsafe weather conditions. Please remember our first priority is your safety.

## **DRESS CODE**

Hot air ballooning is an outdoor adventure activity. To maximize your enjoyment, dress appropriately for the weather on your scheduled flight date and remember that the temperature on the ground is very similar to the temperature you will feel in the air. For safety, it is recommended that you wear close-toed shoes. It is recommended that you dress in layers (t-shirt, sweatshirt, or jacket) to increase your comfort. Shorts, open toed and high heeled shoes are not recommended. Due to heat generated by the balloon, a hat is preferable for tall passengers.

## **CANCELLATIONS**

Cancellations are accepted only if made at least 72 hours prior to the flight date. Any cancellations made within the 72-hour window are considered redeemed. Therefore, we must be notified if you need to reschedule, cancel or change the number in your party. Requests for rescheduling your flight will be subject to service fees. Parties of 3 or more are not guaranteed a refund. Refunds are dependent on the terms and conditions of the ticket purchased and agreed upon. **We charge FULL FARE or VOID flight vouchers for no shows and cancellations made within 72 hours of a scheduled flight. Flights cancelled on our behalf due to weather conditions will be rescheduled but not refunded.**