



AC Disposal LLC Bulk Collection Guidelines

We are excited to offer bulk pickup services for our residents! Please read the following guidelines carefully to ensure your items are eligible for collection:

Bulk Collection Eligibility

Bulk collection is not included with all AC Disposal accounts or service areas. Availability and frequency vary depending on your account and community.

Bulk collection service is available **only to current AC Disposal residential customers whose account includes bulk pickup service.** We do not offer one-time bulk pickup services to non-customers or properties that do not have eligible residential service with AC Disposal.

If you are unsure whether bulk pickup is included with your account, please call or text our office before submitting a request.

Scheduling a Bulk Pickup

To request a bulk pickup, please complete the Bulk Pickup Request Form on our website.

The form will ask for:

- Your name and service address
- A detailed description of the items for pickup
- Your preferred available bulk pickup date

Important Details

- **Bulk pickups are offered on designated dates only.** Available pickup dates will be listed on the request form.
- AC Disposal will generally offer **one designated bulk pickup date per month** for eligible customers to choose from.
- Requests must be submitted **at least 3 days in advance.** Space is limited, so

customers are encouraged to submit their request early.

- Selecting a date on the form does **not guarantee your pickup**. All requests are subject to review and approval.
 - Approved customers will receive confirmation from AC Disposal.
 - Items must be placed at the curb and must not be blocked by vehicles, fences, or other obstructions.
 - All items must comply with our bulk pickup guidelines.
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Unpaid Invoices

All invoices must be paid in full prior to scheduling a bulk pickup. Accounts with **open or unpaid invoices** will not receive bulk collection service.

Customers who have submitted a cancellation notice, requested account closure, or otherwise indicated intent to discontinue service are **not** eligible for bulk pickup services.

Item Limit

- You may place up to **2 cubic yards** of bulk items for collection.
(*Approximately the size of four regular trash cans placed side by side.*)
 - If you have more than the 2-cubic-yard limit, please contact us to arrange pickup for the additional items at a **discounted rate**.
 - Additional bulk pickups within the same 12-month period are available for an **additional charge**, subject to availability.
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Accepted Items

- Couches
- Recliners
- Appliances (e.g., washers, dryers, refrigerators)
- Glass items
- Bed frames
- Recyclable materials
- Furniture
- Grills (must be emptied)
- Brush must be cut and **securely tied** into bundles no larger than 3 ft. × 2 ft. × 2 ft., with

each bundle weighing **less than 35 lbs.**

Unacceptable Items

- Batteries (including anything with a battery inside)
 - Construction, demolition, remodeling, or renovation debris (including lumber, pallets, fencing, drywall, concrete, bricks, roofing materials, flooring, cabinetry, etc.)
 - Household trash
 - Rocks/Dirt
 - Bagged or boxed items
 - Hazardous materials (paint, cleaning supplies, gas, etc.)
 - Mattresses/Box springs (unless completely metal)
 - Fencing
 - Tires
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Important Notes

- Crews have the right to **leave behind any unaccepted materials or items exceeding the 2-cubic-yard limit.**
 - Complimentary bulk pickup is intended for normal household residential items only. Materials generated from commercial activities, landscaping, tree services, junk removal, construction, demolition, remodeling, or other business operations are **not** eligible. AC Disposal reserves the right to refuse collection, leave ineligible items behind, or assess additional charges for materials that do not qualify.
 - If you're unsure whether an item qualifies for pickup, **text a photo to (361) 266-3690**, and our team will confirm.
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Thank you for helping us keep the community clean!

We appreciate your cooperation and commitment to proper waste disposal.