

Terms and Conditions for Electronic Communications

Wheat State Holistic Healthcare, LLC

Effective Date: 1/1/2025

By engaging with us electronically, you confirm that you have read, understood, and agreed to these Terms and Conditions.

1. Scope of Electronic Communications

We may use electronic communications, including but not limited to email, text messages (SMS), secure patient portals, and telehealth platforms, to share health-related information, appointment reminders, billing details, and other relevant communications.

2. Consent to Electronic Communications

By providing your email address or phone number, you consent to receiving communications electronically. You understand that:

- Electronic communications may not always be secure and could potentially be intercepted.
- It is your responsibility to ensure the security of your email and phone.

If you do not wish to receive electronic communications, please notify us in writing.

3. Confidentiality and Security

We strive to maintain the confidentiality and security of all electronic communications in compliance with applicable laws, including HIPAA (Health Insurance Portability and Accountability Act). However, we cannot guarantee absolute security due to risks inherent in electronic communications.

4. Appropriate Use

By opting into our SMS and electronic communications you agree to:

- Provide accurate contact information.
- Refrain from using electronic communications for urgent or emergency medical matters. In such cases, call 911 or visit the nearest emergency facility.
- Avoid sharing sensitive personal or health information unless using secure methods we provide (e.g., a patient portal).

5. Risks of Electronic Communications

You acknowledge and accept the following risks:

- Misdelivery or interception of communications.
- Delays in communication due to technical issues.
- Possible unauthorized access if devices are lost, stolen, or shared.

6. Opting Out

You may opt out of receiving electronic communications at any time by notifying us in writing or updating your preferences on our secure patient portal.

7. Telehealth Services

If you use telehealth services, additional terms specific to telehealth may apply, including consent forms and platform-specific requirements.

8. Limitations of Liability

We are not responsible for any damages arising from unauthorized access to your electronic communications or delays caused by technical failures beyond our control.

9. Modifications to Terms

We may update these Terms from time to time. Updated Terms will be made available on our website or communicated electronically. Continued use of electronic communications constitutes acceptance of any changes.

10. SMS Communications

- Messaging frequency may vary.
- Message and data rates may apply.
- To opt out at any time, text STOP.
- For assistance, text HELP or visit our website at www.wheatstatehealth.org.
- Visit <https://wheatstatehealth.org/privacy-statements> for privacy policy and <https://wheatstatehealth.org/privacy-statements> for Terms of Service.

11. Contact Us

If you have questions or concerns about these Terms or wish to opt out of electronic communications, please contact us at:

Wheat State Holistic Healthcare, LLC

PH: 316-867-6060