

# Rebeca B. Ansar

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## EDUCATION

**HARVARD SCHOOL OF CONTINUING EDUCATION, DATA SCIENCE MASTER'S CANDIDATE**

*Completed Courses: Biostatistics*

**UNIVERSITY OF CALIFORNIA, BERKELEY, Health Professions Post-Baccalaureate Certification** GPA: 4.0

**UNIVERSITY OF CALIFORNIA, BERKELEY, B.A. Cognitive Science, B.A. South Asian Studies, Cum Laude** GPA: 3.6

**Certifications:** 1. Udemy- Learn SQL In 6 Days | 2. Udemy- The Complete SQL Bootcamp

**Technical Skills:** SQL, PostgreSQL | R, R Markdown | Python: Jupyter Notebook, NumPy, Pandas, Matplotlib, Seaborn  
| EHR Platforms: EPIC Certified | Google Suite | JIRA

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## EXPERIENCE

8/2018-8/2019 **SAN FRANCISCO DEPT OF PUBLIC HEALTH** San Francisco, CA

**Principal Trainer**-oversaw the training pieces of the Epic Home Health Clinical Application

- Designed and customized curriculum for various clinical specialties to ensure smooth segmented transition to new EHR
- Comprehensively trained and supported credentialed trainer for in-class teaching
- Managed training from start to finish, resulting in 100% passing rate on measures of clinical readiness

11/2017-7/2018 **CASTLIGHT HEALTH** San Francisco, CA

**Implementation Engineer**-managed account portfolio and supported overall implementations operations

- Configured main offerings of the healthcare platform using complex internal tools
- Ensured quality user experience by working cross-functionally to deliver customized configurations and launches.
- Investigated high-priority bugs and lapses in user experience and successfully resolved and documented causes and solutions using JIRA

03/2017-11/2017 **AUGMEDIX** San Francisco, CA

**Performance Specialist**-ensured service quality by conducting trainings, quality assessments, and data analytics

- Trained remote scribes to optimally input doctor visits into several EHR systems and remain HIPAA compliant by providing direct and comprehensive instructions, materials, and feedback
- Ensured meaningful audit results for remote scribes by implementing a new grading guide and leading a pilot study to test its efficacy
- Constructed visualizations using Python that tested hypotheses derived from quarterly performance data
- Consistently improved and documented workflow processes to manage and meet provider expectations

02/2015-10/2015 **UCSF MEDICAL CENTER** San Francisco, CA

**Ergonomics Analyst**-coordinated and improved the Ergonomics process for Medical Center employees

- Designed software to triage >100 evaluation requests/week, resulting in significant employee injury reduction
- Created a protocol to triage employees at risk of injury due to problems created by poor ergonomics
- Implemented a continuous improvement program to reduce complexity of ergonomics process
- Conducted Ergonomic evaluations which substantially reduced one year of backlogged requests

06/2014-08/2014 **MACHAON DIAGNOSTICS** Oakland, CA

**Client Services Intern**-facilitated product marketing and development

- Drove product marketing strategy by creating comprehensive spreadsheets detailing Machaon's competition including a catalog of diseases of interest and corresponding genetic mutations
- Added over 2,000 potential clients to Salesforce database resulting in multiple purchases of blood panels
- Increased employee productivity by redesigning Salesforce workflow