



Cancellation & No Show Refund Policy:

Lifesavers CPR reserve the right to cancel a class at anytime due to weather conditions or insufficient enrollment. You will be contacted via email with an opportunity to reschedule class on a different date.

1. Course fee is non-refundable
2. To guarantee a space in the class, registration and payment is required.
3. Payment must be received before the class date.
4. Be on Time. Please arrive at least 10 minutes early to sign in and get ready for class. LATE ARRIVAL'S MAY NOT BE ADMITTED TO CLASS, PER American Heart Association GUIDELINES.
5. If you need to reschedule, we require that you call our office 24 hours prior to the class. There is a \$20.00 reschedule processing fee.
6. Replacement card fee for BLS Health Care Provider and Heart Saver Courses is a \$25.00 fee.
7. No Refund will be given for online courses.
8. We do not offer refunds. Lifesavers CPR, will not issue refunds if you cancel or do not attend a class. In this case, you forfeit your payment. We reserve the right to make any changes to the policy on a case by case basis. If we determine at any time that a refund will be issued, a \$25.00 fee will be charged for credit card.

Disclaimer:

The American Heart Association strongly promotes knowledge and proficiency in all AHA courses and has developed instructional materials for this purpose. Use of these materials in an educational course does not represent course sponsorship by the AHA. Any fees charged for such a course, except for a portion of fees needed for AHA course materials; do not represent income to the Association.