



AC Disposal LLC Bulk Pickup Guidelines

We are excited to offer bulk pickup services for our residents! Please read the following guidelines carefully to ensure your items are eligible for collection:

Bulk pickup availability and frequency may vary by service area. To confirm how many bulk pickups are included with your account, please call or text our office.

To schedule your bulk pickup, please complete the **Bulk Pickup Request Form** on our website:

www.acdisposalsatx1.com

The form will ask for:

- Your **name** and **address**
- A **detailed description** of the items for pickup
- Your **preferred pickup date**

Important Details

- Requests must be submitted **2 weeks in advance**. There are limited spots, make sure to request your pickup in advance to ensure a spot.
- The **requested date is not guaranteed** and is **subject to approval**. (If your trash pickup day is on Wednesday, your bulk pickup would fall on a Wednesday as well)
- Approved pickups will occur **on your regular trash service day**. **Certain items may require special handling
- **Items must be placed at the curb** and **must not be blocked** by vehicles, fences, or other obstructions.
- All items must comply with our **bulk pickup guidelines**.



- **New customers** must wait **30 days from their first service date** before requesting their first bulk pickup.
 - **Bulk pickups may be declined during holiday weeks** due to adjusted service schedules.
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Unpaid Invoices

All invoices must be paid in full prior to scheduling a bulk pickup. Accounts with **open or unpaid invoices** will not receive bulk collection service.

Customers who have submitted a cancellation notice, requested account closure, or otherwise indicated intent to discontinue service are not eligible for bulk pickup services.

Item Limit

- You may place up to **2 cubic yards** of bulk items for collection.
(Approximately the size of four regular trash cans placed side by side.)
 - If you have more than the 2-cubic-yard limit, please contact us to arrange pickup for the additional items at a **discounted rate**.
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Accepted Items

- Couches
- Recliners
- Appliances (e.g., washers, dryers, refrigerators)
- Glass items
- Bed frames
- Recyclable materials



- Furniture
 - Grills (must be emptied)
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Unacceptable Items

- Batteries (including anything with a battery inside)
 - Construction materials or debris (wood, pallets, concrete, bricks, etc.)
 - Household trash
 - Rocks/Dirt
 - Bagged or boxed items
 - Brush
 - Hazardous materials (paint, cleaning supplies, gas, etc.)
 - Mattresses/Box springs (Available for an additional price)
 - Fencing
 - Tires
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Important Notes

- Crews have the right to **leave behind any unaccepted materials or items exceeding the 2-cubic-yard limit.**
 - If you're unsure whether an item qualifies for pickup, **text a photo to (361) 266-3690**, and our team will confirm.
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Thank you for helping us keep the community clean!

We appreciate your cooperation and commitment to proper waste disposal.